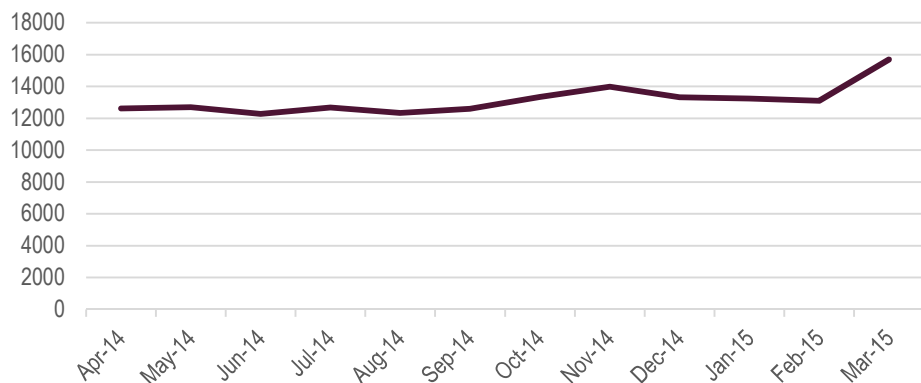
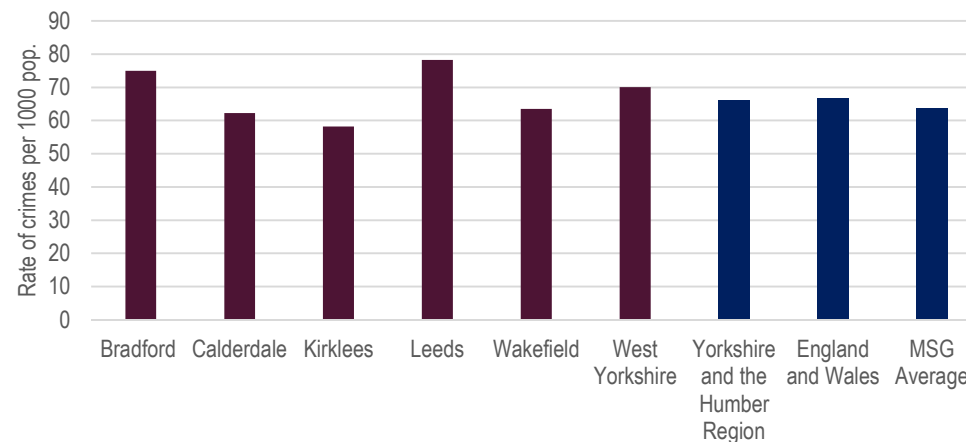


# OBJECTIVE: MAKE COMMUNITIES SAFER AND FEEL SAFER BY TACKLING ALL FORMS OF CRIME

Volume of total crime  
April to March 2015



Total crime rates April 2014 - March 2015\*



Recorded Crime	West Yorks	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Mar 14	-1.8%	-0.2%	+4.2%	-5.3%	-1.6%	-4.8%
12 mths to Mar 15	-1.0%	-1.9%	-5.3%	+2.8%	-1.6%	+0.8%
Volume (to Mar 2015)	157,872	39,493	12,864	24,917	59,660	20,938

## COMMENTARY

- There were 157,872 crimes recorded in West Yorkshire in the 12 months to March 2015. This is a reduction of 1,641 crimes or 1.0% when compared to the 12 months to March 2014.
- There has, however, been an increase in recorded crime between this quarter and the same quarter last year of 12.3% which has been largely put down to improved recording processes as the force implements recommendations from recent HMIC inspections.
- The police recorded crime data for the 12 months to December 2014 ranked West Yorkshire as 35<sup>th</sup> nationally. It is worth noting that this has improved from 41<sup>st</sup> in June 2014.
- The Police and Crime Plan contains an indicator for the volume of total crime, with the aim that West Yorkshire is better than similar police areas (known as MSGs\*). For the 12 months to March 2015, West Yorkshire was improving at a rate of 1.5% whilst the MSG average had actually increased by 3.0% suggesting that we are on track.

\* see glossary for definition of MSG.

