



WEST YORKSHIRE POLICE AND CRIME PANEL

11th September 2020

Delivery Quarterly Report (April to June 2020)

1.0 PURPOSE

- 1.1 This performance report aims to set out a summary of the performance information scrutinised and the issues raised by me in relation to the delivery measures contained in the Police and Crime Plan and wider environmental scanning.
- 1.2 Normally this report would contain an overview of all the measures along with a section summarising progress made in the last quarter. During this quarter the progress made has been documented in regular updates to panel due to the unprecedented circumstances of the lockdown due to the pandemic. Therefore this report looks just at the delivery measures in the Police and Crime plan and whether they are still fit for purpose.
- 1.3 The data included in the report comes from several sources of national and local information, including police performance reporting, data from the Office of the Police and Crime Commissioner (OPCC), Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) inspection reports, the Crime Survey for England and Wales (CSEW), the WYP user satisfaction survey, and Ministry of Justice and Local Criminal Justice Board (LCJB) data.
- 1.4 Data contained within the report covers the 3 month period April to June 2020 otherwise stated. Please note that data sources were correct and up to date at the time the report was produced. The data may have changed or moved on slightly since this report was published as crime and community safety is a continually developing area. It is important to note that this is not an exhaustive account of delivery activity in West Yorkshire but rather an overview to present any issues and provide reassurance
- 1.5 In addition to the report on the current delivery measures, this report also includes a suggested matrix for new measures. Each of these measures are detailed in the 'going forward' boxes in the document.
- 1.6 This is then followed by a refreshed 'plan on a page' for the Police and Crime plan, which details the refreshed priorities and details of the new measures as seen above

2.0 WHERE CONSIDERED

2.1 On 1st September 2020 I held the delivery quarterly meeting with the Deputy Chief Constable (DCC) to discuss the data and issues highlighted within the report and the progress against the delivery measures in the Police and Crime Plan.

2.2 There are some key considerations that I am keeping in mind when looking at performance over the past 12 months, and I will continue to consider going forward:

- The Police and Crime Plan 2016-21 sets out the strategic direction for West Yorkshire Police and partners over five years. This delivery quarterly sets out the requirement to refresh the current plan and looks to ensure that the measures are fit for purpose going forward.
- Managing the pressures placed on the police and our partners continues to be a challenge. I am committed to ensuring that West Yorkshire Police have the resources they need and are working efficiently with partners to deliver the service that communities need and deserve.
- I am also committed to ensuring that the Criminal Justice system works effectively and continue to drive this through the Local Criminal Justice Board.

2.3 Key issues discussed included:

- **Child Sexual Exploitation and Abuse** - recent data from ONS shows that West Yorkshire is an outlier in this area and I quizzed the DCC with regard to current work in this area.
- **Call Handling** – West Yorkshire Police is currently showing some good results with the waiting times on the 101 system reducing and the answer times on the 999 system still very good. We discussed the challenges going forward and the plan in place to meet this test.
- **Hate Crime** – In line with the rest of the country, there have been some increases in the numbers of Hate Crimes across the county. The DCC and I discussed where the rises have taken place and the types of offences which are taking place. I was reassured these are mostly low level offences and the number resulting in injury to a person is very small.

2.4 This report will be made available on the OPCC website for the public to consider.