



Office of the  
**Police & Crime  
Commissioner**  
West Yorkshire

**Police and Crime Commissioner's**

**DELIVERY QUARTERLY REPORT**

**January to March 2019**

*Keeping West Yorkshire safe and feeling safe.*

## DELIVERY QUARTERLY

	Objective	Measures	12 months to Mar-18	12 months to Mar-19	Trend
Tackle crime and anti-social behaviour	Significantly reduce the volume of crimes committed in West Yorkshire	Total recorded crime	265,569 (+11.2%)	296,333 (+11.6%)	↑
		Risk of household crime	11.7% (Dec 17)	14.3% (Dec 18)	↔
		Risk of personal crime	3.1% (Dec 17)	3.9% (Dec 18)	↔
	Significantly reduce ASB in West Yorkshire through prevention and Early Intervention	Volume of ASB incident Reported	59,015	49,688	↓
	Significantly reduce the reoffending rate in West Yorkshire	Reoffending rates of the managed cohort	Cohort 1 – 2.6 Cohort 2 – 1.9	Cohort 1 – 1.8 Cohort 2 – 1.3	↓
	HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING at effectively reducing crime	HMICFRS PEEL Effectiveness inspection	Good 2016	Good 2017	↔
	More people will feel safe in West Yorkshire	Your Views - Feeling of Safety	79.4% 12 mths to Dec 18	78.6% 12 mths to Mar 19	↔
	Frontline policing will be protected and resourced to deter, detect and deal with criminals	Proportion of police officers in operational roles	90.4%	89.6%	↔
	More people will think the police are doing a good or excellent job in their local area	Your Views survey - Police doing Good or Excellent job	40.3% 12 mths to Dec 18	38.6% 12 mths to Mar 19	↓
	More people will be confident that the police and partners will prevent crime and anti-social behaviour	Your Views survey - Police and Partners prevent Crime and ASB	36.3% 12 mths to Dec 18	34.6% 12 mths to Mar 19	↓
Safeguard vulnerable people	HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING at protecting the vulnerable	HMICFRS PEEL vulnerability inspection	Good	Good	↔
	The most vulnerable people will be identified and supported	The volume of looked after children who go missing repeatedly	4,805	4,050	↓
	The police and partners will work better together to safeguard vulnerable people	Reporting of 'hidden crimes'	HBV - 150 FM = 311	HBV - 194 FM = 360	↑
	West Yorkshire Police will make effective use of civil orders and legislation as a positive action to disrupt offenders, protecting the vulnerable and reducing threats	Appropriate use of DVPO's Sexual Risk Orders and Child Abduction Warning Notices	NA	NA	
Make sure criminal justice works	Increase the confidence of communities in their community safety partners	Your Views survey - Increase confidence in Community Safety Partners	45.0% 12 mths to Dec 18	44.1% 12 mths to Mar 19	↔
	Ensure all relevant partners are working together achieve effective results	Ineffective trial rate (Magistrates Court)	14.6%	13.9%	↔
		Volume of early guilty pleas	Mags 37.1% Crown 78.0%	Mags 35.1% Crown 73.3%	↔
	Ensure all relevant partners are working together to achieve efficient results	Average time taken for cases to be brought to resolution	38.4 days (Q3 2017/18)	41.7 days (Q3 2018/19)	↓
Have a police service which is more representative of the people it serves.	Recruitment programmes which promote the employment opportunities at West Yorkshire Police for members of under-represented groups	5.6% (BME)	5.7% (BME)	↔	
Support victims and witnesses	More victims will be satisfied with the level of service they receive from the police	Victim satisfaction survey	75.9%	73.4%	↔
	More victims who choose to access victims services will be satisfied with the service they receive	Proportion of clients reporting an improvement at the end of Victim Support engagement	n/a	76.2% (Apr.-Sept 18)	↑
	Improve the outcomes for victims of Crime	Victim satisfaction survey	63.9%	60.3%	↓

## DELIVERY QUARTERLY

### Introduction

This report aims to summarise some of the recent progress made by the Office of the Police and Crime Commissioner (OPCC), West Yorkshire Police and key partners in delivering the Police and Crime Plan. Activity included in this report covers the quarter January to March 2019, and statistics presented reflect the 12 months to March 2019, unless otherwise stated.

The report focuses on the four main outcomes of the Police and Crime Plan; tackle crime and anti-social behaviour (ASB), safeguard vulnerable people, make sure criminal justice works, and support victims and witnesses. These outcomes were decided on following extensive consultation with the public, police and partners. We cannot hope to successfully deliver these outcomes unless we all work together.

This report sets out our collective progress against each of the delivery measures, but does not contain an exhaustive list of all delivery activity. More information can be found on my website at [www.westyorkshire-pcc.gov.uk](http://www.westyorkshire-pcc.gov.uk).

### Delivery Overview

The data included in this report comes from a range of different sources including national crime statistics and surveys, West Yorkshire Police, HMICFRS inspection reports, partner performance indicators, and consultations carried out by my team. Having a mix of quantitative and qualitative measures allows me to present a more holistic and meaningful report to the public.

We also include data from the 'Your Views' survey, which was launched in June 2017 to provide data on a range of measures of public confidence and community safety at local level in West Yorkshire. The data in this report compares this quarter with last quarter.

The Delivery Quarterly report aims to provide a balanced account of police, partner and OPCC delivery over the past quarter. I hope that by including details of our progress in tackling crime and community safety issues as a collective, we can help our communities understand and be reassured by our unified approach. As I have said before, keeping West Yorkshire safe and feeling safe cannot just be left to the police.

### Tackle crime and anti-social behaviour

Tackling crime and anti-social behaviour is a challenging and varied task. Different problems require different responses and different partner's involvement. Together with the police and local and national partners, we will continue to protect our communities by tackling the perpetrators of crime, and reducing the opportunity for crimes to occur. To understand how we can best focus our collective resources, I closely monitor crime levels, measures of public confidence, police service demand, and communities' feelings of safety, through the data in this report.

### Safeguard vulnerable people

As with all the outcomes in the Police and Crime Plan, safeguarding vulnerable people requires input from a wide range of organisations. As PCC for West Yorkshire, I have brought partners together to tackle important issues such as child sexual abuse (CSEA), support for people with mental health issues within the criminal justice system, human trafficking and modern slavery, and honour based abuse. I will continue to contribute to this safeguarding agenda by promoting partnership working, for example in our response to children who repeatedly go missing from home.

### Make criminal justice work

It is important that our communities have confidence in our criminal justice system. This report presents measures to help me assess how effectively partner organisations are working together to achieve efficient court processes, and how well West Yorkshire Police's workforce reflects the demographic profile of the local population.

