



Office of the
**Police & Crime
Commissioner**
West Yorkshire

Police and Crime Commissioner's

DELIVERY QUARTERLY REPORT

October – December 2019

Keeping West Yorkshire safe and feeling safe.

Introduction

This report aims to summarise some of the recent progress made by the Office of the Police and Crime Commissioner (OPCC), West Yorkshire Police and key partners in delivering the Police and Crime Plan. Activity included in this report covers the quarter July to September, and statistics presented reflect the 12 months to December 2019, unless otherwise stated.

The report focuses on the four main outcomes of the Police and Crime Plan; tackle crime and anti-social behaviour (ASB), safeguard vulnerable people, make sure criminal justice works, and support victims and witnesses. These outcomes were decided on following extensive consultation with the public, police and partners. We cannot hope to successfully deliver these outcomes unless we all work together.

This report sets out our collective progress against each of the delivery measures, but does not contain an exhaustive list of all delivery activity. More information can be found on my website at www.westyorkshire-pcc.gov.uk.

Delivery Overview

The data included in this report comes from a range of different sources including national crime statistics and surveys, West Yorkshire Police, HMICFRS inspection reports, partner performance indicators, and consultations carried out by my team. Having a mix of quantitative and qualitative measures allows me to present a more holistic and meaningful report to the public.

We also include data from the 'Your Views' survey, which was launched in June 2017 to provide data on a range of measures of public confidence and community safety at local level in West Yorkshire. The data in this report compares rolling 12 months data for this year and the same point last year.

The Delivery Quarterly report aims to provide a balanced account of police, partner and OPCC delivery over the past quarter. I hope that by including details of our progress in tackling crime and community safety issues as a collective, we can help our communities understand and be reassured by our unified approach. As I have said before, keeping West Yorkshire safe and feeling safe cannot just be left to the police.

Tackle crime and anti-social behaviour

Tackling crime and anti-social behaviour is a challenging and varied task. Different problems require different responses and different partner's involvement. Together with the police and local and national partners, we will continue to protect our communities by tackling the perpetrators of crime, and reducing the opportunity for crimes to occur. To understand how we can best focus our collective resources, I closely monitor crime levels, measures of public confidence, police service demand, and communities' feelings of safety, through the data in this report.

Safeguard vulnerable people

As with all the outcomes in the Police and Crime Plan, safeguarding vulnerable people requires input from a wide range of organisations. As PCC for West Yorkshire, I have brought partners together to tackle important issues such as child sexual exploitation and abuse (CSEA), support for people with mental health issues within the criminal justice system, human trafficking and modern slavery, and honour based abuse. I will continue to contribute to this safeguarding agenda by promoting partnership working, for example in our response to children who repeatedly go missing from home.

Make criminal justice work

It is important that our communities have confidence in our criminal justice system. This report presents measures to help me assess how effectively partner organisations are working together to achieve efficient court processes, and how well West Yorkshire Police's workforce reflects the demographic profile of the local population.

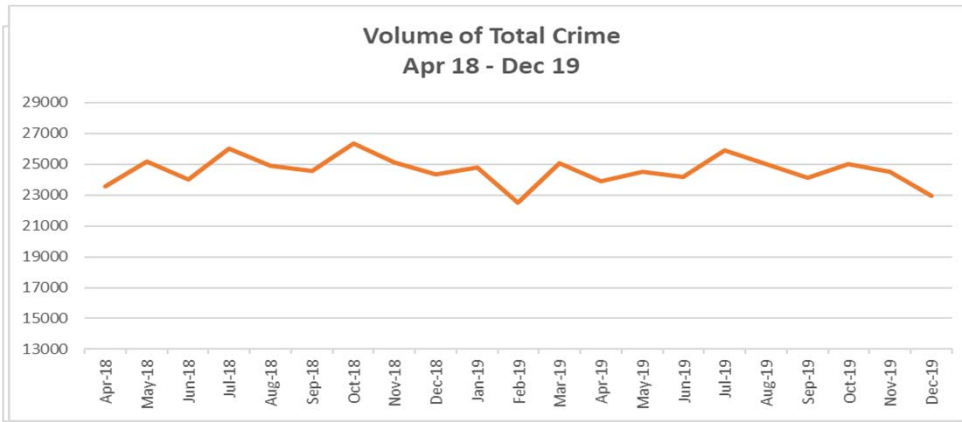
Support victims and witnesses

The OPCC supports the needs of victims and witnesses in West Yorkshire by funding key services which are delivered by partners in the third sector and district Community Safety Partnerships (CSPs). In this report, I monitor data provided by the police, our own internal research, and that of our delivery partner Victim Support, to understand the needs and experiences of victims and help me evaluate the quality of the service they receive.

DELIVERY QUARTERLY

	Objective	Measures	12 months to Dec-18	12 months to Dec-19	Trend
Tackle crime and anti-social behaviour	Significantly reduce the volume of crimes committed in West Yorkshire	Total recorded crime	291,513 (+11.9%)	292,070 (+0.2%)	↔
		Experience of household crime	13.5% (Sept 18)	11.5% (Sept 19)	↓
		Experience of personal crime	3.9% (Sept 18)	3.4% (Sept 19)	↔
	Significantly reduce ASB in West Yorkshire through prevention and early Intervention	Volume of ASB incident Reported	51,910	45,289	↓
	Significantly reduce the reoffending rate in West Yorkshire	Reoffending rates of the managed cohort	Cohort 1 – 1.8 Cohort 2 – 1.3	Cohort 1 – 1.8 Cohort 2 – 1.1	↔
	HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING at effectively reducing crime	HMICFRS PEEL Effectiveness inspection	Good 2017	Good 2019	↔
	More people will feel safe in West Yorkshire	Your Views - Feeling of Safety	79.4%	79.8%	↔
	Frontline policing will be protected and resourced to deter, detect and deal with criminals	Proportion of police officers in operational roles	89.5%	89.6%	↔
	More people will think the police are doing a good or excellent job in their local area	Your Views survey - Police doing Good or Excellent job	40.3%	39.4%	↔
More people will be confident that the police and partners will prevent crime and anti-social behaviour	Your Views survey - Police and Partners prevent Crime and ASB	36.3%	35.7%	↔	
Safeguard vulnerable people	HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING at protecting the vulnerable	HMICFRS PEEL vulnerability inspection	Good 2017	Good 2019	↔
	The most vulnerable people will be identified and supported	The volume of looked after children who go missing repeatedly	4,103	3,718	↓
	The police and partners will work better together to safeguard vulnerable people	Reporting of 'hidden crimes'	HBV = 181 FM = 340	HBV = 152 FM = 336	↔
	West Yorkshire Police will make effective use of civil orders and legislation as a positive action to disrupt offenders, protecting the vulnerable and reducing threats	Appropriate use of DVPO's Sexual Risk Orders and Child Abduction Warning Notices	Dip sample of 50 DVPO's in comparison to cases where there was no DVPO. This showed a 26% drop in incidents in 3 months after DVPO was served		
Make sure criminal justice works	Increase the confidence of communities in their community safety partners	Your Views survey - Increase confidence in Community Safety Partners	32.0%	31.9%	↔
	Ensure all relevant partners are working together to achieve effective results	Ineffective trial rate (Magistrates Court)	13.6%	14.8%	↔
		Volume of early guilty pleas	Mags 73.0% Crown 36.3%	Mags 63.5% Crown 37.7%	↔
	Ensure all relevant partners are working together to achieve efficient results	Average time taken for cases to be brought to resolution	41.7 days (Q3 2018/19)	45.8 days (Q3 2019/20)	↑
	Have a police service which is more representative of the people it serves.	Recruitment programmes which promote the employment opportunities at West Yorkshire Police for members of under-represented groups	5.8% (BME) (Sept 19)	5.9% (BME) (Dec 19)	↔
Support victims and witnesses	More victims will be satisfied with the level of service they receive from the police	Victim satisfaction survey	75.9%	74.9%	↔
	More victims who choose to access victims services will be satisfied with the service they receive	Proportion of clients reporting an improvement at the end of Victim Support engagement (updated 6 monthly - next update Qtr4)	76.2% (Apr.-Sept 18)	79.2% (Apr.-Sept 19)	↑
	Improve the outcomes for victims of Crime	Victim satisfaction survey	63.9%	57.7%	↓

