



Office of the
**Police & Crime
Commissioner**
West Yorkshire

Police and Crime Commissioner's

DELIVERY QUARTERLY REPORT

April to June 2019

Keeping West Yorkshire safe and feeling safe.

DELIVERY QUARTERLY

Introduction

This report aims to summarise some of the recent progress made by the Office of the Police and Crime Commissioner (OPCC), West Yorkshire Police and key partners in delivering the Police and Crime Plan. Activity included in this report covers the quarter March to June, and statistics presented reflect the 12 months to June 2019, unless otherwise stated.

The report focuses on the four main outcomes of the Police and Crime Plan; tackle crime and anti-social behaviour (ASB), safeguard vulnerable people, make sure criminal justice works, and support victims and witnesses. These outcomes were decided on following extensive consultation with the public, police and partners. We cannot hope to successfully deliver these outcomes unless we all work together.

This report sets out our collective progress against each of the delivery measures, but does not contain an exhaustive list of all delivery activity. More information can be found on my website at www.westyorkshire-pcc.gov.uk.

Delivery Overview

The data included in this report comes from a range of different sources including national crime statistics and surveys, West Yorkshire Police, HMICFRS inspection reports, partner performance indicators, and consultations carried out by my team. Having a mix of quantitative and qualitative measures allows me to present a more holistic and meaningful report to the public.

We also include data from the 'Your Views' survey, which was launched in June 2017 to provide data on a range of measures of public confidence and community safety at local level in West Yorkshire. The data in this report compares this quarter with last quarter.

The Delivery Quarterly report aims to provide a balanced account of police, partner and OPCC delivery over the past quarter. I hope that by including details of our progress in tackling crime and community safety issues as a collective, we can help our communities understand and be reassured by our unified approach. As I have said before, keeping West Yorkshire safe and feeling safe cannot just be left to the police.

Tackle crime and anti-social behaviour

Tackling crime and anti-social behaviour is a challenging and varied task. Different problems require different responses and different partner's involvement. Together with the police and local and national partners, we will continue to protect our communities by tackling the perpetrators of crime, and reducing the opportunity for crimes to occur. To understand how we can best focus our collective resources, I closely monitor crime levels, measures of public confidence, police service demand, and communities' feelings of safety, through the data in this report.

Safeguard vulnerable people

As with all the outcomes in the Police and Crime Plan, safeguarding vulnerable people requires input from a wide range of organisations. As PCC for West Yorkshire, I have brought partners together to tackle important issues such as child sexual abuse (CSEA), support for people with mental health issues within the criminal justice system, human trafficking and modern slavery, and honour based abuse. I will continue to contribute to this safeguarding agenda by promoting partnership working, for example in our response to children who repeatedly go missing from home.

Make criminal justice work

It is important that our communities have confidence in our criminal justice system. This report presents measures to help me assess how effectively partner organisations are working together to achieve efficient court processes, and how well West Yorkshire Police's workforce reflects the demographic profile of the local population.

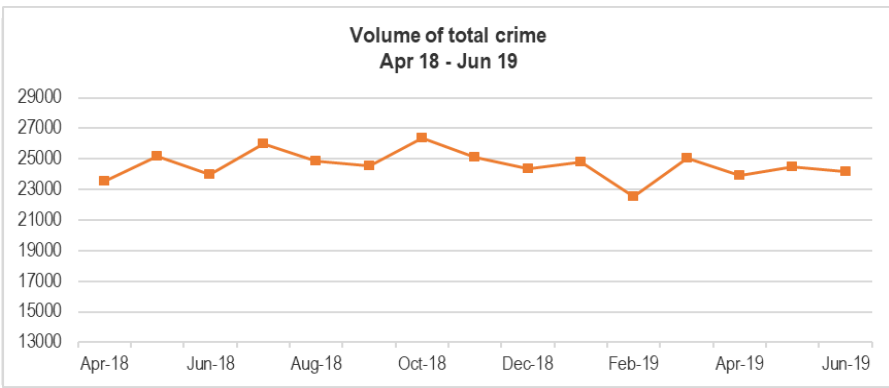
Support victims and witnesses

The OPCC supports the needs of victims and witnesses in West Yorkshire by funding key services which are delivered by partners in the third sector and district Community Safety Partnerships (CSPs). In this report, I monitor data provided by the police, our own internal research, and that of our delivery partner Victim Support, to understand the needs and experiences of victims and help me evaluate the quality of the service they receive.

DELIVERY QUARTERLY

	Objective	Measures	12 months to Jun-18	12 months to Jun-19	Trend
Tackle crime and anti-social behaviour	Significantly reduce the volume of crimes committed in West Yorkshire	Total recorded crime	276,682 (+11.2%)	296,160 (+7.5%)	↑
		Risk of household crime	11.1% (Mar 18)	14.7% (Mar 19)	↑
		Risk of personal crime	4.5% (Mar18)	2.9% (Mar19)	↓
	Significantly reduce ASB in West Yorkshire through prevention and early Intervention	Volume of ASB incident Reported	50,394	46,729	↓
	Significantly reduce the reoffending rate in West Yorkshire	Reoffending rates of the managed cohort	Cohort 1 – 3.1 Cohort 2 – 2.8	Cohort 1 – 1.8 Cohort 2 – 1.3	↓
	HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING at effectively reducing crime	HMICFRS PEEL Effectiveness inspection	Good 2016	Good 2017	↔
	More people will feel safe in West Yorkshire	Your Views - Feeling of Safety	78.6% 12 mths to Mar 19	78.8% 12 mths to Jun19	↔
	Frontline policing will be protected and resourced to deter, detect and deal with criminals	Proportion of police officers in operational roles	89.9% (Sept 18) (see text on page 4)	89.4%	↔
	More people will think the police are doing a good or excellent job in their local area	Your Views survey - Police doing Good or Excellent job	38.6% 12 mths to Mar 19	38.6% 12 mths to Jun19	↔
	More people will be confident that the police and partners will prevent crime and anti-social behaviour	Your Views survey - Police and Partners prevent Crime and ASB	34.6% 12 mths to Mar 19	35.0% 12 mths to Jun19	↔
Safeguard vulnerable people	HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING at protecting the vulnerable	HMICFRS PEEL vulnerability inspection	Good	Good	↔
	The most vulnerable people will be identified and supported	The volume of looked after children who go missing repeatedly	4,050	3,936	↓
	The police and partners will work better together to safeguard vulnerable people	Reporting of 'hidden crimes'	HBV = 150 FM = 297	HBV = 180 FM = 398	↑
	West Yorkshire Police will make effective use of civil orders and legislation as a positive action to disrupt offenders, protecting the vulnerable and reducing threats	Appropriate use of DVPO's Sexual Risk Orders and Child Abduction Warning Notices	Dip sample of 50 DVPO's in comparison to cases where there was no DVPO showed a 26% drop in incidents in 3 months after DVPO was served		
Make sure criminal justice works	Increase the confidence of communities in their community safety partners	Your Views survey - Increase confidence in Community Safety Partners	44.1% 12 mths to Mar19	44.3% 12 mths to Jun19	↔
		Ineffective trial rate (Magistrates Court)	15.4%	15.6%	↔
	Ensure all relevant partners are working together to achieve effective results	Volume of early guilty pleas	Mags 35.1%	Mags 38.9%	↔
			Crown 73.3%	Crown 74.0%	↔
	Ensure all relevant partners are working together to achieve efficient results	Average time taken for cases to be brought to resolution	45.8 days (Q4 2017/18)	48.3 days (Q4 2018/19)	↓
Have a police service which is more representative of the people it serves.	Recruitment programmes which promote the employment opportunities at West Yorkshire Police for members of under-represented groups	5.7% (BME)	5.8% (BME)	↔	
Support victims and witnesses	More victims will be satisfied with the level of service they receive from the police	Victim satisfaction survey	75.1%	73.4%	↔
	More victims who choose to access victims services will be satisfied with the service they receive	Proportion of clients reporting an improvement at the end of Victim Support engagement (updated 6 monthly)	n/a	76.2% (Apr.-Sept 18)	↑
	Improve the outcomes for victims of Crime	Victim satisfaction survey	60.3%	60.5%	↔