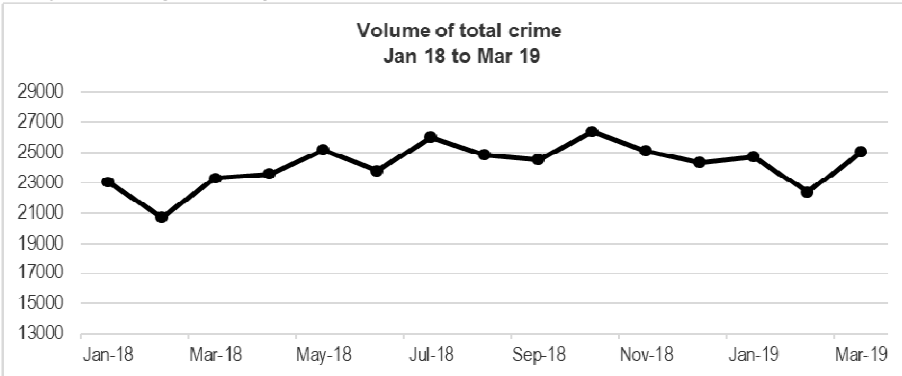
### Support victims and witnesses

The OPCC supports the needs of victims and witnesses in West Yorkshire by funding key services which are delivered by partners in the third sector and district Community Safety Partnerships (CSPs). In this report, I monitor data provided by the police, our own internal research, and that of our delivery partner Victim Support, to understand the needs and experiences of victims and help me evaluate the quality of the service they receive.

## TACKLE CRIME AND ANTI-SOCIAL BEHAVIOUR

## DELIVERY OVERVIEW

**Objective: Significantly reduce the volume of crimes committed in West Yorkshire**

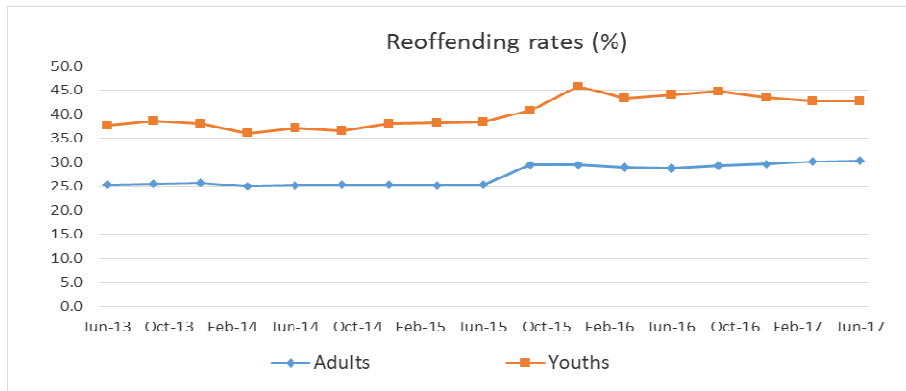


Recorded Crime	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
Jan – Mar 18	+11.1%	+15.6%	+7.5%	+9.1%	+9.1%	+12.5%
Jan – Mar 19	+11.7%	+10.1%	+14.2%	+12.2%	+10.4%	+16.3%
Vol.(Apr18 – Mar19)	296,682	76,060	25,660	46,179	106,648	42,135

### Commentary

Recorded crime has increased by 11.7% when the 12 months to March 2019 are compared to the preceding 12 months. Just under half of this increase is related to improvements in recording practices which have taken place over the past two years. Analysis of recorded crime records shows that many of the 43 police forces in England and Wales are now showing increases in the volumes of crime that they record. The MSG average increase is now 8.9% in comparison with the 11% increase seen in West Yorkshire. This is the subject of regular scrutiny with the Chief Constable

**Objective: Significantly reduce the reoffending rate in West Yorkshire**

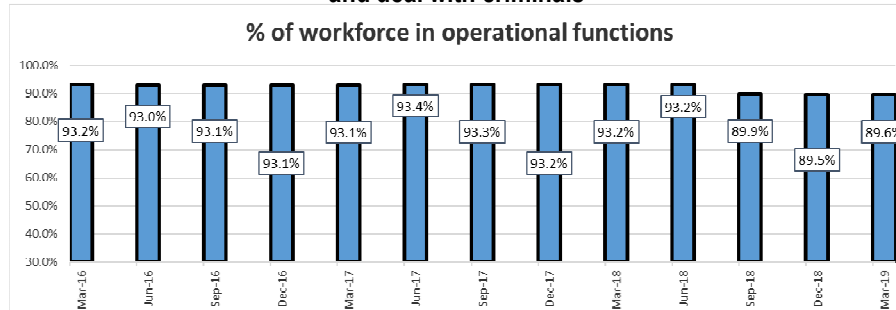


Reoffending rates 12 months to Jun 17	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
Adults	30.4	31.4	28.9	27.4	31.3	30.5
Youths	42.8	43.4	46.2	39.4	43.9	39.4

### Commentary

Reoffending rates taken from Ministry of Justice data record the proportion of offenders released in a given year who go on to reoffend in the following twelve months. Figures for the year to June 17 record a reoffending rate for West Yorkshire adult offenders of 30.4%, and of 42.8% for youths. The overarching trend is a deterioration in youth reoffending rates, increasing from 38.2% in March 2013 to 42.8% currently. Calderdale's youth reoffending rate is slightly higher than other districts, but the figure is affected by a small sample size. The current cohorts developed with West Yorkshire Police reflect the most prolific offenders currently and those reoffending rates form part of the overall measures for this area of business.

**Objective: Frontline policing will be protected and resourced to deter, detect and deal with criminals**



% in operational functions	Mar	Jun	Sept	Dec
2018	93.2%	93.4%(2017)	93.3%(2017)	93.2%(2017)
2019	89.6%	93.2%(2018)	89.9%(2018)	89.5%(2018)
Change	-3.6%	-0.2%	-3.4%	-3.7%

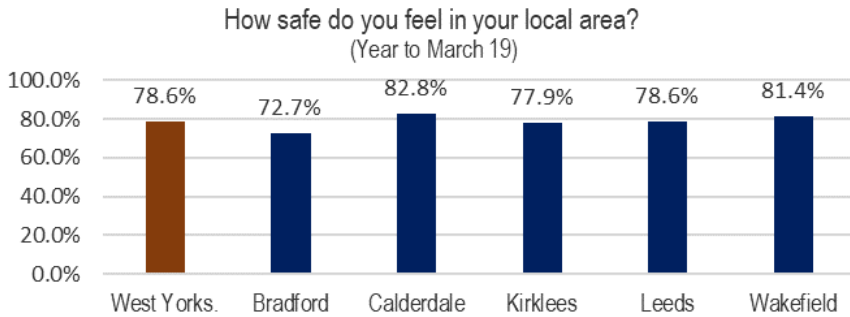
### Commentary

The drop in % for this measure in Sept 18 was due to the introduction of new codes by the HMICFRS to determine the number and proportion of officers and staff in the following categories 'Visible operational frontline roles'. 'Non-visible frontline', 'frontline support' and 'business support' roles. The current figure reflects the percentage in the first 3 categories. This has now stabilised and I will look to ensuring that our frontline continues to be protected and is comparable with other forces.