Objective: Significantly reduce the volume of crimes committed in West Yorkshire

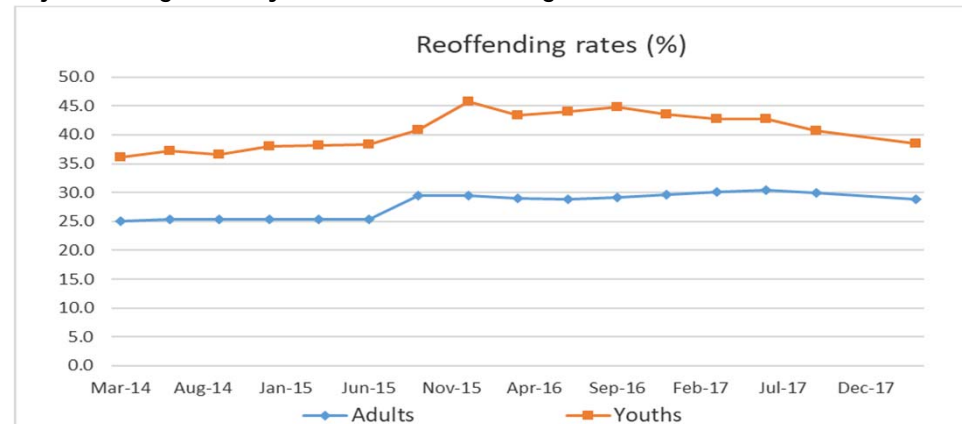


Recorded Crime	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12mths to Dec 18	+11.9%	+11.4%	+14.2%	+10.8%	+10.4%	+17.0%
12mths to Dec19	+0.2%	-2.3%	-1.2%	+6.3%	+0.2%	-1.1%
Vol. (Jan 19 - Dec19)	292,070	73,714	24,853	47,348	105,271	40,884

Commentary

Recorded crime has increased by 0.2% when the 12 months to December 2019 are compared to the preceding 12 months. The rate of increase for West Yorkshire is now slowing down and, for first time since October 2014, there is an in year decrease. Figures for the 9 months since April are very encouraging with a 14.8% decrease in residential burglary and a 7% drop in vehicle crime in comparison with the same period last year.

Objective: Significantly reduce the reoffending rate in West Yorkshire

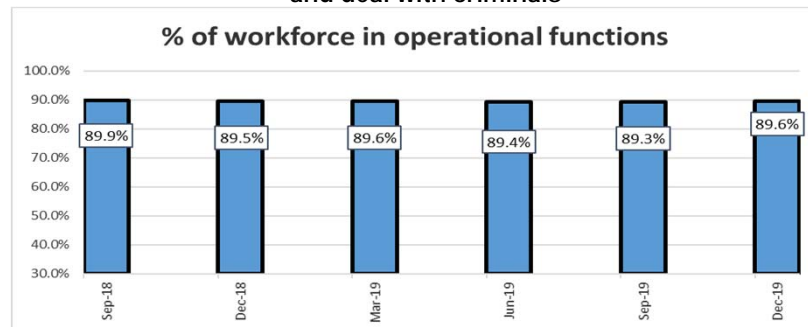


Reoffending rates 12 months to Mar 18	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
Adults	28.8%	29.9%	27.4%	25.5%	30.4%	30.9%
Youths	38.5%	42.4%	38.4%	33.0%	41.5%	37.3%

Commentary

Reoffending rates taken from Ministry of Justice data record the proportion of offenders released in a given year who go on to reoffend in the following twelve months. The most recent release of these figures is up to March 2018. There has been a recent sizeable decrease in the reoffending rate for Youths in the Calderdale area and an increase in Wakefield after a period of reduction. With regard to adult reoffending, Wakefield was the only district that saw an increase in this quarter in comparison to the same period the year before, each of the other areas saw a decrease.

Objective: Frontline policing will be protected and resourced to deter, detect and deal with criminals

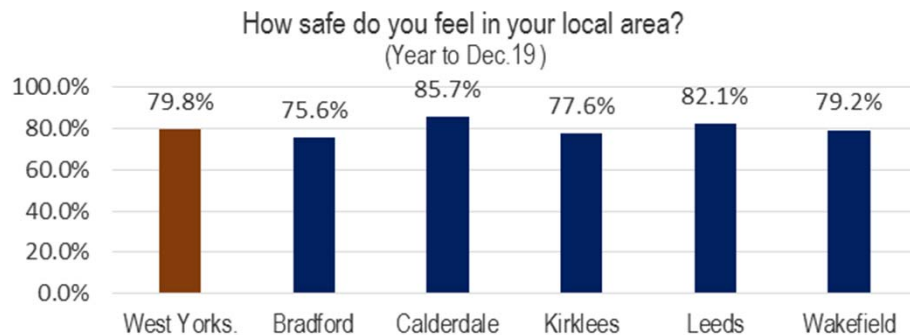


Commentary

In Sept 18 HMICFRS introduced new codes to standardise how forces reported on their workforce and to determine the number and proportion of officers and staff in the following categories; 'Visible operational frontline roles', 'Non-visible frontline', 'frontline support' and 'business support' roles. The current figure reflects the percentage in the first 3 categories. For the first time since this measure was introduced, there has been a rise in comparison with the same month the previous year.