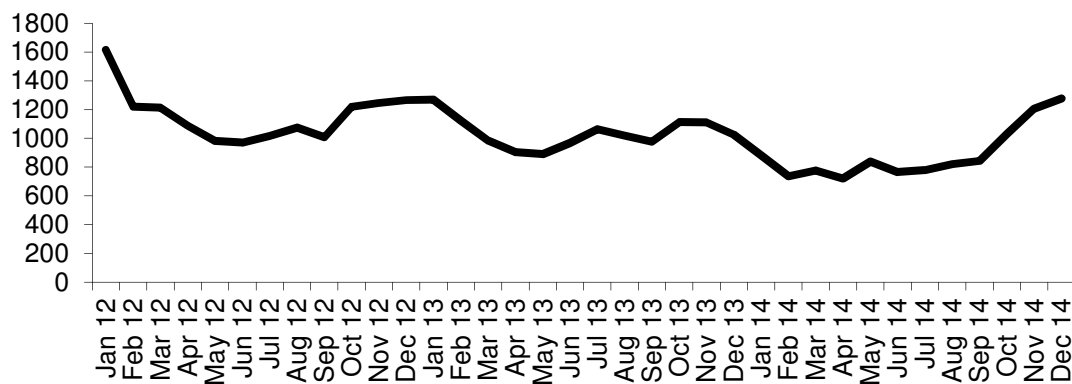
## ACTION / RESPONSE

- I am pleased that the police still appear to be performing better than peers. However, this is an area which I will be working closely with the Chief Constable on going forward, as we expect to see some increases over the next few months as the impact of improved crime recording practices are felt.
- We need to ensure that we can fully differentiate between any genuine crime increases and those which are the result of improved recording. I have raised this with the Chief Constable who has commissioned analytical work in this area to help us understand the increases more clearly. Additionally in the 2015/16 financial year the police will begin to carry out total crime audits alongside the burglary and serious sexual offence audits that they currently do.
- I will continue to support the police in their efforts to make genuine reductions in crime and improved service to the public, and my team will regularly look at performance in this area highlighting any issues or concerns.
- It is important to understand that changing crime levels are not only impacted by crime data integrity but also by reducing budgets. The HMIC initially estimated that the police should be able to maintain service delivery with cuts of up to 12%, however since March 2010 the West Yorkshire Police budget has reduced by approximately 20%. Unfortunately this is likely to have a negative effect on crime levels going forward.

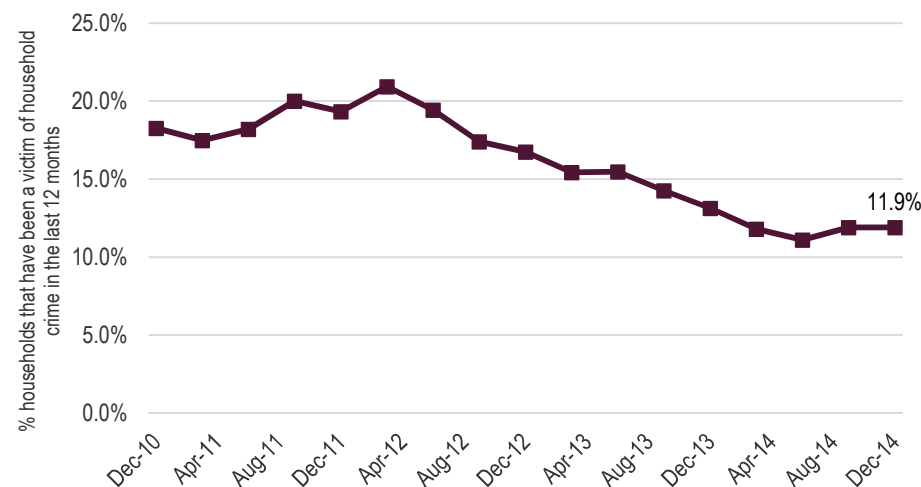
\* The regional and national data relates to the 12 months to December 2014.

