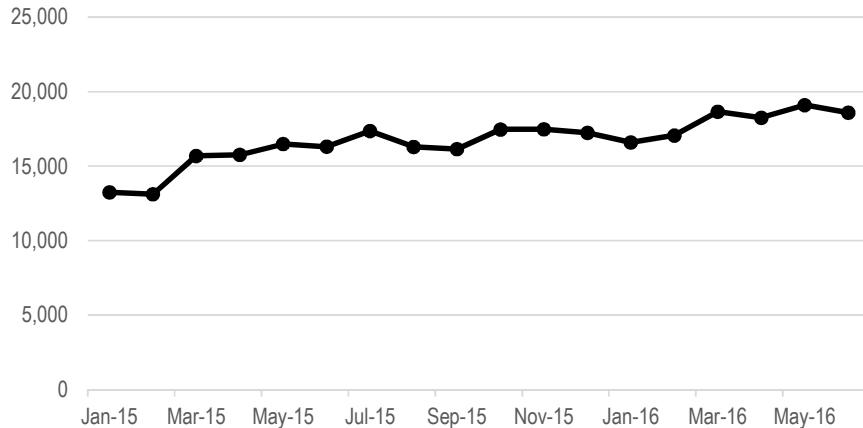
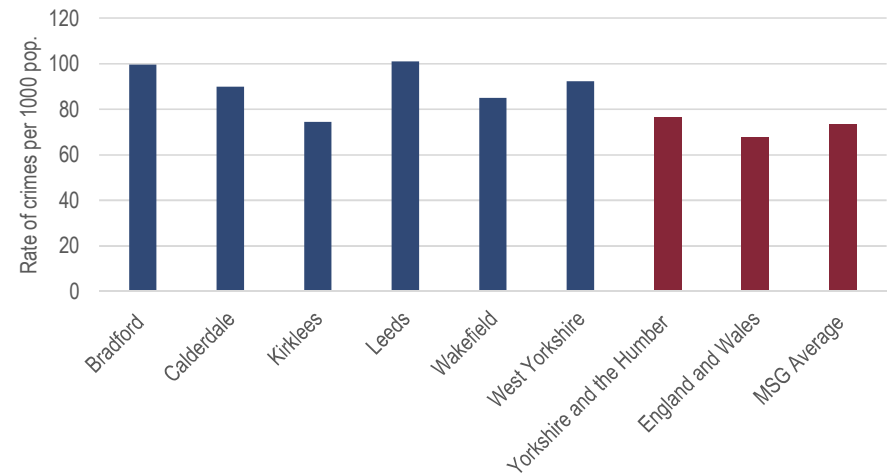


OBJECTIVE: MAKE COMMUNITIES SAFER AND FEEL SAFER BY TACKLING ALL FORMS OF CRIME

Volume of total crime
Jan. 2015 - Jun. 2016



Total crime rates per 1000 population



Recorded Crime	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 months to June 15	+8%	+5%	+5%	+12%	+9%	+10%
12 months to June 16	+25%	+26%	+35%	+21%	+22%	+26%
Volume (to June 2016)	210,600	52,905	18,765	32,351	78,198	28,381

COMMENTARY

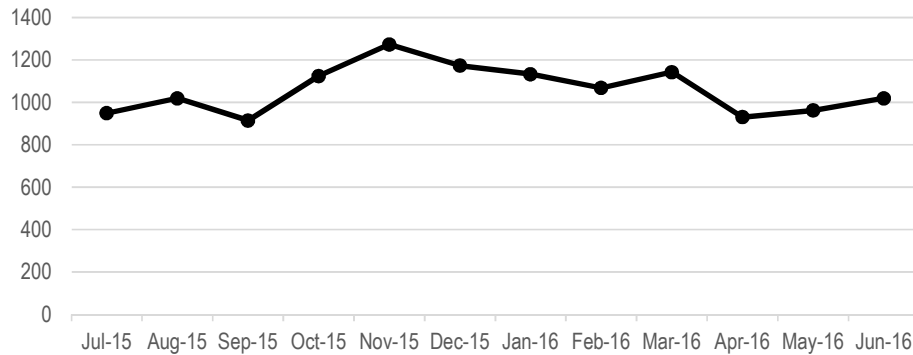
- There were 210,600 crimes recorded in West Yorkshire in the 12 months to March 2016. This is an increase of 25% compared to the same period last year, although this figure is greatly influenced by improved crime recording methods introduced as part of the police's Crime Data Integrity programme (CDI).
- Looking at the latest quarterly data, I have noted that total crime has increased by 6% between this quarter (Apr-Jun) and the last (Jan-Mar). Hopefully this indicates that the level of quarterly increase which is associated with Crime Data Integrity is beginning to reduce, but as always I will be looking closely at the detailed analysis to make sure.
- The volume of crime recorded for the quarter Apr-Jun 2016 shows an increase of 15.2% (from 48,543 to 55,928) on the same period in 2015. West Yorkshire Police estimate that 2% of this increase can be attributed to an actual increase in crime; the remaining increase is a consequence of the CDI programme's new reporting standards.