## TACKLE CRIME AND ANTI-SOCIAL BEHAVIOUR

## DELIVERY OVERVIEW

### Objective: More people will feel safe in West Yorkshire

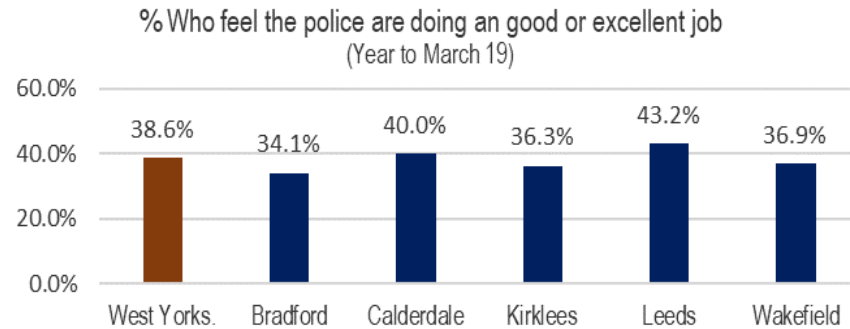


Your Views Survey (Year to Mar 19)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
% feeling safe	78.6%	72.7%	82.8%	77.9%	78.6%	81.4%

#### Commentary

Through our Your Views residents survey, we ask people to assess whether they feel safe in their local neighbourhood. With the data now available the results are now over 12 month periods, the figure for the 12 months to March 19 was 78.6% of residents feeling safe – which is a statistically stable trend in comparison to the 12 months to the previous quarter. (79.4%, 12 months to December 18). Overall, Your Views responses suggest that neighbourhood concerns about burglary, drugs, and crime in general are influencing residents sense of safety.

### Objective: More people will think the police are doing a good or excellent job in their local area

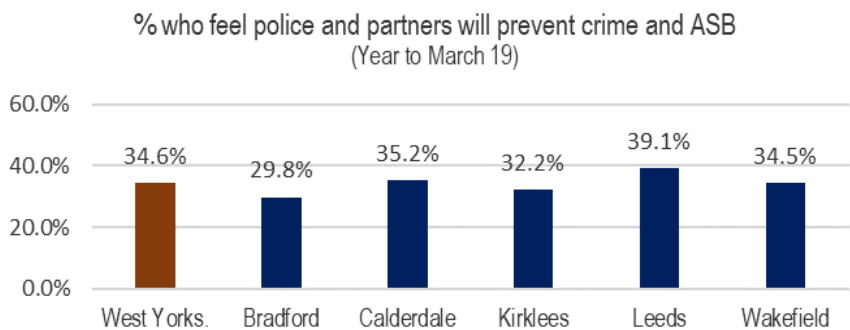


Your Views Survey (Year to Mar 19)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
% good / excellent	38.6%	34.1%	40.0%	36.3%	43.2%	36.9%

#### Commentary

The response to our questions on people's satisfaction with the operation of their local police service records strong positive responses on integrity matters i.e. whether people feel the police would treat them fairly or with respect. Residents' rating of how good a job the police do in their communities remains strongest in Leeds and Calderdale. At West Yorkshire level, this indicator's quarter-to-quarter fall in positive scoring continued into Q4. In the year to March '19, 38.6% of West Yorkshire respondents said they felt that the police did a good job in their neighbourhood, down from 40.3% in the year to December '18.

### Objective: More people will be confident that the police and partners will prevent crime and anti-social behaviour



Your Views Survey (Year to Mar 19)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
confident/v.confident	34.6%	29.8%	35.2%	32.2%	39.1%	34.5%

#### Commentary

The Your Views survey asks respondents whether they feel confident that the police, local authority, and public sector partners ('community safety partners') work well together across a range of issues. Results for the year to March '19 show that the proportion of residents who respond positively when asked about their confidence in CSP's ability to keep people safe, support victims, and prevent crime has fallen by roughly 4 percentage points. Respondents who record low confidence in CSPs' ability to prevent crime in their neighbourhood are more likely to be worried about ASB, drug dealing/taking, and the lack of police presence in their community

### West Yorkshire Police Delivery

**Police recorded crime** increased by 11.6% in the year to Mar 2019, with our most similar neighbours seeing a similar increase. The better crime recording practices are still affecting the numbers of crimes recorded with 7% of the offences due to improved recording practises.

The Force has recently been inspected with regard to these Crime recording standards and it is one of only two forces in this current programme of inspections that has been judged as '**Outstanding**' HMIC stated that "The Force has made excellent progress in improving its crime recording standards since our 2014 inspection." and that "Victims are at the forefront of the force's crime-recording arrangements." West Yorkshire is the first Metropolitan force to receive this grade

The unprecedented levels of **Calls for Service** are continuing with the Force responding to 170 additional calls per day compared with the same period last year. 101 calls have reduced by 2.2% but this is offset by an increase in 999 calls of 5.8% and a 60% increase in online contacts. So overall force dealt with over 1.5million calls last year, an increase of 27,000 on the previous year.

Embedding the renewed **Neighbourhood Policing** structure and ethos is a key focus for the Force over the next 12 months. Extensive problem solving training has been delivered in Force over the past 12 months and Districts are working with partners to make effective Early Intervention activity 'business as usual'.

**Digital Media Investigations and Intelligence-** The new Digital Investigations and Intelligence team went live in February 2019. The team have already provided integral and vital support to 8 murders, Operation Searchford, and at least 4 other HMET/PSC led enquiries. The team are breaking ground with private industry and technological advancements yet are leading the way with other Forces eager to visit, shadow and replicate our model.

There have been a number of recent notable achievements in relation to **Serious and Organised Crime**. West Yorkshire Police's Human Trafficking Team have been forging international relationships working with Authorities in Vietnam. Working in collaboration with the Home Office (HO), The British Embassy in Hanoi Vietnam. The Modern Slavery Police Transformation Unit has been requested to assist the Peoples Police Academy (PPA) in developing Modern Slavery Training.

### OPCC Delivery

In February, as part of my role as the **National APCC Chair**, I attended a number of important events, starting with the Strategic Command Course which is run by the College of Policing for aspiring Chief Officers and Chief Executives. I spoke about the role of PCC's and the working relationship with Chief Constables. Later in the month I joined the Home Office Front Line Review Steering Group where we discussed ideas for change and improvements in policing. I finished off February at the Police Reform and Transformation Board where attendees look at ideas for improvements and innovation to make policing more efficient and effective across England and Wales.

