



Office of the
**Police & Crime
Commissioner**
West Yorkshire

Police and Crime Commissioner's

DELIVERY QUARTERLY REPORT

July to September 2019

Keeping West Yorkshire safe and feeling safe.

DELIVERY QUARTERLY

Introduction

This report aims to summarise some of the recent progress made by the Office of the Police and Crime Commissioner (OPCC), West Yorkshire Police and key partners in delivering the Police and Crime Plan. Activity included in this report covers the quarter July to September, and statistics presented reflect the 12 months to September 2019, unless otherwise stated.

The report focuses on the four main outcomes of the Police and Crime Plan; tackle crime and anti-social behaviour (ASB), safeguard vulnerable people, make sure criminal justice works, and support victims and witnesses. These outcomes were decided on following extensive consultation with the public, police and partners. We cannot hope to successfully deliver these outcomes unless we all work together.

This report sets out our collective progress against each of the delivery measures, but does not contain an exhaustive list of all delivery activity. More information can be found on my website at www.westyorkshire-pcc.gov.uk.

Delivery Overview

The data included in this report comes from a range of different sources including national crime statistics and surveys, West Yorkshire Police, HMICFRS inspection reports, partner performance indicators, and consultations carried out by my team. Having a mix of quantitative and qualitative measures allows me to present a more holistic and meaningful report to the public.

We also include data from the 'Your Views' survey, which was launched in June 2017 to provide data on a range of measures of public confidence and community safety at local level in West Yorkshire. The data in this report compares rolling 12 months data for this year and the same point last year.

The Delivery Quarterly report aims to provide a balanced account of police, partner and OPCC delivery over the past quarter. I hope that by including details of our progress in tackling crime and community safety issues as a collective, we can help our communities understand and be reassured by our unified approach. As I have said before, keeping West Yorkshire safe and feeling safe cannot just be left to the police.

Tackle crime and anti-social behaviour

Tackling crime and anti-social behaviour is a challenging and varied task. Different problems require different responses and different partner's involvement. Together with the police and local and national partners, we will continue to protect our communities by tackling the perpetrators of crime, and reducing the opportunity for crimes to occur. To understand how we can best focus our collective resources, I closely monitor crime levels, measures of public confidence, police service demand, and communities' feelings of safety, through the data in this report.

Safeguard vulnerable people

As with all the outcomes in the Police and Crime Plan, safeguarding vulnerable people requires input from a wide range of organisations. As PCC for West Yorkshire, I have brought partners together to tackle important issues such as child sexual exploitation and abuse (CSEA), support for people with mental health issues within the criminal justice system, human trafficking and modern slavery, and honour based abuse. I will continue to contribute to this safeguarding agenda by promoting partnership working, for example in our response to children who repeatedly go missing from home.

Make criminal justice work

It is important that our communities have confidence in our criminal justice system. This report presents measures to help me assess how effectively partner organisations are working together to achieve efficient court processes, and how well West Yorkshire Police's workforce reflects the demographic profile of the local population.

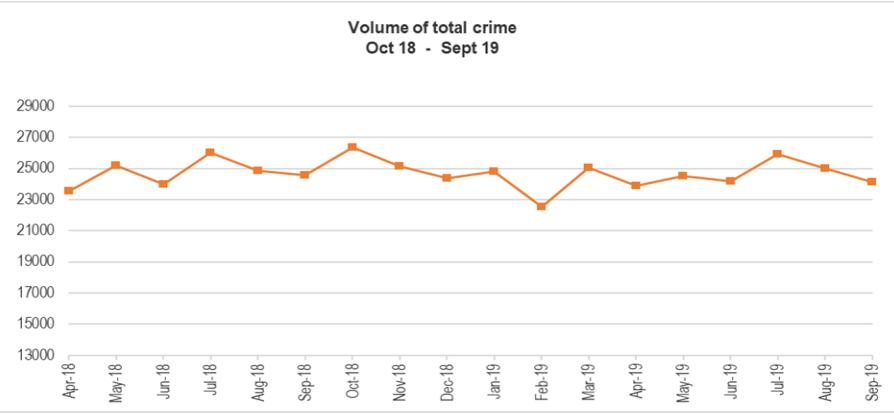
Support victims and witnesses

The OPCC supports the needs of victims and witnesses in West Yorkshire by funding key services which are delivered by partners in the third sector and district Community Safety Partnerships (CSPs). In this report, I monitor data provided by the police, our own internal research, and that of our delivery partner Victim Support, to understand the needs and experiences of victims and help me evaluate the quality of the service they receive.

DELIVERY QUARTERLY

	Objective	Measures	12 months to Sep-18	12 months to Sep-19	Trend
Tackle crime and anti-social behaviour	Significantly reduce the volume of crimes committed in West Yorkshire	Total recorded crime	283,112 (+12.0%)	295,895 (+4.5%)	↔
		Experience of household crime	12.3% (Jun 18)	13.3% (Jun 19)	↑
		Experience of personal crime	4.2% (Jun 18)	2.8% (Jun 19)	↓
	Significantly reduce ASB in West Yorkshire through prevention and early Intervention	Volume of ASB incident Reported	56,348	45,624	↓
	Significantly reduce the reoffending rate in West Yorkshire	Reoffending rates of the managed cohort	Cohort 1 – 1.8 Cohort 2 – 1.3	Cohort 1 – 1.9 Cohort 2 – 1.2	↔
	HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING at effectively reducing crime	HMICFRS PEEL Effectiveness inspection	Good 2017	Grading Due Jan-20	
	More people will feel safe in West Yorkshire	Your Views - Feeling of Safety	80.1%	78.9%	↔
	Frontline policing will be protected and resourced to deter, detect and deal with criminals	Proportion of police officers in operational roles	89.9%	89.3%	↔
	More people will think the police are doing a good or excellent job in their local area	Your Views survey - Police doing Good or Excellent job	41.3%	38.6%	↔
More people will be confident that the police and partners will prevent crime and anti-social behaviour	Your Views survey - Police and Partners prevent Crime and ASB	33.1%	31.2%	↔	
Safeguard vulnerable people	HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING at protecting the vulnerable	HMICFRS PEEL vulnerability inspection	Good (2017)	Grading Due Jan 2020	↔
	The most vulnerable people will be identified and supported	The volume of looked after children who go missing repeatedly	4,187	3,909	↓
	The police and partners will work better together to safeguard vulnerable people	Reporting of 'hidden crimes'	HBV = 181 FM = 340	HBV = 164 FM = 340	↑
	West Yorkshire Police will make effective use of civil orders and legislation as a positive action to disrupt offenders, protecting the vulnerable and reducing threats	Appropriate use of DVPO's Sexual Risk Orders and Child Abduction Warning Notices	Dip sample of 50 DVPO's in comparison to cases where there was no DVPO. This showed a 26% drop in incidents in 3 months after DVPO was served		
Make sure criminal justice works	Increase the confidence of communities in their community safety partners	Your Views survey - Increase confidence in Community Safety Partners	45.9%	44.7%	↔
	Ensure all relevant partners are working together to achieve effective results	Ineffective trial rate (Magistrates Court)	13.2%	14.9%	↔
		Volume of early guilty pleas	Mags 73.0% Crown 36.3%	75.9% Crown 40.1%	↔
	Ensure all relevant partners are working together to achieve efficient results	Average time taken for cases to be brought to resolution	48.3 days (Q4 2018/19)	43.6 days (Q1 2019/20)	↔
	Have a police service which is more representative of the people it serves.	Recruitment programmes which promote the employment opportunities at West Yorkshire Police for members of under-represented groups	5.7% (BME)	5.8% (BME)	↔
Support victims and witnesses	More victims will be satisfied with the level of service they receive from the police	Victim satisfaction survey	74.9%	75.0%	↔
	More victims who choose to access victims services will be satisfied with the service they receive	Proportion of clients reporting an improvement at the end of Victim Support engagement (updated 6 monthly)	76.2% (Apr.-Sept 18)	79.2% (Apr.-Sept 19)	↑
	Improve the outcomes for victims of Crime	Victim satisfaction survey	61.6%	59.1%	↔

