



Office of the
**Police & Crime
Commissioner**
West Yorkshire

Police and Crime Commissioner's

DELIVERY QUARTERLY REPORT

July – September 2018

Keeping West Yorkshire safe and feeling safe.

DELIVERY QUARTERLY

	Objective	Measures	12 months to Sep-17	12 months to Sep-18	Trend
Tackle crime and anti-social behaviour	Significantly reduce the volume of crimes committed in West Yorkshire	Total recorded crime	253,787 (+15%)	283,983 (+12%)	↑
		Risk of household crime	11.8% (Jun 17)	12.3% (Jun 18)	↔
		Risk of personal crime	2.9% (Jun 17)	4.2% (Jun 18)	↔
	Significantly reduce ASB in West Yorkshire through prevention and Early Intervention	Volume of ASB incident Reported	38,556	33,532	↓
	Significantly reduce the reoffending rate in West Yorkshire	Reoffending rates of the managed cohort	Cohort 1 – 2.5 Cohort 2 – 1.9	Cohort 1 – 1.9 Cohort 2 – 1.4	↓
	HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING at effectively reducing crime	HMICFRS PEEL Effectiveness inspection	Good 2016	Good 2017	↔
	More people will feel safe in West Yorkshire	Your Views	80.9% July 17 to Jun 18	80.0% Oct 17 to Sept 18	↔
	Frontline policing will be protected and resourced to deter, detect and deal with criminals	Proportion of police officers in operational roles	90.4%	89.9%	↔
	More people will think the police are doing a good or excellent job in their local area	Your Views survey	42.6% July 17 to Jun 18	41.3% Oct 17 to Sept 18	↔
More people will be confident that the police and partners will prevent crime and anti-social behaviour	Your Views survey	39.0% July 17 to Jun 18	37.5% Oct 17 to Sept 18	↓	
Safeguard vulnerable people	HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING at protecting the vulnerable	HMICFRS PEEL vulnerability inspection	Good	Good	↔
	The most vulnerable people will be identified and supported	The volume of looked after children who go missing repeatedly	9,996 missing 27.0% repeat rate	9,865 25.0% repeat rate	↓
	The police and partners will work better together to safeguard vulnerable people	Reporting of 'hidden crimes'	HBV - 150 FM = 311	HBV - 181 FM = 340	↑
	West Yorkshire Police will make effective use of civil orders and legislation as a positive action to disrupt offenders, protecting the vulnerable and reducing threats	Appropriate use of DVPO's Sexual Risk Orders and Child Abduction Warning Notices	NA	NA	
Make sure criminal justice works	Increase the confidence of communities in their community safety partners	Your Views survey	39.0% July 17 to Jun 18	37.4% Oct 17 to Sept 18	↓
		Ineffective trial rate (Magistrates Court)	14.6%	13.2%	↔
	Ensure all relevant partners are working together achieve effective results	Volume of early guilty pleas	Mags 37.1% Crown 78.0%	Mags 36.3% Crown 73.0%	↔
		Average time taken for cases to be brought to resolution	45.8 days (Q4 2017/18)	50.8 days (Q1 2018/19)	↓
	Have a police service which is more representative of the people it serves.	Recruitment programmes which promote the employment opportunities at West Yorkshire Police for members of under-represented groups	5.6% (BME)	5.6% (BME)	↔
Support victims and witnesses	More victims will be satisfied with the level of service they receive from the police	Victim satisfaction survey	75.9%	74.9%	↓
	More victims who choose to access victims services will be satisfied with the service they receive	Proportion of clients reporting an improvement at the end of Victim Support engagement	n/a	76.2% (Apr.-Sept. 18)	↔
	Improve the outcomes for victims of Crime	Victim satisfaction survey	63.9%	61.6%	↔

DELIVERY QUARTERLY

Introduction

This report aims to summarise some of the recent progress made by the Office of the Police and Crime Commissioner (OPCC), West Yorkshire Police and key partners in delivering the Police and Crime Plan. Activity included in this report covers the quarter July to Sept 2018, and statistics presented reflect the 12 months to Sept 2018, unless otherwise stated.

The report focuses on the four main outcomes of the Police and Crime Plan; tackle crime and anti-social behaviour (ASB), safeguard vulnerable people, make sure criminal justice works, and support victims and witnesses. These outcomes were decided on following extensive consultation with the public, police and partners. We cannot hope to successfully deliver these outcomes unless we all work together.

This report sets out our collective progress against each of the delivery measures, but does not contain an exhaustive list of all delivery activity. More information can be found on my website at www.westyorkshire-pcc.gov.uk.

Delivery Overview

The data included in this report comes from a range of different sources including national crime statistics and surveys, West Yorkshire Police, HMICFRS inspection reports, partner performance indicators, and consultations carried out by my team. Having a mix of quantitative and qualitative measures allows me to present a more holistic and meaningful report to the public.

We also include data from the 'Your Views' survey, which was launched in June 2017 to provide data on a range of measures of public confidence and community safety at local level in West Yorkshire for the first time this report includes rolling 12 month data for more robust sample size.

The Delivery Quarterly report aims to provide a balanced account of police, partner and OPCC delivery over the past quarter. I hope that by including details of our progress in tackling crime and community safety issues as a collective, we can help our communities understand and be reassured by our unified approach. As I have said before, keeping West Yorkshire safe and feeling safe cannot just be left to the police.

Tackle crime and anti-social behaviour

Tackling crime and anti-social behaviour is a challenging and varied task. Different problems require different responses and different partner's involvement. Together with the police and local and national partners, we will continue to protect our communities by tackling the perpetrators of crime, and reducing the opportunity for crimes to occur. To understand how we can best focus our collective resources, I closely monitor crime levels, measures of public confidence, police service demand, and communities' feelings of safety, through the data in this report.

Safeguard vulnerable people

As with all the outcomes in the Police and Crime Plan, safeguarding vulnerable people requires input from a wide range of organisations. As PCC for West Yorkshire, I have brought partners together to tackle important issues such as child sexual abuse (CSEA), support for people with mental health issues within the criminal justice system, human trafficking and modern slavery, and honour based abuse. I will continue to contribute to this safeguarding agenda by promoting partnership working, for example in our response to children who repeatedly go missing from home.