# OBJECTIVE: REDUCE THE RISK OF DOMESTIC BURGLARY IN WEST YORKSHIRE

Volume of domestic burglaries from April 2012 to March 2015



Risk of household crime



## COMMENTARY

- In the 12 months to December 2014 there was a 14.2% reduction in domestic burglary, which has slowed, resulting in a 1.4% reduction to March 2015. There were 622 more crimes for the January-March 2015 period compared to the same time the previous year, an increase of 26.0%.
- The Police and Crime Plan contains a target for West Yorkshire to out-perform similar police areas. As at December 2014 the average reduction across the similar group was 4.8%, showing that West Yorkshire was performing better than its similar police areas at that time. West Yorkshire stood 6<sup>th</sup> in the similar group.
- The Crime Survey for England and Wales data to December 2014 identifies that 11.9% of households surveyed have been a victim of household crime showing a reduced risk since March 2012 and having the second lowest risk of similar police areas.
- The police have implemented monthly audits to measure compliance with crime recording standards. In September 2014, 87.6% of burglary incidents were correctly recorded as crimes, while in March this had increased to 89.8%, which would still attract a grading of 'fair' but is 0.2% off 'good'. Crimes identified through the audit process have been backdated to April 2014 and are included in performance figures.

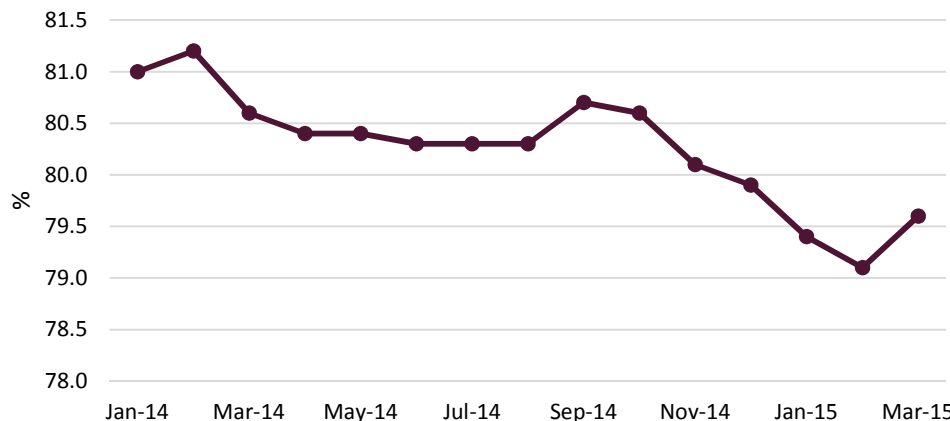
Recorded domestic burglary	West Yorks	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Mar 14	-13.5%	-11.9%	+15.7%	-17.9%	-15.2%	-23.1%
12 mths to Mar 15	-1.4%	-6.0%	-24.4%	-0.4%	+6.5%	-1.9%
Volume (to Mar 15)	11,296	3,003	747	1,827	4,792	927

## ACTION/RESPONSE

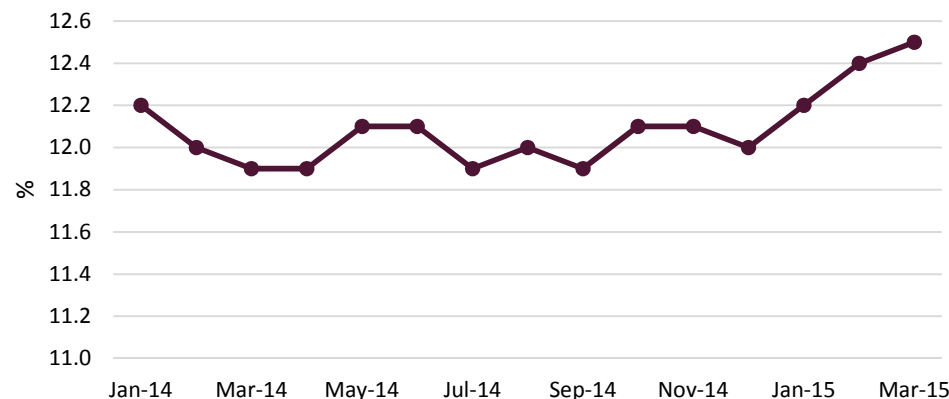
- There was a reduction in domestic burglary last year albeit this slowed significantly in the latter part of the year. My conversations have focussed on issues that may affect these figures: the integrity of crime recording and the change to the counting of crimes occurring in multi-occupancy houses.
- The incident to crime recording compliance has increased to 89.8% after a drop to 81.0% in December 2014. There is a lot of work ongoing within the police service to increase crime recording standards, including educational training around immediate recording of crimes, and a new process that includes a fixed period of time to review and rectify all instances of failed compliance.
- There were 580 domestic burglaries attributed to multi-occupancy buildings in 2014/15, across 163 incident locations. The changes to recording of burglaries in multi-occupancy dwellings has also impacted on crime recording compliance as well as the volume of crime itself. For every multi-occupancy domestic burglary that is converted, this has added another 4 crimes but this is also counted as multiple compliance failures. This is now up to date and the police service is confident that compliance rates will improve.
- The HMIC crime inspection in October 2014 recognised the understandable focus on burglary and acknowledges that this focus is working.

