



Office of the
**Police & Crime
Commissioner**
West Yorkshire

Police and Crime Commissioner's

DELIVERY QUARTERLY REPORT

October – December 2018

Keeping West Yorkshire safe and feeling safe.

DELIVERY QUARTERLY

	Objective	Measures	12 months to Dec-17	12 months to Dec-18	Trend
Tackle crime and anti-social behaviour	Significantly reduce the volume of crimes committed in West Yorkshire	Total recorded crime	260414 (+13.6%)	291513 (+11.9%)	↑
		Risk of household crime	11.8% (Sept 17)	13.5% (Sept 18)	↔
		Risk of personal crime	2.9% (Sept 17)	3.5% (Jun 18)	↔
	Significantly reduce ASB in West Yorkshire through prevention and Early Intervention	Volume of ASB incident Reported	59,015	51,910	↓
	Significantly reduce the reoffending rate in West Yorkshire	Reoffending rates of the managed cohort	Cohort 1 – 2.6 Cohort 2 – 1.9	Cohort 1 – 1.8 Cohort 2 – 1.3	↓
	HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING at effectively reducing crime	HMICFRS PEEL Effectiveness inspection	Good 2016	Good 2017	↔
	More people will feel safe in West Yorkshire	Your Views - Feeling of Safety	79.1% Jun - Sept 18	77.9% Oct - Dec 18	↔
	Frontline policing will be protected and resourced to deter, detect and deal with criminals	Proportion of police officers in operational roles	90.4%	89.5%	↔
	More people will think the police are doing a good or excellent job in their local area	Your Views survey - Police doing Good or Excellent job	39.3% Jun - Sept 18	38.7% Oct - Dec 18	↔
More people will be confident that the police and partners will prevent crime and anti-social behaviour	Your Views survey - Police and Partners prevent Crime and ASB	35.3% Jun - Sept 18	35.5% Oct - Dec 18	↔	
Safeguard vulnerable people	HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING at protecting the vulnerable	HMICFRS PEEL vulnerability inspection	Good	Good	↔
	The most vulnerable people will be identified and supported	The volume of looked after children who go missing repeatedly	4,805	4,103	↓
	The police and partners will work better together to safeguard vulnerable people	Reporting of 'hidden crimes'	HBV - 150 FM = 311	HBV - 181 FM = 340	↑
	West Yorkshire Police will make effective use of civil orders and legislation as a positive action to disrupt offenders, protecting the vulnerable and reducing threats	Appropriate use of DVPO's Sexual Risk Orders and Child Abduction Warning Notices	NA	NA	
Make sure criminal justice works	Increase the confidence of communities in their community safety partners	Your Views survey - Increase confidence in Community Safety Partners	31.0% Jun - Sept 18	31.5% Oct - Dec 18	↔
		Ineffective trial rate (Magistrates Court)	14.6%	13.6%	↔
	Ensure all relevant partners are working together achieve effective results	Volume of early guilty pleas	Mags 37.1% Crown 78.0%	Mags 36.3% Crown 73.0%	↔
		Average time taken for cases to be brought to resolution	45.8 days (Q4 2017/18)	50.5 days (Q2 2018/19)	↓
	Have a police service which is more representative of the people it serves.	Recruitment programmes which promote the employment opportunities at West Yorkshire Police for members of under-represented groups	5.6% (BME)	5.6% (BME)	↔
Support victims and witnesses	More victims will be satisfied with the level of service they receive from the police	Victim satisfaction survey	75.9%	73.8%	↓
	More victims who choose to access victims services will be satisfied with the service they receive	Proportion of clients reporting an improvement at the end of Victim Support engagement	n/a	76.2% (Apr.-Sept 18)	↔
	Improve the outcomes for victims of Crime	Victim satisfaction survey	63.9%	61.2%	↔

Introduction

This report aims to summarise some of the recent progress made by the Office of the Police and Crime Commissioner (OPCC), West Yorkshire Police and key partners in delivering the Police and Crime Plan. Activity included in this report covers the quarter September to December 2018, and statistics presented reflect the 12 months to December 2018, unless otherwise stated.

The report focuses on the four main outcomes of the Police and Crime Plan; tackle crime and anti-social behaviour (ASB), safeguard vulnerable people, make sure criminal justice works, and support victims and witnesses. These outcomes were decided on following extensive consultation with the public, police and partners. We cannot hope to successfully deliver these outcomes unless we all work together.

This report sets out our collective progress against each of the delivery measures, but does not contain an exhaustive list of all delivery activity. More information can be found on my website at www.westyorkshire-pcc.gov.uk.

Delivery Overview

The data included in this report comes from a range of different sources including national crime statistics and surveys, West Yorkshire Police, HMICFRS inspection reports, partner performance indicators, and consultations carried out by my team. Having a mix of quantitative and qualitative measures allows me to present a more holistic and meaningful report to the public.

We also include data from the 'Your Views' survey, which was launched in June 2017 to provide data on a range of measures of public confidence and community safety at local level in West Yorkshire. The data in this report compares this quarter with last quarter.

The Delivery Quarterly report aims to provide a balanced account of police, partner and OPCC delivery over the past quarter. I hope that by including details of our progress in tackling crime and community safety issues as a collective, we can help our communities understand and be reassured by our unified approach. As I have said before, keeping West Yorkshire safe and feeling safe cannot just be left to the police.

Tackle crime and anti-social behaviour

Tackling crime and anti-social behaviour is a challenging and varied task. Different problems require different responses and different partner's involvement. Together with the police and local and national partners, we will continue to protect our communities by tackling the perpetrators of crime, and reducing the opportunity for crimes to occur. To understand how we can best focus our collective resources, I closely monitor crime levels, measures of public confidence, police service demand, and communities' feelings of safety, through the data in this report.

Safeguard vulnerable people

As with all the outcomes in the Police and Crime Plan, safeguarding vulnerable people requires input from a wide range of organisations. As PCC for West Yorkshire, I have brought partners together to tackle important issues such as child sexual abuse (CSEA), support for people with mental health issues within the criminal justice system, human trafficking and modern slavery, and honour based abuse. I will continue to contribute to this safeguarding agenda by promoting partnership working, for example in our response to children who repeatedly go missing from home.