Objective: Significantly reduce the volume of crimes committed in West Yorkshire

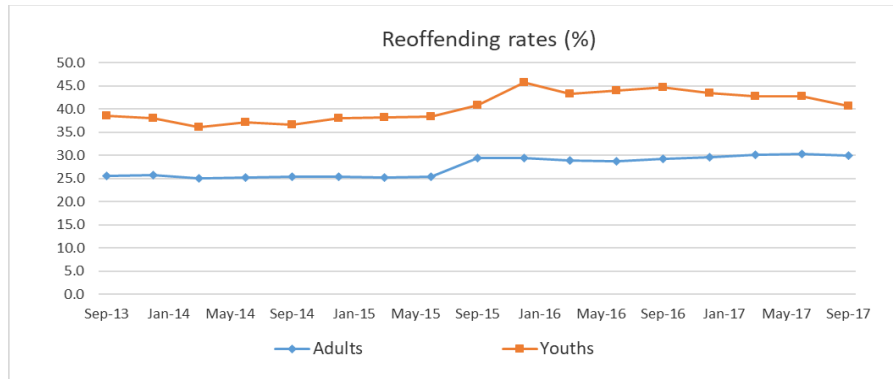


Recorded Crime	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12mths to June 18	+10.6%	+13.0%	+8.3%	+7.7%	+9.2%	+14.9%
12mths to June 19	+7.5%	+5.1%	+9.2%	+10.7%	+6.2%	+10.3%
Vol.(Jul18 – June19)	296,682	76,060	25,660	46,179	106,662	42,135

Commentary

Recorded crime has increased by 7.5% when the 12 months to June 2019 are compared to the preceding 12 months. The rate of increase for West Yorkshire is now showing as comparable to the other forces in the MSG. For the same time period (i.e.12 mths to June 19) The West Midlands showed an 11% increase, Nottinghamshire also showed a 7% increase and South Wales a 7% increase. The current crime figures for other areas such as Greater Manchester and Lancashire are not available currently but were also showing similar increases This is the subject of regular scrutiny with the Chief Constable

Objective: Significantly reduce the reoffending rate in West Yorkshire

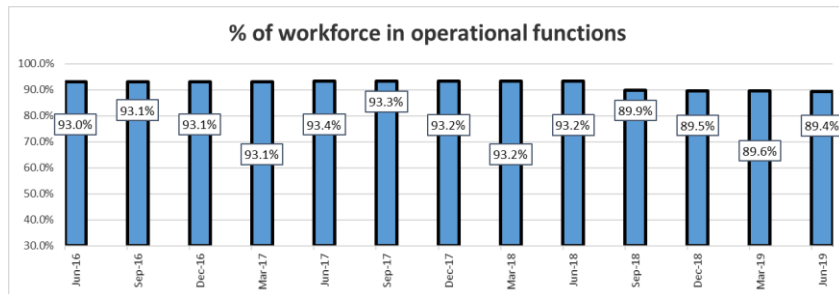


Reoffending rates	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 months to Sept 17						
Adults	30	32.3%	28.2%	27.2%	31.4%	30.9%
Youths	40.7	42.1%	41.4%	38.0%	42.2%	39.8%

Commentary

Reoffending rates taken from Ministry of Justice data record the proportion of offenders released in a given year who go on to reoffend in the following twelve months. Figures for the year to Sept 17 records a reoffending rate for West Yorkshire adult offenders of 30.0%, and of 42.8% for youths. Although youth reoffending rates are higher than those seen in Sept 13, there has been an improvement recently with a 2.1% decrease this quarter in comparison with last quarter, this continues a downward trend seen since a high of 45.7% seen in December 2015. The adult rate has been on a slow upward trajectory, but a slight 0.4% decrease in the last quarter is more positive.

Objective: Frontline policing will be protected and resourced to deter, detect and deal with criminals

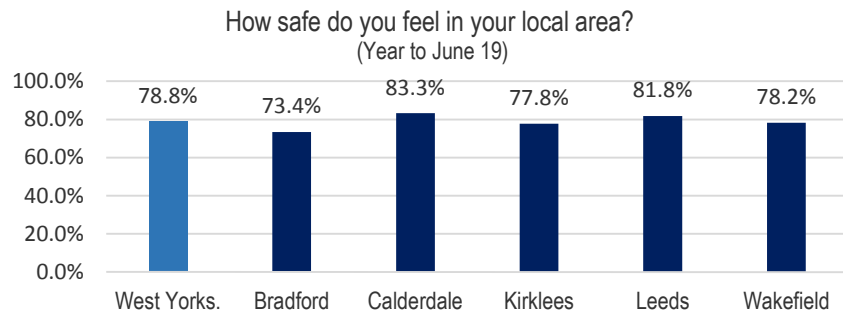


% in operational functions	Mar	Jun	Sept	Dec
2018	93.2%	93.2%	93.3%(2017)	93.2%(2017)
2019	89.6%	89.4%	89.9%(2018)	89.5% (2018)
Change	-3.6%	-3.8%	-3.4%	-3.7%

Commentary

The slight drop in % for this measure in Sept 18 was due to the introduction of new codes by the HMICFRS to determine the number and proportion of officers and staff in the following categories ' Visible operational frontline roles'. 'Non-visible frontline', 'frontline support' and 'business support' roles. The current figure reflects the percentage in the first 3 categories. This has now stabilised and I will look to ensuring that our frontline continues to be protected and in my most recent conversation with the Chief Constable I asked for him look into whether comparable data with other forces was now available.