# OBJECTIVE: RESPOND TO REPORTS OF ANTI-SOCIAL BEHAVIOUR (ASB) IN A WAY THAT VICTIMS AND COMMUNITIES ARE HAPPY WITH

Satisfaction with anti-social behaviour service delivery



Proportion of residents who believe that ASB has increased in their local area



% of residents that are satisfied with ASB service delivery	West Yorkshire	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Mar 14	80.6%	74.3%	81.3%	81.9%	83.5%	82.4%
12 mths to Mar 15	79.6%	76.3%	74.3%	80.6%	82.7%	79.6%

% of residents saying ASB has got worse over the last 12 months	West Yorkshire	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Mar 14	11.9%	16.0%	9.4%	10.4%	10.7%	11.3%
12 mths to Mar 15	12.5%	16.7%	9.4%	10.3%	12.0%	11.4%

## COMMENTARY

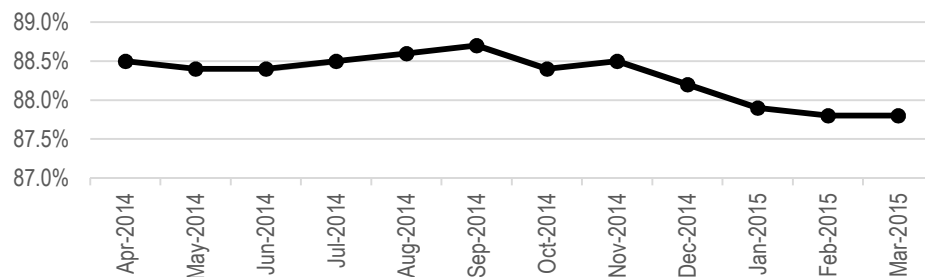
- 79.6% of ASB victims are now satisfied with the service that they received in West Yorkshire. This steadily increased over the past few years reaching a peak in June 2013, however it has deteriorated recently.
- The proportion of people who believe that ASB has increased in their local area has remained fairly constant, although this has appeared to be increasing recently, particularly in the Leeds district.
- As at March 2015 there was a 13.2% reduction in the number of ASB incidents recorded to 61,513 incidents.

## ACTION/RESPONSE

- Previously I have raised concerns with the Chief Constable regarding the poor levels of satisfaction with ASB service delivery in Bradford, and the levels of satisfaction within Bradford have since increased. Despite this increase this area of service delivery has remained a focus of local accountability meetings within the police service and, as a result, improved recording of incidents should deliver a more comprehensive account of anti-social behaviour and more effective problem solving with partners. Other areas are now seeing a decrease, in particular in respect of ease of contact and treatment, although this is not resulting in a significant deterioration across the police area. Reductions in resourcing will inevitably impact on the ability of officers to keep victims updated and this could be starting to show.
- The HMIC PEEL inspection graded West Yorkshire as good at effectively tackling anti-social behaviour, noting a number of good initiatives with a focus on prevention and reduction in and around schools, good partnership approaches with agencies seeing ASB as part of their core business, and evidence that ASB reports received by partner hubs are risk assessed (around vulnerability, repeat victims, hate crime and mental health), correctly recorded and victim-centred.
- Through casework and funding I have tried to assist communities in dealing with anti-social behaviour, such as the ongoing crime and ASB issues being faced by those living around and using Lund Park in Keighley, and through funding 74 projects across West Yorkshire involved in the delivery of anti-social behaviour projects with £352,500 allocated, such as helping to fund the Bradford Summer Camps.