Objective: Significantly reduce the volume of crimes committed in West Yorkshire

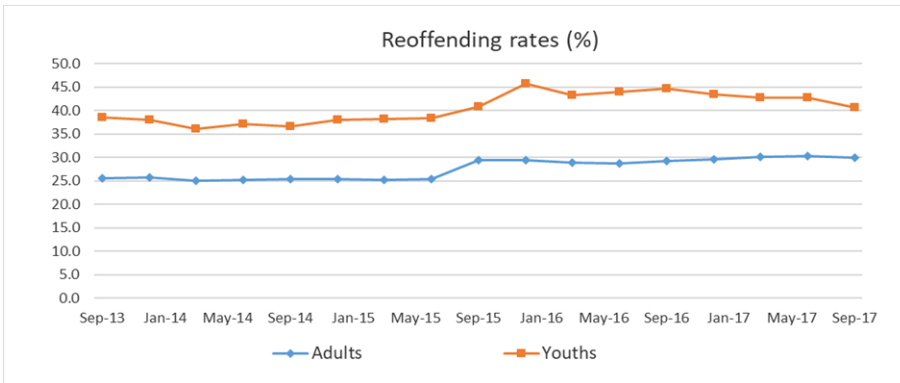


Recorded Crime	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12mths to Sept 18	+12.0%	+13.5%	+10.2%	+9.3%	+10.7%	+17.0%
12mths to Sept 19	+4.0%	-0.3%	+5.2%	+10.6%	+3.5%	+5.6%
Vol.(Oct18 – Sept19)	295,717	74,248	25,363	47,891	106,323	41,892

Commentary

Recorded crime has increased by 4.0% when the 12 months to September 2019 are compared to the preceding 12 months. The rate of increase for West Yorkshire is now showing as comparable to the other forces in the MSG. For the same time period (i.e.12 mths to Sept 19) the West Midlands Force shows an 7% increase. Figures for the 6 months since April very encouraging with a 12.1% decrease in residential burglary and a 10% drop in vehicle crime

Objective: Significantly reduce the reoffending rate in West Yorkshire

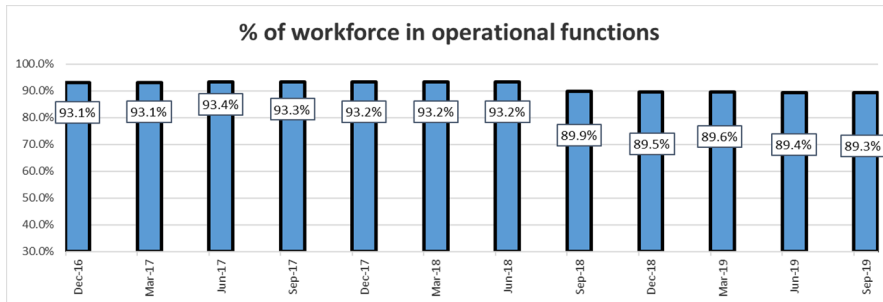


Reoffending rates	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 months to Sept 17						
Adults	30	32.3%	28.2%	27.2%	31.4%	30.9%
Youths	40.7	42.1%	41.4%	38.0%	42.2%	39.8%

Commentary

Reoffending rates taken from Ministry of Justice data record the proportion of offenders released in a given year who go on to reoffend in the following twelve months. The most recent release of these figures has been cancelled due to the publication of the Proven Reoffending bulleting which is scheduled for release on 30th Jan 2020. Due to this cancellation the figures in this delivery quarterly have not been changed.

Objective: Frontline policing will be protected and resourced to deter, detect and deal with criminals

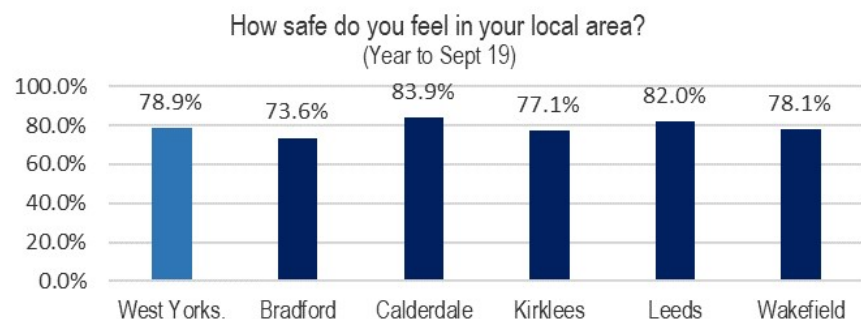


% in operational functions	Mar	Jun	Sept	Dec
2018	93.2%	93.2%	89.9%	93.2%(2017)
2019	89.6%	89.4%	89.3%	89.5%(2018)
Change	-3.6%	-3.8%	-0.6%	-3.7%

Commentary

The slight drop in % for this measure in Sept 18 was due to the introduction of new codes by the HMICFRS to determine the number and proportion of officers and staff in the following categories ' Visible operational frontline roles'. 'Non-visible frontline', 'frontline support' and 'business support' roles. The current figure reflects the percentage in the first 3 categories. This has now stabilised and I will look to ensuring that our frontline continues to be protected and in my most recent conversation with the Chief Constable he assured me that West Yorkshire Police is comparable with other forces both across the country as a whole and in our MSG and we were above average especially in the first category which is visible operational frontline roles.