ACTION / RESPONSE

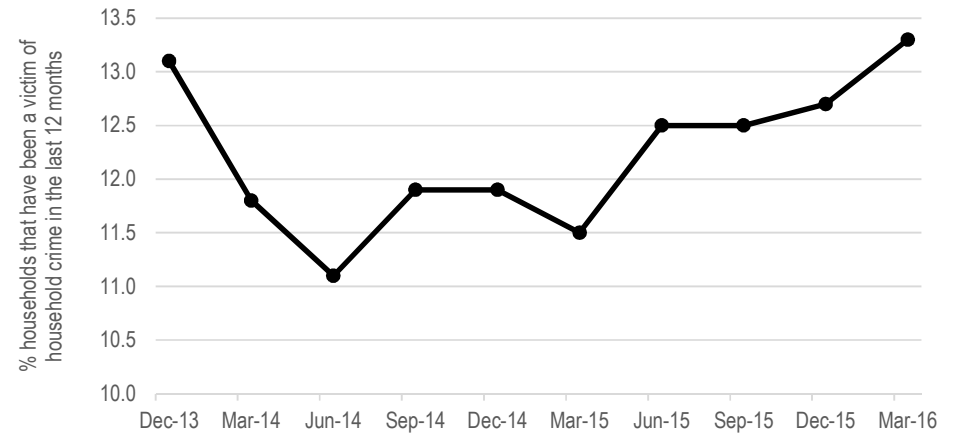
- In this quarter, I asked The T/Chief Constable for a fuller explanation of the calculation of the 'real' increase of crime. Police analysts identified a 2% increase in total crime when compared to Apr-Jun 2015. This figure is calculated by looking at the volume of calls for service made by the public (e.g. 999, 101 calls), and then comparing this with information on the willingness of the public to report different crimes, and other data sources, like the Crime Survey of England and Wales. This analysis gives us a way to assess trends in recorded crime whilst we wait for CDI's influence on crime statistics to diminish.
- I questioned The T/Chief Constable on the proportion of recorded crimes in which are *not* allocated for investigation (41% in 2015/16). This figure can seem worryingly high, but I was assured that all reported crimes undergo an assessment before a decision is made on their classification. West Yorkshire is actually moving closer to the average of other police forces, which is to investigate 50% of reported crimes.
- I also questioned some of our performance relating to violent crime. Again, CDI issues play a part in a recorded increase in violence against the person. The T/Chief Constable did report that there had been a slight increase in cyber-enabled violence. The 'real' increase in violent crime is estimated at 2-3%; there had not been a notable change in the volume of calls for violent incidents.

OBJECTIVE: REDUCE THE RISK OF DOMESTIC BURGLARY IN WEST YORKSHIRE

Volume of domestic burglaries
from July 2015 to June 2016



Risk of household crime in West Yorkshire



Recorded domestic burglary	West Yorks	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Jun 15	+6%	+1%	-19%	-1%	+20%	-1%
12 mths to Jun 16	+9%	+25%	+24%	+3%	-5%	+33%
Volume (to Jun 16)	12,711	3,876	931	1,865	4,812	1,227

