



**POLICE AND CRIME COMMISSIONER (PCC)  
DELIVERY QUARTERLY REPORT (to June 2017)**

**1.0 PURPOSE**

- 1.1 This performance report aims to set out a summary of the performance information scrutinised and the issues raised by me in relation to the delivery measures contained in the Police and Crime Plan.
- 1.2 The report is now presented in one document and includes:
- An overview of all delivery measures in the Police and Crime Plan with current performance information (page 1).
  - A section summarising progress made in the last quarter against each of the four outcomes in the Police and Crime Plan (pages 2-13).
  - A glossary of terms used within the report (page 14).
- 1.3 The data included in the report comes from several sources of national and local information, including police performance reporting, data from the Office of the Police and Crime Commissioner (OPCC), Her Majesty's Inspectorate of Constabulary (HMIC) inspection reports, Crime Survey for England and Wales (CSEW), West Yorkshire Police user satisfaction survey, Ministry of Justice and the Local Criminal Justice Board.
- 1.4 Data contained within the report covers the 12 month period of July 2016 to June 2017 unless otherwise stated. Please note that data sources were correct and up to date at the time the report was produced. The data may have changed or moved on slightly since this report was published as crime and community safety is a continually developing area. It is important to note that this is not an exhaustive account of OPCC and partner delivery activity in West Yorkshire but rather an overview to present any issues and provide reassurance.

**2.0 WHERE CONSIDERED**

- 2.1 On 4<sup>th</sup> of September 2017 I held our delivery quarterly meeting with the Chief Constable to discuss the data and issues highlighted within the report and the progress against the delivery measures in the Police and Crime Plan. Information and data relating to the wider partnership input has been gathered through Community Safety Partnership forums and other meetings.
- 2.2 There are some key considerations that I am keeping in mind when looking at performance over the past 12 months, and I will continue to consider going forward:
- The new Police and Crime Plan sets out the strategic direction for West Yorkshire Police and partners over five years. I am keen to ensure that this Plan is delivered in partnership and as such this report will include a focus on the police delivery and partner delivery and OPCC delivery.

- I have tasked my office in developing a West Yorkshire wide reducing reoffending strategy. My team are working closely with partners in the police, prison service, probation, Community Rehabilitation Company and the third sector to develop this.
- Work with partners continues to move forward and we are continually working to improve our collective response to issues such as missing people, mental health, organised crime, and road safety.

2.3 Key issues discussed include:

- The proportion of victims who are satisfied with the service they receive from the police is continuing to drop. In response to the increasing demands and reducing resources over the past few years, West Yorkshire Police have focused their efforts on safeguarding the most vulnerable people. I have discussed this in detail with the Chief Constable and we will be concentrating on keeping people informed and managing the expectations of victims around the service they receive.
- Total crime has increased by 17.9% when the 12 months to June 2017 is compared to the preceding 12 months. This is largely due to improvements in crime recording standards, and the real rate of increase is estimated to be around 6%.
- West Yorkshire Police has recently re-run their staff survey to understand factors impacting on well-being across the workforce. The results have been very positive and show improvements across the board since the survey was carried out last year.

2.4 This report will be made available on the OPCC website for the public to consider.