In my recent conversation with the Chief Constable he assured me that West Yorkshire Police is comparable with other forces both across the country and in our MSG, and we were above average in the first category, which is workforce in visible operational frontline roles.

Objective: More people will feel safe in West Yorkshire

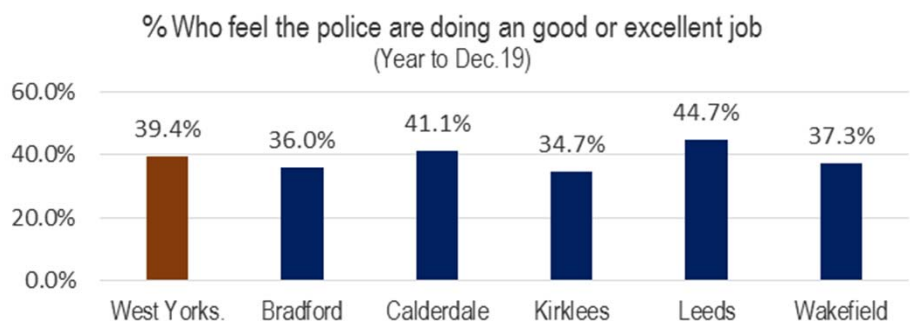


Your Views Survey (Year to Sept19)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
% feeling safe	79.8%	75.6%	85.7%	77.6%	82.1%	79.2%

Commentary

After recording a stable trend during the first three quarters of 2019, the proportion of respondents who said they feel safe in their neighbourhood increased in Q3 to 79.8%. This is the first increase in scoring for this indicator in 18 months; in general there were more positive responses across a number of Your Views indicators during Q3. Scoring improved most notably in Bradford and Calderdale in Q3, whilst the scoring in Leeds – which is normally a high scoring district – remained static.

Objective: More people will think the police are doing a good or excellent job in their local area

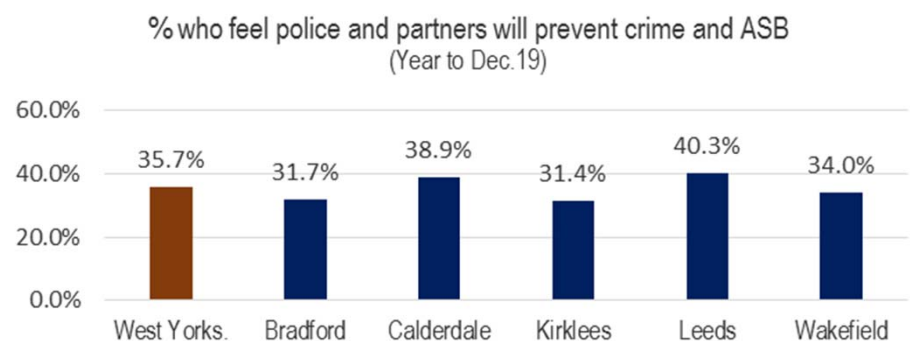


Your Views Survey (Year to Sept 19)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
% good / excellent	39.4%	36.0%	41.1%	34.7%	44.7%	37.3%

Commentary

The positive response for satisfaction with local policing also increased for the first time in 18 months, with 39.4% describing the police's work in their neighbourhood as 'good or excellent'. This builds on a stable trend in the scoring during the first 3 quarters of 2019. With 40.2% of Q3 respondents describing local policing as 'fair', it could be said that almost 80% of our West Yorkshire respondents are satisfied with policing in their area. Calderdale, Bradford and Kirklees all recorded a percentage point increase in the proportion of residents who described the police's as good or excellent.

Objective: More people will be confident that the police and partners will prevent crime and anti-social behaviour



Your Views Survey (Year to Sept19)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
confident/v.confident	35.7%	31.7%	38.9%	31.4%	40.3%	34.0%

Commentary

The Your Views survey asks respondents whether they feel confident that the police, local authority, and public sector partners ('community safety partners') work well together across a range of issues. There was a small increase in proportion of residents who felt confident that their local CSP would prevent crime and ASB (35.7%), continuing the stabilisation in the scoring seen during 2019. Again, Calderdale, Bradford and Kirklees all saw their scores improve by over a percentage point in Q3.

West Yorkshire Police Delivery

The Force currently report 5,352 officers (headcount) and 4,599 Police staff (inc PCSO) as at 31 December 2019 and the Force are now preparing for an **uplift** of 840 **officers** over the next 3 years with an initial increase of 256 before the end of March 2021. This additional **uplift in police officers** will allow the Force to bolster frontline roles over the next three years and seek to improve representation from across communities.

The Force continue to face the challenge of responding to significant demand for **Calls for Service** and whilst overall call demand has fallen in recent months demand in relation to 999 calls remains at an all time high. The answer time in relation to 999 calls remains excellent and the positive interventions the Force has put in place to reduce the number of abandoned non-emergency calls are being successful with a significant downturn in the 101 abandonment rate now being reported. The abandonment rate for 101 calls has fallen from a high of 34% in June 2019 to just 9% in November and December 2019.

Recorded crime is falling for a range of **priority crime offences**. Figures for the 9 months since April identify significant reductions for residential burglary which has fallen by 15% compared to the same period last year with over 2,100 fewer offences being recorded whilst total vehicle crime offences have fallen by almost 10%, with 1,800 fewer offences being committed. Theft of motor vehicle, Theft from motor vehicle and vehicle interference are all on a downward trend since April. The number of robberies committed in West Yorkshire have also reduced with both personal robbery (-11.0%) and business robberies (-21%) showing reductions since April, around 350 fewer robbery offences overall. A positive reduction in violence with injury has also been reported so far this year with offences falling by 8% (1,785 fewer offences) with the most serious violent offences also moving in the right direction (-5%, 84 fewer serious assaults).

HMICFRS PEEL has recently released the detail from its most recent inspection, with West Yorkshire receiving a **Good** grade for both Effectiveness and Legitimacy and an **Outstanding** grade for Efficiency.

OPCC Delivery

Successful community projects that **reduce crime** and transform lives for the better have been honoured with prestigious Howard League Community Awards. Chef, author and broadcaster Prue Leith presented awards and commendations to outstanding schemes from across the country. The prize-giving was the highlight of the Howard League's 'Policing the Community' conference in London.

West Yorkshire projects **CATCH** (Community Action To Create Hope) and **POLIT** (Police Online Investigation Team) Pathway, won the 'Policing and children' and 'Policing and adults' categories respectively

I was delighted to be at the 2019 Community awards to support **CATCH** and PC Ash Razzaq in their incredible work in helping young people fulfil their potential in areas of Leeds.

CATCH is a fantastic example of successful partnership working based on four principles of Engagement, Education, Intervention/Diversion and Prevention and there have been numerous individual success stories which I have seen and heard for myself first hand.