Objective: More people will feel safe in West Yorkshire

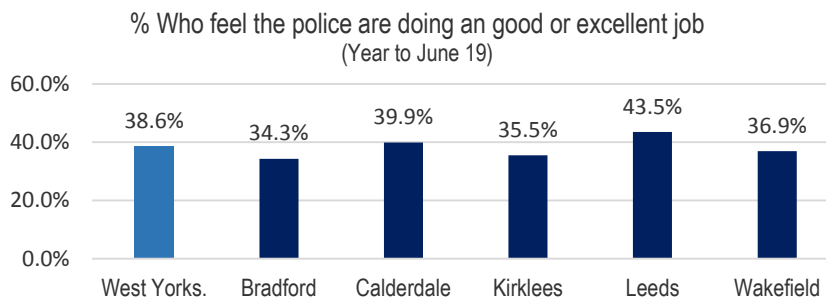


Your Views Survey (Year to June 19)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
% feeling safe	78.8%	73.4%	83.3%	77.8%	81.8%	78.2%

Commentary

The Your Views residents survey asks people to assess whether they feel safe in their local neighbourhood. The figure for the 12 months to June 19 was 78.8% of West Yorkshire residents reporting feeling safe; representing a small increase in the positive score since the last quarter. Significantly, this is the first time this value has increased for two years. Overall, Your Views responses suggest that neighbourhood concerns about burglary, drugs, and crime in general are currently influencing residents sense of safety.

Objective: More people will think the police are doing a good or excellent job in their local area

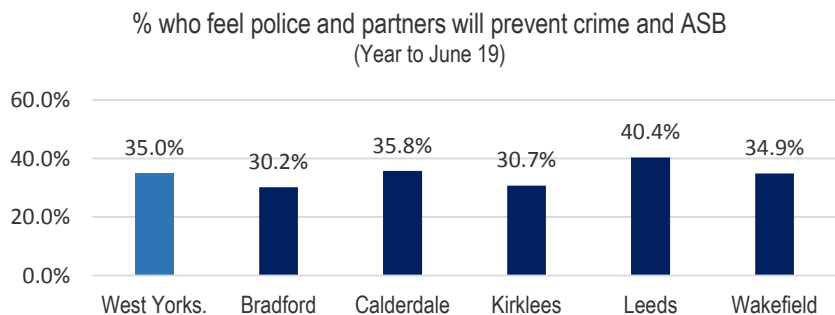


Your Views Survey (Year to June 19)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
% good / excellent	38.6%	34.3%	39.9%	35.5%	43.5%	36.9%

Commentary

The response to our questions on people's satisfaction with the operation of their local police service records strong positive responses on integrity matters (i.e. whether people feel the police would treat them fairly or with respect). At West Yorkshire level, 38.6% of respondents said they were satisfied with their local policing in Q1, matching the score of the previous quarter. As with feelings of safety, this is the first time in several months that this indicator has not reported a reduction in the proportion of positive responses. Residents' rating of how good a job the police do in their communities remains strongest in Leeds, but Kirklees saw a further fall in the positive score during Q1.

Objective: More people will be confident that the police and partners will prevent crime and anti-social behaviour



Your Views Survey (Year to June 19)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
confident/v.confident	35.0%	30.2%	35.8%	30.7%	40.4%	34.9%

Commentary

The Your Views survey asks respondents whether they feel confident that the police, local authority, and public sector partners ('community safety partners') work well together across a range of issues. Results for the year to June '19 show that the proportion of residents who felt confident in their CSP's ability to keep people safe, support victims, and prevent crime and ASB improved slightly on March's data (Q4). Again, Kirklees saw a fall in positive scoring between quarters (-1.5 percentage points). Respondents who record low confidence in CSPs' ability to prevent crime are more likely to be worried about ASB, drug dealing/taking, and the lack of police presence in their community.

West Yorkshire Police Delivery

In April, the Home Office has announced that West Yorkshire was to receive £3 million to help strengthen the response to **serious violence**. This 'surge funding' has been invested to support targeted operational and enforcement activity against knife and violent crime. The funding has led to WYP's **Operation Jemlock**, which has provided an additional 184 officers deployed to serious violence hotspot areas during peak times. Officers have worked six hour shifts in city and town centres providing an additional 950 hours of high visibility policing, public reassurance, and stop-searches, to reduce serious violence crime and knife crime.

Some key elements of this response under **Operation JEMLOCK** are:

- ❖ Daily high visibility patrols of Serious Violent Crime Hotspots with community engagement, arrest enquiries and best use of stop and search powers
- ❖ Dedicated Robbery Investigation car providing an immediate response to maximise early evidence opportunities.
- ❖ Targeted Intelligence led proactive robbery patrols in recognised hot spots to disrupt and deter offenders
- ❖ Review of CHIS stable and enhanced profiling to maximise Intelligence gathering around serious Violent Crime , OCG and offenders carrying weapons
- ❖ Increased number of Knife Arches allowing for targeted deployment at key transport Hubs working with BTP wherever possible
- ❖ Working with CPS to create a dedicated Lawyer provision for Serious Violent Crime Charging decisions and advice files.

Current data for the latest 3 months indicate that **knife crime offences** are beginning to stabilise in West Yorkshire. In the three months to June all knife crime offences have fallen by 9.0% compared to the same period last year, whilst offences involving under 25's have fallen by a slightly higher rate of 16.4%.

The Force have recorded **14 non-domestic homicides** in the past 12 months (five of which involve a victim under 25 years old). This is nine fewer than in the previous 12 monthly period. Only one non-domestic homicide has been recorded in the past 3 months.

OPCC Delivery

After a rigorous interview process, I was really please to make the announcement that John Robins QPM was my preferred candidate for the position of **Chief Constable** in West Yorkshire Police.

This announcement was made on 21st June and was subject to a confirmation hearing with the West Yorkshire Police and Crime Panel.

Mr Robins has been Temporary Chief Constable since December 2018 and has worked in West Yorkshire Police since 1990, first as a Police Constable, working his way up to Chief Superintendent before becoming an Assistant Chief Constable and Deputy Chief Constable

CC Mr Robins said: "I am extremely proud and honoured to be the preferred candidate to be the next Chief Constable of West Yorkshire Police. My enthusiasm for policing and for West Yorkshire is as keen today as it was on the first day I joined."

Also in June I was pleased to support the **Neighbourhood Watch Week**, under the theme of #MoreThanYouExpect the work in keeping communities safe done by the volunteers was recognised in different themes each day.