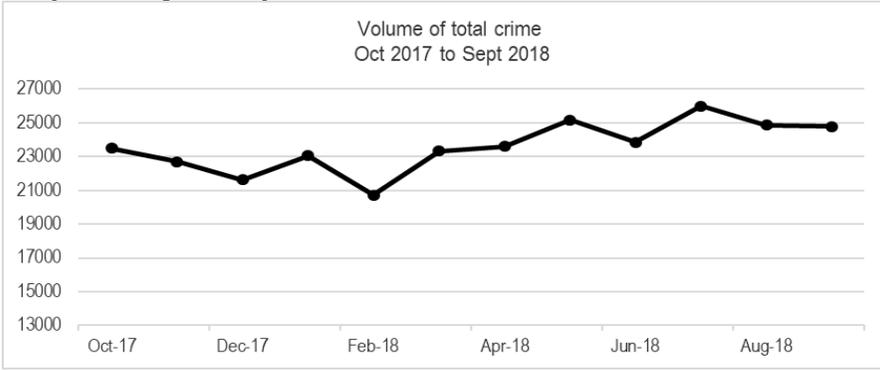
Make criminal justice work

It is important that our communities have confidence in our criminal justice system. This report presents measures to help me assess how effectively partner organisations are working together to achieve efficient court processes, and how well West Yorkshire Police's workforce reflects the demographic profile of the local population.

Support victims and witnesses

The OPCC supports the needs of victims and witnesses in West Yorkshire by funding key services which are delivered by partners in the third sector and district Community Safety Partnerships (CSPs). In this report, I monitor data provided by the police, our own internal research, and that of our delivery partner Victim Support, to understand the needs and experiences of victims and help me evaluate the quality of the service they receive.

Objective: Significantly reduce the volume of crimes committed in West Yorkshire

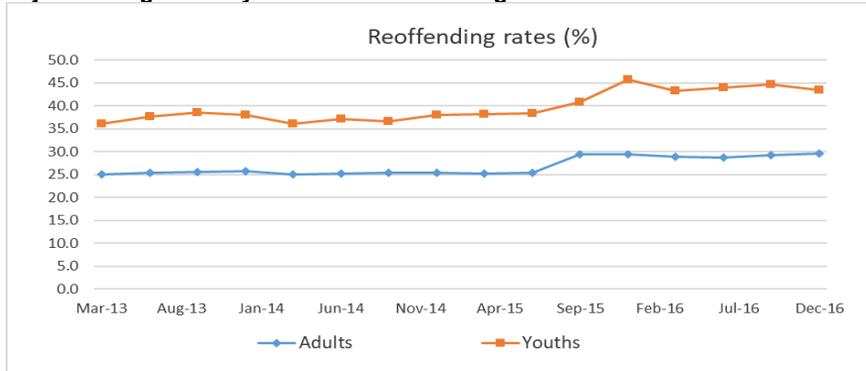


Recorded Crime	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Sept 17	+15%	+19%	+12%	+17%	+13%	+12%
12 mths to Sept 18	+12%	+13%	+10%	+9%	+11%	+17%
Vol. (to June 2018)	283,983	74,359	24,066	42,253	102,690	39,615

Commentary

Recorded crime has increased by 12% when the 12 months to Sept 2018 are compared to the preceding 12 months. Just under half of this 12% increase is related to improvements in recording practices which have taken place over the past two years. Analysis of recorded crime records shows that all of the 43 police forces in England and Wales are now showing increases in the volumes of crime that they record. The MSG average increase is now 15% in comparison with the 12% increase seen in West Yorkshire.

Objective: Significantly reduce the reoffending rate in West Yorkshire

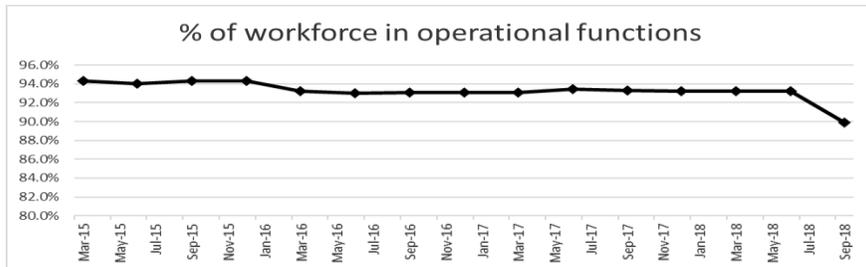


Reoffending rates 12 months to Dec 16	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
Adults	29.6	30.4	29.3	27.9	30.4	30.0
Youths	43.5	42.6	50.7	42.2	45.2	36.6

Commentary

Reoffending rates taken from Ministry of Justice data record the proportion of offenders released in a given year who go on to reoffend in the following twelve months. Figures for the year to Sept 2016 record a reoffending rate for West Yorkshire adult offenders of 29.6%, and of 43.5% for youths. The overarching trend is a deterioration in youth reoffending rates, increasing from 38.2% in March 2015. Calderdale's youth reoffending rate is slightly higher than other districts, but the figure is affected by a small sample size. With support from my office, West Yorkshire Police has been working on developing additional ways of monitoring reoffending rates.

Objective: Frontline policing will be protected and resourced to deter, detect and deal with criminals

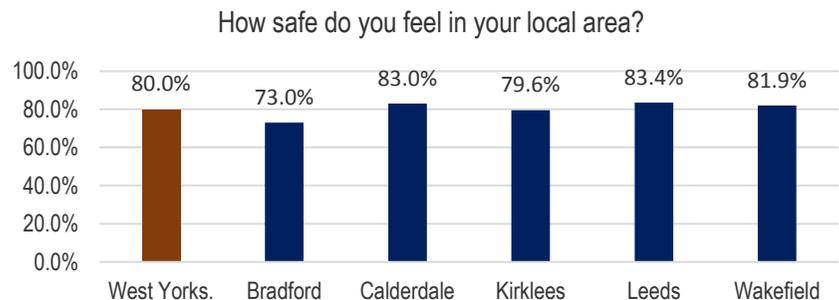


% in operational functions	Mar	Jun	Sept	Dec
2017	93.1%	93.4%	93.3%	93.2%
2018	93.2%	93.2%	89.9%	/
Change	+0.1%	-0.2%	-3.4%	/

Commentary

The drop in % for this measure is due to the introduction of new codes by the HMICFRS to determine the number and proportion of officers and staff in the following categories 'Visible operational frontline roles', 'Non-visible frontline', 'frontline support' and 'business support' roles. The current figure reflects the percentage in the first 3 categories. As the country starts to use these new categories, I will look to ensuring that our frontline continues to be protected and is comparable with other forces.