Don't pay the ultimate cost by **drink or drug driving** - this was the title of the campaign that I launched in December 2019

West Yorkshire Police and my office urged people not to pay the ultimate cost this year by getting behind the wheel while under the influence of drink or drugs. Throughout December, West Yorkshire Police carried out increased enforcement activity on our roads and taking every opportunity to remind people of the potentially fatal consequences those driving while under the influence of drink or drugs.

Thousands of residents and hundreds of businesses are helping to **disrupt criminal activity** in West Yorkshire after engaging with a cutting edge policing project. Over the last 12 months officers specially trained in high visibility Project Servator policing tactics patrolled at key sites including retail areas in Leeds and engaged with 11,000 residents to encourage them to be extra eyes and ears and report anything that doesn't feel right.

The team has built positive relationships with hundreds of businesses and retail areas including and the Merrion Centre and Victoria Leeds, all helping establish a 'network of vigilance' operating in key sites.

West Yorkshire Partners' Delivery

Kirklees Council's Community Safety Partnership, Safer Kirklees, worked together with West Yorkshire Police and other key partners in December in Dewsbury Town Centre to offer advice on crime reduction and how to stay safe over Christmas. Staff from Safer Kirklees, CHART (support for addiction recovery), and the Council's Housing Solutions Team were also active in the area on the lookout for anyone needing housing or substance misuse advice.

Bobby is a theatre production commissioned by Kirklees Council which teaches young people across Kirklees about **child exploitation, county lines drug trafficking, knife crime, and domestic violence**. The show started in September and will run to April this year. During that time it will be shown to 50 primary schools reaching an estimated 5,000 young people. The show addresses a number of national and local issues with the aim being that children gain an understanding of how young people can be coerced into organised crime such as county lines. The show was featured on an edition of BBC Look North.

Efforts by **Bradford Council** to tackle fly-tipping and other waste crime have been recognised by a regional environmental organisation. The Yorkshire and Humber Environmental Enforcement Group has presented Bradford Council with a certificate of recognition after the local authority issued 380 legal notices to tackle waste crime in the year 2018 – 2019. Since April 2016, Bradford Council has already carried out 93 prosecutions (including formal cautions) for waste offences, and have issued 72 Fixed Penalty Notices of £400 for fly-tipping.

Bradford Council Enforcement Officers use a range of measures to investigate, catch and deter fly-tippers. These include using CCTV, checking the documentation of waste carrying vehicles, seizing vehicles used in fly-tipping, and asking members of the public to report waste tipping they have witnessed. Recently, Bradford Council adopted a motion to invest in more CCTV cameras and increase other efforts to fight environmental crime.

Information about how to report fly-tipping and how to dispose of waste responsibly can be obtained by calling the Council on 01274 431000 or online at www.bradford.gov.uk

OPCC Delivery

The OPCC are helping to co-ordinate a bid to the Home Office's **Safer Streets Fund**. The Safer Streets initiative is a one year pilot programme to target areas where there is a high level of volume crime (e.g. car theft, burglary, robbery).

The project's intention is to support crime prevention in key hotspots, for example through improved home security, alley-gating, street lighting, and the installation of CCTV.

The fund aims to address problems in relatively small residential areas, and also has the potential to address other issues such as ASB and criminal damage.

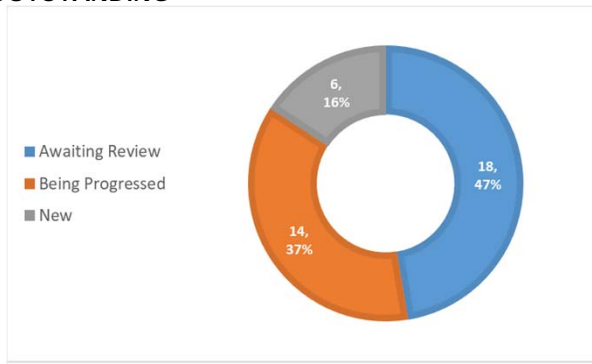
We can expect to hear if West Yorkshire has been successful in our bid in March of this year.

Another aspect of the national response to violent crime is the Home Office's funding of **Violence Reduction Units**. West Yorkshire's VRU aims to pool together the expertise of partners from the law enforcement, youth justice, education, victim support, and health sectors, to tackle violence as a 'public health' concern - a symptom of several criminal and social factors which may coincide to draw individuals into offending.

During the autumn, the VRU established a team of delivery, engagement, and analytical staff to work toward the unit's initial targets of developing a strategic needs assessment of serious violence in West Yorkshire, and an accompanying 'response strategy'. Over a quarter of a million pounds have been allocated to 35 violence prevention initiatives across the districts, including early intervention programmes with young people:

- In Calderdale a multi-disciplinary team is working with young people to devise a campaign to promote messages about the risks and impact of violence.
- Kirklees have compiled a programme including theatre in education, mentoring, and "street first aid" sessions.
- Bradford is expanding a number of services to provide "navigator" support to young people with substance misuse and complex needs.
- Leeds has proposed initiatives to present vulnerable young people with positive alternatives to gang activities. These are being delivered with third sector partners, Leeds United Community Foundation, and local schools.

Objective: HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING



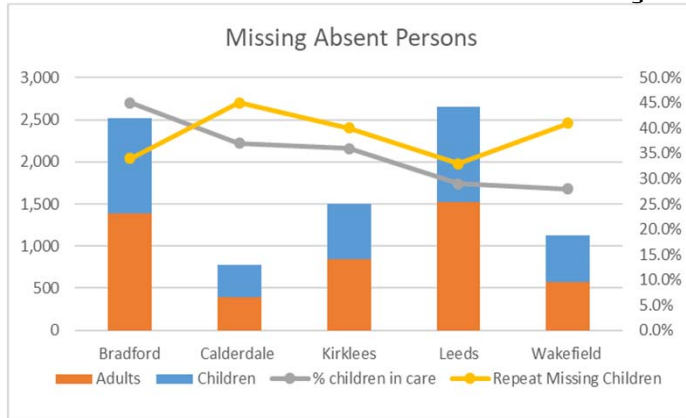
Commentary

The latest Peel Inspection was completed in May 2019. The results of this inspection have recently been released with West Yorkshire receiving a Good grade for both Effectiveness and Legitimacy and an **Outstanding** grade for Efficiency.

There are 13 recommendations which are held at awaiting review for each force as these were from the evaluation of undercover policing which took place in 2017 and HMIC are now awaiting the results of a further re-examination of this area currently taking place before closing these recommendations. In my recent meeting with the Chief Constable we discussed the progress of some of the newest reports.

Note: the status of the recommendations shown is that currently assigned on the HMIC Risk Register. Recommendations with a status of 'Awaiting Review' or 'New' by HMICFRS may still be being progressed by the Force.