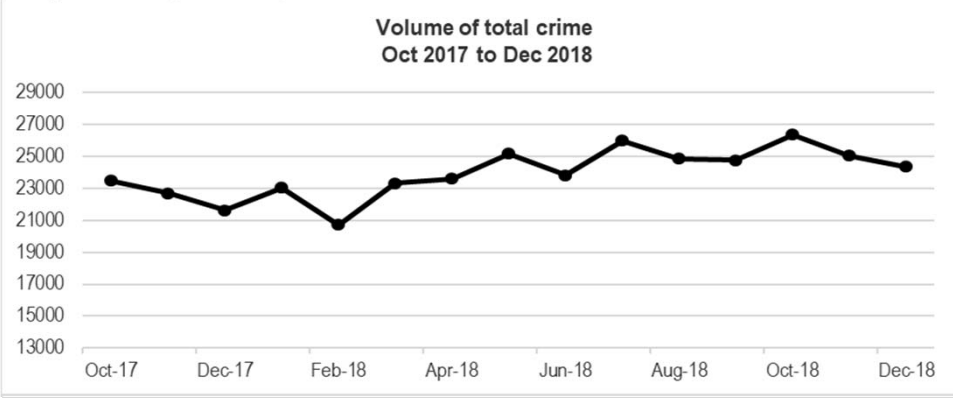
Make criminal justice work

It is important that our communities have confidence in our criminal justice system. This report presents measures to help me assess how effectively partner organisations are working together to achieve efficient court processes, and how well West Yorkshire Police's workforce reflects the demographic profile of the local population.

Support victims and witnesses

The OPCC supports the needs of victims and witnesses in West Yorkshire by funding key services which are delivered by partners in the third sector and district Community Safety Partnerships (CSPs). In this report, I monitor data provided by the police, our own internal research, and that of our delivery partner Victim Support, to understand the needs and experiences of victims and help me evaluate the quality of the service they receive.

Objective: Significantly reduce the volume of crimes committed in West Yorkshire

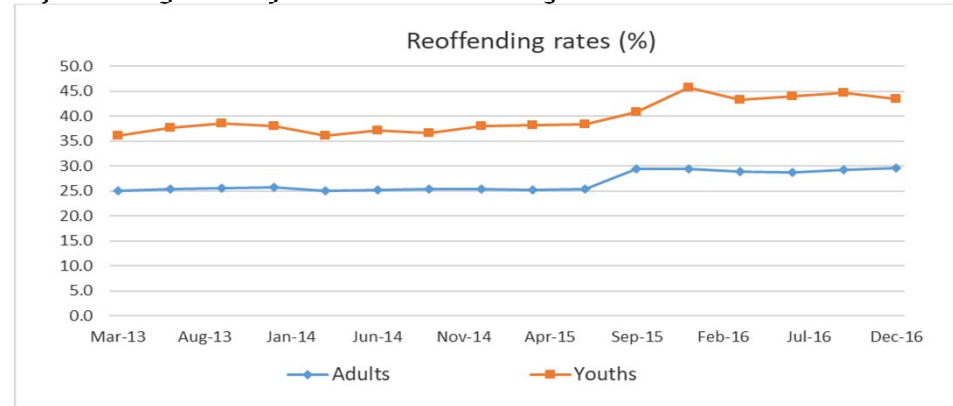


Recorded Crime	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
April to Dec 17	+13%	+19%	+9%	+10%	+11%	+11%
April to Dec 18	+11%	+11%	+14%	+10%	+10%	+16%
<i>Vol. (Jan -Dec 18)</i>	291,513	75,461	25,148	44,543	105,030	41,331

Commentary

Recorded crime has increased by 11% when the 12 months to Dec 2018 are compared to the preceding 12 months. Just under half of this increase is related to improvements in recording practices which have taken place over the past two years. Analysis of recorded crime records shows that all of the 43 police forces in England and Wales are now showing increases in the volumes of crime that they record. The MSG average increase is now 9% in comparison with the 11% increase seen in West Yorkshire. This is the subject of regular scrutiny with the Chief Constable

Objective: Significantly reduce the reoffending rate in West Yorkshire

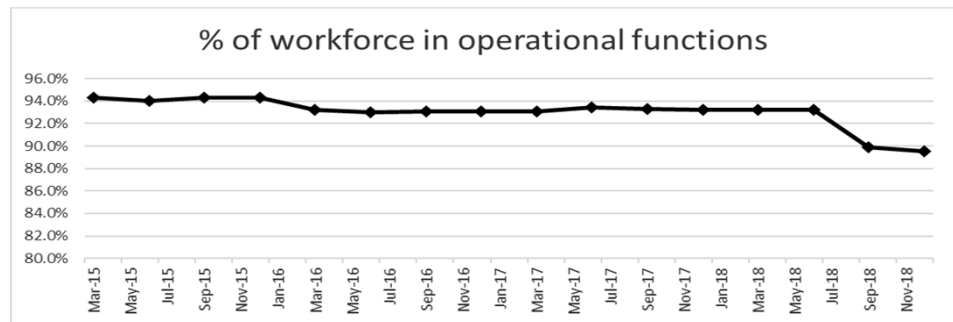


Reoffending rates 12 months to Dec16	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
Adults	29.6	30.4	29.3	27.9	30.4	30.0
Youths	43.5	42.6	50.7	42.2	45.2	36.6

Commentary

Reoffending rates taken from Ministry of Justice data record the proportion of offenders released in a given year who go on to reoffend in the following twelve months. Figures for the year to Dec 2016 record a reoffending rate for West Yorkshire adult offenders of 29.6%, and of 43.5% for youths. The overarching trend is a deterioration in youth reoffending rates, increasing from 38.2% in March 2013. Calderdale's youth reoffending rate is slightly higher than other districts, but the figure is affected by a small sample size. With support from my office, West Yorkshire Police has been working on developing additional ways to monitor reoffending rates.

Objective: Frontline policing will be protected and resourced to deter, detect and deal with criminals

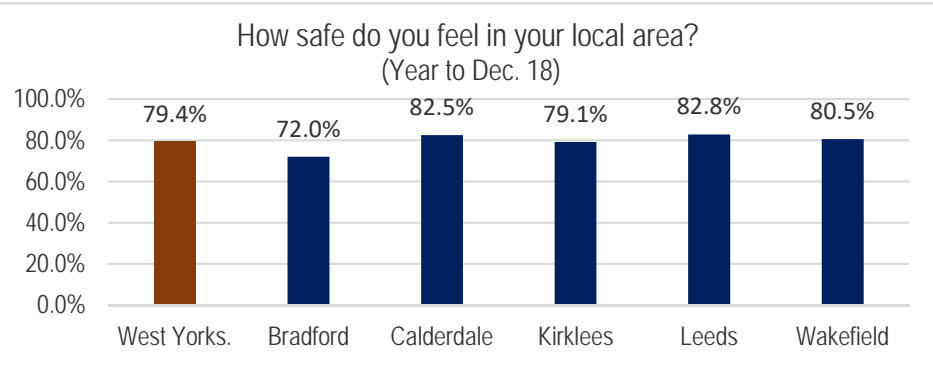


% in operational functions	Mar	Jun	Sept	Dec
2017	93.1%	93.4%	93.3%	93.2%
2018	93.2%	93.2%	89.9%	89.5%
<i>Change</i>	<i>+0.1%</i>	<i>-0.2%</i>	<i>-3.4%</i>	<i>-3.7%</i>

Commentary

The drop in % for this measure is due to the introduction of new codes by the HMICFRS to determine the number and proportion of officers and staff in the following categories 'Visible operational frontline roles', 'Non-visible frontline', 'frontline support' and 'business support' roles. The current figure reflects the percentage in the first 3 categories. As the country starts to use these new categories, I will look to ensuring that our frontline continues to be protected and is comparable with other forces.