Objective: More people will feel safe in West Yorkshire



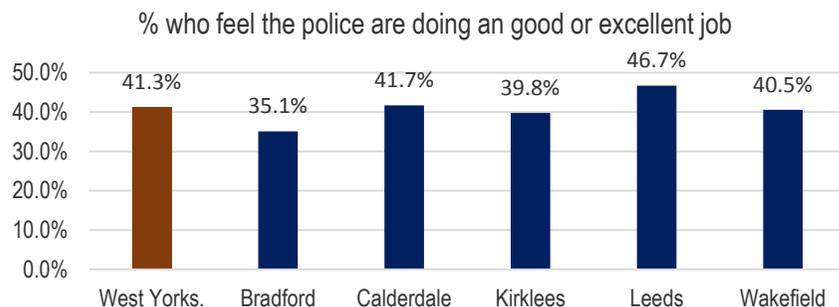
Your Views Survey (Year to Sept.18)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
% feeling safe	80.0%	73.0%	83.0%	79.6%	83.4%	81.9%

Commentary

Through our Your Views residents survey, we ask people to assess whether they feel safe in their local neighbourhood. Survey results identify that (for the year to September) 80.0% of West Yorkshire residents said they feel safe in the place where they live - a small reduction on the past quarter's result (year to June figure was 80.9%).

On this measure, Leeds has seen a fall in positive scoring over the last two quarters, whilst Calderdale is showing a trend of improving positive scoring over the past year.

Objective: More people will think the police are doing a good or excellent job in their local area

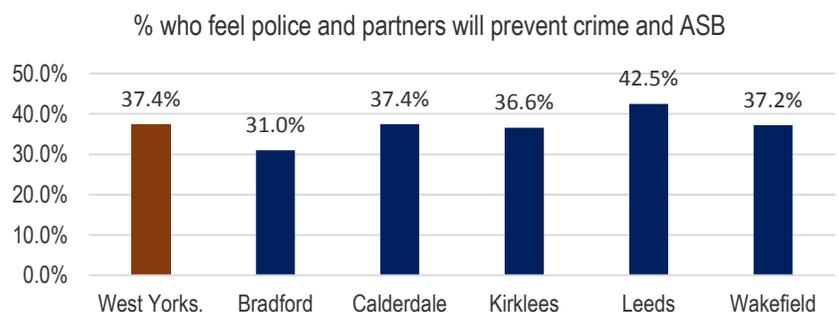


Your Views Survey (Year to Sept.18)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
% good / excellent	41.3%	35.1%	41.7%	39.8%	46.7%	40.5%

Commentary

The response to our questions on people's satisfaction with the operation of their local police service records strong positive responses on integrity matters: whether people feel the police would treat them fairly or with respect. Weaker scores are recorded for people's expectation of whether the police would tackle the issues that matter to them, and people's overall rating of the effectiveness of their local police (shown in this chart). Roughly 40% of respondents recorded that they felt the police were doing a good or excellent job in their area – the positive response to this question reducing slightly from last quarter's results.

Objective: More people will be confident that the police and partners will prevent crime and anti-social behaviour



Your Views Survey (Year to Sept.18)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
confident/v.confident	37.4%	31.0%	37.4%	36.6%	42.5%	37.2%

Commentary

The Your Views survey asks respondents whether they feel confident that the police, local authority, and public sector partners ('community safety partners') work well together across a range of issues. For the year to September 2018, there was a small reduction in positive scoring for each of these measures. At West Yorkshire level, over half of respondents feel that partners will keep people safe and protect the vulnerable, but only 37.4% are confident that partnerships will prevent crime or ASB. At district level, Leeds and Kirklees saw small reductions in scoring for these indicators when the values for the year to June and the year to September were compared.

West Yorkshire Police Delivery

Police recorded crime increased by 12% in the year to Sept 2018, and less than the similar forces in the area which are seeing a 15% increase. Our increase in recorded crime is moving closer to the force's calculation of the actual increase in the risk of experiencing a crime, which is c.7%. The difference between the two figures is predominantly due to the impact of better crime recording practices (CDI).

With unprecedented levels of **Calls for Service** the force are responding to 160 additional calls per day compared to the same time last year. However, encouraging the public to contact online is having a positive impact and improving waiting times on the 101 service. The force still manages to buck national trends and has not abandoned a 999 call in over 12 months

Embedding the renewed **Neighbourhood Policing** structure and ethos is a key focus currently and extensive problem solving training has been delivered with districts working with partners to make effective Early Intervention activity 'business as usual'. The Neighbourhood Learning Forum has been started to ensure best practice is shared across the area.

The last quarter has seen the **Organised Crime teams** respond to a number of Crimes in Action including threats to life and the **Firearms Prevent team** have been working closely with the districts particularly Kirklees, Leeds and Bradford around gang activity and the threat from firearms

Five men have been jailed for over 60 years in total for their role in a **major drugs operation**. The West Yorkshire Police Major Crime Team has been investigating this group for over six months and this quarter saw the culmination of this operation. The group mainly operated in the West Yorkshire and caused untold misery across the county due to their activity

I was also pleased to see a **Human Trafficking** Gang jailed for over 24 years. These were members of an Organised crime group that trafficked victims from Slovakia into Leeds – often targeting single and vulnerable men in extreme poverty and promising them a better life in the UK. They also trafficked families with young children – a total of 37 victims aged 1 to 57 were rescued by this operation.

OPCC Delivery

In July I released my refreshed **Police and Crime Plan 2016-21**, which outlines the crucial work needed, with partners, to tackle crime and anti-social behaviour, protect victims and witnesses, making sure criminal justice works for our communities, and safeguarding the region's most vulnerable. The refreshed plan includes a more prominent focus on tackling violent crime. I have already invested in the **Get Away 'n' Get Safe** programme (GANGS) to reach out to young people in schools to warn them of the risk posed by gang and organised crime in their communities, and to help them to make the right choices in life.

Other new aspects of the Plan include further encouraging and supporting our communities to report offences, particularly those that involve people who may be vulnerable, and protecting the wellbeing of our police officers, staff and police volunteers.

One of the key actions from the refreshed plan is with regard to **Knife Crime**, so I fully supported the week of action against Knife Crime in the District. This closely followed the grants from the last round of the **Safer Communities Fund** giving over £210,000 to a number of local projects looking at reducing the number of persons who carry knives on our streets and to educate about the awful and wide ranging consequences of knife crime.

I'm also chairing the National Task and Finish Group for PCC's and developing work around the local strategies aligned to the National Serious Violence Strategy

This quarter also sees the launch of the **Annual Cyber Crime** competition. The competition is aimed at school pupils in years 7, 8 and 9 and challenges them to form a team and design a resource to help keep people safe online. The resource can take any form such as a website, leaflet, phone app or even a rap! Teams have until 7 December to design, test and launch their resources. All finalists will be awarded certificates recognising their contribution to making communities safer. The overall winner of the competition will take home a prestigious trophy as well as a tour of West Yorkshire Police's specialist operations site.