Neighbourhood Watch is a vital partner and an important resource in the prevention of crime. They assist our communities to take practical steps to help reduce the opportunity for crime and criminals to operate. They also keep an eye out for those who may be more vulnerable and have a key role in community spirit and cohesion.

"I will continue to work with Neighbourhood Watch to increase the number of groups as well as developing their support and interaction with West Yorkshire Police, it was great to meet and host a session for many of our NW Co-ordinators at our Carr Gate training centre to say thank you in person."

West Yorkshire Partners' Delivery

Wakefield BID (Business Improvement District) is using an invisible forensic tagging liquid ('SmartWater'), across 50 stores in the city centre. **SmartWater** is a traceable liquid which contains a unique forensic signature. Once an item is marked with SmartWater, it can be traced back to its origin point to prove where it was stolen. The liquid is detected using an ultraviolet torch used by West Yorkshire Police officers. SmartWater was trialled in Wakefield last year thanks to funding from Wakefield BID and helped lead to a fall in ASB by identifying stores which sold alcohol to street drinkers.

A new **community alert system** has been launched in West Yorkshire to keep residents informed of crime in their area and positive work being carried out by police. West Yorkshire Community Alert launched in May, and allows residents to keep up to date with local police activities. Registration is free and people can choose to receive news, appeals, local crime information and crime prevention advice via email or text.

A new **roads policing plan** has been developed in Wakefield district. This 'plan on a page' aims to provide a consistent approach to roads policing activity and reduce the number of people who are killed or seriously injured on the district's roads. The police's county-wide strategy runs between 2019-22 and targets enhanced use of new technology, closer collaboration with partners to help gather intelligence, and further education of communities and within the force on strategies to keep road users safe.

On ASB, Safer Leeds have backed an action against youths throwing stones at buses. **Special 'Trojan' buses** (with plain clothes police officers on board), have travelled through hotspot areas to address a problem which led to £70,000 of criminal damage during 2018/19.

Representatives from the community safety partnership have been working alongside First West Yorkshire and colleagues in local neighbourhood policing teams to educate young people about the consequences of their behaviour, and staff from First West Yorkshire have joined local Safer Schools Officers to deliver crime prevention presentations to Year 7 and 8 pupils.

OPCC Delivery

At the close of 2018, my office helped to co-ordinate a bid for Home Office funds under the Early Intervention Youth Fund programme. The subsequent £1.1M award has been invested in a number of district level programmes to help divert young people away from **gangs and the risk of serious violence**. An example is the Kirklees 'Tiered Progression' programme. This project had three tiers of activity; Tier 1 focusses on work with children in their last two years at primary school in areas which are hotspots for gang activity; Tier 2 established a young person's mentoring scheme for children transitioning from primary to secondary school; and Tier 3 seeks an extension to the Kirklees Multi-agency Gangs Strategy, in particular bringing in third sector groups and looking to engage with young women in the community.

I have joined forces with **Modern Slavery** charity Hope for Justice and the Association of Directors of Adult Social Services (ADASS) to provide two training events for 'first responders' – in this case frontline social workers from across the Yorkshire and Humber region. First Responders are in a key position to refer potential victims of modern slavery and human trafficking for government funded support through the National Referral Mechanism (NRM). The NRM is the national framework for identifying victims of modern-day slavery and ensures they receive the necessary support to help them rebuild their lives. With funding from the Modern Slavery Police Transformation Programme (MSPTP), these events provided 50 Social Workers from across the region with the right skills to identify and respond to victims of modern slavery and human trafficking.

A project, majority funded by money recovered under the **Proceeds of Crime Act** (POCA), has been helping to tackle violent crime in Bradford. *Neesie* were awarded £4915 from Mark's Safer Communities Fund for their 'Life Not Knife' project, which focuses on working with young people to develop educational campaigns on gun and knife crime in Bradford.

Neesie worked with students at Carlton Bolling, and Appleton Academies, and focused on the dangers of knife crime, gangs, and anti-social behaviour. Once the campaigns were developed, the students then engaged with to members of the public to gain their support.

Objective: HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING



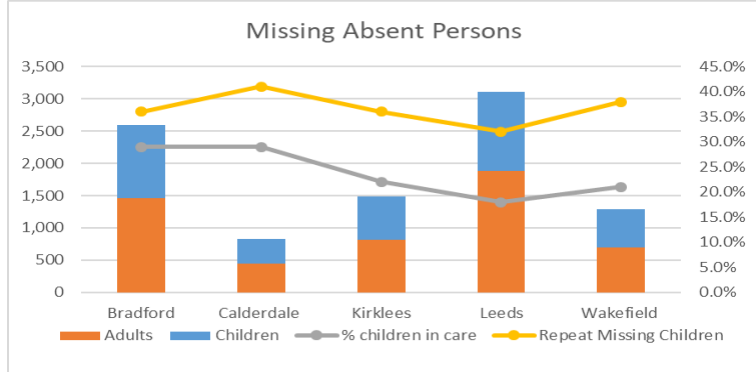
✓ All pre-2013 recommendations complete

Commentary

The latest Peel Inspection was completed in May 2019. The results of this inspection are due to be published in the last quarter of 2019. Previous inspections have rated WYP as Good and the recent CDI inspection as Outstanding

My office now has access to the recommendations register from HMICFRS and in my quarterly meeting with the Chief Constable, we discussed the mapping of Organised crime and the recommendation that the mapping of Organised Crime Groups should transfer from local forces to regional groups and also the response from the Living in Fear document which discussed the Police and CPS response to Stalking and Harassment offences. The recommendations specifically discussed were those with regard to power of entry for these offences and adequate records for this. I was assured that these items were being dealt with by West Yorkshire Police and would soon be complete.

Objective: Reduce the number of looked after children who go missing

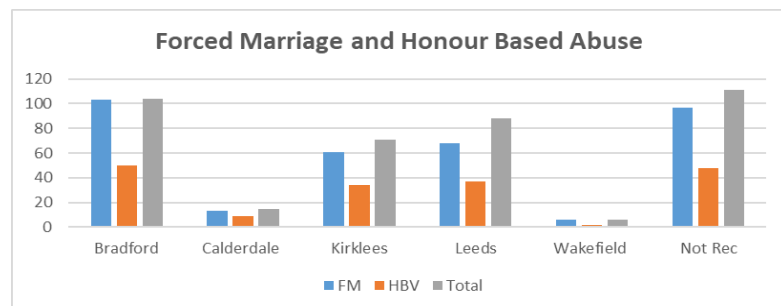


12 months to June 19	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
No. missing people	9344	2596	832	1485	3107	1284
No. missing children	4079	1131	393	675	1225	586
% missing children in care	36%	36%	41%	36%	32%	38%

Commentary

9,344 people were reported missing in the 12 months to Mar 2019 (down by 286 people on the previous quarter). The number of these missing persons that were children totalled 3,945 (42% of the total). Of those children 36% were children missing from Care. West Yorkshire Police is committed to working with social care agencies to help prevent people going missing, concentrating on those at the most risk. One highlighted risk is the number of small children's homes that are springing up in the area and measures to look at these are now the subject of quarterly meetings.