Objective: More people will feel safe in West Yorkshire

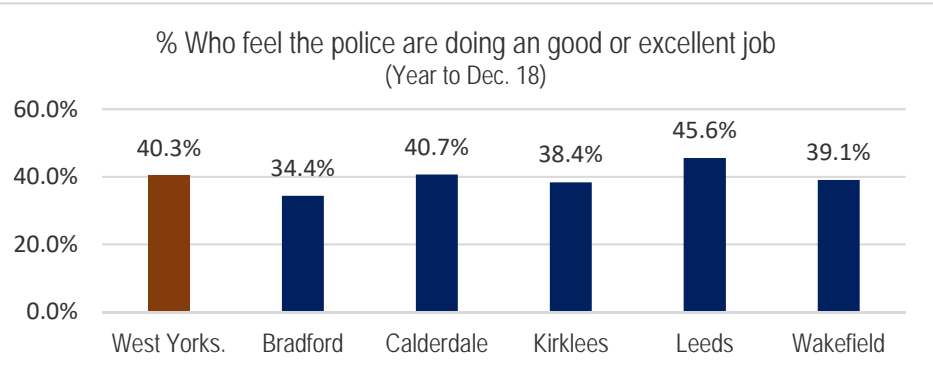


Your Views Survey (Year to Dec.18)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
% feeling safe	79.4%	72.0%	82.5%	79.1%	82.8%	80.5%

Commentary

Through our Your Views residents survey, we ask people to assess whether they feel safe in their local neighbourhood. This quarter's results identify that (for the year to December) 79.4% of West Yorkshire residents said they feel safe in the place where they live, continuing the slight downward trend seen over the past year. Looking back over the six quarters of data we hold, responses to Your Views suggest that neighbourhood concerns about burglary, drugs, and crime in general may be influencing residents sense of safety.

Objective: More people will think the police are doing a good or excellent job in their local area

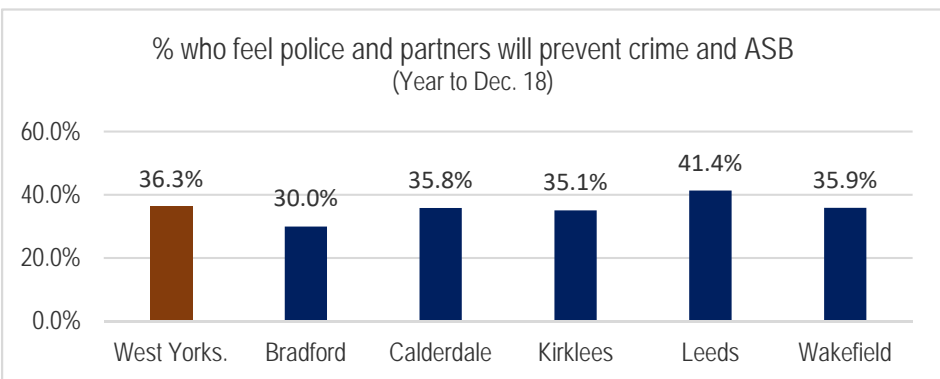


Your Views Survey (Year to Dec. 18)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
% good / excellent	40.3%	34.4%	40.7%	38.4%	45.6%	39.1%

Commentary

The response to our questions on people's satisfaction with the operation of their local police service records strong positive responses on integrity matters: whether people feel the police would treat them fairly or with respect. Weaker scores are recorded for people's expectation of whether the police would tackle the issues that matter to them, and people's overall rating of the effectiveness of their local police (shown in this chart). The West Yorkshire figure fell by a further percentage point between September and December, with Kirklees and Wakefield recording the largest reduction in scoring between the quarters.

Objective: More people will be confident that the police and partners will prevent crime and anti-social behaviour



Your Views Survey (Year to Dec. 18)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
confident/v.confident	36.3%	30.0%	35.8%	35.1%	41.4%	35.9%

Commentary

The Your Views survey asks respondents whether they feel confident that the police, local authority, and public sector partners ('community safety partners') work well together across a range of issues. At West Yorkshire level, each of these indicators has seen its positive score weaken during 2018. At district level, looking across eighteen months of data, Leeds residents are recording a reduction in people's confidence in CSP's work to keep local communities safe. Kirklees is also seeing a fall in scoring on this indicator and on protecting the vulnerable, preventing crime, and listening to the community's concerns.

West Yorkshire Police Delivery

Police recorded crime increased by 13.1% in the year to Dec 2018, with our most similar neighbours seeing a similar increase. The better crime recording practices are still affecting the numbers of crimes recorded with 7% of the offences due to improved recording practises.

The unprecedented levels of **Calls for Service** are continuing with the Force responding to 170 additional calls per day compared with the same period last year. This has impacted on the ability to answer 101 calls in a timely fashion but recent efforts to improve waiting times for 101 callers including encouraging the public to contact online, are having a positive impact.

Driving improvements in the **Standards of Investigations** is central to the Forces ambitions over the coming year. The investigations review aims to embed an improved investigative culture through the delivery of newly designed training packages and by establishing important process changes in areas such as crime allocation and prisoner handovers.

There have been a number of recent notable achievements in relation to **Serious and Organised Crime** and the review of historic serious sexual offences continues to see offenders being brought to justice. In October 2018 a murderer who sparked one of West Yorkshire's biggest ever manhunts was given a whole life sentence in prison after admitting 16 additional offences including rape. West Yorkshire Police's 'Cold Case' Team – Operation Recall – led the investigation.

The Major Collison Enquiry Team have seen a number of complex enquiries come to fruition at court over the past quarter which hopefully goes some way to providing comfort to the families of deceased people and again underlines West Yorkshire Police's expertise and professionalism in dealing with often complex crash scenes and the subsequent investigation. Operation Pageabbey and Operation Plantgate have resulted in custodial sentences of four years and 16 months respectively for men who pleaded guilty to offences of causing death by dangerous driving.

OPCC Delivery

In October I released my latest **Annual Report** detailing my work over the last year to help keep communities across the county safe. A particular focus for me over this last year has been the care for victims. We now have an expanded, more accessible service available to victims of all ages through the new **Victim Support** contract. We have established specialised victims hubs in each district of West Yorkshire as well as commissioning a live chat facility.

I have been pleased to support a new dedicated policing team which has been launched in Leeds to tackle wildlife and rural crime.

The **Leeds District Wildlife and Rural Crime Team** will work to address and raise awareness of issues including animal cruelty and poaching. It will also focus on crimes such as burglary and theft of farm machinery that affect rural and farming communities.

