



**Friday 19<sup>th</sup> July 2019**

**Wakefield Town Hall**

**Complaint to the Local Government Ombudsman**

**Samantha Wilkinson**  
**Police and Crime**  
**Panel Officer**  
**07920 833358**

## **1. Summary**

- 1.1 Through the Police Reform and Social Responsibility Act 2011, the West Yorkshire Police and Crime Panel has a duty to record and consider non-criminal complaints made against the Police and Crime Commissioner (PCC) for West Yorkshire and his Deputy.
- 1.2 Back in March 2018 a complaint by Mr B about the PCC was received by the Police and Crime Panel. In line with the Panel's process and following a number of exchanges of correspondence with Mr B, a complaint was recorded by the Panel on 14<sup>th</sup> May.
- 1.3 The complaint was dealt with in accordance with the Panel's Complaints Procedure and Mr B was informed that following full consideration by the Complaints Sub Panel, his complaint was not upheld.
- 1.4 Following the Panel's decision, Mr B then complained to the Local Government Ombudsman (LGO) that the Panel failed to properly investigate his complaint.
- 1.5 The Panel provided the LGO with all the information that they requested regarding the handling of Mr B's complaint.

## **2. The Ombudsman's final decision**

- 2.1 Following investigation, the Ombudsman concluded that there is no fault in the way the West Yorkshire Police and Crime Panel dealt with Mr B's complaint.
- 2.2 A copy of the Ombudsman's final report is attached for information.

## **3. Recommendation**

- 3.1 That Panel members note the decision of the Local Government Ombudsman and the contents of the report.