COMMENTARY

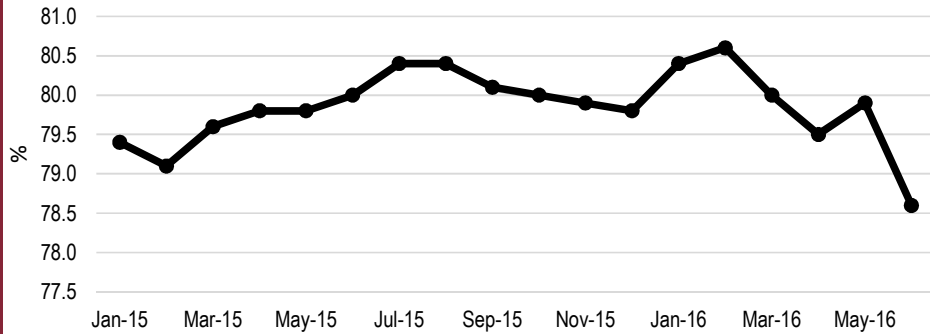
- Domestic burglary has risen by 9% in the 12 months to June 2016 compared to the previous year jumping from 11,679 to 12,711.
- As we have discussed previously, the increases are due largely to improvements in crime recording processes over the last year. When we compare this quarter's data (Apr-Jun 16) to last quarter (Jan-Mar 16) the level of recorded domestic burglary has actually reduced by 13%, showing that the figures are beginning to stabilise.
- Much of the initial emphasis on improving crime data integrity within West Yorkshire was placed on domestic burglary and serious sexual offences. As a result compliance with National Crime Recording Standards (NCRS) has improved for these crime types from FAIR to GOOD/EXCELLENT.
- The Crime Survey for England and Wales data to March 2016 identifies that 13.3% of households surveyed in West Yorkshire had been a victim of household crime, which is largely in line with national trends.

ACTION/RESPONSE

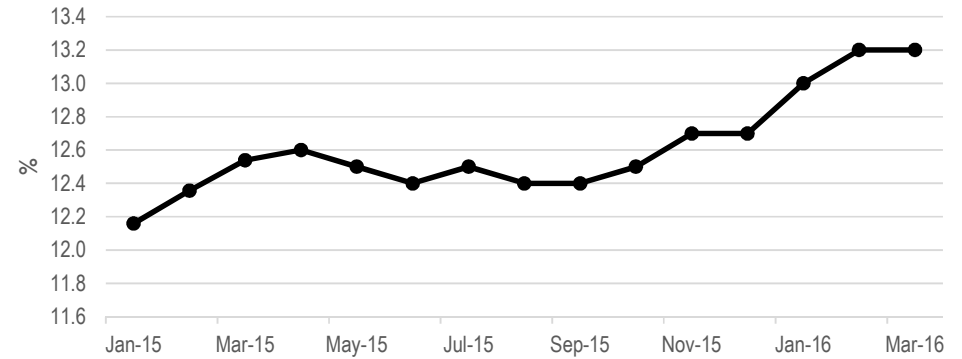
- I am pleased with current crime recording compliance rates for domestic burglary and glad to see that the increase is now levelling out to reflect the "new normal" in domestic burglary levels.
- Leeds is now showing a 5% reduction in domestic burglary, this is due to the increased emphasis that the police placed on recording multi-occupancy dwellings, which saw the districts' recorded burglary levels jump much higher than other districts.
- Members of my team regularly sit on the police's Gold Crime Data Integrity group in order to understand and monitor the performance around compliance rates. West Yorkshire Police are now shifting to other crime types as areas of focus but I will be looking closely at this going forward to make sure that any progress made around recording of burglary is not neglected.
- As a result of the focus that West Yorkshire Police have placed on tackling domestic burglary there has unfortunately been a shift in offenders targeting commercial properties. This has been a particular issue in certain districts which I raised with the T/Chief Constable in the previous meeting. I have been reassured that action plans are in place to deal with this but will be expected an update at the next quarterly performance meeting.

