



POLICE AND CRIME COMMISSIONER (PCC) QUARTERLY PERFORMANCE SCRUTINY (to September 2014)

1.0 PURPOSE

- 1.1 This performance report aims to set out a summary of the performance information scrutinised and the issues raised by me in relation to the performance indicators contained in the Police and Crime Plan and wider environmental scanning.
- 1.2 The performance report is in four parts:
 - Appendix A sets out an overview of performance indicators contained in the Police and Crime Plan, showing the 12 months to September 2014 compared to the 12 months to September 2013 (as appropriate – any deviations from this will be highlighted within the report).
 - Appendix B sets out more detailed information on these performance indicators, including trend over time analysis (where available) and any comments or action that may have been taken.
 - Appendix C is exception based, pulling out those additional issues that I raised with the police service at a recent performance meeting.
 - Appendix D is an update on black and minority ethnic (BME) confidence and satisfaction.

There is also a glossary of terms used within the report.

- 1.3 The data included in the report comes from several sources of national and local information, including police performance reporting, and data from the Office of the Police and Crime Commissioner (OPCC), HMIC Inspection reports, Crime Survey for England and Wales, user satisfaction survey, Ministry of Justice and Local Criminal Justice Board. The HMIC PEEL Inspections were released in November and have provided invaluable insights which have been included in this report.
- 1.4 Data contained within the report covers the 12 month period of October 2013 to September 2014 unless otherwise stated. Please note that data sources were correct and up to date at the time the report was produced. Some trends or exceptions may have been updated since.

2.0 WHERE CONSIDERED

- 2.1 On 24 November 2014 I considered data and issues replicated within the report that are relevant to the police service with temporary Chief Constable Dee Collins. It is worth noting

however that the Police and Crime Plan cannot be delivered by the police alone, and therefore wider issues will be picked up with community safety and criminal justice partners through other relevant meetings.

2.2 Key issues discussed include:

- Good performance around **total crime** and **domestic burglary**.
 - **Total crime** is down 6.5% (compared to -3.9% to June 2014, and compared to a -2.5% decrease for similar police areas).
 - **Domestic burglary** is down 19.5% (compared to -15.0% to June 2014, and compared to a 5.5% decrease for similar police areas). However the reduction in burglaries will be partially affected by the changes to how burglaries in multi-occupancy dwellings are recorded.
- The proportion of incidents correctly recorded as crimes for domestic burglary and serious sexual offences has been increasing over time following a number of changes brought about at the time of and since the HMIC inspection on **crime recording**. However there is still room for improvement.
- **Public complaint cases** have seen an increase of 15% in the last year linked in part to a change in the IPCC guidance on what constitutes a complaint, with varying increases across districts.
- **Satisfaction of victims of racist incidents** has reduced slightly however a 9.0% drop in Kirklees has prompted an action plan to be devised and implemented.
- The time it takes to attend **emergency response incidents** has been raised as there has been a slight increase in the number of emergency incidents not attended within the target time of 15 minutes.

2.3 This report will be made available on the OPCC website for the public to consider.