Objective: Reduce the number of looked after children who go missing

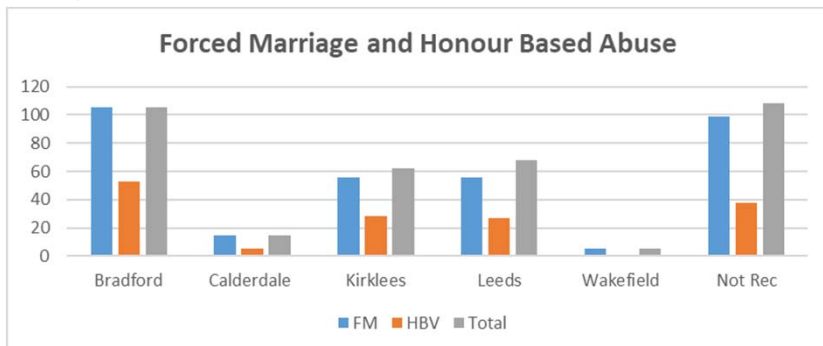


12 months to Dec 19	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
No. missing people	8,656	2,513	777	1,502	2,654	1,124
No. missing children	3,809	1,131	381	660	1,129	548
% missing children in care	36%	45%	37%	36%	29%	28%

Commentary

8,656 people were reported missing in the 12 months to Dec 2019 (down by 436 people on the previous quarter). The number of these missing persons that were children totalled 3,809 (44% of the total). Of those children 36% were children missing from Care. West Yorkshire Police is committed to working with social care agencies to help prevent people going missing, concentrating on those at the most risk. Bradford has seen a rise this quarter with regard to the number of children going missing from care and Calderdale and Wakefield are seeing a rise in the number of repeat missing children in their districts.

Objective: Police and partners keep vulnerable people safe by increasing the reporting of 'hidden crimes'



12 months to Sept 19	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield	Not rec
Forced Marriage	336	105	15	56	56	5	99
Honour Based Abuse	152	53	5	28	27	1	38
Overall total	363	105	15	62	68	5	108

Commentary

Forced Marriage and Honour Based Abuse figures have now been joined into a single set of figures; this is due to there being so much overlap on them (i.e. many occurrences being flagged with both FM and HBA). Top occurrence types in the last 12 months were as follows: Domestic (113 / 31%), Other (71 / 19.5%), and Court Orders (50 / 13.7%). I am working with Safeguarding Units to ensure that these crimes are properly flagged and vulnerable victims are safeguarded.

West Yorkshire Police Delivery

Child Criminal Exploitation - Following joint work with the OPCC, West Yorkshire Police have now introduced a flag for children at risk of CCE and each district has a 'child vulnerable to exploitation' team. West Yorkshire Police have successfully bid for support from the Tackling Child Exploitation Programme operated by Bedfordshire University, the Children's Society and Research in Practice. This is funded by the Department for Education and provides support to local areas to develop and deliver bespoke projects.

Family Court Procedures: A CPD Day was delivered in December 2019 to staff from across the Force covering Family Court Hearings and the disclosure process. This was delivered by Barrister Ian Skelt and Legal Services, facilitated by the Safeguarding Central Governance Unit and Force Training school.

SCGU continue to share real time **suspected suicide data** with Local Authority Public Health Leads. A support service for those who have been bereaved by suicide is being set up across West Yorkshire.

West Yorkshire Partners' Delivery

Bradford Council has been promoting its services to support homeless people in the district and raise awareness of how the wider community can help people find a safe and secure place to live. The Council provides a range of services that can help the homeless including self-contained flats and temporary accommodation for individuals and families while they get help to find longer-term solutions.

The Homelessness Outreach Partnership is a team of professionals who work directly with people sleeping rough to help them into accommodation and make links with support services. They can be contacted on 07852041419.

Bradford Council also funds the Housing First project, which supports people with a history of homelessness into independent and stable accommodation. This service has had real success in helping some of those with very complex needs live safely in their own homes.

If you see someone sleeping rough in Bradford please telephone the No Second Night Out team on 01274 309165 and provide a description of the person and as much detail as you can about when and where you saw them.

OPCC Delivery

In October I visited **Community Transport Calderdale** who were successful in the latest grant round from the Safer Communities Fund

Community Transport Calderdale has been in existence for over 16 years helping vulnerable adults and children access health and social appointments. This funding has been used in partnership with Women's Centre and Domestic Abuse Hub to provide support for victims of domestic abuse travelling to Bradford Courts as the Halifax court is now closed.

Again, in October I visited the **Women's Activity Centre** in Halifax. The Women's Activity Centre work with South Asian women who suffer with dementia and mental health issues. WAC offers both therapeutic & social care to ladies who are 50 plus years. They provide a wide range of services and a high standard of care, but also encourage service users to maintain a healthy and independent living. They offer appropriate and culturally sensitive services designed to meet identified needs.

They have previously received SCF funding for their important work and I was happy to see how these monies had been used to good effect.

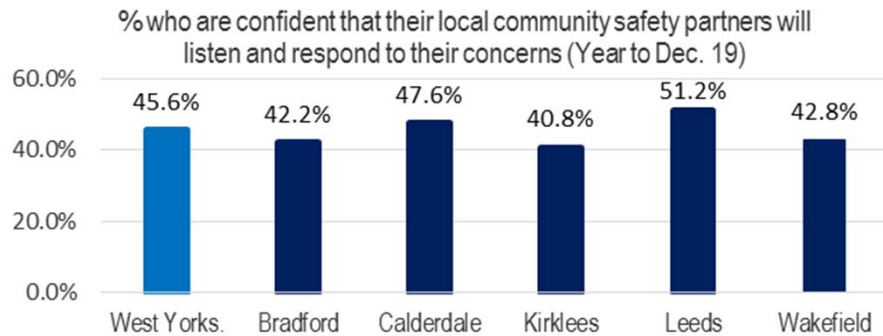
OPCC Delivery

A campaign aimed at perpetrators of **domestic abuse** was launched as part of the 16 Days of Action which is a global initiative, starting on White Ribbon Day (Monday 25th November and ending on International Human Rights Day (Tuesday, 10th December). The 'It's in your hands' campaign is targeted at both men and women who are concerned about their behaviour, whether this is physical violence or controlling tendencies. The message is simple, in that there is still time to change and support is available to do it. It is all about getting help at the earliest stage possible from organisations who can work with you to change your behaviour

I also took this opportunity to remind people of the effects of what are known as **Adverse Childhood Experiences (ACEs)**, which include domestic abuse, are becoming much more widely understood. It's crucial that as part of our efforts to tackle these issues we raise awareness of the further and very damaging consequences of domestic abuse in the hope that it will help trigger a change in behaviour.