Cyber crime can have a really detrimental effect on victims and tackling it is a clear focus for us and our partners. Young people are crucial in helping us to tackle these issues.

West Yorkshire Partners' Delivery

The OPCC co-ordinates the West Yorkshire Community Safety Partnership (CSP) Forum, which brings together representatives from the five district CSPs to discuss collaborative work and current activity. During 2018, key priorities have been discussed at workshop events, with action against ASB the first topic for discussion. The majority of districts highlighted fly tipping, begging, and rough sleeping as being significant issues for their communities. Homelessness and begging is an issue experienced in all districts, with persistent beggars moving between districts following court action. Fly tipping can also occur on a cross-border basis, and ranges from households dumping personal items to the growing issue of the dumping of business waste.

The group recognised that mental health issues played a role in many ASB incidents, and that an increasing number of individuals are being referred to ASB teams without the root cause of their behaviour being addressed. It was proposed that having mental health workers as part of (or accessible to) ASB teams could replicate the success seen of locating mental health professionals within police contact centres.

All districts were keen to look at areas for coordinated activity to tackle some their common problems. In July's meeting, group members discussed taking forward specific work on:

- The use of CPNs (Community Protection Notices) to tackle begging. Members were interested in finding out more about who uses CPNs, the positive and negative aspects of this, and the issues they were being utilised for.
- Fly tipping – exploring the organising of a coordinated 'day of action' combined with an awareness raising campaign developed for the public.
- The development of a universal training package for staff across all West Yorkshire districts to guide in the use of appropriate legislation to tackle ASB issues.

OPCC Delivery

Following the launch of the Government's Serious Violence Strategy, £22M of government funding was allocated to an Early Intervention Youth Fund to support community projects which can help steer young people away from violent crime. My office has helped to coordinate a West Yorkshire partnership bid to this fund, which has resulted in £1.1M being awarded by the Home Office for projects in the county. The projects will support children and young people at risk of criminal involvement, or those who have already offended, to help to divert them away from criminality. Specifically:

- A youth intervention project to identify and target young people who are vulnerable to exploitation, or who have associations with young people linked to organised crime groups or urban street gangs,
- Employment of keyworkers to support children who are identified as at risk of becoming involved in violent crime,
- The Wakefield *Step-Up to Positive Activity* project, which targets young people aged 11 to 17 who are involved in, or at the risk of being involved in, serious crime,
- Kirklees will receive funding support for reducing gang related violence, and Leeds will develop a localised system approach developed through third sector community and statutory organisations and local residents.

The fight to reduce violent crime in our neighbourhoods remains a high priority for myself, West Yorkshire Police, and our partners. Enforcement work continues alongside early intervention and crime prevention work, such as the dedicated week of action to tackle knife crime which was carried out by West Yorkshire Police in September.

The week included educational activities, targeted enforcement work, and promotion of anti-knife crime messages. Officers spoke during school assemblies at both primary and secondary schools, and joined pupils on school buses to educate young people on the dangers of carrying a knife.

I would encourage everyone to get involved in the fight against knife crime. Reports can be made to the police or anonymously to Crimestoppers on 0800 555 111.

Objective: HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING

West Yorkshire



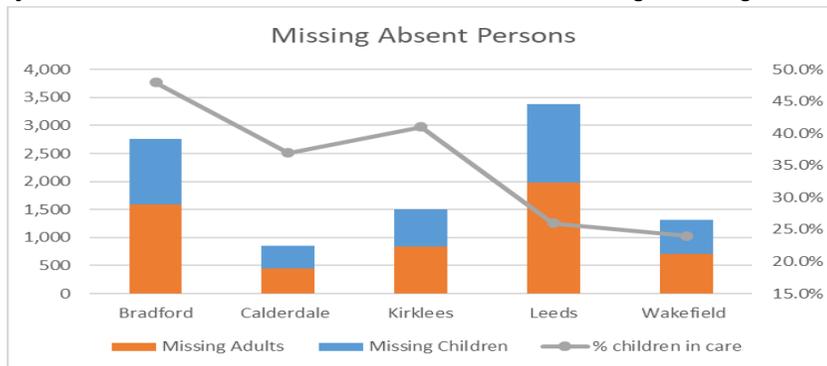
✓ All pre-2013 recommendations complete

Commentary

In March 2018 HMICFRS released the Effectiveness report for West Yorkshire Police which completed the 2017 PEEL assessment. West Yorkshire Police were graded as GOOD across every strand indicating that they provide an Effective, Efficient and Legitimate service to the public of West Yorkshire. The next inspection starts in May 2019.

Whilst I am pleased with the assessment provided by HMICFRS, I will ensure that my team continues to work closely with colleagues in West Yorkshire Police to address all areas for improvement and recommendations noted in the reports. We have recently been given access to the HMICFRS register where we can monitor the progress of the force with regard to the various recommendations made by the inspectors. Using this information I can ensure that the force is constantly improving ready for the next assessment.

Objective: Reduce the number of looked after children who go missing

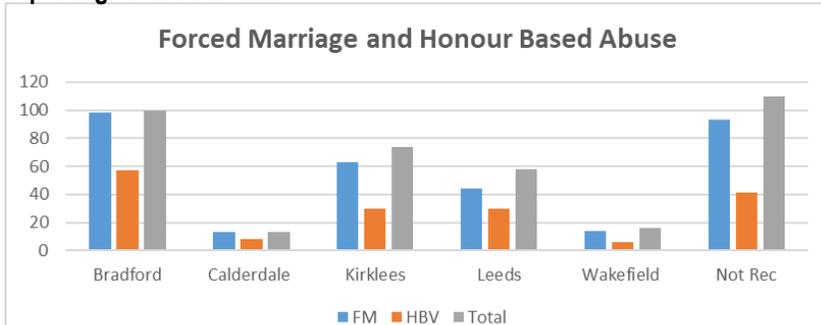


12 months to Sept 18	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
No. missing people	9,865	2,763	855	1,507	3,379	1,322
No. missing children	4,182	1,171	404	664	1,406	613
% missing children in care	37.0%	48.0%	37.0%	41.0%	26.0%	24.0%

Commentary

9,865 people were reported missing in the 12 months to Sept 18 (down by 104 people on the previous quarter). The number of these missing persons that were children totalled 4,182 (42% of the total). Of those children 37.0% were children missing from Care. West Yorkshire Police is committed to working with social care agencies to help prevent people going missing, concentrating on those at the most risk. I have been working with our partners to ensure that all missing children are given the option of an independent interview to help understand and prevent them going missing again.