OBJECTIVE: RESPOND TO REPORTS OF ANTI-SOCIAL BEHAVIOUR (ASB) IN A WAY THAT VICTIMS AND COMMUNITIES ARE HAPPY WITH

% satisfaction with anti-social behaviour service delivery



% of residents who believe that ASB has increased in their local area



% of residents that are satisfied with ASB service delivery	West Yorks	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to June 15	80.0%	81.7%	83.9%	86.3%	85.5%	83.7%
12 mths to June 16	78.6%	81.0%	81.8%	83.8%	83.3%	82.5%

% of residents saying ASB has got worse over the last 12 months	West Yorks	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Mar 15	12.5%	16.7%	9.4%	10.3%	12.0%	11.4%
12 mths to Mar 16	13.2%	18.0%	8.5%	10.5%	12.5%	12.7%

COMMENTARY

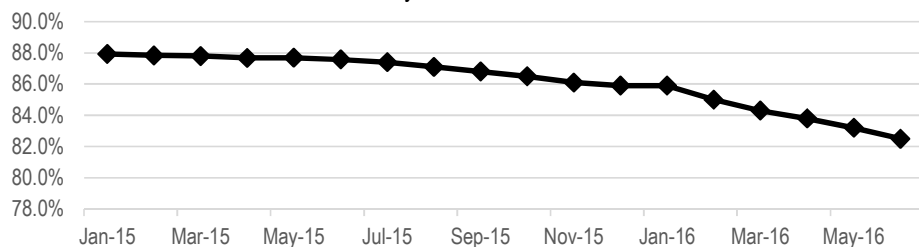
- 78.6% of ASB victims are satisfied with the service that they have received in West Yorkshire in the last 12 months which is a slight decrease on the same period last year but is not deemed significant.
- Unfortunately the ASB satisfaction rate has started to decrease across all districts. There are various reasons for this, I have asked The T/Chief Constable to provide a full report into victim satisfaction overall including district action plans.
- The latest data available (March 2016) shows that the proportion of West Yorkshire residents who believe that ASB has increased in their area has risen slightly (by 0.7% to 13.2%). This is due largely to a rise in Bradford which is being addressed.
- The actual volume of recorded ASB incidents has reduced in the latest quarter by 3.3% from 15,122 to 14,616.

ACTION/RESPONSE

- Over the past year I have worked with The T/Chief Constable to ensure that satisfaction with service delivery for victims of ASB is improved along with all areas of victim satisfaction. Unfortunately this has begun to decline so I have asked The T/Chief Constable for a fuller report to be provided detailing the issues around victim satisfaction (including victims of ASB) and the district level action plans in place to address this.
- The T/Chief Constable did explain that reductions in satisfaction levels could be improved by devoting more time and effort to follow up visits and continued communication but this will ultimately mean drawing resources and attention away from other areas of work. Once we have the full report it will help us make decisions around what changes need to be made.
- I have recently taken the decision to review my Public Perception Survey following discussions with the police and partners around how it could be improved and utilised better. My office is currently reviewing different options and is carrying out extensive consultation with key partners around what it should ask, how it should ask it, and how the answers should be used. The new version will tie into the new Police and Crime Plan and will help us to understand the impact of our work on the public of West Yorkshire.
- My next Safer Communities Fund grant round will be opening again through September and will have a focus on crime prevention including acquisitive crime, violent crime and ASB, so I look forward to supporting more projects in this area of work.

OBJECTIVE: IMPROVE THE QUALITY OF SUPPORT PROVIDED TO VICTIMS OF CRIME AND INCIDENTS

Overall satisfaction levels
January 2015 - June 2016



Satisfaction with service delivery	12 months to June 2015	12 months to June 2016	Trend over time
Overall	87.6%	82.5%	-5.1%

COMMENTARY

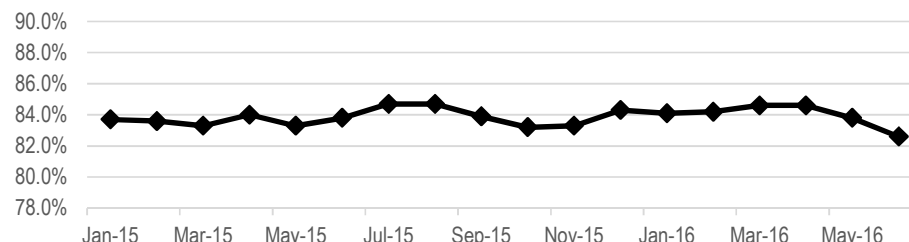
- Overall victim satisfaction has reduced over the last year by 5 percentage points and now stands at 82.5%. I have discussed this downwards trend with The T/Chief Constable throughout the year and we have identified that changes in satisfaction levels have been associated with different factors, such as the public's ease of contact with the police (e.g. through 101), and in particular, changes to West Yorkshire Police's response to attending the scene of certain vehicle crimes.