## OBJECTIVE: IMPROVE THE QUALITY OF SUPPORT PROVIDED TO VICTIMS OF CRIME AND INCIDENTS

Overall satisfaction levels  
April - March 2015



Satisfaction with service delivery	12 months to March 2014	12 months to March 2015	Trend over time
Overall	88.5%	87.8%	-0.7%

### COMMENTARY

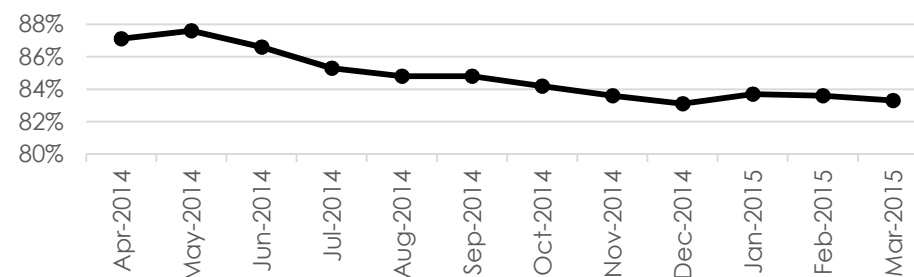
- The overall victim satisfaction level for the 12 months to March 2015 stands at 87.8% which is a slight but not significant reduction of 0.7% from the same period last year. The police have managed to maintain relatively high levels of overall victim satisfaction and is currently ranked 2<sup>nd</sup> in its MSG.

### ACTION/RESPONSE

- Although overall performance is good, there have been some issues noted with victim satisfaction which I have raised with the Chief Constable including:
  - Reductions in satisfaction relating to ease of contact, speed of arrival and treatment.
  - Deteriorations in Bradford.
  - Racist incident satisfaction reducing in Bradford.
  - Reductions in satisfaction for white victims of violent crime.
- The Chief Constable has assured me victim satisfaction is still being considered, although reduced resources may be impacting on the ability of officers to keep victims up to date.
- The OPCC are currently leading a working group aimed at gaining the views of our victims to see where improvements to services can be made.

## OBJECTIVE: IMPROVE THE OUTCOMES FOR VICTIMS OF HATE CRIME INCIDENTS

Racist Incident Satisfaction levels  
April - March 2015



Satisfaction with service delivery	12 months to March 2014	12 months to March 2015	Trend over time
Racist incidents only	87.4%	83.3%	-4.1%

### COMMENTARY

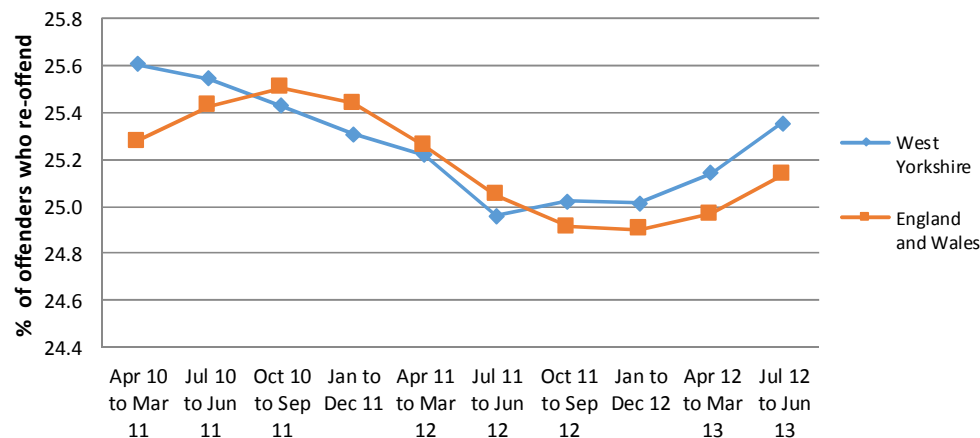
- There has been a reduction in the satisfaction levels for victims of racist incidents of 4.1% in the 12 months to March 2015 compared to March 2014. This reduction is not statistically significant but is still a concern.
- Despite this reduction West Yorkshire Police are still ranked 3<sup>rd</sup> in their MSG.
- The deterioration appears to be linked to reductions in satisfaction with how victims are kept informed, and with treatment.