Objective: More people will feel safe in West Yorkshire



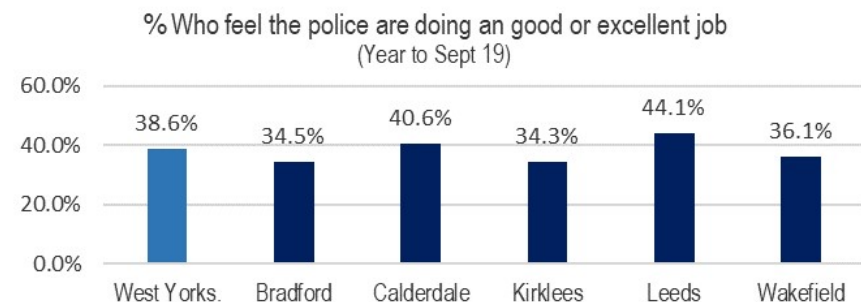
Your Views Survey (Year to Sept19)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
% feeling safe	78.9%	73.6%	83.9%	77.1%	82.0%	78.1%

Commentary

2019's survey results for this key indicator are showing a stabilisation in the proportion of respondents who feel safe in their neighbourhood, following falls in the positive response during 2018. 78.9% of West Yorkshire respondents reported feeling safe in their neighbourhood in Q2, very close to Q1's figure of 78.8%.

Overall, Your Views responses suggest that neighbourhood concerns about burglary, drugs, and crime in general are currently influencing residents sense of safety.

Objective: More people will think the police are doing a good or excellent job in their local area



Your Views Survey (Year to Sept 19)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
% good / excellent	38.6%	34.5%	40.6%	34.3%	44.1%	36.1%

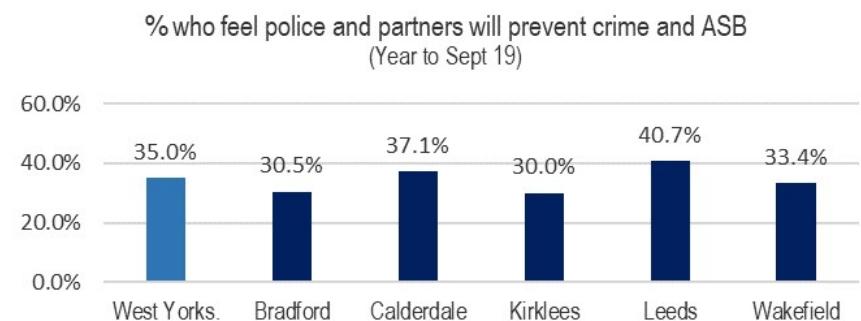
Commentary

In the year to Sept 19, 38.6% of West Yorkshire respondents said they felt that the police did a good/excellent job in their neighbourhood. The same result has been returned in each quarter of 2019, breaking the trend of declining satisfaction recorded in 2018.

Satisfaction with local policing is strongest in Leeds, but in Kirklees and Wakefield the proportion who feel that the police are doing a good job in their district has fallen over the last twelve months.

Your Views results tend to show that residents who report lower satisfaction with the police feel their community has issues with drugs, ASB, and where they have concerns for the lack of police presence.

Objective: More people will be confident that the police and partners will prevent crime and anti-social behaviour



Your Views Survey (Year to Sept19)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
confident/v.confident	35.0%	30.5%	37.1%	30.0%	40.7%	33.4%

Commentary

The Your Views survey asks respondents whether they feel confident that the police, local authority, and public sector partners ('community safety partners') work well together across a range of issues.

There was no change between Q1 and Q2 in the proportion of Your Views respondents who felt confident that their local CSP would prevent crime and ASB (35%), representing a stabilisation in the scoring, following a reduction in the positive response during 2018.

Leeds and Kirklees have seen reductions in positive scoring during the past two years; in Kirklees, the proportion of residents who say they are *not* confident in their CSP partners still growing in 2019.

West Yorkshire Police Delivery

The Force continue to face the challenge of responding to significant demand for Calls for Service and whilst overall call demand has fallen in recent months demand in relation to 999 calls remains at an all time high. The Force has increased the resources available to meet incoming demand and improvements are being reported in the time taken to answer 101 calls which has resulted in a positive reduction in the abandonment rate. Answer time in relation to 999 calls remains excellent.

Operation JEMLOCK is the Forces bespoke response to tackle and suppress violent crime. Home Office funding of £4M to help tackle serious violent crime is being utilised to good effect with dedicated resources and investigative roles now established across all 5 districts and already delivering additional high visibility prevention and enforcement activity. JEMLOCK has already resulted in an additional 21,000 hours of high visibility prevention and enforcement activity, over 1,000 arrests, over 1,000 stop and searches and almost 100 offensive weapons and knives seized.

The Force continues to place emphasis on safeguarding vulnerable victims and is responding to the challenge of increasing and more complex investigations related to Child Sexual exploitation and Abuse, Missing People, Domestic Abuse and Mental Health occurrences.

Tackling Serious Violent Crime including knife related offences is a priority for the Force and additional capacity is already in place for sustained targeted prevention and enforcement activity. In addition the establishment of a violent crime reduction unit will deliver a multi-agency approach bringing together police, health agencies, local government, and community representatives to tackle violent crime and its underlying causes.

Embedding our renewed **Neighbourhood Policing** structure and ethos is a key focus for the Force over the next 12 months. Extensive problem solving training has been delivered in Force over the past 12 months and Districts are working with partners to make effective Early Intervention activity 'business as usual'. A significant focus is on sharing best practice across districts and the Neighbourhood Learning Forum is a key component of this.

OPCC Delivery

A network of partners which aims to improve the coordination of the threat of modern slavery and human trafficking is now in its fifth year.

The **West Yorkshire Anti-Slavery Partnership** was set up after a force-wide investigation into an organised crime group who trafficked Slovakian nationals to Leeds for forced labour and benefit fraud.

Working with the international anti-slavery charity, Hope for Justice, I set up the network which now meets four times a year.

It was set up alongside West Yorkshire Police's Human Trafficking Team.

And at the latest meeting partners shared examples of best practice, expertise and important information to help improve the regional coordination of the threat of modern slavery and human trafficking.

"I have been greatly encouraged to see how the network has developed and contributed to a much improved response to modern slavery and human trafficking, both locally as well as nationally.

"We have seen an increase in the identification and safeguarding of many potential victims as well as an increase in the number of police investigations and successful prosecutions, and it was good to hear feedback from a range of partners linked to working with vulnerable victims.

"We have certainly come a long way and these meetings are an ideal platform to share good practice and develop collaborative responses which are necessary to truly tackle this heinous and complex criminality which seems to constantly evolve where the police and partners need to adapt their understanding and response

West Yorkshire Partners' Delivery

In September, **Calderdale** council ran an 'enforcement week of action' to tackle some of the local amenity and safety issues which are often of great concern to residents. Police and council enforcement officers worked together to address issues such as inconsiderate or illegal parking around schools, removal of abandoned cars from neighbourhoods, abuse of the Blue Badge parking system, and littering and fly-tipping. Officers also issued notices compelling private landlords to make repairs to their property – in one case a property was suspected of being used as a base for illegal drug supply.