ACTION/RESPONSE

- With a decline in victim satisfaction clearly seen throughout 2016, I have asked The T/Chief Constable to provide a further report on this issue, detailing the police's plans to address the decline in victim satisfaction.
- At our quarterly performance meeting in August, the T/Chief Constable made the point that the volume of complex cases which the West Yorkshire Police is working on impacts on the resources available for other investigations. Following the period of cuts to the police's resources which we have experienced, I accept that difficult decisions have been made about policing priorities, but we cannot allow falling victim satisfaction to go unchecked.
- The overall victim satisfaction rate for West Yorkshire Police still compares well to other similar forces, but we need to be assured that we are not neglecting the victims of particular types of crime within our communities.
- I raised the average time taken to attend emergency calls last year following a deterioration; this has now been addressed and shows the commitment West Yorkshire

OBJECTIVE: IMPROVE THE OUTCOMES FOR VICTIMS OF HATE CRIME INCIDENTS

Racist Incidents satisfaction levels
January 2015 - June 2016



Satisfaction with service delivery	12 months to June 2015	12 months to June 2016	Trend over time
Racist incidents only	83.8%	82.6%	-1.2%

COMMENTARY

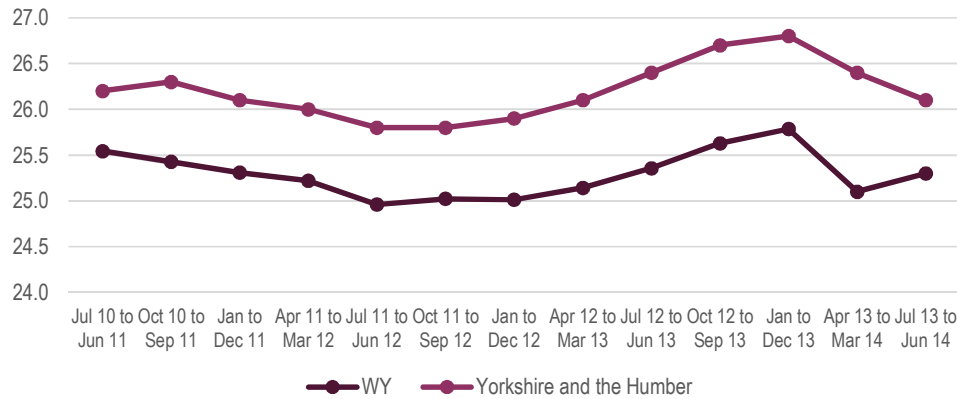
- In line with overall victim satisfaction levels, satisfaction with hate crime incidents has also fallen slightly between April and June. The average satisfaction figure for this quarter was 83.7%, which was just below the average for the previous twelve months (Apr 15 – Mar 16) of 84.0%. Unfortunately, June's figure of 82.6% is the lowest score during the past two years.
- West Yorkshire Police have recorded positive victim satisfaction rates for hate crime incidents compared with many similar police force areas, but as with overall victim satisfaction, it will be important to assess whether they have been able to improve upon this lower level when we see the next quarter's results.