Despite the backing of many of our local MPs and multiple representations to the Home Secretary and Treasury, it became clear that the Government would not increase spending on policing to the required level. Instead it turned towards Police and Crime Commissioners to generate **extra funding** through the police precept (the police element of Council Tax). Before making a decision on the local precept I made sure that I captured the views from our communities and launched a consultation in December 2018. Over 3200 people responded to the consultation with 72% indicating that they would support an increase in the precept, if it paid for extra officers.. The new budget will see an additional 264 officers and specialist staff recruited into protecting local communities, with Police Community Support Officer (PCSO) numbers also being maintained over the next 12 months. Although it is with some reluctance that I have had to call upon local taxpayers to achieve it, the budget I have set caters for the issues of greatest threat to our communities and provides more sustainability and affordability for the future in the absence of greater central **funding**.

School children from across Leeds were warned of the dangers of getting involved in **knife crime** by people who have seen the devastating consequences of it first-hand. The young students heard inputs from a mother whose son was stabbed to death in Leeds, a wife of a man serving a considerable prison sentence for knife violence, someone seriously injured by a knife and also someone who spent time inside for knife crime. They were also shown some of the basics of crime scene investigation work and some first aid skills. The event, which took place in February was held at the Force's Training and Development Centre was funded by money from my Safer Communities Fund. Tackling serious violent crime remains an absolute priority and I am doing all I can alongside our partners to address the problems across West Yorkshire.

## West Yorkshire Partners' Delivery

Our Your Views residents survey is recording that communities are increasingly concerned about the threat of burglary in their area, so it is welcome news that some of West Yorkshire's districts have been initiating action to prevent burglaries and pursue perpetrators

Safer Kirklees ran a **Burglary Awareness** Campaign during March, which included partnership work and prevention advice in local hotspot areas.

In Wakefield, a spike in **burglaries** in rural areas of the district led to a targeted response from West Yorkshire Police, who ran a proactive policing operation which featured plain-clothes patrols and the distribution of burglary prevention packs to residents. Eight arrests were achieved and seven stolen vehicles were recovered in the local area. CID are continuing investigations into the wider series of offences, but the arrests resulted in an immediate reduction in the crime in the area.

To those who are not victims, **fraud** can seem an invisible crime. Nationwide, however, a relatively high volume of people report that they have experienced fraud each year. The internet and mobile technology now increases the opportunities for sophisticated criminal groups to commit fraud. In response, WYP recognised the need to improve the response to local businesses and companies affected by fraud, and have established a Business Crime Prevention Group through their Economic Crime Unit (ECU).

The ECU have conducted a survey across the network of businesses that are represented about how they can improve their service, and to build a deeper understanding of how businesses perceive the threat. Respondents rated **Cyber Crime** as their number one priority and Fraud as the third most important.

In the past year, West Yorkshire Police's Financial Investigation Unit working with the North East Asset Recovery Team has seen criminals ordered to repay over £21M of the proceeds of crimes, including fraud. Nearly £6M of these monies were returned directly to fraud victims

## OPCC Delivery

At the start of the year, **serious violence** (including knife crime) became a topic of national debate after a series of disturbing attacks were reported. Although most of these incidents occurred outside from West Yorkshire, we have to be alert to the threat of violence within our own county borders.

The Government announced a further £100M of funds would be made available to police services to help tackle violent and knife crime, and after my meetings with the Home Office and the Home Secretary we know that West Yorkshire will be one of the areas to benefit from this investment.

Through the Safer Communities Fund, I have been able to support a number of local initiatives which can help steer young people away from the temptation to carry weapons. One such project was the brainchild of PC Mark Rothery of Leeds North East Neighbourhood Policing Team (NPT) who applied to the Safer Communities Fund. PC Rothery was successful in his application for £3500 of funding towards his project to target nearly 2000 school children across Leeds in an intensive week of **knife crime** prevention activity.

The week focused on performances of the award winning play "Terriers", written by Maurice Bessman, which highlights issues and consequences of gang culture and peer pressure.

PC Rothery also arranged for educational facilitator Sarah Lloyd, whose son was tragically murdered in a knife attack, to present a package around knife crime prevention messages.

Over 300 students a day from across Leeds schools, as well as members of the local community and key partners attended the event.

In February, I launched West Yorkshire's new **Reducing Reoffending Strategy** at partnership and Third Sector events. This document calls on the co-ordination of a range of partners work to lead on early identification of those at risk, to have the right pathways in place to support them, and to address the specific needs of women in the criminal justice system.

This final strand of work ('Females At Risk of Offending') has its own delivery plan and will become a further focus of activity in the months ahead.

**Objective: HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING**

West Yorkshire



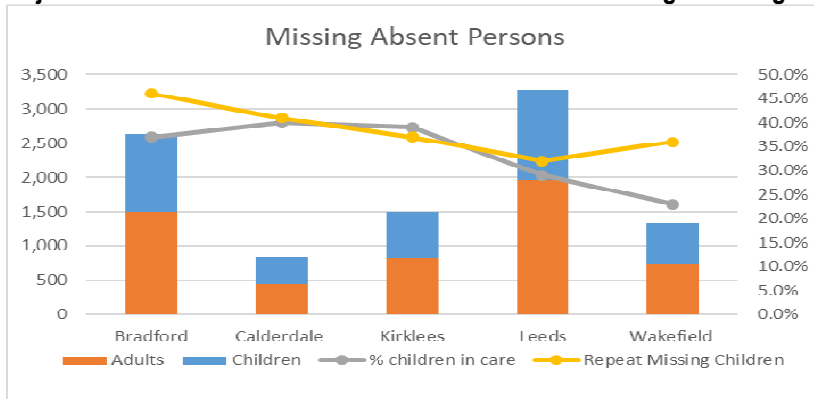
✓ All pre-2013 recommendations complete

**Commentary**

In March 2018 HMICFRS released the Effectiveness report for West Yorkshire Police which completed the 2017 PEEL assessment. West Yorkshire Police were graded as GOOD across every strand indicating that they provide an Effective, Efficient and Legitimate service to the public of West Yorkshire. The next inspection started in May 2019.

My office now has access to the recommendations register from HMICFRS and in my quarterly meeting with the Chief Constable, we discussed the **Use of Bail** which was part of the Peel Effectiveness assessment 2017 and the cause of concern also in the Peel Effectiveness assessment about **Investigations**. The Force has reassured me that they are dealing with these recommendations in a timely manner and we will continue to assess the 61 actions either being progressed or awaiting review.