Tackling **serious violence** is a priority in my refreshed Police and Crime Plan and through my engagement with local communities, I have heard the truly horrendous impact violent acts can have on people's lives and those close to them. A dedicated week of action ('Operation Sceptre') to tackle **knife crime** was launched by West Yorkshire Police in September. The week included educational activities, targeted enforcement work and the promotion of strong anti-knife messages. Officers spoke during school assemblies, and joined pupils on school buses to spread the message of the dangers of carrying a knife.

In October a successful week of action took place to tackle **County Lines** in West Yorkshire. Weapons, cash and illegal drugs were seized.

Officers also safeguarded 22 **potential victims** and made 16 arrests during the operation

We looked to use the week of action as way to publicise the way criminals operate and to make sure people know how to spot the **signs of the crime**.

By knowing about county lines crime, parents and carers can increase their chances of stopping their child or loved one being taken advantage of by criminals. Follow the **#trapped campaign** on social media for more information.

West Yorkshire Partners' Delivery

Bradford Council and its local community safety partners have worked to tackle **anti-social behaviour** and **lower level public disorder** in the run up to bonfire night. In previous years there have been a number of informal bonfires, targeted incidents of deliberate arson, and attacks on emergency services staff.

Extensive consultation was undertaken with partners, faith contacts, schools, youth and BAME groups to understand in more detail community concerns and explore a community led response.

Communities and partners discussed hotspot areas requiring attention, and this led to the development of action plans for **backstreet clean-ups**, anti-litter and no fly-tipping signs, **doorstep work** to help to encourage residents to responsibly dispose of their waste, and enforcement against owners of land with accumulated waste. Further **awareness work** was delivered in local schools through West Yorkshire Police's Safer Schools team.

40 Days of Action were undertaken making over 4,000 local contacts. Approximately 120 premises were cleaned or notices issued through **Council Wardens** and the **Environmental Enforcement Team**. Through improved partnership working and information sharing between Bradford Council, West Yorkshire Police, West Yorkshire Fire and Rescue Service and residents, the voluntary sector, and faith communities, there were fewer reports about bonfire related anti-social behaviour across the hotspot areas compared to the same period last year.

Also in Bradford, the Council's Area Co-ordinators' Office in Shipley is funding a **Crimestoppers** promotional campaign across the area. Working with the police, ward officers are looking to encourage residents to use Crime Stoppers to report suspicious activity in their locality.

Running parallel to the project is the promotion of the **Fearless** website, which is the **youth arm** of Crimestoppers. A **Fearless training event** will be held in Shipley in March for anyone who works with young people, to help them understand of how young people can protect themselves from risks and threats.

OPCC Delivery

In November, I addressed the latest of our annual **Third Sector Conferences**. This major partnership event was themed on ways to help divert young people away from harm and potential criminal behaviour. Dozens of third sector organisations attended Leeds Civic Hall, with key speakers from the police and Youth Offending Teams, Safer Communities Partnerships, local projects and third sector advisory groups. The themes discussed included **drugs and alcohol**, **mental health**, **adverse childhood experiences**, multiple and complex needs, as well as **domestic and sexual abuse**.

The continuing funding challenges across public sector organisations is translating to further pressures upon third sector groups, who are increasingly left to fill the gaps. Working together and forging a collective approach with early intervention and prevention at its core is crucial to providing services that deliver better medium and long term community safety outcomes.

The event followed the **successful award** to West Yorkshire projects of over £1M of Home Office funding under the 'Early Intervention Youth Fund'.

Grant Round 14 of the **Safer Communities Fund** awarded West Yorkshire Police's Kirklees Youth Intervention Team £4500 towards a project to divert secondary school students from gangs, drugs and alcohol. The project funded the 'Paul Hannaford School Tour', a presentation by an ex-offender on his 'lived experience' of drug addiction, alcohol, gang life, gun & knife crime, prison life, self-harm and bullying. The project saw Paul visiting five different schools across a five day period, delivering a strong preventative message which made a big impact on students.

The **Kirklees Youth Intervention Team** was formed in September 2017 and comprises of four Police Officers with experience of work in school settings and in safeguarding roles. The aim of the team is to work with schools to identify young people aged 11 to 16 who are at risk of offending or getting involved in anti-social behaviour, gangs or going missing from home. Some of these behaviours can increase the risk of a child becoming a victim of sexual exploitation.

The team work with identified young people and their families to divert them into worthwhile activities which will benefit their future

Objective: HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING

West Yorkshire

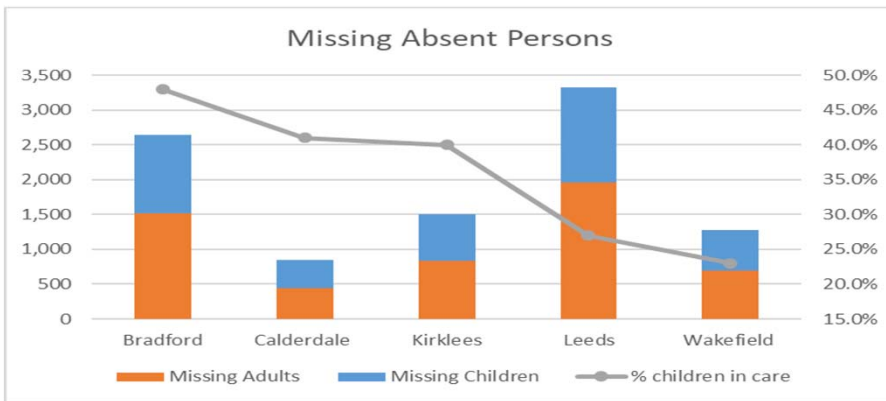


Commentary

In March 2018 HMICFRS released the Effectiveness report for West Yorkshire Police which completed the 2017 PEEL assessment. West Yorkshire Police were graded as GOOD across every strand indicating that they provide an Effective, Efficient and Legitimate service to the public of West Yorkshire. The next inspection starts in May 2019.

As discussed my office now has access to the recommendations register from HMICFRS and in my quarterly meeting with the Chief Constable, we discussed the Crime Data Integrity Inspection which is currently awaiting the report from HMICFRS, the recommendations from the last Child Protection Inspection and the actions from the initial police response to hate crime report. The Force has reassured me that they are dealing with these recommendations in a timely manner and we will continue to assess the 61 actions either being progressed or awaiting review.