ACTION/RESPONSE

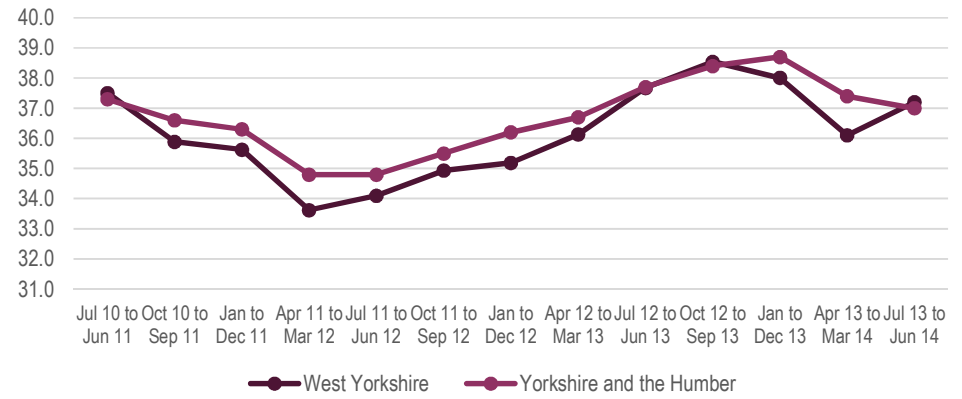
- Racist/hate crime incidents in particular came to the nation's attention following the Brexit referendum result. My office and West Yorkshire Police have run the 'Hate Hurts' campaign for several months, and we continue to encourage anyone with information about a hate incident to report it.
- Independent Hate Incident Reporting Centres (HIRCs) across West Yorkshire are available for anyone who does not want to speak directly to the police, and www.westyorkshire.police.uk/hatecrime gives further information and support.
- I have been able to help local organisations tackle hate in our communities through a recent Hate Crime grant round, funded by Ministry of Justice. We have allocated over £100,000 to twelve local projects, information about all the Safer Communities Fund projects can be found on my website at www.westyorkshire-pcc.gov.uk/.

OBJECTIVE: REDUCE THE RE-OFFENDING OF PERSISTENT CRIMINALS WHO CAUSE HARM IN OUR COMMUNITIES

Proven reoffending rates for adults (%)



Proven reoffending rates for youths (%)



Adult proven re-offending rates	West Yorks	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Jun 13	25.4	25.7	24.6	22.8	26.7	24.5
12 mths to Jun 14	25.3	25.6	24.6	23.0	26.8	24.2
Number of re-offenders	4,960	1,220	379	736	1,948	677

Youth proven re-offending rates	West Yorks	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Jun 13	37.7	36.2	47.9	37.7	37.7	33.2
12 mths to Jun 14	37.0	33.0	41.6	37.2	38.7	38.3
Number of re-offenders	687	158	62	116	284	67

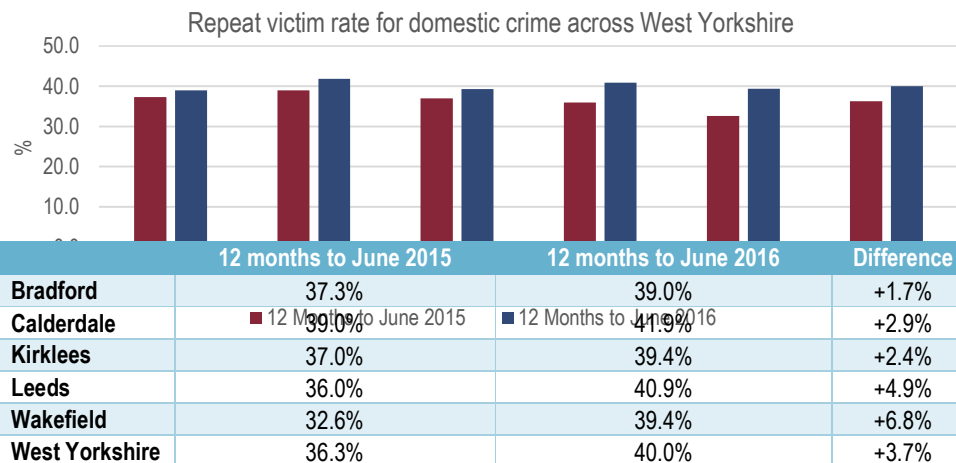
COMMENTARY

- These re-offending measures are based on all adult and young offenders in West Yorkshire and draws on data published by the Ministry of Justice.
- The latest data for adults for the 12 months to June 2014, stood at 25.3%, showing a stable re-offending rate across time. This is slightly higher than the Yorkshire and Humber average.
- The latest data for young people, for the 12 months to June 2014, stood at 37.0%. This is in line with the national average and is also stable over time.
- For young offenders; Bradford, Calderdale and Kirklees are showing decreases but Leeds and Wakefield have risen – significantly in Wakefield. It is important to note the smaller sample sizes with this cohort which make the changes appear more drastic.

