



West Yorkshire Community Rehabilitation Company (WYCRC) delivers probation services to offenders across West Yorkshire. Our service users often have multiple needs and lead chaotic and troubled lives. We work with our statutory and voluntary sector partners (including health, social care, housing, prisons, Police, and substance misuse and mental health services) as well as the National Probation Service to deliver innovative approaches to supervise and rehabilitate offenders, making West Yorkshire a safer place in which to live and work.

For over 100 years, as West Yorkshire Probation Trust, we were the statutory provider of probation services to all offenders in West Yorkshire. The Ministry of Justice's Transforming Rehabilitation Programme, which began in 2013, replaced 35 Probation Trusts with one smaller National Probation Service and 21 Community Rehabilitation Companies. Since the division in February 2015, high risk offenders are supervised by the National Probation Service, and WYCRC supervises low to medium risk service users and delivers Community Payback.

WYCRC is owned by Purple Futures, a new partnership of private sector, charities and social enterprise, led by Interserve, which provides probation and rehabilitation services on behalf of the Ministry of Justice (MoJ) in five areas of the UK – West Yorkshire; Humberside, Lincolnshire and North Yorkshire; Cheshire and Greater Manchester; and Hampshire and the Isle of Wight. Services are delivered as part of the MoJ's Transforming Rehabilitation programme. We deliver safe, cost effective and personalised probation services while also coordinate local provision for our service users, accessing specialist provision from local partners.

We directly deliver a range of behaviour change programmes across West Yorkshire, including accredited programmes, on a group and one-to-one basis. These include:

- Building Better Relationships
- COVAID (Control of Violence for Angry Impulsive Drinkers)
- Drink Impaired Drivers
- Resolve
- Thinking Skills
- Stop Binge Drinking
- Think Again
- Responsible Road User Group
- Safer Relationships
- Action for Change

We also deliver Community Payback, both on standalone orders and as part of a broader Community Order. We contract with specialist providers of services for South Asian offenders and women, to ensure all support is appropriate and accessible.

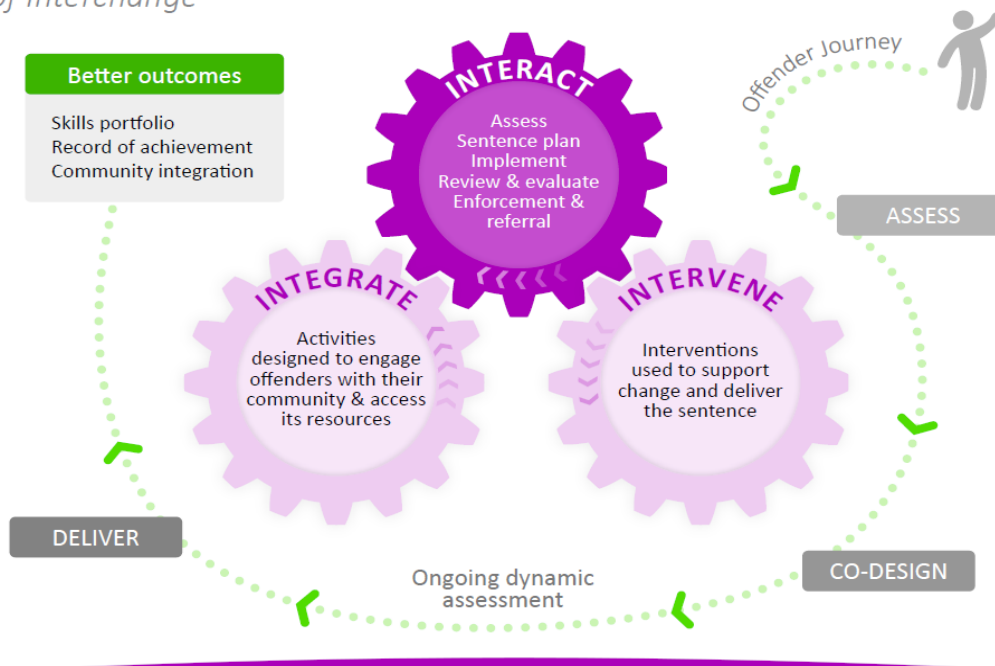
We cover the whole of West Yorkshire, with teams of Senior Case Managers and Case Managers working in every community. We are undergoing a refresh of our estate, moving into more appropriate and accessible offices and reporting centres. Our staff are enabled to work within their communities through mobile IT kit, meeting service users at local hubs such as community centres

and partner sites, increasing levels of attendance, compliance and improving links with small local partners.

All our work with service users is based on our Interchange model, which offers a personalised, coproduced service user pathway to define and achieve goals and reduce reoffending. All activity is goal orientated, asset based, and places service users at the centre of their plan.

## The 3 core activities of Interchange

Purple Futures  
An Interservice-led Partnership



Some key figures:

Between January and December 2016 we worked with 4117 service users to deliver 307,719 hours of Unpaid Work, all of which are for the benefit of the community. 89% of Unpaid work requirements (sentenced at Court) were successfully completed. During this period we supervised almost 3500 service users on Community or Suspended Sentence Orders, as well as almost 2300 service users released from custody.