Objective: Police and partners keep vulnerable people safe by increasing the reporting of 'hidden crimes'



12 months to Sept 18	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield	Not rec
Forced Marriage	340	98	13	63	44	14	93
Honour Based Abuse	181	57	8	30	30	6	41
Overall total	387	100	13	74	58	16	110

Commentary

Forced Marriage and Honour Based Abuse figures have now been joined into a single set of figures; this is due to there being so much overlap on them (i.e. many occurrences being flagged with both FM and HBA). Top occurrence types in the last 12 months were as follows: Domestic (162 / 41.9%), Referrals (89 / 23.0%), and Court Orders (53 / 13.7%). I am working with Safeguarding units to ensure that these crimes are properly flagged and vulnerable victims are safeguarded.

West Yorkshire Police Delivery

Significant progress has been made in delivering improved services in relation to Safeguarding across the county. An NPCC and MoJ pilot commenced on the 23rd July for 6 months, where police forces are notified by the courts when a **Forced Marriage Protection Order** or a **Female Genital Mutilation Protection Order** is served, ensuring that we are alerted in a timely manner and can put any safeguarding measures in place to support the victim at the earliest opportunity

With regard to **mental health** there is really positive news in that since the law changed in December 2017 so that people can only be detained in police custody in very exceptional circumstances, we are now NOT taking 136 patients to our police station by are ensuring that people go to a health based place of safety. This is great partnership work across the whole district to enforce this change

The latest statistics with regard to **Missing Persons** indicate that the problem solving activity and partnership working is beginning to have a positive impact and the number of persons who go missing repeatedly is falling

OPCC Delivery

In this quarter the Chief Constable and myself have made a significant donation to the **West Yorkshire Poverty Network**. £49,900 was donated to the network which is made up of 5 smaller food networks that cover each district of West Yorkshire. The Network ensures all 5 areas are working together to bring about a coordinated approach to tackling food poverty. The monies from the Police Property Act fund are to be used for charitable causes and this donation was targeted at organisations including foodbanks involved in tackling holiday hunger, which is a growing issue as many children struggle to eat during the holidays due to a lack of free school meals over the break.

I have also supported an initiative by national trading standards with regard to **Scam Mail**. I have signed up to be a SCAMBassador and encourage other residents to join the scheme which means being responsible for collecting scam mail and sending it to NTS for investigation, as well as raising awareness in the community. Scam mail is at best irritating and at worst can cost victims their life savings and affect their mental health and well-being. The mailers often target the most vulnerable in our society, so each person that signs up helps reduce the burden on those least able to bear it.

West Yorkshire Partners' Delivery

Safer Leeds Street Support Team: Like many other cities Leeds acknowledges that it needs to do more to support and safeguard those who rough sleep, beg, or are homeless. A new partnership approach across the city is being developed to tackle the issue, with three strands of action:

1. The Street Support team uses a case management system to ensure those with the highest levels of need receive bespoke support. The team comprises specialist workers from Leeds City Council, West Yorkshire Police, and commissioned support providers such as Change Grow Live, and St. Georges Crypt.
2. The *Leeds Homeless Charter* brings together services from a range of providers including the council, grassroots groups, and people with lived experience to help develop a set of principles and actions to tackle homelessness in Leeds.
3. *Big Change Leeds* is a city collaboration between Leeds BID, Leeds City Council and with support from the Leeds Community Foundation. Big Change supports rough sleepers by asking people to donate items, time or money to an independent fund.

OPCC Delivery

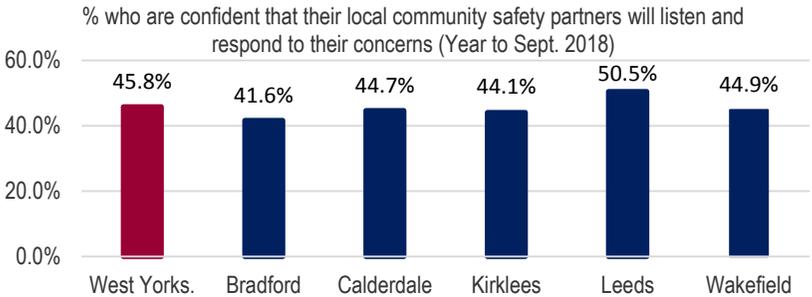
The links between Homelessness and Modern Day Slavery were the focus of a high profile conference at the University of Huddersfield in October. The event was inspired by a 2017 report from charity 'The Passage', which highlighted modern day slavery's connections with homelessness. The event welcomed 106 delegates working across sectors including law enforcement, local authority, health, NGO's, the Third Sector, as well as members of the West Yorkshire Anti-Trafficking and Modern Slavery Network. Keynote speakers included Andrew Smith (Founder and Chief Executive of Hull Homeless), Gordon Laing (General Manager of Simon On The Streets), and Philippa Roberts (Director of Legal Policy at Hope for Justice). In the feedback sessions, delegates identified that strong partnerships in West Yorkshire could be further improved by better information sharing. Also highlighted the were specific health and counselling needs of homeless people who had experienced sexual, mental, or physical abuse. Social housing providers were one group who it was felt could be better engaged with supporting vulnerable homeless people.

Objective: Increase confidence of communities in their community safety partners

Your Views data (Year to Sept. 18)	West Yorkshire	Bradford	Calderdale	Kirklees	Leeds	Wakefield
Agree %	45.8%	41.6%	44.7%	44.1%	50.5%	44.9%

Commentary

The Your Views survey includes a series of questions focused on the work of community safety partners, such as CSPs, the police, fire and probation service. This indicator reflects residents' views on whether they feel partners listen and respond to communities' concerns. Across West Yorkshire, 45.8% of respondents said they agree with this statement, with the highest confidence levels recorded in Leeds (50.5%) and Wakefield (44.9%). Unfortunately, all scores fell slightly from the position in June, with the West Yorkshire figure in September being 1.4 percentage points lower than June's figure.



