



WEST YORKSHIRE POLICE AND CRIME PANEL

12 SEPTEMBER 2014

UPDATE ON THE DRAFT DELIVERY STRATEGY AND VICTIM SUPPORT SERVICES

1. In the last report provided to the Panel which provided an update on delivery it was mentioned that a draft Delivery Strategy would be completed by the end of July. This timescale was met, with the draft then being circulated to members of the Partnership Executive Group, West Yorkshire Community Safety Partnerships or Forum, Third Sector Advisory Group, the Local Criminal Justice Board and the Police and Crime Panel.
2. The closing date for responses was 29 August 2014. While only three responses were received the content is valuable and contributions came from the Panel, a member of the LCJB/PEG and the Third Sector Advisory Group. These will be considered in greater depth and feedback provided to the Panel when this has been completed.

Victim Support Services:

3. In preparation of me taking responsibility for funding victim support services (VSS) from 1 October 2014 I am completing my VSS funding plan which I am happy to share with the Panel as soon as I am able.

I am in a position to provide an update on the victims' services preparatory grant and the regional commissioning of sexual assault referral centres.

Victim Services Preparatory Grant:

4. In June I provided the Panel with details of the sixteen projects currently working within a programme of work to build capacity and capability of potential providers of services for victims from the voluntary, community and social enterprise sector; and prepare for local commissioning.
5. At the end of June the projects came together to report back on progress. Outputs so far include the completion of a West Yorkshire directory of existing local services and exciting moves towards finalising the *Help for Victims* website which is due to be launched by Baroness Newlove at the end of October 2014.

Sexual Assault Referral Centres (SARC)

6. The regional joint procurement of an Adult SARC in each of the four PCC areas in the Yorkshire and Humber region with NHS England is progressing. The specification for the service has been finalised, published on the e-tendering system BlueLight and a bidders event was held on Tuesday 2 September. The new service will commence from 1 April 2015.
7. The specification for Paediatric SARC is currently being drawn up by a programme team consisting of NHS England, a representative from each of the four regional OPCCs and police forces, together with the Regional Procurement Team. This service is also due to commence 1 April 2015.

Mark Burns-Williamson
Police and Crime Commissioner (West Yorkshire)

September 2014.

WEST YORKSHIRE PCC PROGRAMME OF WORK TO IMPROVE CAPACITY AND CAPABILITY / PREPARING TO COMMISSION

Organisation: Bradford CSP	Project: Supporting Victims through Restorative Approaches
Summary: The funding will be used to create a Restorative Justice Service Unit which will sit within the new Bradford Safer Neighbourhood Support Hub, supported by 6 co-located Safer Neighbourhood Teams. The new structures and alignments will provide seamless pathways for victims and restorative justice interventions. The RJ unit will: <ul style="list-style-type: none"> - Provide a single point of contact for all services and victims for RJ interventions - Address gaps where RJ is not being offered to victims - Recruit and train volunteers (including young people) to deliver quality RJ interventions - Create additional RJ capacity in key services, e.g. GPs, Schools, Youth Service, Courts - Develop new innovative RJ responses, especially to anti-social behaviour - Scrutinise the practice of RJ across all services - Achieve a quality mark for all services 	
Organisation: Kirklees CSP	Project: Expand the Kirklees Neighbourhood Resolution Panels Scheme
Summary: The funding will be used to appoint a fixed term Neighbourhood Resolution Panel (NRP) Support Officer to expand the existing NRP scheme. The panels are meetings based on restorative principles and give people who have been subject to certain low level crimes, anti-social behaviour and neighbour disputes, the opportunity to resolve conflict and prevent issues from escalating into more serious behaviour. Each case is thoroughly assessed by trained volunteer mediators (who also facilitate the meetings) so that affected parties can try to reach an agreement on how to repair the harm that has been caused. The expansion of the scheme will mean: <ul style="list-style-type: none"> - Increased capacity to enable a more pro-active approach to seeking referrals - More adult residents benefitting from the scheme - Opportunity to link in better with the existing Juvenile Referral Scheme - Increased productivity through dealing with referrals more efficiently - Better support for the voluntary element of the scheme 	
Organisation: Leeds CSP	Project: Improving Responses to Domestic Violence
Summary: The funding will be used to organise a conference which will be a call to action to reduce the prevalence and impact of domestic abuse and domestic violence. It will aim to reach out to partners who have not traditionally been engaged in this work, for example large employers and trade unions. A key element will be to ensure that the voices, experiences and views of victims are heard and used to influence and inform any actions that are agreed. This will be done through the production of a DVD and supporting materials for the conference. This will be available as a resource across West Yorkshire for training and awareness.	
Organisation: Leeds CSP	Project: Restorative Justice for Adults – Neighbourhood Resolution Panel Coordinator
Summary: The funding will be used to appoint a dedicated Neighbourhood Resolution Panel (NRP) Co-ordinator who will champion neighbourhood restorative justice. S/he will: <ul style="list-style-type: none"> - Develop panels involving local residents and third sector - Ensure referrals are appropriate - Carry out in depth risk assessments in respect of potential cases - Allocate cases to workers from a range of providers] - Train front line staff 	