### ACTION/RESPONSE

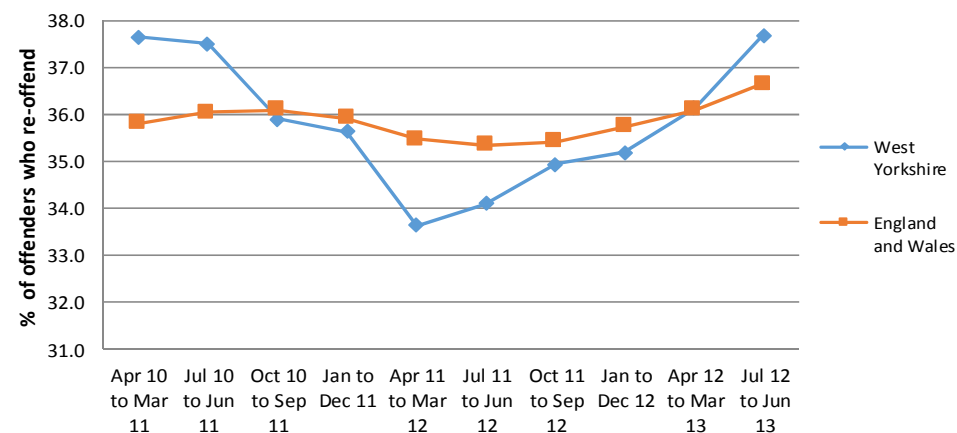
- This is an area which I have raised with the Chief Constable in the past and continue to monitor closely. I am reassured that the police will be working hard to reverse the reducing trend and continue to keep victim satisfaction as a key priority.
- Members of staff from the OPCC have also been improving links with the district hate crime scrutiny groups and will be looking at attending more meetings in the future. This will provide an opportunity for feedback and will hopefully have a positive impact for victims of hate crime.
- A victim satisfaction survey for victims of all hate crime is being mandated by the Home Office. The police have adopted this from April 2015.

# OBJECTIVE: REDUCE THE RE-OFFENDING OF PERSISTENT CRIMINALS WHO CAUSE HARM IN OUR COMMUNITIES

## Proven re-offending rates for adults



## Proven re-offending rates for young people



Adult proven re-offending rates	West Yorks	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Jun 12	25.0%	24.9%	22.9%	23.6%	25.9%	25.1%
12 mths to Jun 13	25.4%	25.7%	24.6%	22.8%	26.7%	24.5%
Number of re-offenders	5,035	1,209	378	724	1,988	736

Youth proven re-offending rates	West Yorks	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Jun 12	34.1%	34.9%	35.5%	31.1%	34.1%	35.5%
12 mths to Jun 13	37.7%	36.2%	47.9%	37.7%	37.7%	33.2%
Number of re-offenders	692	173	70	100	288	61

### COMMENTARY

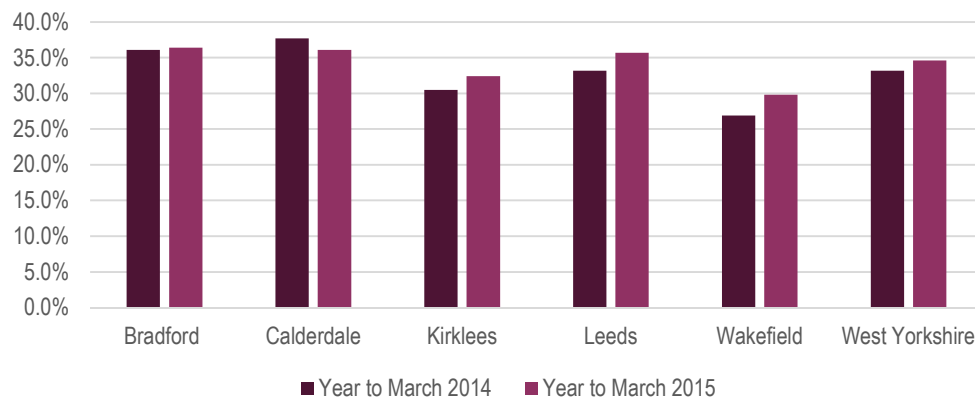
- These re-offending measures are based on all adult and young offenders in West Yorkshire and draws on data published by the Ministry of Justice.
- The latest data for adults, for the 12 months to June 2013, stood at 25.4%, and shows a stable re-offending rate across time. This is slightly higher than the national average.
- The latest data for young people, for the 12 months to June 2013, stood at 37.7%. This is now showing a significant increase, and has become higher than the national average.
- The re-offending rate for young people in Calderdale has increased.