We will continue to do everything we can collectively to keep all victims of domestic abuse safe. I asked for everyone's help in promoting this campaign to ensure the message gets as far and wide as possible in affecting positive steps to change damaging behaviours

Objective: Increase confidence of communities in their community safety partners

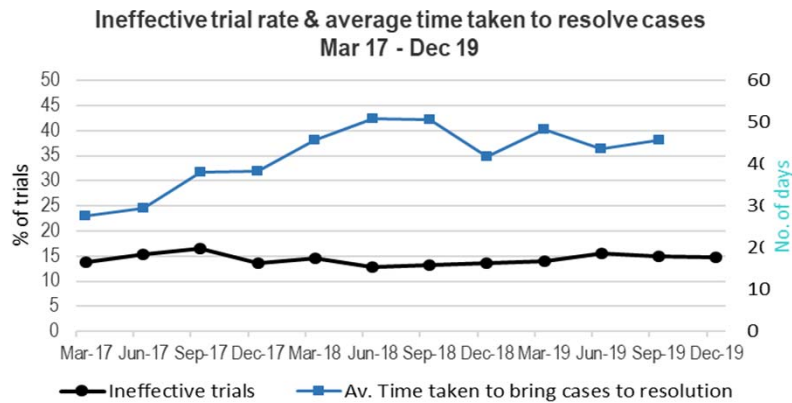


Your Views data (Year to Dec. 19)	West Yorkshire	Bradford	Calderdale	Kirklees	Leeds	Wakefield
Agree %	45.6%	42.2%	47.6%	40.8%	51.2%	42.8%

Commentary

The Your Views survey includes a series of questions focused on the work of community safety partners, such as CSPs, the police, fire and probation service. This indicator reflects residents' views on whether they feel partners listen and respond to communities' concerns. Across West Yorkshire, 45.6% of respondents said they agreed with this statement – an improvement in this score for the first time in 18 months. In Q2's, the results from Bradford, Calderdale, and Wakefield recorded the greatest improvement in the positive score

Objective: Ensure relevant partners are working together to achieve effective and efficient results

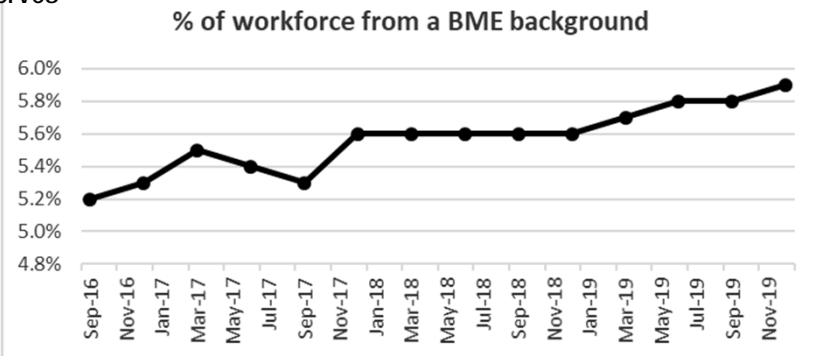


Commentary

The ineffective trial rate at Magistrates Courts (black line) has been maintained over the last year, with the target of 15% the current quarter is just below at 14.8%. After the rise in the previous quarter, time taken for cases to be brought to resolution has seen a second month of increase and is now on a deteriorating trend

The latest figures in relation to Magistrates courts show that in 2015/16 around 65% of cases received an early guilty plea at the 1st hearing however this increased in 2017/18 to 78%. 2018/19 ended on only 73.1%, however this has now fallen to 69.4% in Q3 which ranks us 39th in the country. The poor early guilty plea and high cracked trial rate are directly linked and indicate poor management of cases at the first hearing, be this court process or file quality and availability at the hearing. This is being looked at by a working group from the LCJB and is scrutinised by my office on a frequent basis

Objective: Have a police service which is more representative of the people it serves



Commentary

The proportion of the police service in West Yorkshire from BME communities has increased gradually over the past few years and although the overall percentage has increased slightly in this quarter in comparison to last quarter, the percentage for officers has stayed the same.

Note: The overall figure is based on FTE – the below numbers are based on head count and are for information only as Specials are not included in published figures.

	Sept 19	Dec 19
Officer	6.0%	6.0%
Staff	4.5%	4.5%
PCSO	6.2%	6.1%
Specials	11.0%	11.0%

West Yorkshire Police Delivery

West Yorkshire Police has launched an innovative new service to allow witnesses of crime to **provide their statements over the phone**. Those who agree to use the service will be able to relay information about an offence 'down the line', which is then compiled by an officer directly into police systems. The witness will then be able to approve information which has been captured via an online link which is retrievable from any computer or device.

The service requires the consent of the witness, who must be over 18 years old. An individual's vulnerability is also taken into full consideration before the service can be accessed. Benefits are for the witness (who does not have to visit a police station or wait in for a visit from an officer), and West Yorkshire Police, who can utilise officers who would otherwise be deployed to a residence to take a statement.

'Down the Line' will be available for a range of different offence and incident types, with each case individually assessed for its suitability. Initially the system is being piloted across the Leeds and Bradford Districts.

West Yorkshire Partners' Delivery

Wakefield Council has been awarded over £500,000 in funding to expand its *Branching Out* project. Securing the grant from the Government's Youth Endowment Fund, Branching Out has been set-up to support young people at risk of becoming involved in offending. The programme will reach out to vulnerable young people to build their confidence and resilience and help raise their aspirations.

The extra funding will mean the programme can provide long term support throughout the year, including mentoring that will be delivered by youth workers in schools and in communities, and volunteering programmes that will help young people give something back to their local communities.

As part of West Yorkshire's annual 16 Days of Action campaign against Domestic Abuse, **Leeds City Council** hosted a conference on Stalking and Coercive Control. The event featured powerful testimony from victims of controlling partners, and was featured on Calendar news, helping to boost wider awareness of these offences.

OPCC Delivery

During late 2018 and early 2019 initial review work took place by the OPCC regarding the provision of services for **drug and alcohol misuse** in West Yorkshire. This year I will provide over £1.5m in funds to West Yorkshire districts to help support drug and alcohol services, with a further £200k for Positive Futures projects in Leeds and Bradford.

Julia Clough, Head of Commissioning, OPCC, has met with all Local Authority leads in each district alongside attending CSP meetings as part of the review, and will be completing the report by early March 2020. If you have any queries, or would like to provide information to support the review, please contact Julia via email: Julia.Clough@westyorkshire.pcc.pnn.gov.uk

In Wakefield, the building works for the district's **court Live Link** have been completed, and Halifax and Wakefield Victim Support staff have attended a CPS training day to help raise awareness of the availability of the links to clients' lawyers. Live Links play an important role in protecting vulnerable witnesses from the need to attend court, and so improving the likelihood of the successful completion of a trial.