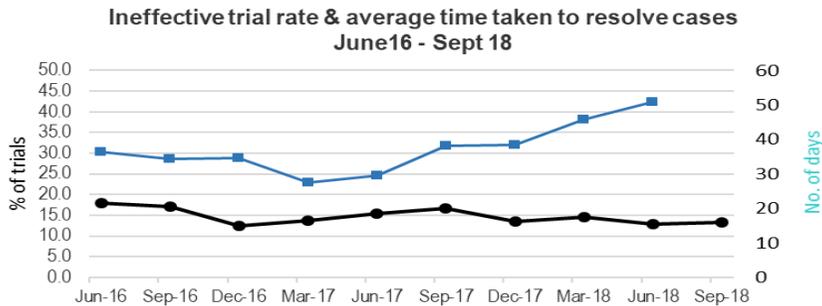
Objective: Ensure relevant partners are working together to achieve effective and efficient results

Commentary

The ineffective trial rate at Magistrates Courts (black line) has been maintained over the last year, surpassing the ambition of an effective trial rate of 85% (ineffective below 15%). Currently the figure stands as 13.2% for this quarter, but the figures are only up to August 2018.

The time taken for cases to be brought to resolution at Magistrates Courts (blue line) has continued to increase with the latest figure as 50.8 an increase of 5 days on the previous count of 45.8 days.

HMCTS colleagues feel that there are a multitude of issues as to why Courts capacity is stretched and therefore increasing the time taken for cases to be brought to resolution. This includes a reduced estate – or the same estate but with more of it used for other matters such as family and civil work, lack of immediate replacement when members of the judiciary move on as well as ongoing legal staff shortage. Interesting there is also a general consent that trials just take longer than they have done before.

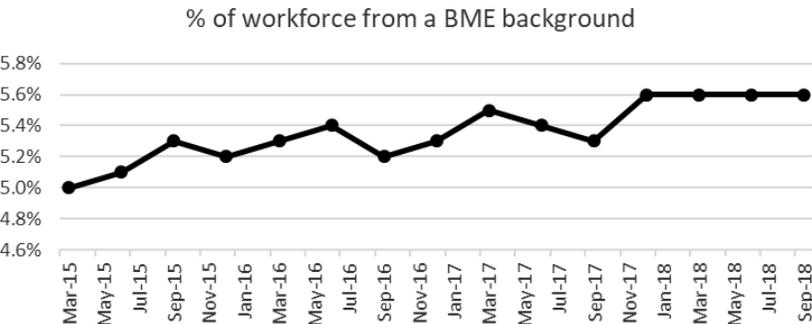


Objective: Have a police service which is more representative of the people it serves

Commentary

The proportion of the police service in West Yorkshire from BME communities has increased gradually over the past few years, from 5.2% in Dec 2015 to 5.6% in Sept 2018. Since April 2016 there have been a total of 3,192 joiners to the organisation and 6.6% are from a BME background.

The breakdown for the different roles is as follows:



	Dec 15	Sept 18
Officer	5.2%	5.8%
Staff	3.4%	5.0%
PCSO	5.5%	6.1%
Specials	10.1%	13.9%

West Yorkshire Police Delivery

Driving the improvements in the **Standards of Investigations** is central to the Forces ambitions over the coming year. The investigations review aims to embed an improved investigative culture through the delivery of newly designed training packages and by establishing important process change in areas such as crime allocation and prisoner handovers. This will be scrutinised in the next PEEL review and remains a significant focus.

Significant effort by the police has been made in relation to **'Transforming Summary Justice' (TSJ)** specifically with regard to the full police audit process of anticipated not guilty files and the police attendance in support of the Crown Prosecution Service in court. As the TSJ process front loads the police work (a more detailed file including streamlined disclosure) at the first hearing there is a greater expectation of 'turning' anticipated not guilty plea into an actual guilty plea at the first hearing and thus avoiding a trial

West Yorkshire Partners' Delivery

West Yorkshire Police have delivered conflict management training to West Yorkshire Fire & Rescue staff who may come under attack when on duty. This work has been triggered by an increase in reports of verbal abuse and missiles thrown when fire officers attend emergency incidents. The training covered techniques in de-escalating conflict situations and was delivered to 240 operational fire-fighters.

I have worked with Holly Lynch MP to support new legislation which means tougher sentences for those who assault emergency workers. The 'Protect the Protectors' Bill received royal assent in September, and helps to safeguard against attacks on police officers and other frontline emergency workers.

Blue Light Champions are volunteers supporting West Yorkshire Fire and Rescue Service, West Yorkshire Police and the Yorkshire Ambulance Service. The project's focus is to use volunteers' skills to deliver youth engagement on community safety issues. In Leeds, six volunteers have been trained to work with local schools under the guidance of two PCSOs. Their first project has been on firework safety.

OPCC Delivery

In July, I was elected as the new Chair of the Association of Police and Crime Commissioners (APCC) at their Annual General Meeting. I am delighted to be able to take on the position which I will hold until next summer. The Association has matured and developed in recent years and I have been able to contribute through my lead portfolios of Human Trafficking and Modern Slavery, Forensics, and ANPR.

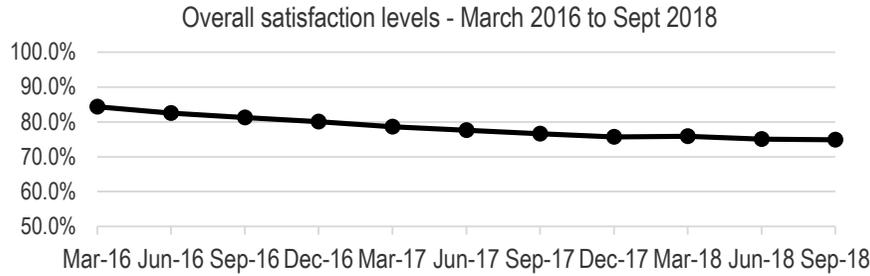
It's vital that PCCs, as the elected voice for policing and community safety, are playing a key role in leading strategic partnerships with the Home Office, NPCC, College of Policing, and in the wider transformation of the Criminal Justice System. We are now entering a crucial period where the APCC will be pushing to secure a sustainable level of resources for police services across the country. We are working with the National Police Chiefs' Council and the Home Office to review demand and resources in preparing a comprehensive submission in the run up to the next Government spending review.

OPCC Delivery

Our work on the Reducing Re-offending Strategy has now been finalised, with the completed strategy approved by the LCJB. The strategy is the result of consultation with national, regional, and local partners and the third sector, and targets reoffending through early intervention, improved pathways of support for offenders, and a strategic approach to female offenders and over-represented groups in the criminal justice system.

It is recognised amongst LCJB partners that building the right support systems for victims of domestic violence within the criminal justice service is vitally important. Delays in domestic violence cases reaching court can have a serious impact on victims, who can become disengaged from the process. Conversely, victims being asked to recount sensitive information in court on multiple occasions also places severe pressures on them. Video links to magistrates courts from safe places can help to reduce the burden on victims, and the Halifax-based live link is now in place for final tests before going live. A link in Wakefield is set to be established next year.

