



**POLICE AND CRIME COMMISSIONER (PCC)
DELIVERY QUARTERLY REPORT (to September 2017)**

1.0 PURPOSE

- 1.1 This performance report aims to set out a summary of the performance information scrutinised and the issues raised by me in relation to the delivery measures contained in the Police and Crime Plan and wider environmental scanning.
- 1.2 The report is now presented in one document and includes:
- An overview of all delivery measures in the Police and Crime Plan with current performance information (page 1).
 - A section summarising progress made in the last quarter to deliver against each of the four outcomes in the police and crime plan (pages 2-13).
 - A glossary of terms used within the report (page 14).

As an appendix, we have included for the first time a Delivery Quarterly Action Log, which is a record of action points resulting from my quarterly meetings with the Chief Constable.

- 1.3 The data included in the report comes from several sources of national and local information, including police performance reporting, data from the Office of the Police and Crime Commissioner (OPCC), Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) Inspection reports, Crime Survey for England and Wales (CSEW), user satisfaction survey, Ministry of Justice and the Local Criminal Justice Board (LCJB).
- 1.4 Data contained within the report covers the 12 month period of October 2016 to September 2017 unless otherwise stated. Please note that data sources were correct and up to date at the time the report was produced. The data may have changed or moved on slightly since this report was published as crime and community safety is a continually developing area. It is important to note that this is not an exhaustive account of delivery activity in West Yorkshire but rather an overview to present any issues and provide reassurance.

2.0 WHERE CONSIDERED

- 2.1 On 7 November 2017 I held the delivery quarterly meeting with the Chief Constable to discuss the data and issues highlighted within the report and the progress against the delivery measures in the Police and Crime Plan. Information and data relating to the wider partnership input has been gathered through Community Safety Partnership forums and other meetings.
- 2.2 There are some key considerations that I am keeping in mind when looking at performance over the past 12 months, and I will continue to consider going forward:

- HMICFRS assessment of West Yorkshire Police – the 2016 **PEEL assessment** has judged the Force as **GOOD** across the pillars of effectiveness, efficiency and legitimacy. More recently, HMICFRS has released their 2017 Efficiency assessment of West Yorkshire which upheld the grading of GOOD.
- The Police and Crime Plan 2016-21 sets out the strategic direction for West Yorkshire Police and partners over five years. I am keen to ensure that it is delivered in partnership and as such this report will include a focus on the police delivery and partner delivery and OPCC delivery.
- Over the past two years we have been able to begin recruiting police officers again to rebuild some of the numbers lost through the cuts. Whilst this is welcome, it brings with it new challenges of managing and developing the workforce, many of which are relatively young in service.

2.3 Key issues discussed include:

- **HMICFRS is regularly awarding GOOD** gradings in its inspections of West Yorkshire Police which is encouraging particularly given the growing demand being placed on the police service.
- Whilst recorded crime continues to increase due to recording changes, the increase is slowing. The **risk of household and personal crime** is however reducing; this is not affected by crime recording practices and so is a good indication of crime levels in West Yorkshire.
- **Victim satisfaction** has continued to decline over the past two years. This is discussed repeatedly with the Chief Constable and work is ongoing to ensure that victims of crime are given the service and support they need.

2.4 This report will be made available on the OPCC website for the public to consider.