**Objective: Reduce the number of looked after children who go missing**

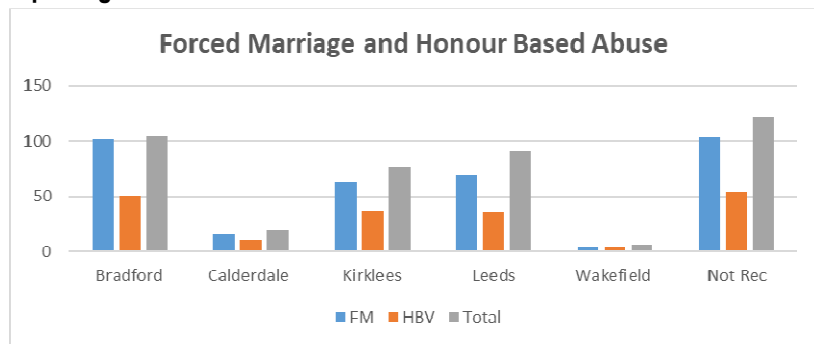


12 months to Mar 19	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
No. missing people	9,630	2,637	844	1,503	3,284	1,327
No. missing children	4,079	1,139	403	674	1,318	607
% missing children in care	37%	46%	40%	39%	29%	23%

**Commentary**

9,630 people were reported missing in the 12 months to Mar 2019 (down by 7 people on the previous quarter). The number of these missing persons that were children totalled 4,079 (42% of the total). Of those children 37% were children missing from Care. West Yorkshire Police is committed to working with social care agencies to help prevent people going missing, concentrating on those at the most risk. One highlighted risk is the number of small children's homes that are springing up in the area and measures to look at these are currently being discussed.

**Objective: Police and partners keep vulnerable people safe by increasing the reporting of 'hidden crimes'**



12 months to Mar 19	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield	Not rec
Forced Marriage	360	102	16	63	70	5	104
Honour Based Abuse	194	51	11	37	36	5	54
Overall total	421	105	19	77	91	7	122

**Commentary**

Forced Marriage and Honour Based Abuse figures have now been joined into a single set of figures; this is due to there being so much overlap on them (i.e. many occurrences being flagged with both FM and HBA). Top occurrence types in the last 12 months were as follows: Domestic (143 / 34%), Referrals (96 / 22.8%), and Court Orders (66 / 15.7%). I am working with Safeguarding units to ensure that these crimes are properly flagged and vulnerable victims are safeguarded.



**West Yorkshire Police Delivery**

Significant progress has been made in delivering improved services in relation to Safeguarding across the county. Operation Encompass, the school notification scheme for children who are witness to **domestic abuse** in the home has now been rolled out across all 5 districts.

The positive reduction in the number of adults and children who go missing is being sustained and a **missing persons** operational toolkit has been produced by the Safeguarding Governance Unit to provide guidance when dealing with a Missing incident which focusses on the investigation and the supervision and the risk assessment.

The Safeguarding Governance Unit continue to have a robust **audit schedule**, including **Structured learning forums**, where elements of health and well-being and the right skills are explored. The findings of these audits are shared with district leads and also with Force training to help shape training for SGU's moving forward.

**West Yorkshire Partners' Delivery**

The Safer Kirklees Partnership achieved notable success during their **Modern Slavery** Action Days in February. Raids on nail bars and associated properties led to arrests in Dewsbury, Batley, and Cleckheaton. Possible victims of slavery and human trafficking were discovered and referred to support agencies through the Home Office's 'National Referral Mechanism' (NRM). This protocol provides a framework for identifying and referring potential victims of modern slavery and ensuring they receive the appropriate support. Safer Kirklees have recently helped train 57 people in guiding victims of Human Trafficking or Slavery through the NRM process.

In Wakefield, partners have developed a programme of enhanced Careers Guidance Support to help guide young people away from crime and ASB. Young people identified by district **Youth Offending Teams** can receive special support to help encourage their participation in education training or employment. This can include building relationships with post-16 education providers, and plans for developing skills and accessing work experience opportunities

**OPCC Delivery**

Front line social workers from across the Yorkshire and Humber region have received training to help tackle **modern slavery**. I have worked with Hope for Justice and the Association of Directors of Adult Social Services (ADASS) to create two training events with funding from the Modern Slavery Police Transformation Programme (MSPTP).

The events were held in Leeds and Sheffield and saw attendees engaging in interactive exercises, videos and presentations. The comprehensive training package covered how to spot the signs and indicators of **modern slavery** and how to respond, safeguarding any victims in the process

An innovative animation called Mister Shapeshifter, specifically designed to safeguard children in West Yorkshire from **exploitation and abuse**, premiered at the National Science and Media Museum in Bradford in January

Having previously provided financial support to the Mister Shapeshifter theatre performances, I immediately recognised the wider potential it held. This led to me injecting a significant amount of grant money, as part of the West Yorkshire **Child Sexual Exploitation** Innovation Project, to help make the animation a reality.

**OPCC Delivery**

In March the **WY safeguarding communications group** in partnership with the Lucy Faithful Foundation launched an innovative campaign to tackle the **abusive images of children online**.

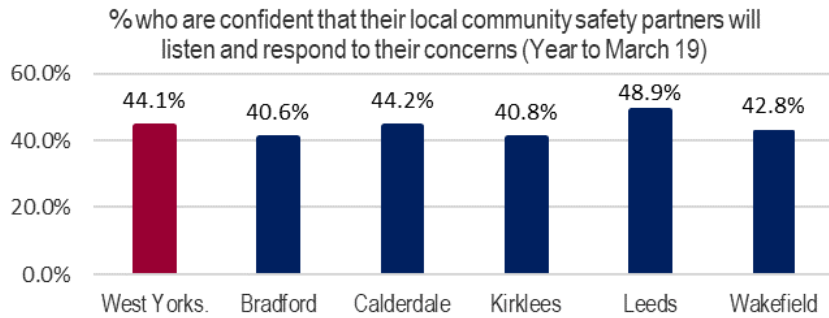
The joint campaign will use traditional media, social media, posters and other public relations activities to:

- raise public awareness of the growing problem of people viewing and sharing sexually explicit images of under 18s online
- educate those offending about the harm caused to children in the images who are re-victimised each time their image is viewed online
- highlight the increase in police activity across West Yorkshire to tackle the issue
- drive home the consequences of their behaviour to offenders - including arrest, possible imprisonment, break up of family and being put on the Sex Offenders Register
- make people aware that there is help available to stop such behaviour

"I am pleased, along with West Yorkshire Police, to be able to support this crucial campaign which highlights once again the serious ramifications of viewing these abusive images online

**Objective: Increase confidence of communities in their community safety partners**

Your Views data (Year to March 19)	West Yorkshire	Bradford	Calderdale	Kirklees	Leeds	Wakefield
Agree %	44.1%	40.6%	44.2%	40.8%	48.9%	42.8%



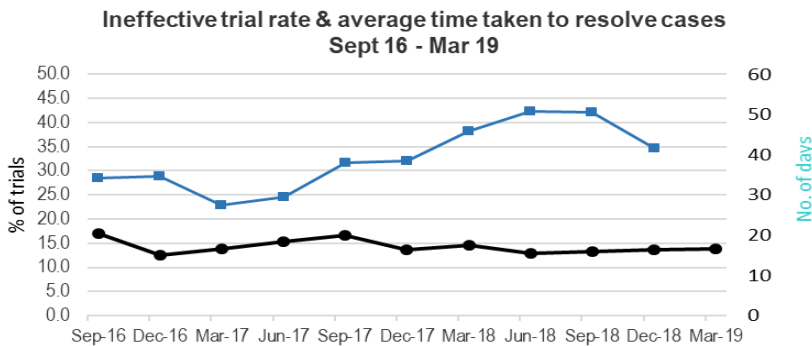
**Commentary**

The Your Views survey includes a series of questions focused on the work of community safety partners, such as CSPs, the police, fire and probation service. This indicator reflects residents' views on whether they feel partners listen and respond to communities' concerns. Across West Yorkshire, 44.1% of respondents said they agree with this statement, down from 45.0% in the year to December 18. In particular, there has been a sharp fall in positive scoring for this indicator amongst Kirklees residents

**Objective: Ensure relevant partners are working together to achieve effective and efficient results**

**Commentary**

The ineffective trial rate at Magistrates Courts (black line) has been maintained over the last year, surpassing the ambition of an effective trial rate of 85% (ineffective below 15%). Currently the figure stands as 13.9% up to February 2019.