Objective: More victims will be satisfied with the level of service they receive from the police

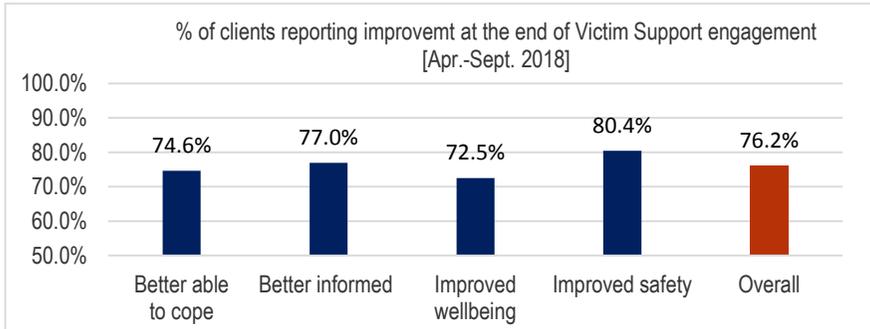


User Satisfaction	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Sept 18	74.9%	76.3%*	78.2%*	79.4%*	80.4%*	79.2%*
12 mths to Sept 17	76.6%	73.1%	76.3%	76.7%	79.5%	76.2%

Commentary

The WYP victim satisfaction survey was recently extended to overall satisfaction with service across all crime types. Under the old measure (covering burglary, violent crime, vehicle crime, hate, and domestic abuse), 74.9% of victims recorded they were satisfied with WYP’s service in the 12 months to September 2018. [*Victims are now only asked to comment on services they have received, which has resulted in an improvement in satisfaction scoring. The district data in the table above includes data recorded under this new methodology.]

Objective: More victims who choose to access victims’ services will be satisfied with the service they receive

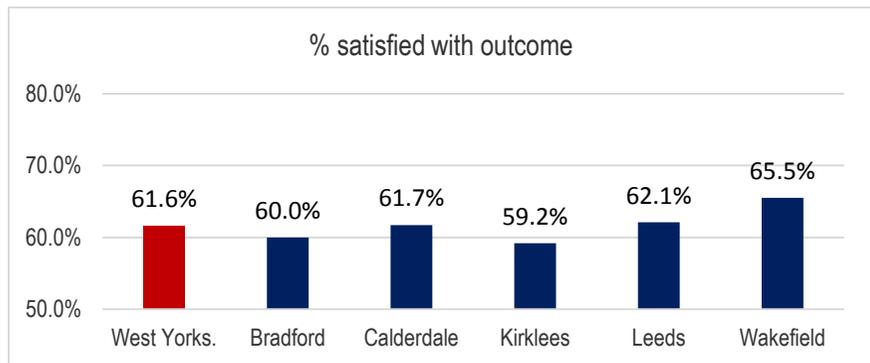


Commentary

Victim Support had a caseload of 2,400 victims of crime between Apr – Sept. 18, with victims of violent offences the most frequent cases. 72% of Victim Support’s caseload are female.

Victim Support can help with arranging peer support, building self-confidence, and assistance with low cost security devices like personal alarms. Upon accessing the service victims are asked to score four statements on a scale of 1 to 10 to assess their perception of safety. At the end of their period of support they are asked again to score their sense of wellbeing to evaluate the ‘distance travelled’ by individuals. The graph reflects the proportion of service users who felt their situation had improved the end of their period of support.

Objective: More victims will be satisfied with the outcome of their case



Victim satisfaction	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 months to Sept 18	61.6%	60.0%	61.7%	59.2%	62.1%	65.5%

Commentary

West Yorkshire Police’s survey of victims’ satisfaction with the outcome of their case covers burglary, vehicle crime, criminal damage, arson, robbery, theft, violence against the person, and hate incidents. In the year to September 2018, 61.6% of victims said they were satisfied with the outcome of their case. Levels are significantly higher for victims of crimes which are attended [65.3% than for those which aren’t 57.5%]. There is no significant difference between satisfaction with the outcome for White or BAME victims.

West Yorkshire Police Delivery

New measures in the refreshed Police and Crime Plan looks at appropriate use of Domestic Violence Protection Orders, Sexual Risk Orders and Child Abduction warning notices

DVP notices and orders may be used following a domestic incident to provide short term protection to the victim when positive action is required. The force are increasing the use of these order in 2016/17 67 orders were successfully applied for- this has increased to 232 in the 12 months to Sept 2018

A chief officer may apply for a **Sexual Risk order** if there is reasonable cause to feel that the public or a particular member of the public needs protection from harm. There are a number of challenges with regard to obtaining these orders and so WYP have only been successful in a small number of cases. WYP are currently benchmarking other forces and applying for funding to pilot a scheme to prepare and apply for these orders

Child Abduction Warning Notices are using to reduce repeat missing incidents for children and young people. Individuals who allow them to stay without informing the parent or carer encourages missing and puts them at risk. WYP issues around 200 notices each year.

West Yorkshire Partners' Delivery

Leeds' Safer Schools Officers have given advice and training to teachers in over 30 local schools around the possible signs of children experiencing Child Criminal Exploitation (CCE) grooming. 'County Lines' drugs networks are often associated with CCE, where individuals or a groups take advantage of an imbalance of power to coerce a child or young person under the age of 18 to become engaged in crime. This emerging threat to our communities can be linked to human trafficking, missing young people, and Child Sexual Exploitation.

In support of this work, three of Leeds' Safer Schools Officers have started an 18 month course of study in Early Intervention. This qualification will help the officers to explore nationally recognised strategies for diverting young people away from vulnerable or risk taking lifestyles, before they become the victims, or perpetrators, of serious crime and disorder. This project has the potential to better safeguard young people and reduce demand on the police and criminal justice system.

OPCC Delivery

The new county-wide restorative justice service was launched at an event in Batley. The service is a £900,000 investment by the PCC over the next three years. The contract with Restorative Solutions CIC will build on existing work which has supported victims and perpetrators to engage with each other to achieve positive steps in a victim's recovery, and help put offenders on a path that deters future criminal behaviour. The new service extends to Wakefield and Leeds prisons, where staff are helping to manage restorative conferences by supporting the victim and the offender.

A further milestone in the development of an expanded West Yorkshire SARC (Sexual Abuse Referral Centre) service will be the presentation of the business case to the Project Executive Group in November. We are planning for the new service to run from new premises in the second half of 2019.

