Item 9.1



Friday, 10<sup>th</sup> June, 2016

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## The Old Restaurant, Wakefield Town Hall

Panel's Complaints and Misconduct Procedure

## 1. Purpose

1.1 To review and endorse the attached revised Panel's Complaints and Misconduct Procedure for handling complaints about the West Yorkshire Police and Crime Commissioner and Deputy Police and Crime Commissioner.

## 2. Background

- 2.1 Following the introduction of Police Reform and Social Responsibility Act 2011, and the introduction of Police and Crime Commissioners, Police and Crime Panels were given the statutory responsibility for handling complaints regarding the non-criminal behaviour of the PCC or Deputy PCC and for informally resolving such complaints.
- 2.2 The shadow West Yorkshire Police and Crime developed a complaints procedure, based on the legislation and guidance issued back in 2012 and these were endorsed at the Police and Crime Panel's inaugural meeting in December 2012.
- 2.3 The procedures have now been in place for over three years and have been tested by a number of complaints about the Police and Crime Commissioner within this time. The revised procedures reflect the learning that has taken place over this time.

## 3. Decisions Required

3.1 Members are asked to consider and endorse the Panel's revised Complaints and Misconduct Procedure.