Objective: Police and partners keep vulnerable people safe by increasing the reporting of 'hidden crimes'



12 months to Jun 19	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield	Not rec
Forced Marriage	348	103	13	61	68	6	97
Honour Based Abuse	180	50	9	34	37	2	48
Overall total	395	104	15	71	88	6	111

Commentary

Forced Marriage and Honour Based Abuse figures have now been joined into a single set of figures; this is due to there being so much overlap on them (i.e. many occurrences being flagged with both FM and HBA). Top occurrence types in the last 12 months were as follows: Domestic (131 / 33%), Referrals (75 / 19%), and Court Orders (64 / 16.2%). I am working with Safeguarding units to ensure that these crimes are properly flagged and vulnerable victims are safeguarded.

West Yorkshire Police Delivery

West Yorkshire Police has been working with the N8 academic consortium in order to understand **Honour Based Abuse** in West Yorkshire

A dissemination event was held in Leeds on 21st May to showcase this work. The event was well attended from a number of agencies both locally and regionally. Speakers included DS Pal Singh (Staff Officer to Mr Balhatchet, NPCC Lead), Jasvinder Sanghera (Karma Nirvana) and a survivor.

The full report is awaited, but findings have been shared and is being used to review practise in West Yorkshire

Work is ongoing to improve the identification of **children at risk of criminal exploitation** through joint work with the OPCC, the introduction of a flag for such children and development of a checklist of indications and risk assessments which could be used by all frontline practitioner's. Discussions are ongoing through West Yorkshire's Strategic Risk and Vulnerability Group to standardise practice across West Yorkshire.

OPCC Delivery

I joined the **Bradford Community Champions** initiative to help inspire young people across the Bradford District. On 28th June I spoke to students at Carlton Bolling College about my own experiences and the challenges that I have personally faced and overcome. The talk aimed to broaden students' aspirations and provide them with inspiration in terms of their career pathways. The Community Champions work with schools to inspire, encourage and motivate students. They highlight the importance of school life and hard work and emphasise that every lesson is paramount in shaping their future.

Castleford students launched a DVD to reduce **knife crime** in June The DVD was launched at Airedale Academy's Phoenix Theatre and is aimed at raising awareness of knife crime and its effects across the District.

We have seen rises in knife and violent crime across the country, particularly involving young people, and this is an issue we are taking very seriously with a whole host of work on-going throughout West Yorkshire. Cont...

West Yorkshire Partners' Delivery

Wakefield district have recently co-located their CVE (**Children Vulnerable to Exploitation**) team with the local police's child sexual exploitation team (CSE). This move has seen a greater focus from police on the proactive policing of CSE perpetrators.

Mandatory **Mental Health** training has now been completed for Wakefield District police, with over 600 police officers, staff and partners attending full day training sessions. This training includes identifying and dealing with people with Mental Health issues and explores alternative means of support. Further training specifically designed for supervisors to identify and support staff with Mental Health issues is currently being planned.

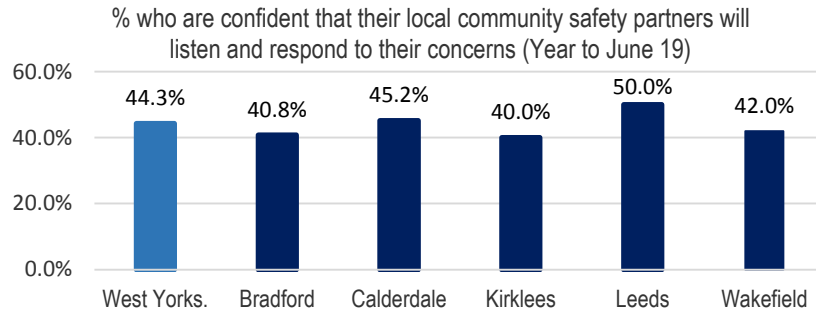
Wakefield is one of only two areas in West Yorkshire to have a **dedicated Mental Health police officer** within their district. PC Lisa Dawson works to build strong links between to the police and health and social care agencies, and regularly works from Fieldhead Hospital.

OPCC Delivery

"A point that I continue to highlight is just how important prevention and early intervention is. We need to ensure that the horrendous consequences of carrying and using knives are challenged at the earliest opportunity. Who better to do that, in a way that appeals to their peers, than young people themselves.

A major partnership conference was held in Leeds In June aimed at tackling **Child Criminal Exploitation (CCE)**, and the many forms that this may take, across the region. The free event, which is part of Safeguarding Week and hosted by the Leeds Safeguarding Children Partnership (LSCP), was specifically targeted at key organisations and practitioners working in child protection
Safeguarding our communities and in particular our young people has always been a priority of mine. A host of work has been carried out in this area including increased funding and resources, better co-ordination and information sharing, and sustained awareness raising campaigns

Objective: Increase confidence of communities in their community safety partners

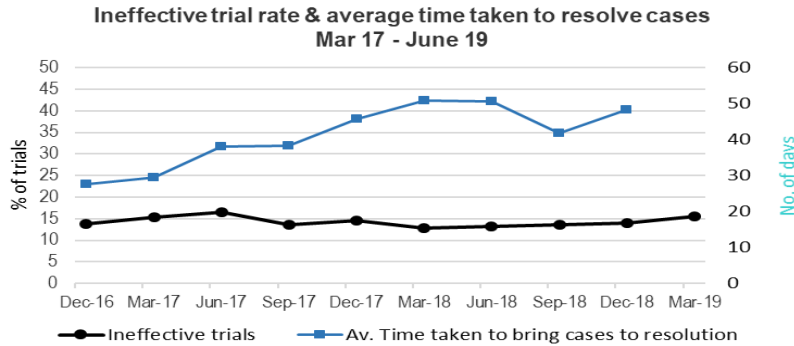


Your Views data (Year to June 19)	West Yorkshire	Bradford	Calderdale	Kirklees	Leeds	Wakefield
Agree %	44.3%	40.8%	45.2%	40.0%	50.0%	42.0%

Commentary

The Your Views survey includes a series of questions focused on the work of community safety partners, such as CSPs, the police, fire and probation service. This indicator reflects residents' views on whether they feel partners listen and respond to communities' concerns. Across West Yorkshire, 44.3% of respondents said they agree with this statement, a marginal increase on the score from the previous quarter (44.1%). The improved score was influenced by a stronger positive response from Leeds residents.