Objective: Reduce the number of looked after children who go missing

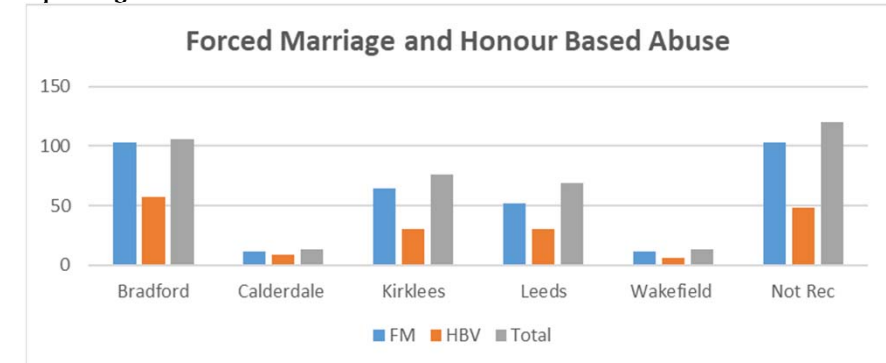


12 months to Dec 18	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
No. missing people	9,639	2,639	851	1,511	3,328	1,279
No. missing children	4,182	1,123	411	677	1,372	588
% missing children in care	37.0%	48.0%	41.0%	40.0%	27.0%	23.0%

Commentary

9,639 people were reported missing in the 12 months to Dec 18 (down by 226 people on the previous quarter). The number of these missing persons that were children totalled 4,182 (43% of the total). Of those children 37.0% were children missing from Care. West Yorkshire Police is committed to working with social care agencies to help prevent people going missing, concentrating on those at the most risk. One highlighted risk is the number of small children's homes that are springing up in the area and measures to look at these are currently being discussed.

Objective: Police and partners keep vulnerable people safe by increasing the reporting of 'hidden crimes'



12 months to Dec 18	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield	Not rec
Forced Marriage	344	103	11	64	52	11	103
Honour Based Abuse	181	57	9	30	30	6	48
Overall total	397	106	13	76	69	13	120

Commentary

Forced Marriage and Honour Based Abuse figures have now been joined into a single set of figures; this is due to there being so much overlap on them (i.e. many occurrences being flagged with both FM and HBA). Top occurrence types in the last 12 months were as follows: Domestic (154 / 38.8%), Referrals (91 / 23%), and Court Orders (61 / 15%). I am working with Safeguarding units to ensure that these crimes are properly flagged and vulnerable victims are safeguarded.

West Yorkshire Police Delivery

The Force has received positive feedback that West Yorkshire has one of the highest **Active Risk Management System (ARMS)** completion rates nationally. This is the risk management that is completed for Sex Offenders and over the last eighteen months West Yorkshire are consistently reporting completion rates of between 93 and 95.5% which is indicative of the excellent work.

Human Trafficking and Modern Slavery has been identified as one of the force's top 10 strategic threats. In the last 12 months to Dec 2018, 537 offences have been recorded in comparison to 223 in 2016/17 and 371 in 2017/18. The force remains one of the **highest referrers** of 'potential victims of trafficking' (PVoTs) to the National referral Mechanism (NRM) with 100 referrals in the last 12 months.

The latest statistics with regard to **Missing Persons** indicate that the problem solving activity and partnership working is continuing to have a positive impact and the number of persons who go missing repeatedly is falling.

OPCC Delivery

The Chief Constable and I backed the national **hate crime** awareness week in October Tackling **hate crime** continues to be a **focus** in my Police and Crime Plan, as well as recognising hate incidents and working with partners and communities to prevent escalation.

A host of work has been done and is on-going, I have worked with West Yorkshire Police for a number of years to run the "**Hate Hurts**" campaign which looks to raise awareness of the issues and how to report them. I have helped fund Victims Hubs in every district of West Yorkshire where anyone affected by crime can go and get the support they need.

I have also funded and worked with many dedicated community groups and charities who are raising awareness of hate crime, supporting victims and preventing incidents from taking place in the first place, such as **Stop Hate UK** who created a bespoke West Yorkshire free smartphone app for reporting hate crime, including lots of other useful information.

West Yorkshire Partners' Delivery

Calderdale's CSP have worked alongside West Yorkshire Police in the run up to Christmas to keep Halifax town centre as safe as possible. Officers provided support and reassurance during late night shopping periods and festive night outs to help keep residents, retailers and shoppers safe. Crimes such as thefts and burglaries tend to increase in the winter months, and plain-clothed officers and high visibility patrols worked with retailers to help identify offenders and prevent crime.

Halifax Street Angels and **Community Safety Wardens** also worked to help meet the town's commitment to its Purple Flag status for promoting a safe and clean town centre.

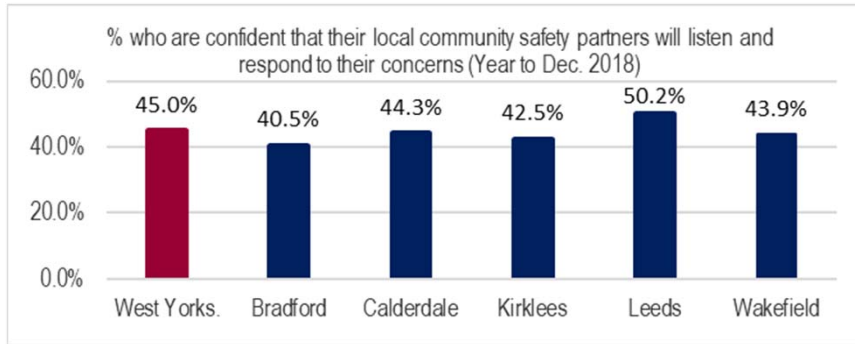
Neighbourhood Policing Teams also worked with council officers to conduct licencing checks of premises and clamp down on underage drinking. **Crime prevention** events were held in Brighouse, Todmorden, Hebden Bridge and at Southgate in the town centre. Officers also continued their work on **roads policing** as part of Operation Hawmill - Calderdale's dedicated road safety operation.

OPCC Delivery

I visited **Castleford** recently to see how a local **Neighbourhood Policing** initiative is making a difference to **vulnerable people's** lives. £2,430 of SCF funding was granted to a project called "Street Safe", which looks to **give crime prevention packs** and advice to support those in need, such as **homeless people, vulnerable adults** and the **elderly**. The packs are tailor-made for the individual, but can contain a variety of resources, including defender wrist alarms, emergency 'space blankets', high visibility bags and thermal clothing.

In March I am inviting **victims**, survivors, witnesses and people who have directly been affected by **crime and anti-social behaviour** in West Yorkshire to an event in Leeds to learn more about their experiences. Many of the crucial decisions affecting victims (such as court closures) are made at national level, and I want to hear people's views to inform my discussions with decision makers through the Association of Police and Crime Commissioners. I am committed to consulting directly with those who feel the **impact** of crime, as we develop our own West Yorkshire approach to these concerns.