- Market the benefits of NRP to stakeholders, front line staff and partners	
Organisation: Leeds CSP	Project: Victims Hub
<p>Summary: The funding will be used to establish a pilot multi-agency hub in a busy health centre based in South Leeds. The Hub will aim to help victims cope with the immediate impacts of the crime and also recover from the harm experienced (including mental and physical health, shelter, accommodation, family and children, education, skills and employment, drugs and alcohol, debt, welfare benefits, outlooks and attitudes, and social interaction. The Hub should simplify the victim's journey and improve their experience. It is expected that most victims will be referred via an appointment system but self-referral will be a clear option. A Victims' Hub Co-ordinator will be available, on site and on call, deal with victims as and when required, and to co-ordinate responses with relevant services; this person could be police, a Council customer service officer or from a partner agency e.g. third sector. One option depending on demand will be for the provision of training, support and co-ordination across the One Stop Shops and services across the city, sharing good practice and developing robust performance monitoring and service standards.</p>	
Organisation: Police National Legal Database (PNLD)	Project: Online Resource for Victims & Practitioners
<p>Summary: The funding will be used to develop a new website to provide help for victims. This is a joint venture between PNLD (the Police National Legal Database) and West Yorkshire Victim Support. It will publish and provide answers to over 200 generic frequently asked questions deriving from the Victims Code and Witness Charter. Access will be free and available 24/7, 365 days a year. It is anticipated it will be used by victims and witnesses themselves, and by practitioners working with them. Where an answer to a question cannot be found, the website provides a facility to "ask a question" by e-mail. The website will be fully compliant with the Equality Act to ensure it can be used by those with sensory impairments, and it will be translated into the top five community languages (other than English) spoken in West Yorkshire – Urdu, Gujarati, Punjabi, Arabic and Polish. The system will permit an individual to self refer from the site to enable contact with Victim Support. It is intended that the site will also contain local information about victim and witness services and their providers where the user will be empowered to identify the appropriate service and be pointed in the right direction. Local providers are encouraged to contribute for the benefit of the victims and witnesses. Future development will include information about restorative justice and neighbourhood resolution panels provided by those who are involved locally.</p>	
Organisation: Remedi	Project: Restorative Justice in West Yorkshire
<p>Summary: The funding will be used to enable Remedi to support a staged/structured approach to developing restorative services across the County. The primary aim in doing so is to accurately reflect existing practice and to ensure clear communication of the longer term 'vision' for restorative justice in the county. To do this Remedi suggest the following three stage approach- 1.Mapping and assessment of current Restorative practices within the County. 2.Restorative Practice briefing/awareness raising events with key partners (statutory and none statutory) across the county 3.Restorative Skills training in order to build capacity in those areas (geographic and thematic) in which there is an identified gap (identified via the two stages outlined above).</p>	

Organisation: Survivors WY	Project: Male Victim Development Consultancy Proposal
Summary: The funding will be used to provide a survivor led consultancy project which would allow interested agencies to access comprehensive evidence based knowledge and delivery experience relating to men who experience sexual violence. It will be led by an expert in the field, and will provide advice through themed workshops. The project will also enable agencies to migrate their current skills and delivery experience to working with this group of men.	
Organisation: Victim Support	Project: West Yorkshire Victim Services Review
Summary: The funding will be used to develop a comprehensive data base of organisations that provide services to victims of crime in West Yorkshire. The information collected will include a brief outline of the services provided.	
Organisation: Victim Support	Project: Restorative Justice Project Worker
Summary: The funding will be used to increase the capacity of Victim Support to offer restorative justice services by enabling a Restorative Justice Project worker to be appointed. The aim will be to ensure that victims' needs and perspectives are fully considered throughout the RJ process. It will <ul style="list-style-type: none"> - Identify RJ projects taking place in West Yorks - Provide a voice for victims - Develop procedures so that RJ is victim led - Work with partners to identify issues for victims in RJ work - Provide training in RJ for Victim Support staff - Provide support for victims - Encourage the introduction of RJ procedures in West Yorkshire 	
Organisation: Wakefield CSP	Project: Neighbourhood Resolution Panel
Summary: As part of the victims' strategy for Wakefield is to establish a restorative justice programme to ensure where possible offenders face up to the impact of their offending and the harm they have done to victims. Through a Neighbourhood Resolutions Panel we hope to gain evidence and learning towards developing RJ and the provision of neighbourhood resolution panels to include adults with staff who have appropriate experience and training. We have a well established model for young people which we will apply to provide an all age range service to include adults.	
Organisation: Womens Centre	Project: Capacity Building / feasibility study on supporting victims through live video link to courtrooms
Summary: The funding will be used to provide the facilities required to enable women who are victims of domestic abuse to give evidence to court via a video link from a safe, secure and comfortable room in the WomenCentre's Halifax base. Support will be provided by WomenCentre independent domestic violence advocates (IDVAs) and specialist staff in other agencies. For many victims the pressure of giving evidence in court with the perpetrator present is too much to bear and the case collapses, resulting in repeat victimisation. Victims face multiple barriers and have complex needs. The need for the facility has been demonstrated by work done with victims of domestic abuse but is equally applicable to sexual violence and child sexual exploitation.	

Organisation: Yorkshire Mediation Services	Project: Capacity and capability building of restorative justice
<p>Summary:</p> <p>The funding will be used to develop YMS capacity to provide restorative justice services. Although there are differences between mediation and restorative approaches, this extension of its current work is a natural progression. YMS has recent experience of completing restorative justice processes referred to it.</p> <p>The proposal has three streams of development:</p> <ul style="list-style-type: none"> - Provision of staff development and training to equip staff and volunteers - Evaluation and development of the service through delivery of 5 pilot cases - Develop partnerships with a range of public and third sector organisations to increase awareness of the service <p>The work will result in the development of an effective delivery model for the future.</p>	