OPCC Delivery

In October, I attended a special **youth crime conference** at Huddersfield University. The event was co-ordinated by local project *Conflict Resolutions*, and supported by a £5000 grant from my Safer Communities Fund. This project focusses on strategies young people can use to avoid conflict, with a strong anti-gang message. It also covers topics such as social media awareness, cyber bullying, and cultural diversity awareness.

I have joined with West Yorkshire Police to donate tens of thousands of pounds from the Police Property Act Fund to a team that helps locate high risk missing persons across the county. £30,000 of matched funding has been donated to help the Holme Valley Mountain Rescue Team buy and equip a new Mobile Incident Control Vehicle, replacing one that has now reached the end of its working life. The vehicle is the hub of any search operation, containing vital IT and communications equipment needed to plan and coordinate an operation.

Objective: More victims will be satisfied with the level of service they receive from the police



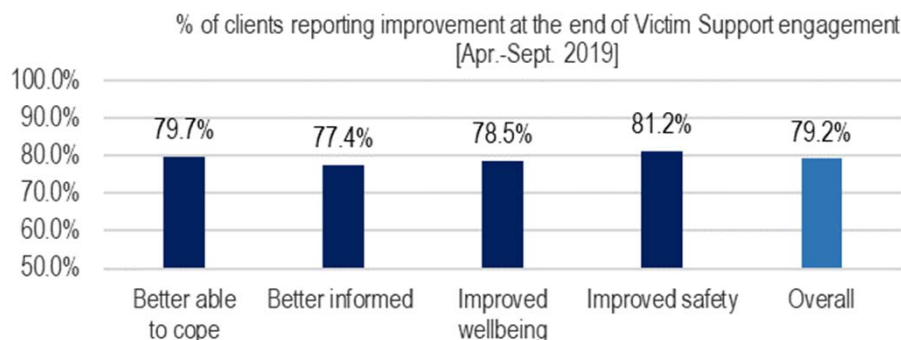
User Satisfaction	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Dec.19	74.9%	75.9%	77.0%	77.5%	78.6%	76.9%

Commentary

Overall satisfaction levels with WYP's service to victims remained stable Q2, with 74.9% of victims recording they were satisfied. Satisfaction levels tend to be higher where an officer attends an incident (c.78% satisfied).

The area of service delivery which victims are least satisfied with, is the way in which they are kept informed of progress (57.8% satisfied), which is down 2.2 percentage points in comparison to the previous 12 months).

Objective: More victims who choose to access victims' services will be satisfied with the service they receive

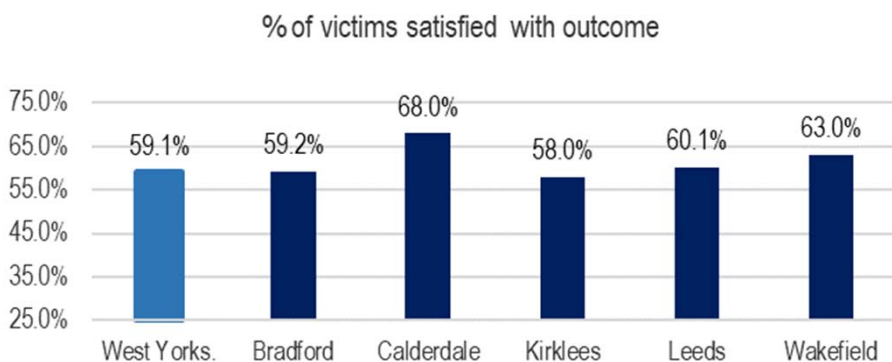


Commentary

Victims Support had a caseload of 2,880 victims during Q2; over half of the caseload is linked to violent offences (with or without injury). In total, 15,600 victims were referred to Victim Support during Q2; 52,000 have been referred over the previous twelve months, and 92% of these referrals to the service originate from contact with the police.

Victim Support's services help victims by arranging peer support, building self-confidence, and helping with low cost security devices like personal alarms. Upon accessing services, victims are asked to score four statements to assess their wellbeing. At the end of their period of support these questions are repeated. Between April and September 2019, 79% of clients said they felt 'better overall' following their engagement with Victim Support, with 81% reporting an improved sense of safety. Updated statistics are expected for Q4's report.

Objective: More victims will be satisfied with the outcome of their case



Victim satisfaction	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 months to Dec.19	57.7%	60.6%	67.4%	56.5%	60.0%	61.5%

Commentary

West Yorkshire Police's survey of victims' satisfaction with the outcome of their case covers burglary, vehicle crime, criminal damage, arson, robbery, theft, violence against the person, and hate incidents.

In the year to December 2019, 57.7% of victims said they were satisfied with outcome of their case. Scoring of this indicator has reduced slightly during the year – the figure for 2018/19 was 60.3% satisfied.

West Yorkshire Police Delivery

Missing From Home Coordinators and safeguarding officers across the force continue to do an excellent job working with partners to ensure that good procedures and safeguarding plans are in place to reduce missing incidents for our most vulnerable children and adults.

The latest figures continue to show a positive downward trend in the number of missing people occurrences with a 12% reduction being reported over the past 12 months equating to 2,270 fewer missing person occurrences.

Philomena Protocol – WYP are in the process of working with partners to launch the Philomena Protocol. This is a process that ensures children in care who are likely to go missing have a Missing prevention plan in place and a document that outlines key information and contacts if they do go missing. SCGU are working with partners to develop a West Yorkshire version of the Philomena Protocol

West Yorkshire Partners' Delivery

The *Bradford Partnership: Working Together to Safeguard Children*, have developed a new Safer Bradford website to provide parents, carers, young people and the community with advice on how to keep vulnerable children and adults safe. The site also provides those who work with children and adults with training and information on best practice.

The new website means that information on safeguarding and community safety in Bradford is all in one place. The new site also features a clear 'Report a Concern' function as well as a 'quick close' button, to help someone who is browsing and who needs to exit the site quickly.

The Safer Bradford site will also be supported through a Twitter account that will share information on safeguarding and community safety.

To access the new website visit <https://www.saferbradford.co.uk/> or search for Safer Bradford

OPCC Delivery

Victims of sexual violence and abuse will soon be able to access a fully integrated service for the first time in a specially purpose built facility for West Yorkshire. Work has now started on creating the new **Sexual Assault Referral Centre (SARC)**, which will house Children and Adult Services under the same roof. The new facility, due to open its doors in Spring of 2020, will incorporate court live-link facilities, vulnerable victims suites for video recorded interviews (VVS/VRI), a hub/base for specialist support services as required and access or referral to Independent Sexual Violence Advisors (ISVA). Partners including my office, West Yorkshire Police, NHS England, Courts Service HMTCS have all been involved in its development.