Objective: Increase confidence of communities in their community safety partners

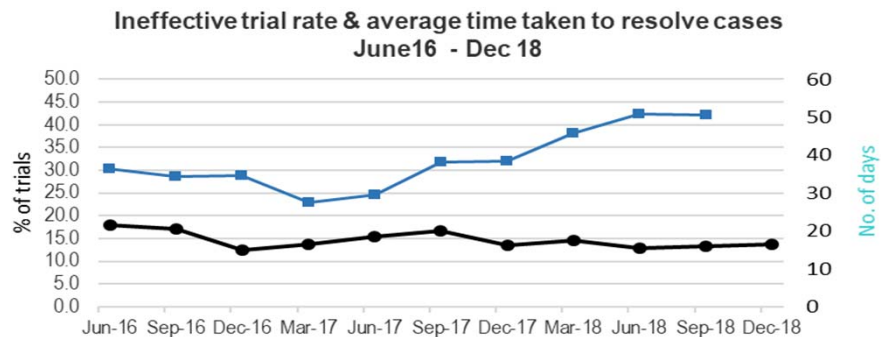


Your Views data (Year to Dec. 18)	West Yorkshire	Bradford	Calderdale	Kirklees	Leeds	Wakefield
Agree %	45.0%	40.5%	44.3%	42.5%	50.2%	43.9%

Commentary

The Your Views survey includes a series of questions focused on the work of community safety partners, such as CSPs, the police, fire and probation service. This indicator reflects residents' views on whether they feel partners listen and respond to communities' concerns; as with other CSP indicators, the positive score has fallen slightly over the past year. Across West Yorkshire, 45.0% of respondents said they agree with this statement (data for the year to Dec. 18), down from 47.2% in June. Notably there has been a reduction in positive scoring in Kirklees and Leeds on this measure over the past eighteen months.

Objective: Ensure relevant partners are working together to achieve effective and efficient results



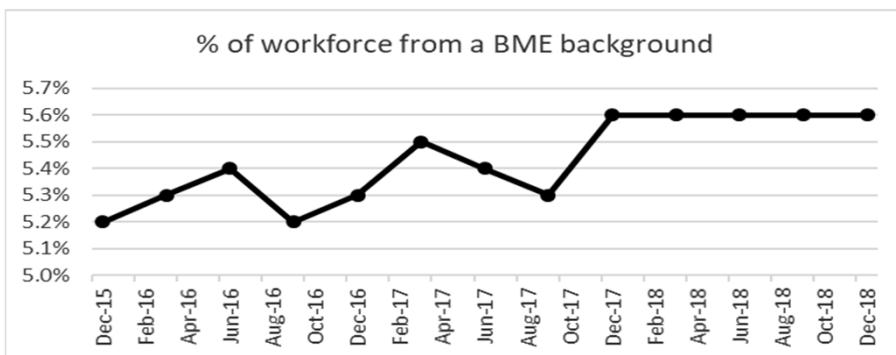
Commentary

The ineffective trial rate at Magistrates Courts (black line) has been maintained over the last year, surpassing the ambition of an effective trial rate of 85% (ineffective below 15%). Currently the figure stands as 13.6% for this quarter, but the figures are only up to November 2018.

The time taken for cases to be brought to resolution at Magistrates Courts (blue line) has stabilised with the latest figure as 50.5 days a 0.3 decrease on the previous quarter. This data is up to Sept 2018.

With regard to the improvement in the ineffective trial rate, long term improvements are being driven by the Transforming Summary Justice project and improved case management at court, with the direction from District Judges at case management stage, which has led to fewer cases sent to trial. There is also better communication between the CPS and defence due to the early provision of summary disclosure which prevents issues being raised at the last moment.

Objective: Have a police service which is more representative of the people it serves



Commentary

The proportion of the police service in West Yorkshire from BME communities has increased gradually over the past few years, from 5.2% in Dec 2015 to 5.6% in Sept 2018. Since April 2016 there have been a total of 3,192 joiners to the organisation and 6.6% are from a BME background.

The breakdown for the different roles is as follows:

	Dec 15	Dec 18
Officer	5.2%	5.8%
Staff	3.4%	4.2%
PCSO	5.5%	5.9%
Specials	10.1%	13.3%

West Yorkshire Police Delivery

April 2018 saw the launch of a new model for neighbourhood policing in West Yorkshire, backed by my decision to invest in frontline policing. A formal review of West Yorkshire Police's **neighbourhood policing** will be conducted from March 2019, when the model has been in place for 12 months. This will enable the force to establish if there is any need for change. WYP are currently conducting **PCSO workshops** across all districts to gain their views on how their role can be enhanced further.

The **Neighbourhood Teams** continue to use and grow their **social media platforms** to raise awareness, **offer advice** and keep the public **engaged and updated**. Some Neighbourhood Teams are now delivering **newsletters** to their communities to keep them informed of the work being undertaken in their areas.

It has been agreed that each Neighbourhood Team will have four protected training days per year. The role of a Neighbourhood officer is recognised as a **specialised role** that requires this investment to ensure continuing professional development.

West Yorkshire Partners' Delivery

The **Local Criminal Justice Board** is currently reviewing **drug testing** of those in custody or involved in the Integrated Offender Management programme – substance abuse being one of the factors which can lead someone to reoffend after release from custody. **Poor mental health** is another factor, and West Yorkshire Police's safeguarding unit are to submit a research proposal to the N8 consortium of northern universities for an evaluation of the **mental health nurse triage** programme run from police control rooms. OPCC funding for this project in Leeds and Bradford has allowed better decision-making about the most appropriate care response for people experiencing mental ill-health. This project will independently evaluate the service with a view to sharing **best practice** across the N8 partnership.

An affordable legal service for **victims of domestic abuse** was launched in November. I have helped to fund the service by Bradford based charity, **Staying Put**. Affordable Legal Services will offer legal advice to all victims of domestic abuse who are not eligible for Legal Aid. To find out more about the service visit Staying Put's website www.stayingput.uk.net or call 0808 2800 999

OPCC Delivery

The OPCC's newly recruited **Criminal Justice Advisor**, Kate Jowett, took up post during November. Kate joins us following a long career with West Yorkshire Police, latterly as lead for Criminal Justice.

Kate's appointment will be of **great benefit** to the OPCC in supporting delivery of key policy areas in criminal justice, and will help to **strengthen** our work with partners for the benefit of West Yorkshire communities.

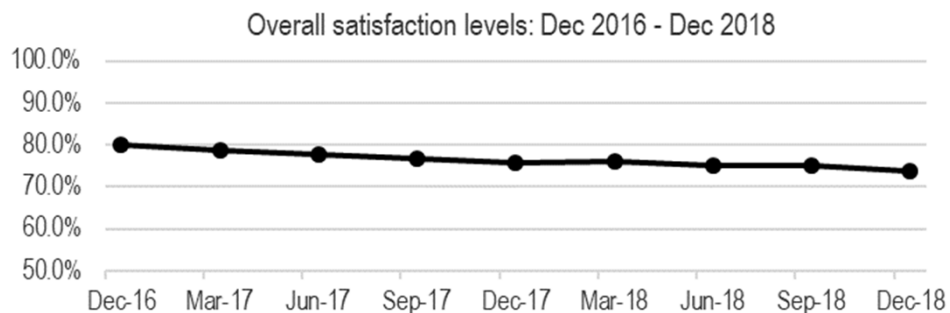
I held a major **partnership conference** in November with a focus to help divert young people and vulnerable individuals away from **harm and potential criminal behaviour**. Dozens of third sector organisations and groups came together for the event in Leeds. The themes that were discussed included drugs and alcohol, mental health, adverse childhood experiences, multiple and complex needs, as well as domestic and sexual abuse. The continuing austerity and funding challenges across public sector organisations is translating to further pressures upon third sector groups, who are increasingly left to fill the gaps. A collective approach to early intervention and prevention is crucial to providing services that deliver better community safety outcomes.