Objective: Ensure relevant partners are working together to achieve effective and efficient results



Commentary

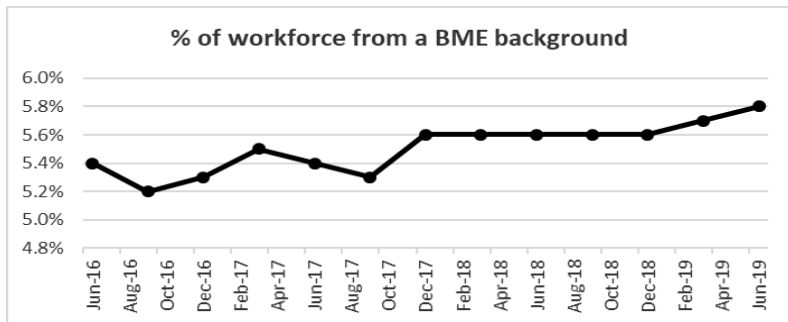
The ineffective trial rate at Magistrates Courts (black line) has been maintained over the last year, but recent events has taken this rate to 15.6% which is slightly over the target of only 15% ineffective cases

After a period of decrease, time taken for cases to be brought to resolution has also seen an increase and now stands at 48.3 days although the most recent data is not yet available.

The recent fall in performance is recognised by partners and there is a renewed impetus in delivering transforming summary justice being led by the PCC and LCJB Executive Board. The new processes with regard to digital transformation have now been embedded and this will ensure that the data required to highlight areas of concern and determine actions is now available for scrutiny.

West Yorkshire Police and CPS now have monthly file quality meetings at an operational level to drill down on issues to ensure that files are correct and suitable for prosecution at the earliest stage.

Objective: Have a police service which is more representative of the people it serves



Commentary

The proportion of the police service in West Yorkshire from BME communities has increased gradually over the past few years, from 5.2% in Dec 2015 to 5.8% in Jun 2019

	Dec 15	Mar 19
Officer	5.2%	5.9%
Staff	3.4%	4.4%
PCSO	5.5%	5.7%
Specials	10.1%	12.6%

The latest workforce statistics indicate that 35.1% of Police Officers and 56.7% of Police Staff are female whilst analysis of employees ages identifies that the workforce is getting younger and this is particularly true of Police Officers

West Yorkshire Police Delivery

Work is ongoing to introduce **Public Protection Notices** (PPN) to enable officers to highlight safety concerns for children and adults to Social Care partners. The phased roll-out has been held-back as West Yorkshire Police have highlighted a national issue regarding adult safeguarding and consent (to share information). National changes to the police's data management system to accommodate this will delay rollout until autumn 2019.

In March our **Chief Constable**, Dee Collins, chose to retire after 30 years' service to policing in West Yorkshire, Derbyshire, and nationally. I would like to take this opportunity to thank Dee for her dedication, hard work, and leadership during her time in West Yorkshire. She has guided our police service through challenging times of funding austerity, and leaves West Yorkshire Police in a strong position for her successor to take forward.

West Yorkshire Partners' Delivery

The West Yorkshire-wide **Liaison and Diversion** service is now running. This OPCC supported programme identifies people who have mental health, learning disability, substance misuse issues, or other social vulnerabilities when they first come into contact with the criminal justice system as suspects, defendants, or offenders. L&D services support people by referring them for appropriate health or social care services, and aims to reduce the likelihood of people reaching a crisis-point.

A new partnership has launched a pioneering study examining the barriers faced by those who have limited English skills when accessing the criminal justice system. National charity **Victim Support**, The Institute for Criminal Policy Research at Birkbeck (University of London), and research and development charity the Centre for Justice Innovation, have all joined forces to examine national policy and data as well as looking at the individual experience of victims, suspects and offenders in Leeds and London.

OPCC Delivery

My work as Chair of the Association of Police and Crime Commissioners (APCC) has seen me take a national role in the efforts to tackle violent crime. At the start of April I attended the **Serious Youth Violence Summit** at Downing Street, where I raised issues directly with the Prime Minister. I spoke about the need to rebuild Neighbourhood Policing Teams and the effect of social media (which can drive some violent activity). I have also attended meetings of the Serious Violence Taskforce, and towards the end of the month I gave evidence at the Home Affairs Select Committee inquiry into serious violence. I again raised the need for a sustainably funded 'whole system' approach to the issue which can incorporate schools, youth, and health services.

At the most recent Local Criminal Justice Board meeting, partners discussed care leavers in the criminal justice system; the **West Yorkshire Victims Strategy**, and new reforms to the probation service. Following the termination of CRC contracts, I hope the MOJ's new proposals for probation give back the opportunity for small and medium sized charities and organisations to become more engaged with the delivery of programmes and services in communities.

OPCC Delivery

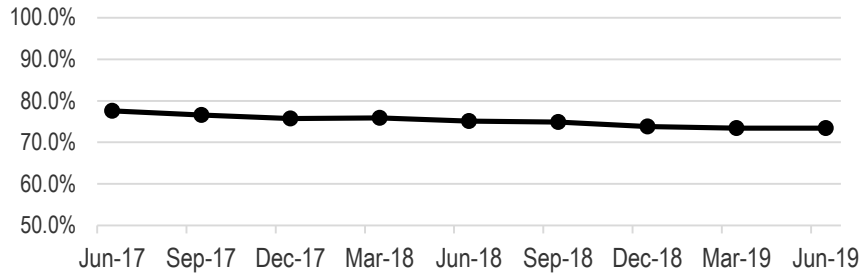
One component of the work of the OPCC which may not be widely known is the coordination of West Yorkshire's network of **Independent Custody Visitors** (ICV). ICV are volunteer members of the public who visit police stations unannounced to check on the rights and well-being of detainees held in police custody. I hold the Chief Constable to account on the findings of these visits.

ICVs important work helps to ensure that the public have oversight of an aspect of policing which is hidden from view, and helps us to ensure that police custody is safe and dignified for all. I accompanied two of our ICVs for a spot check of the police's Elland Road custody centre in April, and witnessed their check on the condition of custody settings, and on detainees' welfare (e.g. access to food, drink, clean clothes, and bedding).

The important work of our ICVs was recognised in May with the achievement of a Gold Standard Quality Assurance award from the Independent Custody Visiting Association (ICVA).