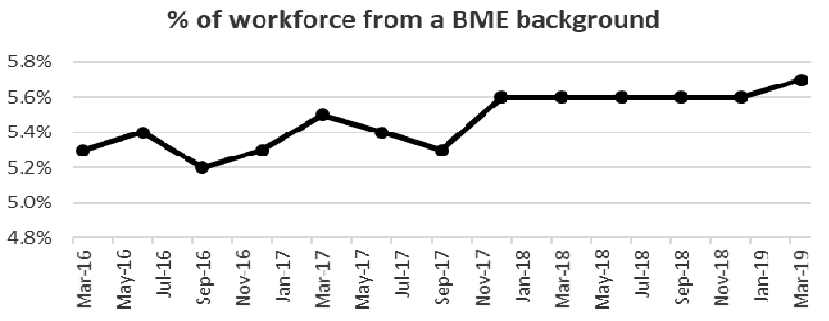
The time taken for cases to be brought to resolution at Magistrates Courts (blue line) has started to reduce after a period of increase, with the latest figure as 41.7 days an 8.8 days decrease on the previous quarter. This data is up to December 2018.

With regard to the improvement in the ineffective trial rate, long term improvements are being driven by the Transforming Summary Justice project. And the reduction in the average time for resolution of cases has been achieved due to a reduced trial caseload in the court which allows for a move to achievable trial lists as opposed to the current practice of triple listing. Double listing trials ensures that more trials are effective on the day and fewer are ineffective requiring a further date to be set.

**Objective: Have a police service which is more representative of the people it serves**

**Commentary**

The proportion of the police service in West Yorkshire from BME communities has increased gradually over the past few years, from 5.2% in Dec 2015 to 5.7% in Mar 2019



	Dec 15	Mar 19
Officer	5.2%	5.8%
Staff	3.4%	4.3%
PCSO	5.5%	5.6%
Specials	10.1%	12.2%

The latest workforce statistics indicate that 34.4% of Police Officers and 56.9% of Police Staff are female whilst analysis of employees ages identifies that the workforce is getting younger and this is particularly true of Police Officers

West Yorkshire Police Delivery

West Yorkshire Police have become one of two forces in England and Wales to gain an outstanding grade following HMICFRS's inspection of **Crime Data Integrity (CDI)**. This grading is the outcome of several years of hard work since a 2014 HMIC report in to CDI highlighted the inaccurate recording of crime amongst police forces nationwide.

HMICFRS have undertaken a rolling programme of inspection of police services' accuracy in recording crime; forces inspected prior to today's report have included West Midlands Police and Greater Manchester Police, which were graded either 'Inadequate' or 'requires improvement'

Collecting and publishing accurate data on the level of crime and offences in the area is essential if we are to be able to understand the demand on our police services, and their success (relative to other forces) in preventing crime. The result of this inspection is that we can have faith that West Yorkshire Police are publishing some of the most accurate records of crime in the country

West Yorkshire Partners' Delivery

In the courts, a pilot programme is running for **domestic abuse cases** to be heard within a six week window. This challenging target was met initially, but it has proved difficult to sustain. Partners will continue to work together to identify and alleviate barriers to achieving the target.

The use of geo-tags attached to offenders is a new development being trialled in West Yorkshire. Individuals can now be tagged as a condition of a **court bail**, rather than being held on remand. This not only reduces the demand on the prison service, but assists the suspect (who can, for example, remain in employment), and the victim (by identifying where and when a suspect may be in breach of a court order). The project (Electronic Location Monitoring) is another option as criminal justice partners explore alternatives to 6 month/1 year sentences.

OPCC Delivery

**Probation work, serious violent crime, and knife crime** is dominating our Criminal Justice agenda at the current time. We have worked closely with both Police and other partners to ensure that all plans moving forward are cognisant of the increase in violent crime, with a particular focus on supporting young people away from criminality. Further to this, we have been developing ideas around what a **Serious Violence Reduction Unit** will look like within West Yorkshire. Both the Home Office and the Cabinet office have asked to meet with West Yorkshire agencies, through the PCC, to understand both best practice and the barriers to introducing a 'Public Health' approach to tackling serious violence.

We continue to work with partners at regional and national level regarding the transition to 're-nationalised' probation services from 2020. A partnership working group has been established to feed into a regional meeting taking place in May.

OPCC Delivery

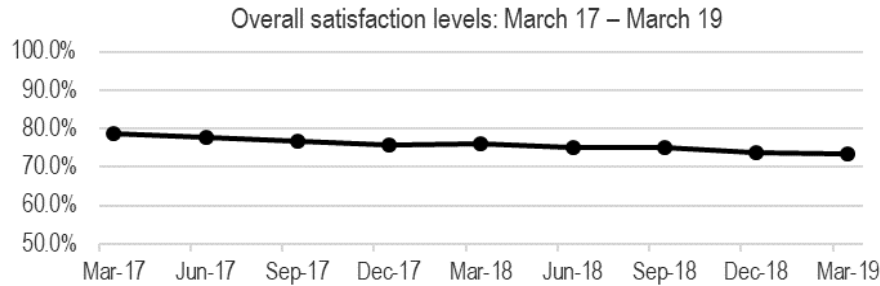
Key work continues with other partner agencies including Prisons, YOTs, and the Third Sector to drive the **Reducing Reoffending Strategy**. A representative from the PCC will attend a Ministry of Justice workshop in London in July to look at a 'whole systems approach' in dealing with female offenders, evolving from the National Female Offenders Strategy which was published last year. Developing our methodology towards a person centred approach to reducing offending, and utilising early interventions, will support work with females, young people and families, which is at the core of tackling the causes of crime, recognising that many offenders have fallen into criminal activity due to being vulnerable after being victimised, abused or exploited themselves.

Finally, the establishment of **video links** to help vulnerable victims provide evidence to court remotely has been an important project for partners. Calderdale's link is now live, but take-up of the service is below expectations (partly influenced by last minute guilty pleas by perpetrators). Work is ongoing with West Yorkshire Police to ensure that this facility is fully utilised, assisted by a further round of awareness raising and training.