A crackdown has been launched in **Wakefield** against impatient motorists with a warning that they could face prison time for endangering lives by driving along pavements to overtake bin lorries. Wakefield District has joined a national campaign named DRoP – Driving Recklessly on Pavements – to capture and prosecute careless drivers.

Bin lorries and cleaning vehicles in Wakefield have been fitted with CCTV on all sides of the vehicle to capture motorists who drive on pavements, and campaign livery has been added to lorries to inform drivers.

In Wakefield over the last 18 months, there has been an average of one incident every two months, and it is believed that the real number of incidents could be higher due to under-reporting.

Kirklees Council's work to tackle modern day slavery has been featured in a new Local Government Association (LGA) publication. The LGA's guidance on 'Tackling Modern Slavery' features case studies of good work from around the country. Working in partnership with West Yorkshire Police, Kirklees have run eight modern slavery awareness sessions which have been attended by 249 people throughout 2019. The aim of these sessions is for delegates to understand what modern slavery/human trafficking is, and understand the support offered by the National Referral Mechanism.

OPCC Delivery

In July, local and regional partners met in Leeds to discuss the fight against serious violence in communities. The event was organised by the OPCC in conjunction with the Home Office. In attendance were partners from the NHS, fellow PCCs, police, public health, education, community safety partnerships and voluntary and community groups. All discussed early intervention, the 'public health' approach to serious violence, and the new government investment in establishing Violent Crime Reduction Units (VRUs) in 18 locations in England and Wales.

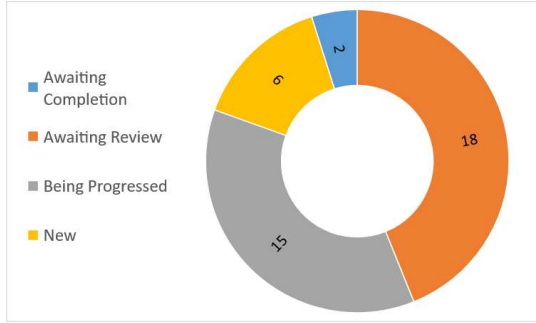
The public health approach looks to tackle to root causes of serious violence, in particular addressing the factors which can put young people at risk of becoming involved in serious crime. Whilst policing and law enforcement has a key role, as partners we have to intervene earlier to ensure we are providing support and guidance to those young people who may be vulnerable to being drawn into a world of serious crime through experience of domestic violence, alcohol and drug abuse and poverty. The new investment in establishing Violent Crime Reduction Units is an important step forward to formulate a better collective understanding of the issue, and work toward finding solutions which can help prevent violence at the earliest stage.

The OPCC has worked during the autumn to help establish West Yorkshire's VRU, which will be led by Leeds City Council's Head of Service, Safeguarding and Communities, Louise Hackett. The initial recruitment programme has established a team who will build a 'knowledge hub' to inform the VRU's strategic development, and deliver outreach and engagement programmes in the county.

The summer Grant Round of our Safer Communities Fund specifically supported grass-roots projects helping to reduce violent crime in our communities. Through the SCF, The Samaritans in Leeds received a £5000 boost to help support victims of violent crime. The funding is helping to pay for the training of five cohorts of volunteers who will support vulnerable people who may be the victim of sexual assault, alcohol and drug related violence, domestic violence, or hate crime.

The Leeds branch of The Samaritans have a team of around 140 volunteers who help to provide a 24 hour telephone service for people who are experiencing feelings of distress or despair.

Objective: HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING



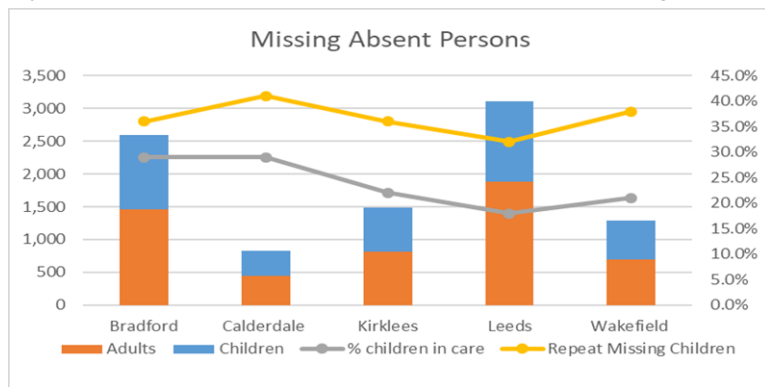
Commentary

The latest Peel Inspection was completed in May 2019. The results of this inspection were due to be published in the last quarter of 2019 but this has now been delayed to January 2020 due to the election period. Previous inspections have rated WYP as Good and the recent CDI inspection as Outstanding

Note: the status of the recommendation shown is that currently assigned on the HMIC Risk Register. Recommendations with a status of 'Awaiting Review' or 'New' by HMICFRS may still be being progressed by the Force.

There are 13 recommendations which are stuck at awaiting review for each force as this was from the review of undercover policing and these are now awaiting the results of a further review of this area currently taking place.

Objective: Reduce the number of looked after children who go missing

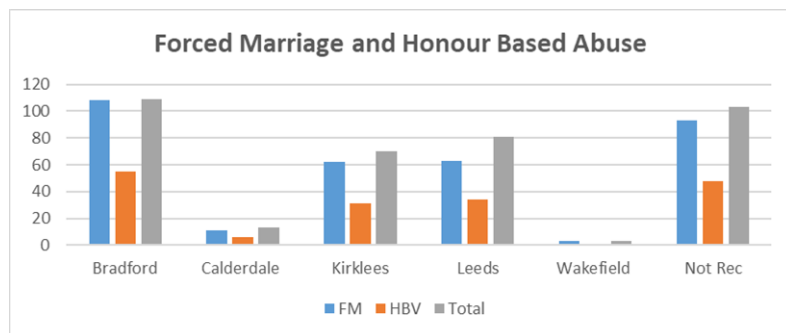


12 months to Sept 19	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
No. missing people	9092	2600	842	1467	2893	1219
No. missing children	3909	1154	404	664	1163	574
% missing children in care	37%	28%	31%	21%	20%	22%

Commentary

9092 people were reported missing in the 12 months to Sept 2019 (down by 252 people on the previous quarter). The number of these missing persons that were children totalled 3,909 (43% of the total). Of those children 37% were children missing from Care. West Yorkshire Police is committed to working with social care agencies to help prevent people going missing, concentrating on those at the most risk. One highlighted risk is the number of small children's homes that are springing up in the area and measures to look at these are now the subject of quarterly meetings.