Objective: More victims will be satisfied with the level of service they receive from the police

Overall Satisfaction Levels: June 2017-19



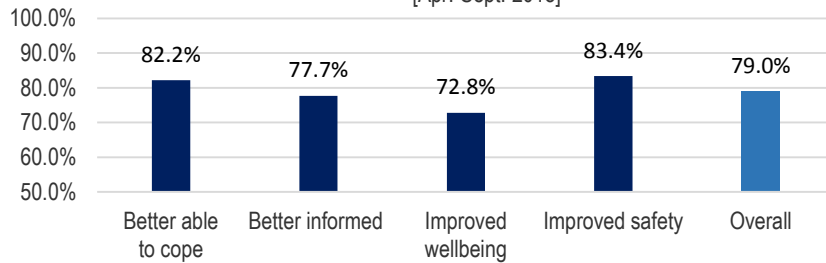
User Satisfaction	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to June 19	73.4%	75.0%	79.8%	76.5%	79.4%	76.0%
12 mths to June 18	75.1%	78.6%	77.5%	78.2%	77.7%	79.9%

Commentary

Overall satisfaction levels with WYP's service to victims has remained stable for three quarters, at roughly 73% of victims satisfied. From April 2019 we are adopting the results from WYP's revised victim satisfaction survey, so 2019's results are not directly comparable with 2018's. In the new survey, victims are now only asked to comment on services they have actually received. The West Yorkshire level results in the table differ from those of the districts, as they are based on the service provided by the force's central customer contact centre and Force Crime Management Unit.

Objective: More victims who choose to access victims' services will be satisfied with the service they receive

% of clients reporting improvement at the end of Victim Support engagement [Apr.-Sept. 2018]

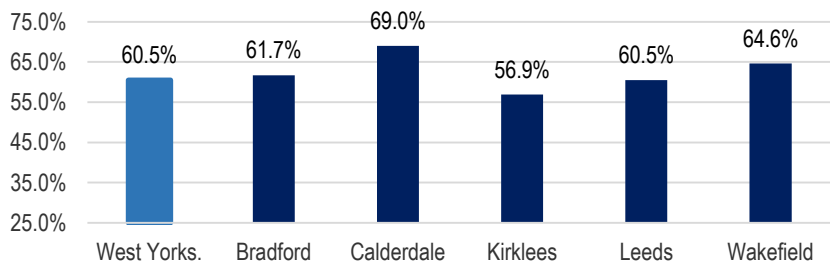


Commentary

Victim Support had a caseload of 3341 victims during the second half of 2018/19. The largest group of cases were related to Domestic Violence (1326 DV cases). Victim Support's services help victims by arranging peer support, building self-confidence, and helping with low cost security devices like personal alarms. Upon accessing services, victims are asked to score four statements to assess their wellbeing. At the end of their period of support these questions are repeated. Over the past six months 79.0% of clients said they felt better overall following their engagement with Victim Support (up from 76.2% in the previous six months). In particular, more clients reported improvement in their ability to cope and sense of safety. This data is supplied to the Ministry of Justice every six months; new figures will be available in October.

Objective: More victims will be satisfied with the outcome of their case

% of victims satisfied with outcome



Victim satisfaction	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 months to June 19	60.5%	61.7%	69.0%	56.9%	60.5%	64.6%

Commentary

West Yorkshire Police's survey of victims' satisfaction with the outcome of their case covers burglary, vehicle crime, criminal damage, arson, robbery, theft, violence against the person, and hate incidents. In the year to June 2019, 60.5% of victims said they were satisfied with outcome of their case, but this figures has fallen by three percentage points between 2017/8 and 2018/9. The volume of positive outcomes is an area that I have highlighted to WYP and is an area of current focus. This is linked closely with the investigation review that is taking place and will inform any change in processes. I am in regular contact with the Chief Constable with regard to this.

West Yorkshire Police Delivery

The June PEEL Inspection also indicated the Forces continued and positive efforts to deliver effective services in relation to **protecting and supporting vulnerable victims** across the county: The NPT (incl PCSO) awareness of vulnerable people and offenders was noted and also acknowledged were the effective processes for assessing RSO's that were known to NPT's. HMICFRS also reflected on the good partnerships and understanding of nature and scale of mental health vulnerability.

The Forces 'Cold Case' team set up specifically to look at unsolved murders and serious sexual offences used DNA profile to successfully bring to justice a man finally convicted of **murder** for an offence that had remained unsolved for nearly 25 years.

Efforts to improve **BAME representation** within the Force have been boosted by the Police Constable recruitment campaign undertaken in April 2019. Of the 391 applicants, 68 were from BAME applicants accounting for 17.4% of all the applicants.

West Yorkshire Partners' Delivery

A major partnership conference was held in Leeds in June aimed at tackling **Child Criminal Exploitation (CCE)**. CCE is defined as the exploitation of children and young people aged under 18 years by adult criminals. Children can find themselves used as the transporters of cash, weapons, or drugs, with the patterns of grooming behaviour used by criminals similar to those seen in child sexual exploitation (CSE). The free event was part of West Yorkshire Safeguarding Week and hosted by the Leeds Safeguarding Children Partnership (LSCP). It served to launch a new partner checklist for practitioners to use when they are concerned that a child may be vulnerable.

The OPCC's Safeguarding Advisor is working with Safer Leeds on the safeguarding dimension to the Night-time Economy. Leeds' **Street Support Team** staff are already working with uniformed officers to visit takeaways, hotels, shopping centres, and taxi ranks to share messages about sexual exploitation. A similar programme is also in operation in Bradford.

OPCC Delivery

The work with partners to look at **vulnerable missing people** is continuing including developing the procedures around Independent Return Home Interviews and using the Philomena Protocol, which is similar to the Herbert Protocol that is already used in West Yorkshire Police for Older people who may go missing

The Youth Association - Wakefield - £4929.00: The Youth Association prioritise **young people** facing multiple needs, disadvantages and barriers, with the intention of increasing social and economic life chances. They aim to put beneficiaries in the driving seat, enabling their voices to be heard within the work; hence 50% of their Board of Trustees is made up of young people who help to direct projects in communities. A grant was awarded to them from the Early Intervention Youth Fund which is co-ordinated through my office and this will contribute towards Street safe, which is a high-impact scheme aimed at young people who are vulnerable to involvement in violent and criminal behaviour.

OPCC Delivery

During the quarter there has been further progress with the development of the West Yorkshire **Victims and Witnesses Strategy**. Our plan is for this document to be launched in November.

The establishment of video links to help **vulnerable victims** provide evidence to court remotely has been an important project for partners. Calderdale's link is now live, with facilities in Wakefield and at the new West Yorkshire SARC also under development. At the time of publication, take-up of the service has been below expectations, and whilst this has been partly influenced by a positive factor (last-minute guilty pleas by perpetrators), a further round of awareness raising and training is ongoing with West Yorkshire Police to ensure that this facility is fully utilised.