### ACTION/RESPONSE

- As more people are diverted away from offending the cohort of those offenders tracked for re-offending reduces, and with that it is the more challenging offenders with complex needs that are measured and this can impact on the re-offending rate. The number of actual offenders has reduced for adults from 22,463 (Jun 12) to 19,857 (Jun 13) and for youths from 2,742 (Jun 12) to 1,837 (Jun 13).
- I continue to be a member of the Strategic Group for the South and West Yorkshire resettlement consortia project, looking to improve the resettlement outcomes of young people leaving custody, and support this project in whatever way I am able.
- The police and partners are continuing with Integrated Offender Management (IOM), looking at new ways for neighbourhood policing teams to engage with partners and communities to deal with offenders. The IOM team was praised by the HMIC PEEL inspection, who found passionate and focussed staff and use of victim-centred restorative justice with convicted offenders. I will be holding a stakeholder event in September/October to ensure continued partnership working around IOM.
- The HMIC PEEL inspection highlighted that the police is leading a partnership based pilot for tagging prolific offenders released from prison with **Global Navigation Satellite System** tags. This pilot has proven to be an effective tool for desistance from crime, and it has now been rolled out across all of the policing districts, although it remains a voluntary scheme.
- A joint inspection of Wakefield Youth Offending Team acknowledged that work to deliver interventions to reduce re-offending

## OBJECTIVE: PROTECT THOSE WHO ARE AFFECTED BY DOMESTIC ABUSE

Repeat victim rate for domestic crime across West Yorkshire



	Year to December 2013	Year to December 2014	+ / - %
Bradford	36.1%	36.4%	+0.3
Calderdale	37.7%	36.1%	-1.6
Kirklees	30.5%	32.4%	+1.9
Leeds	33.2%	35.7%	+2.5
Wakefield	26.9%	29.8%	+2.9
West Yorkshire	33.2%	34.6%	+1.4

### COMMENTARY

- The repeat victimisation rate for domestic abuse continued to rise slightly by 1.4% across West Yorkshire. This stable increase has been attributed to changes in the way that domestic abuse is recorded and reflects a more positive and victim-centred approach by West Yorkshire Police.
- The largest increases have been seen in Wakefield and Leeds, whilst Calderdale is the only district to be reducing. None of these changes are at a statistically significant level.

### ACTION / RESPONSE

- Domestic abuse has been prioritised in the latest strategic assessment and district action plans have been scrutinized in order to improve performance across the police area.
- Work is currently ongoing to commission a West Yorkshire wide domestic abuse perpetrator programme with the £1M investment that I allocated to partners to help tackle domestic abuse.

## OBJECTIVE: INCREASE THE IDENTIFICATION OF THOSE CHILDREN AT RISK OF HARM

West Yorkshire			
	April-March 2013	April-March 2014	Trend over Time
Volume of safeguarding activity	12,037	13,701	Improving

### COMMENTARY

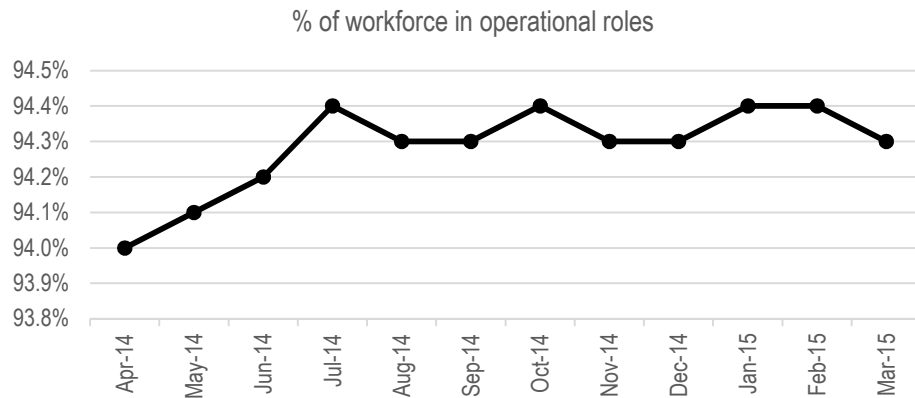
- Activities included in this measure range from investigations, arrests for child abuse (physical, emotional, sexual and neglect), child protection conferences/review conferences, children removed from home, provision of information to family law courts and for child licences for children returning home (placement with parents).
- The number of children protected through safeguarding activity is gradually increasing as a result of increased focus which is seen as a positive.

