



WEST YORKSHIRE POLICE AND CRIME PANEL

14th September 2018

Delivery Quarterly Report (to June 2018)

1.0 PURPOSE

- 1.1 This performance report aims to set out a summary of the performance information scrutinised and the issues raised by me in relation to the delivery measures contained in the Police and Crime Plan and wider environmental scanning.
- 1.2 The report is now presented in one document and includes:
 - An overview of all delivery measures in the Police and Crime Plan with current performance information (page 2).
 - A section summarising progress made in the last quarter to deliver against each of the four outcomes in the Police and Crime Plan (pages 4-13).
 - An action log is now included to record and track actions arising (pages 14-16).
 - A glossary of terms used within the report (page 17).
- 1.3 The data included in the report comes from several sources of national and local information, including police performance reporting, data from the Office of the Police and Crime Commissioner (OPCC), Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) inspection reports, the Crime Survey for England and Wales (CSEW), the WYP user satisfaction survey, and Ministry of Justice and Local Criminal Justice Board (LCJB) data.
- 1.4 Data contained within the report covers the 12 month period of July 2017 to June 2018 unless otherwise stated. Please note that data sources were correct and up to date at the time the report was produced. The data may have changed or moved on slightly since this report was published as crime and community safety is a continually developing area. It is important to note that this is not an exhaustive account of delivery activity in West Yorkshire but rather an overview to present any issues and provide reassurance.

2.0 WHERE CONSIDERED

- 2.1 On 31st July 2018 I held the delivery quarterly meeting with the Chief Constable to discuss the data and issues highlighted within the report and the progress against the delivery measures in the Police and Crime Plan.

Information and data relating to the wider partnership input has been gathered through Community Safety Partnership forums and other meetings.

2.2 There are some key considerations that I am keeping in mind when looking at performance over the past 12 months, and I will continue to consider going forward:

- The Police and Crime Plan 2016-21 sets out the strategic direction for West Yorkshire Police and partners over five years. The Plan has now been refreshed with our new document launched in August. Future editions of Delivery Quarterly will include new indicators which reflect the delivery framework of the refreshed Plan.
- Managing the pressures placed on the police and our partners continues to be a challenge. I am committed to ensuring that West Yorkshire Police have the resources they need and are working efficiently with partners to deliver the service that communities need and deserve.
- I am also committed to ensuring that the Criminal Justice system works effectively and am pleased to see the recent decreases in ineffective trials in the Magistrates court. The work with the courts continues to drive this and other measures across this area.

2.3 Key issues discussed included:

- **The increasing call demand** on the Police was discussed alongside the continuing pressure on the 101 system. The Force are keen to encourage callers to use other methods of contacting them, including new contact routes available through the West Yorkshire Police website. Even with this high demand the Force were able to confirm that they have not dropped a single 999 call in 14 months and answer these calls in around 5 seconds, which defies the current national trends.
- Whilst recorded **crime continues to increase**, the increase is slowing. My office will continue to analyse crime statistics closely to ensure that we fully understand and can respond to the crimes being committed in West Yorkshire. This includes understanding the current position with regard to Serious Violent Crime as highlighted by a recent Government paper.
- **Victim satisfaction** has continued to decline over the past few years. This is discussed frequently with the Chief Constable and work is ongoing to ensure that victims of crime are given the service and support they need.

2.4 This report will be made available on the OPCC website for the public to consider.