I was delighted to join the Chief Constable of West Yorkshire Police, John Robins in donating a thousand pounds to a charity that helps injured emergency service workers. The **Blue Lamp Foundation** was established in October 2010 by PC David Rathband after he was shot and blinded whilst on duty in Northumbria. Sadly PC David Rathband died in 2012 but the Foundation continues in his memory. The health and wellbeing of police officers, staff and emergency service workers is absolutely paramount and it's only right that we support them.

OPCC Delivery

During the autumn I was able to support two important events which targeted building our partnership response to **child exploitation** and **modern day slavery**.

I joined 250 specialists from across the country in Birmingham for a conference on strategies to protect children from exploitation. The summit focused on further improving the partnership response 'county lines' and child sexual exploitation, and was delivered by the Modern Slavery Police Transformation Programme (MSPTP) with support from my office.

Police and partners from across Yorkshire and beyond also joined forces at event hosted by West Yorkshire Police which coincided with the national **Anti-Slavery Day** on Friday 18 October. Staff involved in investigating modern slavery met to help ensure our strategic response is as strong as possible, covering issues such as the use of civil orders (i.e. Slavery and Trafficking Prevention Orders) to disrupt offenders.

I welcome the objectives of this training event, which will make a valuable contribution to our building our response to incidents of modern slavery and human trafficking.

Date	Agenda Item Title	Decisions / Actions	Update / Progress	Action Owner	Status (Ongoing/ Completed)
10/02/20	Op Jemlock	All data for Op Jemlock to be given to the VRU to drive understanding as part of the Needs Assessment and Response Strategy. Ensure that case for further Surge funding is driven at National Meetings.	All data from Op Jemlock has been forwarded to the VRU	PCC / DCC	Complete
10/02/20	Outcomes	Full understanding of all outcomes especially with regard to link between outcome 15 and outcome 16 including numbers for out of court resolutions.	A paper with regard to Investigations and outcomes to be provided for the Police and Crime Panel	Andrew Wright	Complete
10/02/20	LCJB working group	52% cases from RASSO not charged - LCJB to look at the reasons including the perceived change in threshold by CPS for Rape cases.		Kate Jowett / Supt Humpage	
10/02/20	Victims Journey	Project mandate for Victims journey including timescales to be provided.		Jo Morgan	
10/02/20	PEQF	Ensure that curriculum for PEQF is included in Bilat action.	Complete. ACC Williams to attend a future Bilat meeting.	Erica Doran	Complete
10/02/20	Safeguarding Review	Project mandate for Safeguarding review to be shared and Stuart Piper linked in with review.		ACC Hankinson / Stuart Piper	
10/02/20	N8 report and NPCC reports re: Mental Health	Dates for publication of N8 report on effectiveness of Mental Health Nurses and NPCC report on the mental health snapshot.		Wendy Stevens	
10/02/20	Number in Counter Corruption Team	Understanding of the numbers in Counter Corruption Teams in comparator forces and the reasoning for the low number in West Yorkshire against the HMICFRS cause for concern.		DCC Foster	
10/02/20	Referrals to Victim Support	Possibility of automatic opt-in for victims - to discuss implications re GDPR.		DCC Foster	

GLOSSARY

Acquisitive crime	Acquisitive crime is defined as an offence where the offender derives material gain from the crime. Examples include, shoplifting, burglary, theft, and robbery.	Hidden Crimes	Term used to describe crimes that are 'hidden' from current authorities such as Forced Marriage and Honour Based Abuse. This can also include Human Trafficking and Modern Day Slavery
BME	BME stands for Black and Minority Ethnic and is used to describe people of this ethnicity.	Human trafficking	Human trafficking is the trade of humans, most commonly for the purpose of forced labour or commercial sexual exploitation by the trafficker or others.
CDI	Crime Data Integrity – name given to the programme to improve crime recording standards	IOM	Integrated Offender Management (IOM) is an overarching framework that allows local and partner agencies to come together to ensure that the offenders whose crimes cause most damage and harm locally are managed in a co-ordinated way.
Child sexual exploitation and abuse	Sexual exploitation of children and young people under 18 involves exploitative situations, contexts, and relationships where young people (or a third person or persons) receive 'something' (e.g. food, accommodation, drugs, alcohol, cigarettes, affection, gifts, money) as a result of them performing, and/or another or others performing on them, sexual activities.	Ineffective trial	An ineffective trial occurs when the trial does not go ahead on the date planned due to action or inaction by one or more of the prosecution, the defence or the court and a further listing for a trial is required.
Claire's Law	This is the Domestic violence disclosure scheme which gives members of the public the 'right to ask' if their partner has a history of abuse and also the police to disclose this to persons under the 'right to know'	Managed Cohorts	This links to the IOM framework above and refers those offenders which are managed as part of the IOM process, there are two cohorts Risk of Reoffending Cohort' = prolific offenders associated primarily with acquisitive crime 'Risk of Harm Cohort' = offenders associated primarily with Domestic Abuse, CSE, Firearms and OCGs
Community Safety Partner	A number of different organisations have a role to play including local councils, fire and rescue service, health and probation services and housing providers etc. These are often referred to as local community safety partners.	Most similar police groups/family/forces	Most Similar Groups (MSGs) are groups of police force areas that have been found to be the similar to each other based on an analysis of demographic, social and economic characteristics which relate to crime. Each police area has its own group of up to seven police areas to which it is 'most similar'. MSGs are designed to help make fair and meaningful comparisons between police areas which share similar characteristics, rather than, for example, comparison with a neighbouring police area.
Conviction rate	This measure is calculated by dividing the number of defendants convicted, by the total number of defendants prosecuted in the court during the period in question. The total number of defendants prosecuted in the court includes those charged by the police and Crown Prosecution Service but whose cases were dropped.	Operational functions	Operational functions include things like patrolling neighbourhoods, responding to 999 calls, roads policing and protecting vulnerable people.
Crime rate	The crime rate used in this document refers to the number of offences committed per 1000 people in the population.	Outcomes/detections	Outcomes/detections are used by the Home Office to describe the result of a police investigation following the recording of a crime. They can include cautions, charges, fixed penalty notices, cannabis warnings etc.
Cyber crime	Can be seen in two parts: cyber-enabled crime, where crimes that may be committed without computers are instead committed using computer networks (for example fraud and bullying); and pure cyber crime where the offence can only be committed through the use of computers (for example computer hacking, or use of malicious software).	PEEL	HMICFRS carry out a number of thematic annual inspections throughout the year, these are drawn together into a wider PEEL assessment which stands for Police Effectiveness, Efficiency and Legitimacy. The aim of the PEEL assessment is to judge each police force in a cross-topic way based on criteria which considers the full breadth and complexity of what the police do.
DVPO Domestic Violence Protection Notices and Orders	May be used following a domestic incident to provide short-term protection to the victim when arrest has not been made but positive action is required, or where an arrest has taken place but the investigation is in progress. This could be where a decision is made to caution the perpetrator or take no further action (NFA), or when the suspect is bailed without conditions		