Objective: Police and partners keep vulnerable people safe by increasing the reporting of 'hidden crimes'



12 months to Sept 19	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield	Not rec
Forced Marriage	340	108	11	62	63	3	93
Honour Based Abuse	164	55	6	31	34	0	48
Overall total	379	109	13	70	81	3	103

Commentary

Forced Marriage and Honour Based Abuse figures have now been joined into a single set of figures; this is due to there being so much overlap on them (i.e. many occurrences being flagged with both FM and HBA). Top occurrence types in the last 12 months were as follows: Domestic (117 / 31%), Referrals (62 / 16.3%), and Court Orders (62 / 16.3%). I am working with Safeguarding units to ensure that these crimes are properly flagged and vulnerable victims are safeguarded.

West Yorkshire Police Delivery

Missing From Home Coordinators and safeguarding officers across the force continue to do an excellent job working with partners to ensure that good procedures and safeguarding plans are in place to reduce missing incidents for our most vulnerable children and adults. The latest figures continue to show a positive downward trend in the number of missing people occurrences with a 10% reduction being reported since April and also over the past 12 months. Missing people occurrences have fallen by over 2,000 during the past 12 months.

For the more complex non recent **CSE** cases – Senior Officers have been undertaking a quarterly review of CSE cases across the Force, offering support guidance and peer challenge on resourcing – This will continue for the foreseeable future.

The Safeguarding Central Governance Unit (SCGU) continue to have a robust audit schedule, including structured learning forums, where elements of health and well-being and the right skills are explored. The findings of these audits are shared with district leads and also with Force training to help shape training for SGU's moving forward.

OPCC Delivery

£30,000 has been donated to help the **Holme Valley Mountain Rescue Team** buy and equip a new Mobile Incident Control Vehicle, replacing one that has now reached the end of its working life.

The Mountain Rescue Team last year (2018) performed 78 operations across West Yorkshire, including 22 to help locate high risk missing persons.

The donation was made by West Yorkshire's Police and Crime Commissioner (PCC), Mark Burns-Williamson and the Chief Constable of West Yorkshire Police, John Robins using the Police Property Act Fund

I was really pleased to be able to donate this money to help the Holme Valley Mountain Rescue Team. They have been of great assistance to our police service and other emergency services over a number of years and deserve our support back. I also want to place on record my appreciation to their volunteers who give up their spare time in order to help keep people safe in some very difficult and trying situations.

West Yorkshire Partners' Delivery

The first safeguarding financial abuse conviction has been secured by the **West Yorkshire Financial Exploitation and Abuse Team** (WYFEAT), resulting in the conviction of two offenders who pleaded guilty to the financial abuse of a vulnerable Calderdale resident. The two year investigation began following the report of rogue trading at the victim's home. The offender agreed to undertake construction work at the victim's address for a grossly exaggerated price, but then failed to complete the work. WYFEAT, working in partnership with **Calderdale Council**, undertook a complex investigation which revealed that the victim had also transferred over £114,000 to the offenders who had told the victim that they would pay the money back, however this never happened.

Safer Leeds are working with the Dept. for Education backed Supporting Families: Investing in Practice programme. Their Family Drug and Alcohol Courts (FDAC) project works with children at risk of being taken into care and aims to tackle the root cause of family problems.

OPCC Delivery

West Yorkshire is united in the fight against all forms of **exploitation**".

That was the message from a special safeguarding workshop arranged by my office.

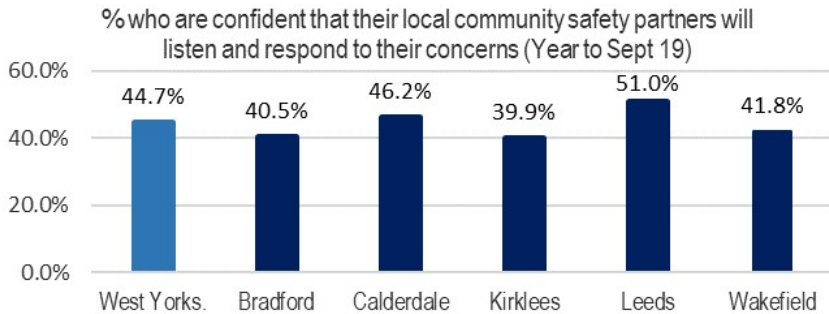
Representatives from each of the districts Safeguarding Adults, Safeguarding Children, Community Safety and Health and Well Being Boards and Partnerships were present at the event which was held in July 2019

Each of the districts gave a collaborative presentation on the work they are doing to safeguard people and support the Police and Crime Plan.

The conference took place at Unity Hall in Wakefield and included a dedicated session exploring what more can be done to keep vulnerable people safe in our communities.

"The workshop was created to explore how all five districts of West Yorkshire can improve our collective response in helping to prevent exploitation and abuses working with the police and many other organisations."

Objective: Increase confidence of communities in their community safety partners

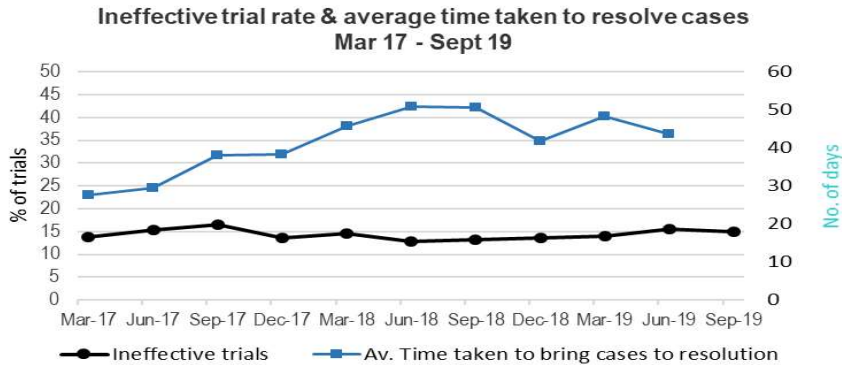


Your Views data (Year to Sept 19)	West Yorkshire	Bradford	Calderdale	Kirklees	Leeds	Wakefield
Agree %	44.7%	40.5%	46.2%	39.9%	51.0%	41.8%

Commentary

The Your Views survey includes a series of questions focused on the work of community safety partners, such as CSPs, the police, fire and probation service. This indicator reflects residents' views on whether they feel partners listen and respond to communities' concerns. Across West Yorkshire, 44.7% of respondents said they agreed with this statement – this indicator reporting a stable trend in 2019. In Q2's results, there was some evidence of an increase in the size of the positive response in Leeds

Objective: Ensure relevant partners are working together to achieve effective and efficient results



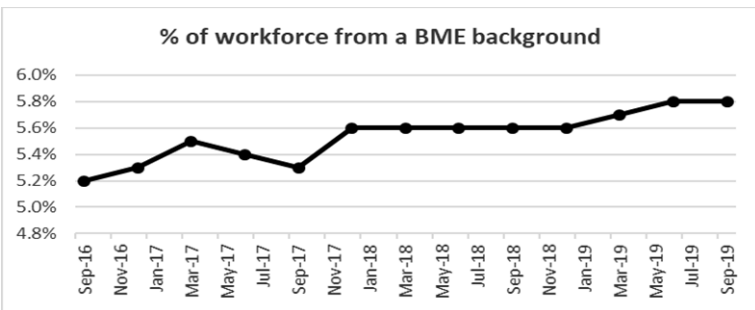
Commentary

The ineffective trial rate at Magistrates Courts (black line) has been maintained over the last year, but recent events had taken this rate to 15.6% which is slightly over the target of only 15% ineffective cases, but it has now fallen again to 14.9 in the current quarter. After the rise in the previous quarter, time taken for cases to be brought to resolution has also seen an decrease and now stands at 43.6 days although the most recent data is not yet available.