The Domestic and Sexual Abuse Board has also met to discuss the future of the Domestic Abuse 'Whole System Approach' project beyond March 2019. This project has delivered perpetrator rehabilitation programmes, as well as a family court liaison service.

OPCC Delivery

Huddersfield based charity, Shabang Inclusive Learning, are using money recovered from criminals under the Proceeds of Crime Act to help safeguard young people with **Down syndrome**. Shabang received £4600 for their project, **The Up Club Extra**, from my Safer Communities Fund. The project is to run some special extra sessions to help local young people with Down syndrome stay safe. They are delivering a series of drama based workshops which use role play to explore situations and give strategies on how to deal with them. The sessions are improving confidence in the young people giving them techniques and methods to deal with difficult situations that could potentially put them at risk.

Kirklees and Calderdale Rape and Sexual Abuse Counselling Centre (KCRASACC) received £3,928 from my Safer Communities Fund to increase access to their helpline and online services. KCRASACC supports people in the local communities who have been raped, sexually assaulted or experienced sexual and domestic violence.. It was an honour to also meet some of the team and hear more about how they used the money to ensure our communities know that help is available. This is a crucial part of stopping the cycle of abuse and increasing the confidence of victims to come forward and report offences.

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Date of Action	Action Owner	Action	Action due	Update	Status
06.02.18	Chief Constable and PCC	For the PCC's safeguarding advisor and the WYP safeguarding lead to liaise regarding the volume of children from outside of West Yorkshire being homed in West Yorkshire care homes and how we can manage this with respect of missing from home.	16.03.18	Enquiries were made with local authorities, safeguarding boards, and care homes. This is a topic which is regularly discussed at safeguarding boards and with local partners. The OPCC and WYP safeguarding units will continue to prioritise problem solving approaches to missing people at partnership level.	Complete
08.05.18	Chief Constable	The PCC has asked West Yorkshire Police to look into the viability of adopting the "Single Online Home System" or a similar platform for engaging with victims of crime. Discussion to be taken to the West Yorkshire Police IT Challenge day.	29.06.18	Further discussion of the single online hub model took place at the PCC's August Delivery Quarterly meeting with the Chief Constable. We have been reassured that adopting this system will conflict with the force's forthcoming plans to implement a new Customer Relationship Management system; contact centre response to 999 and 101 demand will remain a topic we will review in the months ahead.	Complete
08.05.18	PCC	Policy lead for the Major Threats priority to link in with West Yorkshire Police colleagues regarding the ongoing work around knife crime and serious violence to identify opportunities for joint work.	29.06.18	The OPCC's Safeguarding Advisor met with WYP representatives in May to discuss their recent fact-finding visit to Glasgow to meet Police Scotland counterparts involved with the city's Violence Reduction Unit. The OPCC is currently liaising with the police and partners on joint-bids to the Home Office's Early Intervention Fund linked to the new Serious Violence Strategy.	Complete
01.08.18	Chief Constable	HMICFRS recent inspection on the national approach to Hate Crime: a request to the force to bring back a detailed progress report on addressing the identified recommendations, particularly on the correct flagging of hate crime incidents.	28.09.18	The OPCC received a detailed report with regard to Hate Crime and the Police's response to the recent inspection. We were pleased to see that West Yorkshire was highlighted as having good practise in this area and it is clear that understanding Hate Crime, including correctly flagging is seen as a necessity.	
01.08.18	Chief Constable	Public Order – WYP to bring back a report to help our understanding of the component parts of the overall Public Order offence group, and whether the increases here are CDI related, or brought about by increased risk in victimisation.	28.09.18	The report on the Public Order offence group highlighted the diversity of offences that are included with Harassment as an example of one crime type that is not usually associated with public order. The indication is that the increases are not brought about by increased victimisation but by recording issues that have been enforced by government which results in double counting of offences.	

GLOSSARY

Acquisitive crime	Acquisitive crime is defined as an offence where the offender derives material gain from the crime. Examples include, shoplifting, burglary, theft, and robbery.	Human trafficking	Human trafficking is the trade of humans, most commonly for the purpose of forced labour or commercial sexual exploitation by the trafficker or others.
BME	BME stands for Black and Minority Ethnic and is used to describe people of this ethnicity.	IOM	Integrated Offender Management (IOM) is an overarching framework that allows local and partner agencies to come together to ensure that the offenders whose crimes cause most damage and harm locally are managed in a co-ordinated way.
Child sexual exploitation and abuse	Sexual exploitation of children and young people under 18 involves exploitative situations, contexts, and relationships where young people (or a third person or persons) receive 'something' (e.g. food, accommodation, drugs, alcohol, cigarettes, affection, gifts, money) as a result of them performing, and/or another or others performing on them, sexual activities.	Ineffective trial	An ineffective trial occurs when the trial does not go ahead on the date planned due to action or inaction by one or more of the prosecution, the defence or the court and a further listing for a trial is required.
Community Safety Partner	A number of different organisations have a role to play including local councils, fire and rescue service, health and probation services and housing providers etc. These are often referred to as local community safety partners.	Most similar police groups/family/forces	Most Similar Groups (MSGs) are groups of police force areas that have been found to be the similar to each other based on an analysis of demographic, social and economic characteristics which relate to crime. Each police area has its own group of up to seven police areas to which it is 'most similar'. MSGs are designed to help make fair and meaningful comparisons between police areas which share similar characteristics, rather than, for example, comparison with a neighbouring police area.
Conviction rate	This measure is calculated by dividing the number of defendants convicted, by the total number of defendants prosecuted in the court during the period in question. The total number of defendants prosecuted in the court includes those charged by the police and Crown Prosecution Service but whose cases were dropped.	Operational functions	Operational functions include things like patrolling neighbourhoods, responding to 999 calls, roads policing and protecting vulnerable people.
Crime rate	The crime rate used in this document refers to the number of offences committed per 1000 people in the population.	Outcomes/detections	Outcomes/detections are used by the Home Office to describe the result of a police investigation following the recording of a crime. They can include cautions, charges, fixed penalty notices, cannabis warnings etc.
Cyber crime	Can be seen in two parts: cyber-enabled crime, where crimes that may be committed without computers are instead committed using computer networks (for example fraud and bullying); and pure cyber crime where the offence can only be committed through the use of computers (for example computer hacking, or use of malicious software).	PEEL	HMICFRS carry out a number of thematic annual inspections throughout the year, these are drawn together into a wider PEEL assessment which stands for Police Effectiveness, Efficiency and Legitimacy. The aim of the PEEL assessment is to judge each police force in a cross-topic way based on criteria which considers the full breadth and complexity of what the police do.