My office is working to commission a **Domestic Abuse Perpetrator Programme** to commence later this year. This rehabilitation project will offer an out of court outcome following an offence, and is aimed at first time or low risk offenders, promoting evaluation of offenders' behaviour and the development of new responses to conflict.

Date of Action	Action Owner	Action	Action due	Update	Status
Feb-19	Chief Constable	WYP to review Attrition rates for Repeat Victim/Offenders where DVPO's are in place compared to cases where DVPO's are not in place and to understand the impact/benefit of these	07-May-19	Dip sample completed by Safeguarding Central Governance Unit - details in Delivery Quarterly performance page	Completed
Feb-19	Chief Constable	WYP Safeguarding Governance to determine the number of Private Dwellings accommodating our of area children in each District and to determine the process of notification.	07-May-19	Safeguarding Governance Unit chair a quarterly missing meeting and each district is aware of the issues surrounding out of area placements and unregulated and private accommodation	Completed
Feb-19	ACC Hankinson	ACC Hankinson to liaise with ACO Brook re IT Capabilities / Front End Contact withing the Customer Relationship Management System	07-May-19	The IT capabilities and Front end contact was discussed as part of the Customer Relationship Management System and would be forefront in the development in West Yorkshire	Completed
Feb-19	ACC Hankinson	ACC Hankinson agreed to seek improved methods using the NPT Toolkit for Local Policing to provide advice / support to Neighbourhood Officers in ensuring consistent updates	07-May-19	Paper on Neighbourhood Policing with updates with regard to NPT toolkit for panel in September	Completed
May-19	SCGU	In which Districts do Barnardo's do the second return interview or do other suppliers complete this in other districts Are the interviews then attached to the Misper report on Niche?	31-Jul-19	All districts have developed good working relationships with the services that provide Independent return home interviews. LD – The Youth Offer CD – Family Intervention Team WD – CVE team BD – Advocacy Focus – for Looked after Children Missing Intervention workers – for all other children KD – Risk and Vulnerability team	Completed
May-19	Supt Miller	Copy of Victim Satisfaction Action Plan to be forwarded to the PCC	31-Jul-19	Copy of Victim Satisfaction Action Plan forwarded to PCC	Completed
May-19	Chief Constable	What are the numbers with regard to Domestic and non domestic stalking and harrasment.	31-Jul-19	The dip sample for each district comprised of 3 domestic and 2 non domestic crimes of stalking and harrasment	Completed
Jul-19	SCGU	With regard to Stalking and harassment, were harassment warnings/notices still being used at district	Next Meeting		Ongoing.
Jul-19	Corporate Services	Under recording of crimes in town centres linked to alcohol. What plans were in place to improve recording	Next Meeting		Ongoing.
Jul-19	Deputy Chief Constable	With regard to officers in front line roles, how do WYP compare with other similar forces	Next Meeting		Ongoing.

GLOSSARY

Acquisitive crime	Acquisitive crime is defined as an offence where the offender derives material gain from the crime. Examples include, shoplifting, burglary, theft, and robbery.	Hidden Crimes	Term used to describe crimes that are 'hidden' from current authorities such as Forced Marriage and Honour Based Abuse. This can also include Human Trafficking and Modern Day Slavery
BME	BME stands for Black and Minority Ethnic and is used to describe people of this ethnicity.	Human trafficking	Human trafficking is the trade of humans, most commonly for the purpose of forced labour or commercial sexual exploitation by the trafficker or others.
CDI	Crime Data Integrity – name given to the programme to improve crime recording standards	IOM	Integrated Offender Management (IOM) is an overarching framework that allows local and partner agencies to come together to ensure that the offenders whose crimes cause most damage and harm locally are managed in a co-ordinated way.
Child sexual exploitation and abuse	Sexual exploitation of children and young people under 18 involves exploitative situations, contexts, and relationships where young people (or a third person or persons) receive 'something' (e.g. food, accommodation, drugs, alcohol, cigarettes, affection, gifts, money) as a result of them performing, and/or another or others performing on them, sexual activities.	Ineffective trial	An ineffective trial occurs when the trial does not go ahead on the date planned due to action or inaction by one or more of the prosecution, the defence or the court and a further listing for a trial is required.
Claire's Law	This is the Domestic violence disclosure scheme which gives members of the public the 'right to ask' if their partner has a history of abuse and also the police to disclose this to persons under the 'right to know'	Managed Cohorts	This links to the IOM framework above and refers those offenders which are managed as part of the IOM process, there are two cohorts Risk of Reoffending Cohort = prolific offenders associated primarily with acquisitive crime 'Risk of Harm Cohort' = offenders associated primarily with Domestic Abuse, CSE, Firearms and OCGs
Community Safety Partner	A number of different organisations have a role to play including local councils, fire and rescue service, health and probation services and housing providers etc. These are often referred to as local community safety partners.	Most similar police groups/family/forces	Most Similar Groups (MSGs) are groups of police force areas that have been found to be the similar to each other based on an analysis of demographic, social and economic characteristics which relate to crime. Each police area has its own group of up to seven police areas to which it is 'most similar'. MSGs are designed to help make fair and meaningful comparisons between police areas which share similar characteristics, rather than, for example, comparison with a neighbouring police area.
Conviction rate	This measure is calculated by dividing the number of defendants convicted, by the total number of defendants prosecuted in the court during the period in question. The total number of defendants prosecuted in the court includes those charged by the police and Crown Prosecution Service but whose cases were dropped.	Operational functions	Operational functions include things like patrolling neighbourhoods, responding to 999 calls, roads policing and protecting vulnerable people.
Crime rate	The crime rate used in this document refers to the number of offences committed per 1000 people in the population.	Outcomes/detections	Outcomes/detections are used by the Home Office to describe the result of a police investigation following the recording of a crime. They can include cautions, charges, fixed penalty notices, cannabis warnings etc.
Cyber crime	Can be seen in two parts: cyber-enabled crime, where crimes that may be committed without computers are instead committed using computer networks (for example fraud and bullying); and pure cyber crime where the offence can only be committed through the use of computers (for example computer hacking, or use of malicious software).	PEEL	HMICFRS carry out a number of thematic annual inspections throughout the year, these are drawn together into a wider PEEL assessment which stands for Police Effectiveness, Efficiency and Legitimacy. The aim of the PEEL assessment is to judge each police force in a cross-topic way based on criteria which considers the full breadth and complexity of what the police do.
DVPO Domestic Violence Protection Notices and Orders	May be used following a domestic incident to provide short-term protection to the victim when arrest has not been made but positive action is required, or where an arrest has taken place but the investigation is in progress. This could be where a decision is made to caution the perpetrator or take no further action (NFA), or when the suspect is bailed without conditions		