### ACTION / RESPONSE

- I have been working closely with experts and practitioners from across West Yorkshire to ensure that we are doing everything we can to protect children at risk of harm.
- I have also made extra funding available to West Yorkshire Police for increased capacity in this area and have allocated £61,000 to fund a number of initiatives through my Safer Communities Fund which are focussed on protecting vulnerable people from harm such as Child Sexual Exploitation (CSE).
- HMIC recently carried out an inspection into child protection within West Yorkshire Police which provided mixed feedback; overall there was strong evidence of good practice and a heavy focus on child protection, there were also concerns regarding the lack of consistency across the districts and the standard of CSE investigations.
- West Yorkshire Police had already devised action plans at the time of the inspection and have since been working towards developing these in line with the recommendations made by HMIC.



## OBJECTIVE: MAXIMISE THE PROPORTION OF POLICE OFFICERS ENGAGED IN OPERATIONAL ACTIVITY



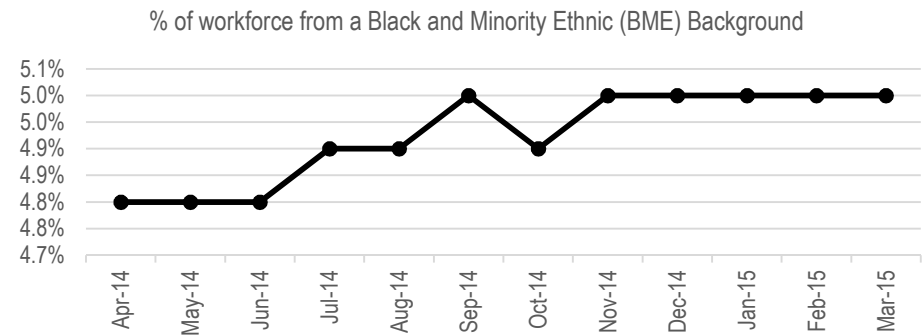
### COMMENTARY

- The proportion of the West Yorkshire Police workforce engaged in operational activity is consistently high and remains at 94.3% as of March 2015.
- This stability reflects a continued success in spite of the £103m budget reduction since 2009/10.
- West Yorkshire also spends a lower percentage of its budget on operational front line than its most similar forces, but still maintains a high proportion of its workforce in operational roles.
- It is important to maintain the high level of workforce in operational roles particularly as the demands placed on the fore are gaining complexity. Whilst the number of calls received by the police remains fairly stable (1,436,148 in 2014/15) many of these require more time and resources to deal with such as safeguarding, cyber or cyber-enabled crime.

### ACTIONS/RESPONSE

- I am committed to trying to protect front line policing as far as is practicable in the face of steep cuts and have made additional funding available for recruitment of police officers, PCSOs and Special Constables.
- I have previously raised the deterioration in emergency response times with the Chief Constable who has since taken action to rectify this. In 2014/15, the average time taken to attend the 101,829 emergency response incidents was 10 minutes and 7 seconds.

## OBJECTIVE: STRIVE FOR A POLICE WORKFORCE THAT IS REPRESENTATIVE OF THE COMMUNITIES IT SERVES



Workforce type	BME	White	Not stated	% BME
Police officer	246	4,589	8	5.1%
Police staff	142	3,742	16	3.7%
Special constables	78	736	10	9.6%
Volunteers	25	163	383	13.3%
<b>Total</b>	<b>491</b>	<b>9,230</b>	<b>465</b>	<b>5.1%</b>

### COMMENTARY

- The percentage of the workforce from a BME background has risen to 5.1% in the past 12 months; although this is still disproportionate to the overall population it is an improvement.
- Unfortunately due to reduced recruitment at present, this is a difficult element to improve. There has been a slight improvement as a result of the Special Constable recruitment, which will hopefully continue over the next year.

### ACTION/RESPONSE

- West Yorkshire Police has actively tried to encourage people from BME backgrounds to join the police in order to be more representative of the diverse communities within West Yorkshire. The latest recruitment of special constables has increased the BME percentage from 9.1% to 9.6% which is a significant improvement.