ACTION/RESPONSE

- As more people are diverted away from offending the cohort of those offenders tracked for re-offending reduces, and with that it is the more challenging offenders with complex needs that remain and are measured, this can impact on the re-offending rate as more work is required to draw these individuals away from criminality. The number of offenders in the cohort has reduced for adults from 21,253 (Dec 13) to 19,574 (Jun 14) and for young offenders from 2,194 (Dec 12) to 1,849 (Jun 14).
- I continue to be a member of and support the Strategic Group for the South and West Yorkshire resettlement consortia project, looking to improve the resettlement outcomes of young people leaving custody.
- The police and partners are continuing with Integrated Offender Management (IOM), looking at new ways for teams to engage with partners and communities to deal with offenders. The IOM team was praised by the HMIC PEEL inspection, who found passionate and focussed staff and the use of victim-centred restorative justice with convicted offenders. The HMIC PEEL inspection also highlighted the police use of tagging prolific offenders released from prison with **Global Navigation Satellite System** tags as good practice.
- Following an internal review IOM offenders will now be managed based on the risk they pose rather than the type of offence that had been committed including offenders of domestic abuse, child sexual exploitation, and other violence as well as for traditional acquisitive crimes, which is seen as a positive for protecting vulnerable victims.

OBJECTIVE: PROTECT THOSE WHO ARE AFFECTED BY DOMESTIC ABUSE



COMMENTARY

- The repeat victimisation rate for domestic abuse has continued to rise since changes were made to the way that domestic incidents were recorded. The current 40.0% victimisation rate (for the year to June 2016), is almost four percentage points above the level recorded in June 2015.

ACTION / RESPONSE

- A higher repeat victimisation rate may not necessarily reflect poor performance; it may signify that West Yorkshire Police are identifying more repeat victims, or that there is a greater willingness for victims to report crimes. I asked The T/Chief Constable to provide reassurance that victims of domestic abuse are being supported; she described a range of activity ongoing in West Yorkshire, including;
 - Joint campaigns on domestic abuse with the PCC and other partners
 - Peer review carried out by Lancashire and South Yorkshire Police
 - Regular auditing through the central safeguarding governance unit
 With the T/Chief Constable, I will be monitoring the trend in this statistic closely in the months ahead, to ensure that all victims of abuse are being supported appropriately.

OBJECTIVE: INCREASE THE IDENTIFICATION OF THOSE CHILDREN AT RISK OF HARM

West Yorkshire			
	12 months to June 2015	12 months to June 2016	Trend over Time
Volume of safeguarding activity	14,875	16,442	Improving

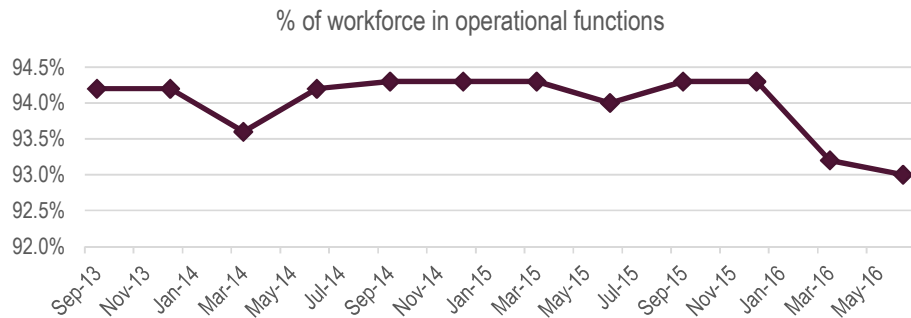
COMMENTARY

- West Yorkshire Police is placing a greater emphasis on safeguarding vulnerable victims, and this is shown by the increase in more complex investigations and of recorded crime for non-recent and current CSE and domestic abuse incidents.
- The number of children protected through safeguarding activity in Apr-Jun 2016 was 4,243, which was a 1.9% increase on the same period in 2015.

