 **Friday 17 July 2015**

**Emma Duckett**

**Police and Crime Panel Officer**

**01924 305310**

Item 14

**Complaints Received by the Panel**

**1. Summary**

* 1. Through the Police Reform and Social Responsibility Act 2011, the West Yorkshire Police and Crime Panel have a duty to record and look into complaints made against the Police and Crime Commissioner (PCC) for West Yorkshire and any Deputy PCC.
	2. The Panel received a complaint and officers are currently considering the detailed information provided by the complainant. At the time of writing this report, no new complaints have been recorded since the last meeting of the Panel on 12 June 2015.
	3. At this time there is only one live complaint against the Police and Crime Commissioner. The table outline provides the detail of this complaint along with the current status.

|  |  |  |
| --- | --- | --- |
| **Complaint** | **Substance of Complaint** | **Status** |
| 765962 | That the PCC failed to conduct a proper investigation and failed to act in accordance with his own procedures | * Complaint recorded and referred to the IPCC on 5 March 15.
* Letter received from IPCC dated 8 April 15 stating that they will not be investigating the complaint and are returning it to Panel to deal with.
* Complainant appealed against the IPCC’s decision. Still with the IPCC for consideration. Panel Officers have contacted the IPCC twice for an update.
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* 1. Further to the complaints that have been recorded and looked into, the Panel’s secretariat has also provided information to members of the public about the different routes available on matters with which they were dissatisfied but did not relate to the PCC.

**2. Recommendation**

2.1 That Panel awaits the IPCC’s decision regarding complaint 765962.