West Yorkshire are recognised regionally and nationally for their work in ensuring that cases are heard for the first time in the shortest possible time with weekly monitoring and adjustment of listing patterns to remove inefficiencies and exploit opportunities within the listing pattern.

HMCTS have overcome their recruitment issues of the recent past and the implementation of Digital Mark-up (DMU) which caused serious timeliness issues have been overcome and the move towards a central listings policy aims to further reduce the time scales for hearing trials.

Objective: Have a police service which is more representative of the people it serves



Commentary

The proportion of the police service in West Yorkshire from BME communities has increased gradually over the past few years, from 5.2% in Sept 16 to 5.8% in Sept 2019

	Dec 15	Sept 19
Officer	5.2%	6.0%
Staff	3.4%	4.5%
PCSO	5.5%	6.2%
Specials	10.1%	11.0%

The latest workforce statistics indicate that 35.2% of Police Officers and 57.0% of Police Staff are female whilst analysis of employees ages identifies that the workforce is getting younger and this is particularly true of Police Officers

West Yorkshire Police Delivery

The **North East Regional Asset Recovery Team (NERART)** is a multi-force and multi-agency team that uses specialist financial investigation skills to disrupt organised crime, remove criminals' assets, and help build public confidence in the criminal justice system.

The ACE team (**Asset Confiscation Enforcement Team**), covers the Yorkshire, Humber and North East Region, working with justice partners to revisit proceeds of crime confiscation orders where, at the time of conviction, the suspect could not repay. Over the last quarter the team have recouped over £770k across the 7 force areas. Of note for West Yorkshire was the case of a convicted of drug trafficker who repaid £140,000 relating to a conviction received in 2008.

An agreement has been reached with Bradford Council to sell the site of the former Keighley College building to West Yorkshire Police, who subject to planning permission, will build a new Police Station in the heart of town.

West Yorkshire Partners' Delivery

In **Kirklees**, the *No Knives-Better Lives* project works with Youth Offending Teams (YOTs), schools, police, and community safety partners. When an individual is found with a knife and there is no previous record of offending or behaviour issues, there is the possibility of a conditional caution being issued with a condition set to complete the YOT weapons awareness course. If a child is suspended from school, they must attend a Pupil Referral Unit until the course is completed.

This initiative provides an alternative pathway to Knife Crime Prevention Orders which can be applied to any person aged 12+ who has been convicted of a knife offence.

Kirklees' Youth Offending Team has been awarded the Restorative Service Quality Mark (RSQM) by the Restorative Justice Council to recognise the high standard of work it carries out with victims, young people and the community in addressing youth crime. High quality restorative interventions play a key role in diverting young people away from the criminal justice system.

OPCC Delivery

The OPCC chairs the **WY Reducing Reoffending Board**, which is the body tasked with delivering the objectives of our recently published Reducing Reoffending Strategy. Current work-streams include criminal justice and mental health, work on substance abuse, females at risk of reoffending, and maintaining continuity in medical support for offenders entering and leaving custody.

At the last meeting of the West Yorkshire **Criminal Justice and Mental Health Forum**, a representative from NHS Yorkshire & Humber presented to the group on the development of Mental Health services for Children and Young people across West Yorkshire. There are important links here with our violence reduction agenda, and I am keen to ensure that there is the capacity for partners' services to be able to address young people's mental health issues to help prevent their re-entry into the Criminal Justice system.

OPCC Delivery

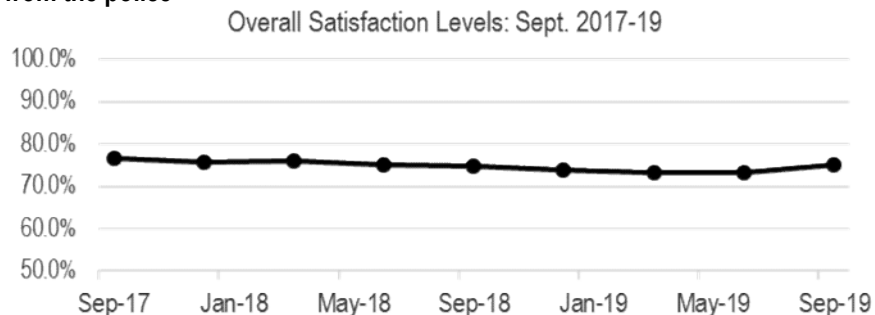
West Yorkshire **Community Chaplaincy Project (WYCCP)** have received a £5000 grant from the Safer Communities Fund (SCF) to help reduce reoffending. Located at HMP Leeds, WYCCP is a resettlement organisation, working 'through the gate' with offenders pre and post release. Over a third of the men that WYCCP work with have committed serious and violent crimes.

Resettlement workers from WYCCP visit prisoners for assessment and to build rapport prior to their release. Prison-leavers support needs are identified which can help them make a successful transition into the community; for example help with access to accommodation and appropriate benefits, management of debt, and support with health issues. Many men have substance misuse problems which WYCCP also support, as well as helping with access to training and volunteering opportunities which can lead to the development of employment skills.

SUPPORT VICTIMS AND WITNESSES

DELIVERY OVERVIEW

Objective: More victims will be satisfied with the level of service they receive from the police

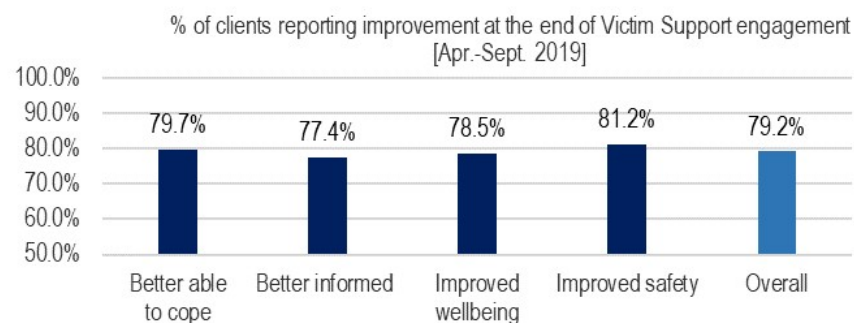


User Satisfaction	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Sept 19	75.0%	75.5%	79.2%	78.0%	78.7%	76.4%
12 mths to Sept 18	74.9%	76.3%	78.2%	79.4%	80.4%	79.2%

Commentary

Overall satisfaction levels with WYP's service to victims made a small improvement in Q2, with 75% of victims satisfied. From April 2019 we are adopting the results from WYP's revised victim satisfaction survey, so 2019's results are not directly comparable with 2018's. In the new survey, victims are now only asked to comment on services they have actually received. The West Yorkshire level results in the table differ from those of the districts, as they are based on the service provided by the force's central customer contact centre and Force Crime Management Unit.