## SUPPORT VICTIMS AND WITNESSES

## DELIVERY OVERVIEW

**Objective: More victims will be satisfied with the level of service they receive from the police**

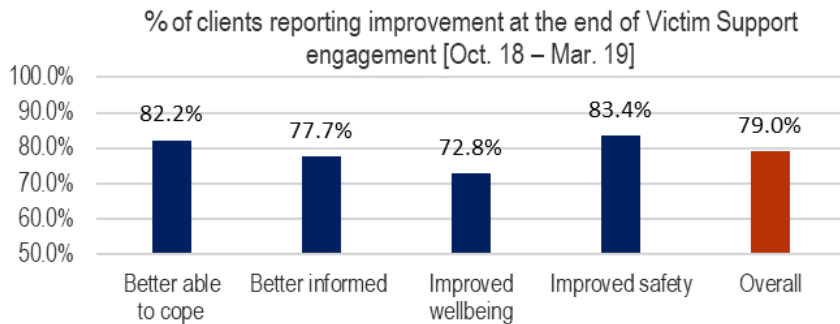


User Satisfaction	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Mar. 19	73.4%	77.2%*	82.3%*	74.8%*	78.1%*	75.8%*
12 mths to Mar. 18	75.9%	78.7%	77.3%	80.8%	78.2%	78.4%

### Commentary

In our Delivery Quarterly the indicator of victim satisfaction is with WYP's service (covering burglary, violent crime, vehicle crime, hate, and domestic abuse), 73.4% of victims recorded they were satisfied in the 12 months to March 2019. This result (73.8% in the previous quarter), reflects some stability in scoring after quarter to quarter falls in the positive response for over three years. [\*Victims are now only asked to comment on services they have received, and the district data in the table above is collated under this new methodology. Scores in 4 of the 5 districts improved between Q3 and Q4]

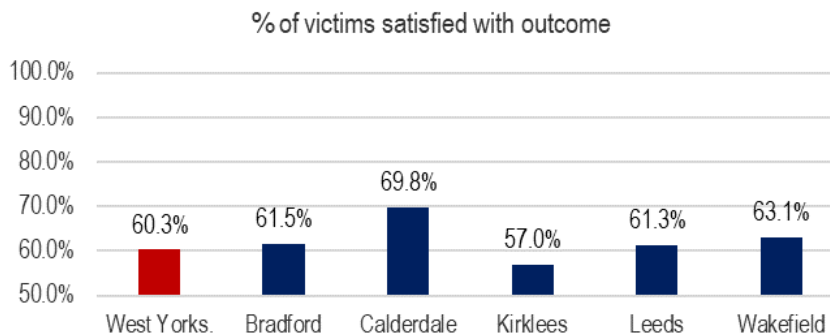
**Objective: More victims who choose to access victims' services will be satisfied with the service they receive**



### Commentary

Victim Support had a caseload of 3341 victims during the second half of 2018/19. The largest group of cases were related to Domestic Violence (1326 DV cases). Victim Support's services help victims by arranging peer support, building self-confidence, and assistance with low cost security devices like personal alarms. Upon accessing services, victims are asked to score four statements to assess their wellbeing and sense of safety. At the end of their period of support these questions are repeated to measure the 'distance travelled' during the support period. Over the past six months 79.0% of clients said they felt better overall following their engagement with Victim Support (up from 76.2% in the previous six months). In particular, more clients reported improvement in their ability to cope and sense of safety. This data is supplied to the Ministry of Justice and is refreshed every six months.

**Objective: More victims will be satisfied with the outcome of their case**



Victim satisfaction	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 months to Mar. 19	60.3%	61.5%	69.8%	57.0%	61.3%	63.1%

### Commentary

West Yorkshire Police's survey of victims' satisfaction with the outcome of their case covers burglary, vehicle crime, criminal damage, arson, robbery, theft, violence against the person, and hate incidents. There was a 0.9 percentage point fall in the proportion of victims who said they were satisfied with the outcome of their case in the year to March 19 when compared to the previous quarter, and over the past twelve months, the figure has fallen by over 3 percentage points. The volume of positive outcomes achieved by WYP is lower than the national average, and this remains an issue which the force is working to improve.

### West Yorkshire Police Delivery

The Force has a dedicated **Domestic Violence Protection Order** team with a dedicated IDVA seconded to them. This is improving the victim intervention and signposting to agencies following a DVPO being granted. The team have now delivered training to all districts. The project evaluation is currently being completed with signs that the team is working well and making a difference to victims.

**Clare's Law** Campaign – The Safeguarding Central Governance Unit developed a Clare's Law public facing campaign to encourage more applications through the Domestic Abuse Disclosure Scheme. This was delivered in February and there has been an increase in right to ask applications which will assist us in keeping DA victims safe.

The Force is working with CPS, HMCTS and NPCC to implement the Domestic Abuse (DA) best practice framework which aims to improve the Criminal Justice response to DA and enhance the level of support available to **DA victims**. This follows a successful pilot in Bradford District.

### West Yorkshire Partners' Delivery

West Yorkshire Fire and Rescue Service's (WYFRS) '**Safe and Well**' programme reaches out to people who may be at higher risk of having an accident in the home because of their age or other lifestyle factors. The programme has already benefitted from input from West Yorkshire Police's Crime Prevention Team, and in the last quarter, 140 Safe and Well visits were made which included a crime prevention element.

**Fraud** is a relatively high volume crime and sadly unscrupulous traders, or telephone or online based fraudsters, can target vulnerable people. Representatives from West Yorkshire Police's Economic Crime Unit have held workshops at WYFRS Headquarters to provide updates on fraud awareness to front line personnel. In addition, WYFRS have been working with WYP's Safeguarding Team to develop training for Safe and Well staff and District Prevention Managers.

In Kirklees, work has been carried out to raise awareness about '**Romance Fraud**' carried, through dating apps. Safer Kirklees set up a stall at Huddersfield's Kingsgate shopping centre to promote ways people can to reduce their chances of becoming a victim.

### OPCC Delivery

The second part of a publicity campaign to help people know how to spot the signs of modern slavery has been launched. In August I spear-headed a campaign; '**Modern Slavery: It's Not on My Street?**' to encourage residents to help prevent the crime by knowing how to spot possible signs of it.

Now people at work are being encouraged to know potential danger signs to look out for to help stop a crime which trades in human misery. The campaign highlighted that you could be working next to someone who is a victim of this appalling crime and needs our help. Through the West Yorkshire Anti-Trafficking and Modern Slavery Network we are working with partners to support businesses to achieve transparency in their supply chains.