OPCC Delivery

A key strategic goal in our work to reduce crime in our neighbourhoods is the task of **reducing reoffending**. This calls on the co-ordination of a range of partners, many of whom are linked through the West Yorkshire Local Criminal Justice Board (LCJB). With the advent of major reforms within the criminal justice system (including across probation, courts and prison services), the **Reducing Reoffending Board** have developed a new strategy which highlights the need for partners to lead on early identification of those at risk, to have the right pathways in place, and to address the specific needs of women in the criminal justice system.

Barriers to performance and joint-working were discussed at December's Reducing Reoffending **Workshop event** coordinated by the OPCC. Issues discussed on the day included the quality of oversight provided by CRC providers, the need to co-ordinate benefits, accommodation, and health care needs for prison leavers, and the pressure to find suitable accommodation. This final point is particularly pertinent for West Yorkshire with HMP Leeds now reclassified as a resettlement prison.

Objective: More victims will be satisfied with the level of service they receive from the police

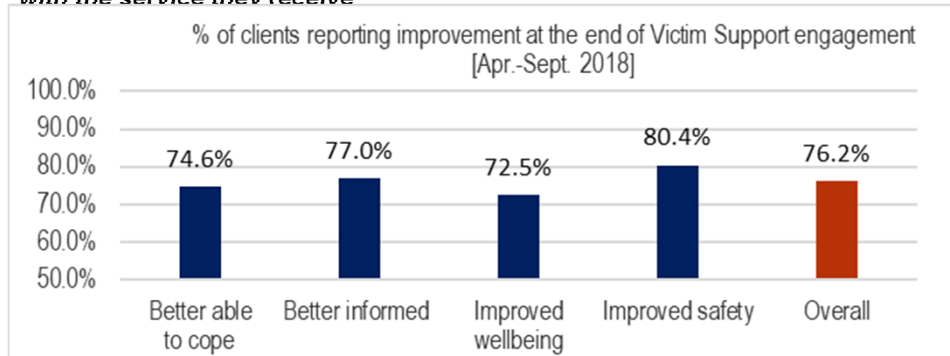


User Satisfaction	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Dec.18	73.8%	75.3%*	77.5%*	76.7%*	78.4%*	77.8%*
12 mths to Dec.17	75.7%	73.5%	76.6%	75.8%	78.1%	76.3%

Commentary

In our Delivery Quarterly indicator of victim satisfaction with WYP's service (covering burglary, violent crime, vehicle crime, hate, and domestic abuse), 73.8% of victims recorded they were satisfied in the 12 months to December 2018, representing close to a 2 percentage point fall over 12 months. The force's new indicator covering all crime types records a higher value of 74.8% satisfied (to Dec. 18). [*Victims are now only asked to comment on services they have received, and the district data in the table above is collated under this new methodology.]

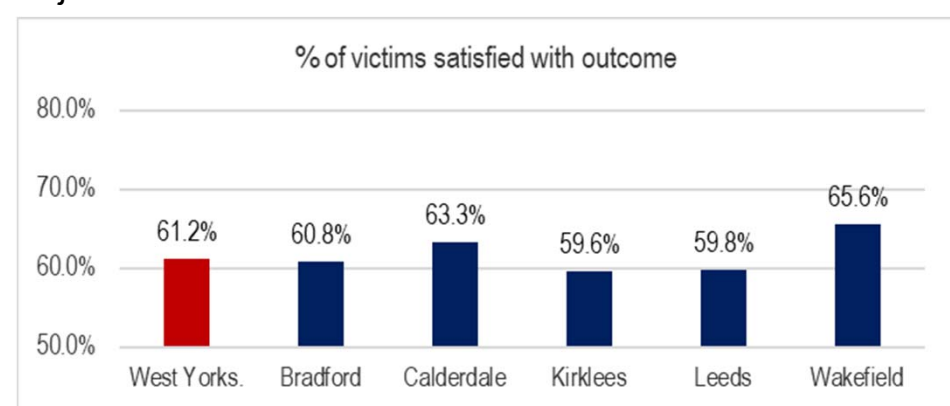
Objective: More victims who choose to access victims' services will be satisfied with the service they receive



Commentary

Victim Support had a caseload of 1532 victims during Q3 2018/19. Roughly 40% of these cases are related to instances of domestic abuse. Victim Support's services help victims by arranging peer support, building self-confidence, and assistance with low cost security devices like personal alarms. Upon accessing the service, victims are asked to score four statements on a scale of 1 to 10 to assess their perception of safety. At the end of their period of support they are asked again to score their sense of wellbeing to measure the 'distance travelled'. The graph reflects the proportion of service users who felt their situation had improved at the end of their period of support. This data is supplied to the Ministry of Justice and is refreshed every six months

Objective: More victims will be satisfied with the outcome of their case



Victim satisfaction	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 months to Sept 18	61.2%	60.8%	63.3%	59.6%	59.8%	65.6%

Commentary

West Yorkshire Police's survey of victims' satisfaction with the outcome of their case covers burglary, vehicle crime, criminal damage, arson, robbery, theft, violence against the person, and hate incidents. In the year to December 2018, 61.2% of victims said they were satisfied with the outcome of their case, meaning this indicator has remained stable since the last quarter.

West Yorkshire Police Delivery

A N8 universities project is examining the possibility of the early Identification of **Honour Based Abuse**. The work is progressing well, with WYP data being analysed by the research team from the University of Manchester, to look at missed opportunities. The **next phase** of the project involves interviews with **key stakeholders and victims**, with dissemination events for the results of the research planned for May 2019.

West Yorkshire Police are part of a national pilot project focusing on **Cyber crime**. The project aims to ensure 100% of cyber crime reports have a Pursue investigation and 100% of victims receive bespoke support from policing. This has secured **national funding** which is paying for increases in staffing, training and equipment on the team. This has seen the creation of dedicated Cyber protection and Cyber prevention officers who have recently started in post. They are already engaging and working with key partners across the Force to prevent young people from becoming a cyber-criminal and protect people and business from becoming victims.

West Yorkshire Partners' Delivery

An innovative animation specifically designed to **safeguard children** from exploitation and abuse premiered in January at the National Media Museum in Bradford. Called '**Mister Shapeshifter**', the project has received £36,000 from the OPCC. It uses a modern 'fairy tale' to depict how some adults can abuse children's trust and highlights ways in which children can protect themselves against risk and danger in real life and online. The resource is supported by a free to access package of training materials designed to help teachers, parents and community groups to discuss these complex issues and deliver a consistent message to children.