Objective: More victims who choose to access victims' services will be satisfied with the service they receive

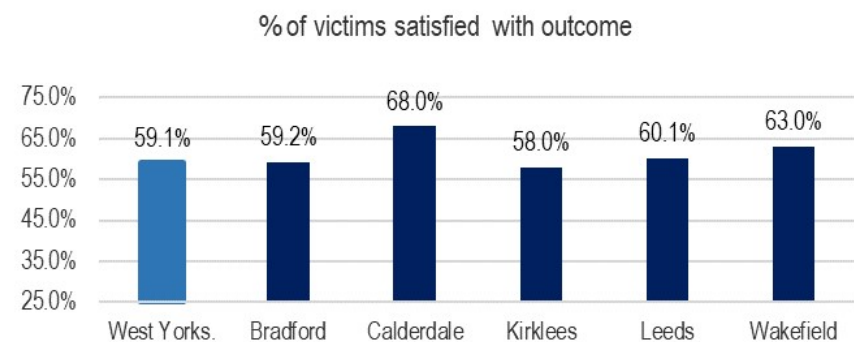


Commentary

Victims Support had a caseload of 2,880 victims during Q2; over half of the caseload is linked to violent offences (with or without injury). In total, 15,600 victims were referred to Victim Support during Q2; 52,000 have been referred over the previous twelve months. 92% of referrals to the service originate through contact with the police.

Victim Support's services help victims by arranging peer support, building self-confidence, and helping with low cost security devices like personal alarms. Upon accessing services, victims are asked to score four statements to assess their wellbeing. At the end of their period of support these questions are repeated. Between April and September 2019, 79% of clients said they felt better overall following their engagement with Victim Support, with 81% reporting an improved sense of safety

Objective: More victims will be satisfied with the outcome of their case



Victim satisfaction	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 months to Sept 19	59.1%	59.2%	68.0%	58.0%	60.1%	63.0%

Commentary

West Yorkshire Police's survey of victims' satisfaction with the outcome of their case covers burglary, vehicle crime, criminal damage, arson, robbery, theft, violence against the person, and hate incidents

In the year to Sept 2019, 59.1% of victims said they were satisfied with outcome of their case, slightly below the figure reported in Q1. Victims' satisfaction with the outcome of their case is 2.5 percentage points lower than this time last year. Satisfaction levels are much higher where the police attend an incident in person.

West Yorkshire Police Delivery

Following on from the HMICFRS recommendations Local Policing have worked with the Multi Media Design Team at Learning and Organisational Development to create a new **Hate Crime training package** for staff.

It is an innovative and interactive package to assist officers working in our communities to recognise those minority groups who are vulnerable to hostility. It provides them with the knowledge and resources to recognise hate crime, record it correctly, secure best evidence and seek positive outcomes and enhanced sentencing.

This will help ensure victims get the best service from officers and support from Victim Support Services.

The Pol-Ed Project has commenced and it aims to create a WYP **educational programme / resource** for primary and secondary schools to access through their PHSE programme if they wish to do so. This resource is aimed at keeping children safe from crime and preventing them getting involved in crime.

West Yorkshire Partners' Delivery

Representatives from HM Revenue & Customs introduced their **Workforce Empowerment Project** at a meeting of the WY Partnership Executive Group. The initiative trains call handlers to know how to deal with calls where the caller may potentially be a victim of abuse. The areas the project has targeted are; domestic abuse, forced marriage, and honour based abuse. The intended outcome is that call-handlers can recognise the signs of abuse, and offer a safe place for victims to talk through support options. HMIC currently have 300 staff in training in Leeds following the programme launch in May. The aim is to have at least two people with safeguarding training in every HMIC office across the UK.

The West Yorkshire Violence Reduction Unit is to benefit from the addition of a Victims Services Adviser and a Restorative Approaches Adviser. Arrangements are being put in place for these advisers to come from the existing service providers, Victim Support and Restorative Solutions.

OPCC Delivery

A purpose built suite for **vulnerable victims** and their families has been refurbished and was officially opened on 2nd October

The **Vulnerable Victims Suite**, which is located at Mirfield Police Station, on Knowl Road, has been refurbished and rejuvenated to help relax victims and their families as they speak to officers about their ordeals.

The work has taken around two months to complete and consisted of a re-wire of the building, new lighting, carpets, painting and decorating. The funding from Bright Spaces went towards new furniture, soft furnishings and toys for the suite.

"I was keen to support the work of Bright Spaces in helping to care for victims of crime and especially young people. Victims and witnesses are at the heart of the services we provide so anything we can do to make things better for them is to be welcomed. My thanks to Bright Spaces for a great job on this refurbishment and initiative."

OPCC Delivery

Working with our partners, we have finalised the West Yorkshire **victims and witness strategy**, called **Supporting People Harmed by Crime**. The Strategy has seven key priorities, including the ambition to get the initial response to victims and witnesses right first time, every time.

Victims and survivors themselves have also played an important role in developing the strategy, through our Victims Engagement Working Group and consultation events held during 2019. 150 people attended the most recent event in Leeds, offering questions about the strategy, highlighting gaps in services, and discussing victims' needs.

The PCC has made representations to the MoJ expressing his concern about their decision to end their annual grant to **Brake**, the national road safety charity based in Huddersfield. The grant funds services for victims and close relatives of road traffic accidents resulting in death or serious injury where a crime may have been committed, He has been supported by West Yorkshire Police and the WY Safer Roads Executive. In response, the MoJ has extended the grant to March 2020.

