



**Friday 11 December 2015**

**Complaints Received by the Panel**

**Item 14**

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Police and Crime  
Panel Officer  
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**1. Summary**

- 1.1 Through the Police Reform and Social Responsibility Act 2011, the West Yorkshire Police and Crime Panel has a duty to record and consider non-criminal complaints made against the Police and Crime Commissioner (PCC) for West Yorkshire and his Deputy.
- 1.2 The Panel has recorded no new complaints since the last Panel meeting held on 13 November 2015.
- 1.3 At its meeting on 13 November, the Panel heard two separate complaints appeals in private session. In both cases, the Panel agreed to uphold the original decision of the Complaints Sub Panel and the complainants have been informed. This marks the end of the Panel's involvement in the complaint highlighted in section 2 of the table below.
- 1.4 In terms of the complaint highlight in section 1 of the table, the Complaints Sub Panel has proposed an informal resolution which has been sent to both the Commissioner and the complainant.
- 1.5 The complaints highlighted in sections 3 and 4 of the table below will be considered by the Complaints Sub Panel on 9 December. The Complaints Sub Panel consists of Councillor Alan Wassell (Wakefield), Councillor Michael Walls (Bradford) and Councillor Mohammed Iqbal (Leeds) with support from Police and Crime Panel Officers and a representative from Wakefield Council's Legal Team.

Substance of Complaint	Status
<p>1. That the PCC failed to conduct a proper investigation and failed to act in accordance with his own procedures</p>	<ul style="list-style-type: none"> <li>• Complaint recorded and referred to the IPCC on 5 March 15.</li> <li>• Letter received from IPCC dated 8 April 15 stating that they will not be investigating the complaint and are returning it to Panel to deal with.</li> <li>• Complainant appealed against the IPCC's decision.</li> <li>• IPCC referred the complaint back to Panel on 23 July 2015</li> <li>• As agreed at the last full Panel meeting, a Complaints Sub-Panel was arranged to consider the complaint and took place on 21 August.</li> <li>• The Complaints Sub-Panel have requested information and clarification on a number of issues from the Commissioner and intend to meet again in late September/early October to consider the complaint with the response from the Commissioner.</li> </ul>

	<ul style="list-style-type: none"> <li>• Complaints Sub Panel to meet on 13 November 2015 to consider additional information.</li> <li>• An appeal into the non-recording of an additional element to this complaint will be considered by the full Panel on 13 November. Panel upheld the Complaints Sub Panel’s decision. This element is now closed.</li> <li>• Informal resolution proposed by the Complaints Sub Panel and sent to the complainant on 3 December.</li> </ul>
2. That the Commissioner failed to respond to any communication from the complainant or his MP	<ul style="list-style-type: none"> <li>• Complaint recorded on 4<sup>th</sup> August.</li> <li>• Request was made to the Commissioner for additional information/explanation</li> <li>• Complaints Sub-Panel considered the complaint and response from the Commissioner on 21<sup>st</sup> August.</li> <li>• The complaint was not upheld as information was provided to show that the Commissioner had responded to the complainant’s MP and that the complainant had been informed that the matter he had raised was being looked into.</li> <li>• Appeal to full Panel on 13 November 2015.</li> <li>• Panel upheld the Complaints Sub Panel’s decision. This complaint is now closed.</li> </ul>
3. That the Commissioner has misconducted himself by making slanderous comments	<ul style="list-style-type: none"> <li>• Complaint recorded on 23<sup>rd</sup> September.</li> <li>• Complaint then referred to IPCC on 24<sup>th</sup> September.</li> <li>• IPCC returned complaint to Panel on 15<sup>th</sup> October.</li> <li>• Detailed rationale requested by Panel of the IPCC in order to better understand the reasons for returning the complaint to Panel.</li> <li>• Complaints Sub Panel to meet to consider this complaint on 9 December 15.</li> </ul>
4. The Commissioner presented himself as dealing with your complaint against WYP and disclosed your personal information without permission	<ul style="list-style-type: none"> <li>• Complaint recorded on 6<sup>th</sup> October.</li> <li>• Further information sought from the complainant.</li> <li>• Complaints Sub Panel to meet to consider this complaint on 9 December 15.</li> </ul>

1.6 Further to the complaints that have been recorded and looked into, the Panel’s secretariat has also provided information to members of the public about the different routes available on matters with which they were dissatisfied but did not relate to the Commissioner.

## 2. Recommendation

2.1 That members note the contents of the report.