Community projects in West Yorkshire have now received grants totalling over £2.6m from my **Safer Communities Fund**. The fund hit the milestone amount following an awards evening in March for the latest round of the grant scheme. 57 community projects from across West Yorkshire received a share of over £250,000 at the event which was held in Calderdale at Halifax Academy. The fund has now delivered across 15 grant rounds since then totalling £2,670,968.67 with 615 projects benefiting!

### OPCC Delivery

During the quarter there has been good progress with the development of the draft **Victims and Witnesses Strategy**. The final draft will be presented to the Local Criminal Justice Board and the PCC's Partnership Executive Group in June 2019

The Ministry of Justice have announced proposals to pilot the monitoring of the **Victims Code**, with the responsibility resting with the PCC working through the local LCJB. The West Yorkshire PCC and LCJB have agreed to take part in the pilot. This new role will be a good fit with the strategy.

On service delivery, an all age ISVA (**Independent Sexual Violence Adviser**) service with a specialist ChISVA (Children's ISVA) has been commissioned to run from 1 April 2019. An Information Sharing Agreement has been put in place between West Yorks Police and the provider of the restorative justice service, Restorative Solutions. A variation of the service contract to incorporate support for under 18s where an offender is over 18 has also been agreed in principle.

**ACTION LOG**
**DELIVERY OVERVIEW**

Date of Action	Action Owner	Action	Action due	Update	Status
Feb-19	Chief Constable	WYP to review Attrition rates for Repeat Victim/Offenders where DVPO's are in place compared to cases where DVPO's are not in place and to understand the impact/benefit of these	07-May-19	The evaluation of DVPO's is being undertaken by the Whole Systems Approach audit and the result of not only West Yorkshire's approach but that of the other forces will be available in June 2019	Ongoing.
Feb-19	Chief Constable	WYP Safeguarding Governance to determine the number of Private Dwellings accommodating our of area children in each District and to determine the process of notification.	07-May-19	Initial Statistics provided and discussion ongoing with regard to partners	Ongoing.
Feb-19	ACC Hankinson	ACC Hankinson to liaise with ACO Brook re IT Capabilities / Front End Contact withing the Customer Relationship Management System	07-May-19	There is an ongoing dialogue with the national programme with regard to the CRM system	Ongoing.
Feb-19	ACC Hankinson	ACC Hankinson agreed to seek improved methods using the NPT Toolkit for Local Policing to provide advice / support to Neighbourhood Officers in ensuring consistent updates	07-May-19	This action will be covered in the PIR	Ongoing.
May-19	SCGU	In which Districts do Barnardo's do the second return interview or do other suppliers complete this in other districts Are the interviews then attached to the Misper report on Niche?	Next Meeting		
May-19	Supt Miller	Copy of Victim Satisfaction Action Plan to be forwarded to the PCC .	Next Meeting		
May-19	Chief Constable	What are the numbers with regard to Domestic and non domestic stalking and harrasment.	Next Meeting		

## GLOSSARY

<b>Acquisitive crime</b>	Acquisitive crime is defined as an offence where the offender derives material gain from the crime. Examples include, shoplifting, burglary, theft, and robbery.	<b>Hidden Crimes</b>	Term used to describe crimes that are 'hidden' from current authorities such as Forced Marriage and Honour Based Abuse. This can also include Human Trafficking and Modern Day Slavery
<b>BME</b>	BME stands for Black and Minority Ethnic and is used to describe people of this ethnicity.	<b>Human trafficking</b>	Human trafficking is the trade of humans, most commonly for the purpose of forced labour or commercial sexual exploitation by the trafficker or others.
<b>CDI</b>	Crime Data Integrity – name given to the programme to improve crime recording standards	<b>IOM</b>	Integrated Offender Management (IOM) is an overarching framework that allows local and partner agencies to come together to ensure that the offenders whose crimes cause most damage and harm locally are managed in a co-ordinated way.
<b>Child sexual exploitation and abuse</b>	Sexual exploitation of children and young people under 18 involves exploitative situations, contexts, and relationships where young people (or a third person or persons) receive 'something' (e.g. food, accommodation, drugs, alcohol, cigarettes, affection, gifts, money) as a result of them performing, and/or another or others performing on them, sexual activities.	<b>Ineffective trial</b>	An ineffective trial occurs when the trial does not go ahead on the date planned due to action or inaction by one or more of the prosecution, the defence or the court and a further listing for a trial is required.
<b>Claire's Law</b>	This is the Domestic violence disclosure scheme which gives members of the public the 'right to ask' if their partner has a history of abuse and also the police to disclose this to persons under the 'right to know'	<b>Managed Cohorts</b>	This links to the IOM framework above and refers those offenders which are managed as part of the IOM process, there are two cohorts Risk of Reoffending Cohort' = prolific offenders associated primarily with acquisitive crime 'Risk of Harm Cohort' = offenders associated primarily with Domestic Abuse, CSE, Firearms and OCGs
<b>Community Safety Partner</b>	A number of different organisations have a role to play including local councils, fire and rescue service, health and probation services and housing providers etc. These are often referred to as local community safety partners.	<b>Most similar police groups/family/forces</b>	Most Similar Groups (MSGs) are groups of police force areas that have been found to be the similar to each other based on an analysis of demographic, social and economic characteristics which relate to crime. Each police area has its own group of up to seven police areas to which it is 'most similar'. MSGs are designed to help make fair and meaningful comparisons between police areas which share similar characteristics, rather than, for example, comparison with a neighbouring police area.
<b>Conviction rate</b>	This measure is calculated by dividing the number of defendants convicted, by the total number of defendants prosecuted in the court during the period in question. The total number of defendants prosecuted in the court includes those charged by the police and Crown Prosecution Service but whose cases were dropped.	<b>Operational functions</b>	Operational functions include things like patrolling neighbourhoods, responding to 999 calls, roads policing and protecting vulnerable people.
<b>Crime rate</b>	The crime rate used in this document refers to the number of offences committed per 1000 people in the population.	<b>Outcomes/detections</b>	Outcomes/detections are used by the Home Office to describe the result of a police investigation following the recording of a crime. They can include cautions, charges, fixed penalty notices, cannabis warnings etc.
<b>Cyber crime</b>	Can be seen in two parts: cyber-enabled crime, where crimes that may be committed without computers are instead committed using computer networks (for example fraud and bullying); and pure cyber crime where the offence can only be committed through the use of computers (for example computer hacking, or use of malicious software).	<b>PEEL</b>	HMICFRS carry out a number of thematic annual inspections throughout the year, these are drawn together into a wider PEEL assessment which stands for Police Effectiveness, Efficiency and Legitimacy. The aim of the PEEL assessment is to judge each police force in a cross-topic way based on criteria which considers the full breadth and complexity of what the police do.
<b>DVPO Domestic Violence Protection Notices and Orders</b>	May be used following a domestic incident to provide short-term protection to the victim when arrest has not been made but positive action is required, or where an arrest has taken place but the investigation is in progress. This could be where a decision is made to caution the perpetrator or take no further action (NFA), or when the suspect is bailed without conditions		