



Friday 13th November 2015

Complaints Received by the Panel

Item 13

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Panel Officer
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1. Summary

- 1.1 Through the Police Reform and Social Responsibility Act 2011, the West Yorkshire Police and Crime Panel have a duty to record and look into non-criminal complaints made against the Police and Crime Commissioner (PCC) for West Yorkshire and any Deputy PCC.
- 1.2 The Panel has recorded two new complaints since the last Panel meeting held on 11th September 2015. The Panel now has four current complaints that are at different stages. The table below provides a brief overview of all four complaints.

| Substance of Complaint | Status |
|---|---|
| <p>1. That the PCC failed to conduct a proper investigation and failed to act in accordance with his own procedures</p> | <ul style="list-style-type: none"> • Complaint recorded and referred to the IPCC on 5 March 15. • Letter received from IPCC dated 8 April 15 stating that they will not be investigating the complaint and are returning it to Panel to deal with. • Complainant appealed against the IPCC's decision. • IPCC referred the complaint back to Panel on 23 July 2015 • As agreed at the last full Panel meeting, a Complaints Sub-Panel was arranged to consider the complaint and took place on 21st August. • The Complaints Sub-Panel have requested information and clarification on a number of issues from the Commissioner and intend to meet again in late September/early October to consider the complaint with the response from the Commissioner. • Complaints Sub Panel to meet on 13 November 2015 to consider additional information. • An appeal into the non-recording of an additional element to this complaint will be considered by the full Panel on 13th November. |
| <p>2. That the Commissioner failed to respond to any communication from the complainant or his MP</p> | <ul style="list-style-type: none"> • Complaint recorded on 4th August. • Request was made to the Commissioner for additional information/explanation • Complaints Sub-Panel considered the complaint and response from the Commissioner on 21st August. • The complaint was not upheld as information was provided to show that the Commissioner had responded to the complainant's MP and that the complainant had been informed that the matter he had raised was being looked into. • Appeal to full Panel on 13 November 2015. |

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| <p>3. That the Commissioner has misconducted himself by making slanderous comments</p> | <ul style="list-style-type: none"> • Complaint recorded on 23rd September. • Complaint then referred to IPCC on 24th September. • IPCC returned complaint to Panel on 15th October. • Detailed rationale requested by Panel of the IPCC in order to better understand the reasons for returning the complaint to Panel. |
| <p>4. The Commissioner presented himself as dealing with your complaint against WYP and disclosed your personal information without permission</p> | <ul style="list-style-type: none"> • Complaint recorded on 6th October. • Further information sought from the complainant. |

1.3 Further to the complaints that have been recorded and looked into, the Panel’s secretariat has also provided information to members of the public about the different routes available on matters with which they were dissatisfied but did not relate to the PCC.

2. Recommendation

2.1 That members volunteer to form a new Complaints Sub Panel to consider the new complaints highlighted at items 3 and 4 of the table.