



Friday 11 March 2016

Halifax Town Hall

Complaints Received by the Panel

Item 13

**Emma Duckett
Police and Crime
Panel Officer
01924 305310**

1. Summary

- 1.1 Through the Police Reform and Social Responsibility Act 2011, the West Yorkshire Police and Crime Panel has a duty to record and consider non-criminal complaints made against the Police and Crime Commissioner (PCC) for West Yorkshire and his Deputy.
- 1.2 The Panel has recorded one new complaint since the last report to Panel on 11 December 2015. This complaint is shown at item 4 of the table below.

Substance of Complaint	Status
<p>1. That the PCC failed to conduct a proper investigation and failed to act in accordance with his own procedures</p>	<ul style="list-style-type: none"> • Complaint recorded and referred to the IPCC on 5 March 15. • Letter received from IPCC dated 8 April 15 stating that they will not be investigating the complaint and are returning it to Panel to deal with. • Complainant appealed against the IPCC's decision. • IPCC referred the complaint back to Panel on 23 July 2015 • As agreed at the last full Panel meeting, a Complaints Sub-Panel was arranged to consider the complaint and took place on 21 August. • The Complaints Sub-Panel have requested information and clarification on a number of issues from the Commissioner and intend to meet again in late September/early October to consider the complaint with the response from the Commissioner. • Complaints Sub Panel to meet on 13 November 2015 to consider additional information. • An appeal into the non-recording of an additional element to this complaint will be considered by the full Panel on 13 November. Panel upheld the Complaints Sub Panel's decision. This element is now closed. • Informal resolution proposed by the Complaints Sub Panel and sent to the complainant on 3 December. • Additional clarification sought from the Commissioner around disclosure of documents. Confirmation sent to complainant on 2 February 2016. • Panel to consider appeal on a date to be confirmed.
<p>2. That the Commissioner has misconducted himself by making slanderous comments</p>	<ul style="list-style-type: none"> • Complaint recorded on 23 September. • Complaint then referred to IPCC on 24 September. • IPCC returned complaint to Panel on 15 October. • Detailed rationale requested by Panel of the IPCC in order to better understand the reasons for returning the complaint to

	<p>Panel.</p> <ul style="list-style-type: none"> • Complaints Sub Panel deferred consideration of this complaint on 9 December 15 at the request of the complainant. • Complaints Sub Panel met again on 14 January and 19 February. • Further information sought from the PCC and the complainant by 4 March 16.
3. The Commissioner presented himself as dealing with your complaint against WYP and disclosed your personal information without permission	<ul style="list-style-type: none"> • Complaint recorded on 6th October. • Further information sought from the complainant. • Complaints Sub Panel to meet to consider this complaint on 9 December 15. Deferred at the request of the complainant. • Proposed informal resolution agreed with the PCC. • Proposed informal resolution to be sent to the complainant 4 March 16.
4. The Commissioner failed to act in accordance with his own procedures.	<ul style="list-style-type: none"> • Currently clarifying how the complaint is recorded with the complainant.

1.3 The complaint highlighted at item 1 of the table is the subject of an appeal to the Panel on a date to be confirmed.

1.4 The complaints highlighted in sections 3 and 4 of the table below have been considered by the Complaints Sub Panel on 14 January and again on 19 February 2016. The Complaints Sub Panel consists of Councillor Alan Wassell (Wakefield), Councillor Mohammed Iqbal (Leeds) and Councillor Phil Scott (Kirklees) with support from Police and Crime Panel Officers and a representative from Wakefield Council's Legal Team.

1.5 Further to the complaints that have been recorded and looked into, the Panel's secretariat has also provided information to members of the public about the different routes available on matters with which they were dissatisfied but did not relate to the Commissioner.

2. Recommendation

2.1 That members agree to form a new Complaints Sub Panel to consider the new complaint shown at item 4 of the table.