West Yorkshire Police have launched a public facing campaign to publicise **Clare's Law** (the domestic violence disclosure scheme). Members of the public can approach the police for information on their partner's **domestic violence** history in certain circumstances under the 'right to ask' criteria. It is hoped that the campaign will lead to an increase in the number of applications received by police

OPCC Delivery

Volunteers from **Victim Support West Yorkshire** have been honoured for their role in helping victims of the Manchester Attack. The volunteers provided support to 117 victims from West Yorkshire who were caught up in the incident in 2017 and received the OPCC Volunteer Awards at the Lord Ferrers Awards held in London. Volunteers provided emotional and practical support to those directly affected by the incident, but also to family members who witnessed the incident.

Victim Support earlier this year were also chosen to continue to provide my **core support services** to victims and witnesses for the next three years across West Yorkshire. This includes an expanded service which now involves under 18 year's olds for the first time and a live chat facility via their website to make contact even easier and convenient

I called for a **victim-centred** approach to tackling **modern slavery** whilst giving evidence to the Home Affairs Select Committee as part of its **Modern Slavery inquiry**. I talked about the need for more collaborative working, greater care for victims and survivors, as well as additional resources and training

Here in West Yorkshire, under my Safer Communities Fund, I have also provided over £75,000 to 17 separate local organisations, which work specifically to address and tackle these important issues.

OPCC Delivery

The final months of 2018 saw significant progress in the development of the **Victims and Witnesses Strategy**. A draft strategy has been circulated to partners (for example, the LCJB Victims and Witnesses Group) with a further draft to be presented to the LCJB Executive in March.

Unfortunately, a West Yorkshire bid to the Home Office's 'Children Affected by Domestic Abuse Fund' was unsuccessful, however another West Yorkshire bid to the Ministry of Housing, Communities & Local Government for additional Independent **Domestic Violence Advisor** (IDVA) capacity was successful, and will fund the new service for two years between 2018 and 2020. We hope to be able to make a further announcement on the extension of the West Yorkshire Independent **Sexual Violence Advisor** (ISVA) service in March.

Work with West Yorkshire Police has progressed during the quarter, especially in respect of the **interface** between the police and our OPCC commissioned victim and **restorative justice services**. However further work is still needed to clarify the corporate ownership of the victim's agenda within the police service.

Date of Action	Action Owner	Action	Action due	Update	Status
Aug-18	Chief Constable	HMICFRS recent inspection on the national approach to Hate Crime: a request to the force to bring back a detailed progress report on addressing the identified recommendations, particularly on the correct flagging of hate crime incidents.	28-Sep-18	The OPCC received a detailed report with regard to Hate Crime and the Police's response to the recent inspection. We were pleased to see that West Yorkshire was highlighted as having good practise in this area and it is clear that understanding Hate Crime, including correctly flagging is seen as a necessity	Complete
Aug-18	Chief Constable	Public Order – WYP to bring back a report to help our understanding of the component parts of the overall Public Order offence group, and whether the increases here are CDI related, or brought about by increased risk in victimisation.	28-Sep-18	The report on the Public Order offence group highlighted the diversity of offences that are included with Harassment as an example of one crime type that is not usually associated with public order. The indication is that the increases are not brought about by increased victimisation but by recording issues that have been enforced by government which results in double counting of offences.	Complete
Feb-19	Chief Constable	WYP to review Attrition rates for Repeat Victim/Offenders where DVPO's are in place compared to cases where DVPO's are not in place and to understand the impact/benefit of these	07-May-19		
Feb-19	Chief Constable	WYP Safeguarding Governance to determine the number of Private Dwellings accommodating our of area children in each District and to determine the process of notification.	07-May-19		
Feb-19	ACC Hankinson	ACC Hankinson to liaise with ACO Brook re IT Capabilities / Front End Contact withing the Customer Relationship Management System	07-May-19		
Feb-19	ACC Hankinson	ACC Hankinson agreed to seek improved methods using the NPT Toolkit for Local Policing to provide advice / support to Neighbourhood Officers in ensuring consistent updates	07-May-19		

GLOSSARY

Acquisitive crime	Acquisitive crime is defined as an offence where the offender derives material gain from the crime. Examples include, shoplifting, burglary, theft, and robbery.	Human trafficking	Human trafficking is the trade of humans, most commonly for the purpose of forced labour or commercial sexual exploitation by the trafficker or others.
BME	BME stands for Black and Minority Ethnic and is used to describe people of this ethnicity.	IOM	Integrated Offender Management (IOM) is an overarching framework that allows local and partner agencies to come together to ensure that the offenders whose crimes cause most damage and harm locally are managed in a co-ordinated way.
Child sexual exploitation and abuse	Sexual exploitation of children and young people under 18 involves exploitative situations, contexts, and relationships where young people (or a third person or persons) receive 'something' (e.g. food, accommodation, drugs, alcohol, cigarettes, affection, gifts, money) as a result of them performing, and/or another or others performing on them, sexual activities.	Ineffective trial	An ineffective trial occurs when the trial does not go ahead on the date planned due to action or inaction by one or more of the prosecution, the defence or the court and a further listing for a trial is required.
Community Safety Partner	A number of different organisations have a role to play including local councils, fire and rescue service, health and probation services and housing providers etc. These are often referred to as local community safety partners.	Most similar police groups/family/forces	Most Similar Groups (MSGs) are groups of police force areas that have been found to be the similar to each other based on an analysis of demographic, social and economic characteristics which relate to crime. Each police area has its own group of up to seven police areas to which it is 'most similar'. MSGs are designed to help make fair and meaningful comparisons between police areas which share similar characteristics, rather than, for example, comparison with a neighbouring police area.
Conviction rate	This measure is calculated by dividing the number of defendants convicted, by the total number of defendants prosecuted in the court during the period in question. The total number of defendants prosecuted in the court includes those charged by the police and Crown Prosecution Service but whose cases were dropped.	Operational functions	Operational functions include things like patrolling neighbourhoods, responding to 999 calls, roads policing and protecting vulnerable people.
Crime rate	The crime rate used in this document refers to the number of offences committed per 1000 people in the population.	Outcomes/detections	Outcomes/detections are used by the Home Office to describe the result of a police investigation following the recording of a crime. They can include cautions, charges, fixed penalty notices, cannabis warnings etc.
Cyber crime	Can be seen in two parts: cyber-enabled crime, where crimes that may be committed without computers are instead committed using computer networks (for example fraud and bullying); and pure cyber crime where the offence can only be committed through the use of computers (for example computer hacking, or use of malicious software).	PEEL	HMICFRS carry out a number of thematic annual inspections throughout the year, these are drawn together into a wider PEEL assessment which stands for Police Effectiveness, Efficiency and Legitimacy. The aim of the PEEL assessment is to judge each police force in a cross-topic way based on criteria which considers the full breadth and complexity of what the police do.