ACTION LOG

DELIVERY OVERVIEW

Date	Action Owner	Action	Action Due	Update / Progres	Status
Jul-19	CS Damien Miller	PCC asked if we are still using harassment warning/notices. Action - To check with SG governance if harassment warning/Notices are still being used.	Nov-19	We have a tight policy in place around the issue of harassment notices which are not permitted where there was any evidence of a course of conduct. We have only been issuing these in small numbers (36 this financial year up to the end of July) . The NPCC lead DCC Mills recently issued some guidance for forces to consider ceasing the use of harassment notices following criticism of their use prior to a Sussex Stalking homicide case. ACC Hankinson has agreed that we will stop using harassment notices (or PIN's) as soon as possible and we are on with removing the relevant occurrences on Niche and issuing appropriate guidance to frontline staff.	Completed
Jul-19	CS Damien Miller	There has been under recording of crimes in town centres linked to alcohol. What plans are in place to improve recording. Action - Corporate service to look at structure and processes to increase recording.	Nov-19	The method of highlighting Alcohol Related offences is via a flag on NICHE which was made mandatory by the Home Office in April 2017. WYP now has the following in place; <ul style="list-style-type: none"> • A submission to Minerva to standardise the list of flags and make them more intuitively accessible. This request has been sent to our regional Minerva SPOC, and will form an agenda item at the next meeting in October. A further update will then be available as to a way forward. • A further submission requesting they are prompted and possibly made mandatory. The request forma part of the above submission timescale. • A request to Pronto to add a local business rule to handheld devices prompting alcohol flag consideration. Feedback is that this is possible and able to be adopted locally. Currently officer inputting crimes are presented with a heading which they have to select in order to access the flags. A local business rule would mean that those inputting would have to select "yes or no" as to whether the crime was perceived to be affected by alcohol. It would therefore slow down the input of occurrences via handheld. Further consultation/scoping will be undertaken to establish the impact versus benefit. • A request to the FCMU for Alcohol Flags to be added to the minimum standards checklist for every crime. • An amendment to the CDI audit process of Violent Crime to monitor progress. • A wider awareness programme for all flags is being devised by OFCR. Alcohol flag awareness is the first topic, and will be going out via Intranet, ILEARN and screensaver by the end of September. 	Completed
Jul-19	CS Damien Miller	HMICFRS have produced new coding to help distinguish between the number of officers and staff in visible or non-visible front-line roles. Action - How do WYP compare other similar forces and what are the statistics.	Nov-19	Detail provided by HMIC show the percentage of officers in frontline roles in West Yorkshire compared to the MSG and National Position. The percentage of officers in 'Visible operational frontline' roles at 59.4% in West Yorkshire is consistent with the MSG and higher than the National Average (57.2%).	Completed
Nov-19	SCGU	West Yorkshire Police are working with Ofsted to look at Unregistered Childrens Homes in the area particularly with regard to missing persons. Action: How is this being reported to Local Authorities and what engagement is there?	Dec-19	The PCC is meeting with Heads of Children's Services in December 2019 and a briefing paper on this subject is to be produced for his use in this meeting	Ongoing
Nov-19	Andrew Wright	There is a change in Total Crime with some areas showing an increase for the first 6 months of this year Action: Further reports to show more detailed breakdown of increase/decrease and comparison with MSG	Jun-20		Ongoing
Nov-19	Ci Mark Gaunt	Outcome rates across the country are currently falling - especially in outcome areas Action: Report on different outcome types to be produced	Jun-20		Ongoing

GLOSSARY

Acquisitive crime	Acquisitive crime is defined as an offence where the offender derives material gain from the crime. Examples include, shoplifting, burglary, theft, and robbery.	Hidden Crimes	Term used to describe crimes that are 'hidden' from current authorities such as Forced Marriage and Honour Based Abuse. This can also include Human Trafficking and Modern Day Slavery
BME	BME stands for Black and Minority Ethnic and is used to describe people of this ethnicity.	Human trafficking	Human trafficking is the trade of humans, most commonly for the purpose of forced labour or commercial sexual exploitation by the trafficker or others.
CDI	Crime Data Integrity – name given to the programme to improve crime recording standards	IOM	Integrated Offender Management (IOM) is an overarching framework that allows local and partner agencies to come together to ensure that the offenders whose crimes cause most damage and harm locally are managed in a co-ordinated way.
Child sexual exploitation and abuse	Sexual exploitation of children and young people under 18 involves exploitative situations, contexts, and relationships where young people (or a third person or persons) receive 'something' (e.g. food, accommodation, drugs, alcohol, cigarettes, affection, gifts, money) as a result of them performing, and/or another or others performing on them, sexual activities.	Ineffective trial	An ineffective trial occurs when the trial does not go ahead on the date planned due to action or inaction by one or more of the prosecution, the defence or the court and a further listing for a trial is required.
Claire's Law	This is the Domestic violence disclosure scheme which gives members of the public the 'right to ask' if their partner has a history of abuse and also the police to disclose this to persons under the 'right to know'	Managed Cohorts	This links to the IOM framework above and refers those offenders which are managed as part of the IOM process, there are two cohorts Risk of Reoffending Cohort' = prolific offenders associated primarily with acquisitive crime 'Risk of Harm Cohort' = offenders associated primarily with Domestic Abuse, CSE, Firearms and OCGs
Community Safety Partner	A number of different organisations have a role to play including local councils, fire and rescue service, health and probation services and housing providers etc. These are often referred to as local community safety partners.	Most similar police groups/family/forces	Most Similar Groups (MSGs) are groups of police force areas that have been found to be the similar to each other based on an analysis of demographic, social and economic characteristics which relate to crime. Each police area has its own group of up to seven police areas to which it is 'most similar'. MSGs are designed to help make fair and meaningful comparisons between police areas which share similar characteristics, rather than, for example, comparison with a neighbouring police area.
Conviction rate	This measure is calculated by dividing the number of defendants convicted, by the total number of defendants prosecuted in the court during the period in question. The total number of defendants prosecuted in the court includes those charged by the police and Crown Prosecution Service but whose cases were dropped.	Operational functions	Operational functions include things like patrolling neighbourhoods, responding to 999 calls, roads policing and protecting vulnerable people.
Crime rate	The crime rate used in this document refers to the number of offences committed per 1000 people in the population.	Outcomes/detections	Outcomes/detections are used by the Home Office to describe the result of a police investigation following the recording of a crime. They can include cautions, charges, fixed penalty notices, cannabis warnings etc.
Cyber crime	Can be seen in two parts: cyber-enabled crime, where crimes that may be committed without computers are instead committed using computer networks (for example fraud and bullying); and pure cyber crime where the offence can only be committed through the use of computers (for example computer hacking, or use of malicious software).	PEEL	HMICFRS carry out a number of thematic annual inspections throughout the year, these are drawn together into a wider PEEL assessment which stands for Police Effectiveness, Efficiency and Legitimacy. The aim of the PEEL assessment is to judge each police force in a cross-topic way based on criteria which considers the full breadth and complexity of what the police do.
DVPO Domestic Violence Protection Notices and Orders	May be used following a domestic incident to provide short-term protection to the victim when arrest has not been made but positive action is required, or where an arrest has taken place but the investigation is in progress. This could be where a decision is made to caution the perpetrator or take no further action (NFA), or when the suspect is bailed without conditions		