ACTION / RESPONSE

- Based within the OPCC, I have appointed a Safeguarding Advisor to oversee the work that we, the police and partners are doing to safeguard the vulnerable (including children and adults).
- Working with West Yorkshire Police, in July I arranged a conference to raise awareness of the issue of CSE and children and young people with learning disabilities.
- The event was held at the Hudawi Centre in Huddersfield, with representatives from all five West Yorkshire Safeguarding Children Boards, police safeguarding officers and partner agencies (including Parents Against Child Sexual Exploitation (PACE), the National Society for the Prevention of Cruelty to Children (NSPCC), The Children's Society, and Barnardo's). The conference allowed practitioners to share knowledge and experience to strengthen how we work to prevent abuse and prosecute those who offend.
- A new facility for vulnerable children who need urgent mental health care has opened in Leeds. The 'Place of Safety' at The Becklin Centre is for children and young people under 18-years-old who are detained by the police under Section 136 of the Mental Health Act. This facility is an important step forward in ensuring there is a more appropriate response to the needs of under 18s. Our aspiration is that none of those who experience a mental health crisis in this age group should be detained in police custody.

OBJECTIVE: MAXIMISE THE PROPORTION OF POLICE OFFICERS ENGAGED IN OPERATIONAL ACTIVITY



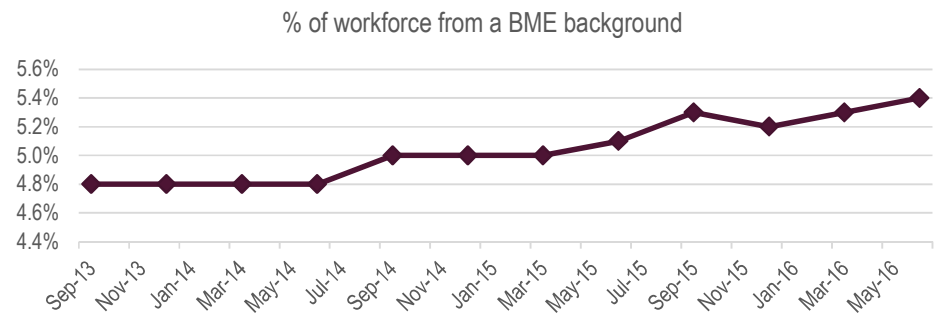
COMMENTARY

- The proportion of the West Yorkshire Police workforce engaged in operational activity remains consistently high at 93.0% and despite a slight drop over the past year, still compares favourably to other forces.
- This stability reflects a continued success in spite of the £103m budget reduction since 2009/10, in reshaping the organisation to work within a reducing budget, West Yorkshire Police have sought to deliver savings in back-office and operational support areas whilst seeking to protect frontline delivery.
- In this quarter (Apr-Jun 16) there were 375,911 calls for service which is an increase of 4% on the same period last year, with sizeable increases in 999 and 101 calls. Despite this, West Yorkshire Police have managed to maintain their average time to attend emergency calls at 10 min 28 secs, which is a great achievement given that this had started to deteriorate last year.

ACTIONS/RESPONSE

- I am committed to protecting frontline policing and continually work with The T/Chief Constable to ensure that West Yorkshire Police explores all options to maximise the proportion of police officers engaged in operational activity.
- Over 4,400 members of frontline staff have been issued with Mobile Devices which gives them more flexibility around where they do their work, this means that they can stay out on the frontline for longer rather than returning to the station.
- We have also been able to start recruiting again which means that gradually we can rebuild staffing levels, it will take time to get these new members of staff

OBJECTIVE: STRIVE FOR A POLICE WORKFORCE THAT IS REPRESENTATIVE OF THE COMMUNITIES IT SERVES



Workforce type	BME	White	Not stated	% BME
Police officer	239	4,306	7	5.3%
Police staff	149	3,750	5	3.8%
Special constables	98	851	16	10.3%
Volunteers	30	205	353	12.7%
Total	516	9,112	381	5.4%

COMMENTARY

- The percentage of the workforce from a BME background has gradually risen over the past year and now stands at 5.4% in the past 12 months; although these increases are only slight, it is continually moving in the right direction.

ACTION/RESPONSE

- West Yorkshire Police has actively tried to encourage people from BME backgrounds and other minority communities to join the police in order to be more representative of the diverse communities within West Yorkshire. The latest recruitment of Special Constables has increased the BME percentage to 10.3% which is a significant and continued improvement.
- I am also supporting a new round of police officer recruitment with a focus on positive action, which aims to encourage people from all under represented communities to apply to work within West Yorkshire Police. This will hopefully bring us closer to having a police workforce that is more representative of the communities that it serves.